

# Tejesh Boppana

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## SUMMARY

Cloud DevOps and Site Reliability Engineer with hands-on experience across AWS, Azure, and GCP. Strong background in IaC, CI/CD, Kubernetes, automation, observability, and platform engineering. Proven ability to build scalable cloud platforms, optimize deployments, and improve system reliability in enterprise environments.

## WORK EXPERIENCE

### Fiserv | CLOUD DEVOPS ENGINEER

Berkeley Heights, NJ | Mar 2024 – Present

- Designed and maintained cloud infrastructure including Valkey caches, Oracle DB instances, ECS services, Lambda functions, and supporting AWS components.
- Architected PCF workloads into AWS by building parallel DEV, UAT, and PROD environments and coordinating the full migration of live traffic to AWS with zero downtime.
- Implemented ECR image workflows, cross-region replication, and automated artifact promotion across multi-account environments.
- Built and optimized CI/CD pipelines using CodePipeline, CodeBuild, GitLab, and Harness CI, improving deployment speed and release throughput.
- Integrated Splunk for log analytics, performance monitoring, and operational troubleshooting.

### Finxact | SITE RELIABILITY ENGINEER

Jacksonville, FL (Remote) | Dec 2022 – Feb 2024

- Provisioned and automated cloud infrastructure across AWS, Azure, and GCP using Terraform modules and reusable IaC patterns.
- Built Datadog dashboards, monitors, and alerting for performance, reliability, and distributed system health.
- Automated operational workflows and environment validation using Python across multi-cloud environments.
- Implemented Spot.io (Elastigroup/Ocean) for Kubernetes clusters, improving cost efficiency and cluster resilience.

### Florida Power & Light | PLATFORM ENGINEER

Juno Beach, FL (Remote) | Sep 2022 – Dec 2022

- Engineered and maintained internal platform services supporting large-scale energy applications.
- Developed Terraform modules and CI/CD workflows for AWS and hybrid on-prem environments.
- Implemented monitoring and logging dashboards using Datadog and CloudWatch to reduce incident response times.

### Clove Technologies | DEVOPS / SITE RELIABILITY ENGINEER

Hyderabad, India | Nov 2019 – Jan 2021

- Containerized applications with Docker and deployed to Kubernetes clusters for improved reliability.
- Implemented monitoring and alerting using Datadog, Prometheus, and Grafana.
- Managed distributed data platforms including EMR, Kafka, and Cassandra.

## EDUCATION

### New Jersey Institute of Technology

Newark, NJ | 2021 – 2022

M.S. INFORMATION SYSTEMS

### GITAM University

Visakhapatnam, India | 2016 – 2020

B.TECH COMPUTER SCIENCE ENGINEERING

## SKILLS

**Cloud Platforms:** AWS, Azure, GCP

**IaC & Automation:** Terraform, CloudFormation, Ansible, Packer

**CI/CD:** Jenkins, GitLab CI, ArgoCD, Harness, AWS CodePipeline/CodeBuild

**Containers & Orchestration:** Docker, Kubernetes, EKS, ECS

**Monitoring & Logging:** Datadog, Splunk, Prometheus, Grafana, CloudWatch

**Programming:** Python, Bash, Java, Node.js