

Project Report

1. INTRODUCTION

1.1 Project Overview :

This project introduces a unified rental home platform that addresses the challenges faced by both renters and landlords in finding and listing reliable rental properties. The platform centralizes listings, verifies posts, provides advanced filtering, and supports direct connections between renters and landlords, all with enhanced usability and trust.

1.2 Purpose:

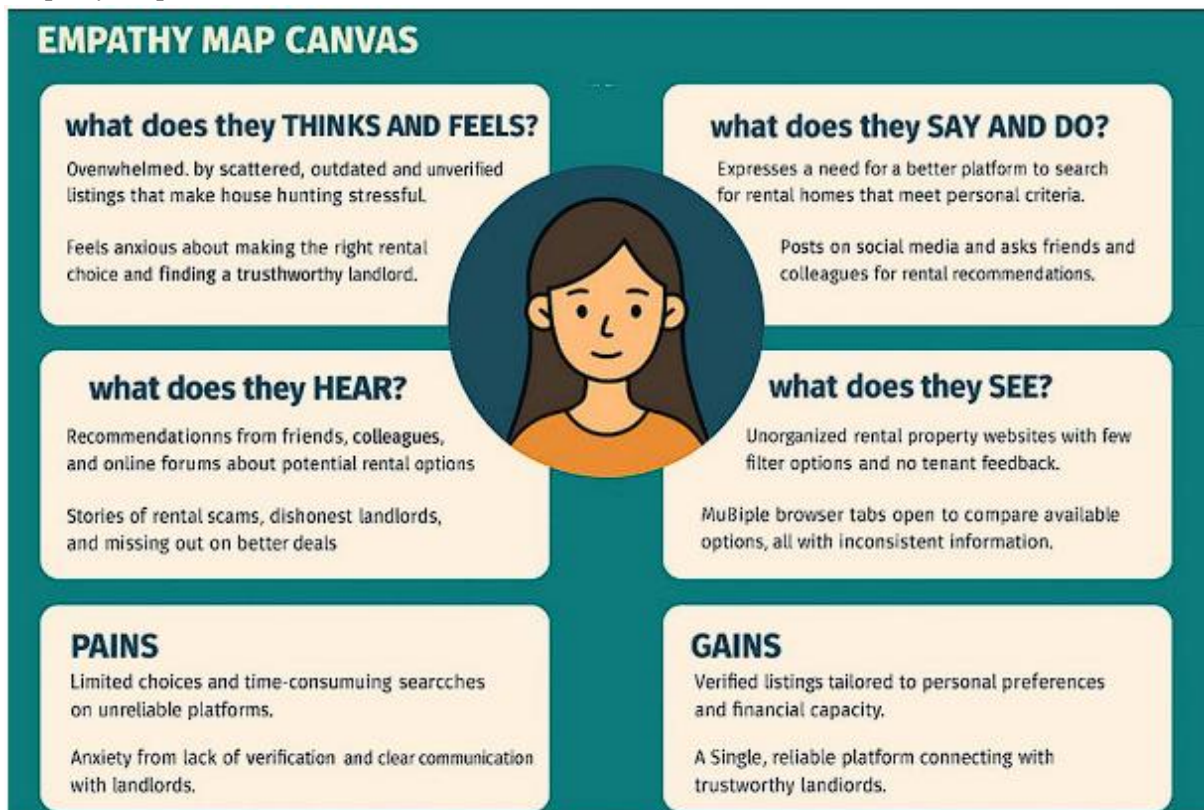
- **Simplify** the house-hunting journey for renters.
- **Enable landlords** to list/manage properties efficiently and connect with quality tenants.
- **Reduce fraud** through verified listings.
- **Facilitate direct communication** between renters and owners, removing intermediaries.

2. IDEATION PHASE

2.1 Problem Statement

Renters struggle to find suitable, verified rental homes due to scattered, inaccurate, or outdated listings and inadequate filters. Landlords face issues finding reliable tenants with little visibility and control over their listings. There is no single, trustworthy platform that efficiently serves both groups.

2.2 Empathy Map Canvas



2.3 Brainstorming

Step-2: Brainstorm, Idea Listing and Grouping

Idea	Idea Description	Group/Category
1	Analyzer user preferences like budget, location, and house type	User Behavior Analysis
2	Compare rental trends across cities and years	Market Comparison
3	Identify cities with highest demand and listing density	Regional Insights
4	Study rental fluctuations during events like festival seasons or academic sessions	Event Impact
5	Use heat maps to show popular rental zones in major cities	Visualization Techniques
6	Embed property search dashboard in a React web app using Node.js backend	Deployment / Web Integration
7	Create a user journey/storyline from search to booking	Narrative & User Flow
8	Add filters for city, price range, property type, and number of rooms	Dashboard Interactivity
9	Visualize listings added, rented, or removed per quarter	Seasonal Market Analysis
10	Add calculated fields for average rent, availability per area	Data Processing / KPIs
11	Predict upcoming rental demand using past search and booking data	Predictive Analysis
12	Display total listings, active users, and successful bookings	KPI Overview / Platform Metrics

3. REQUIREMENT ANALYSIS

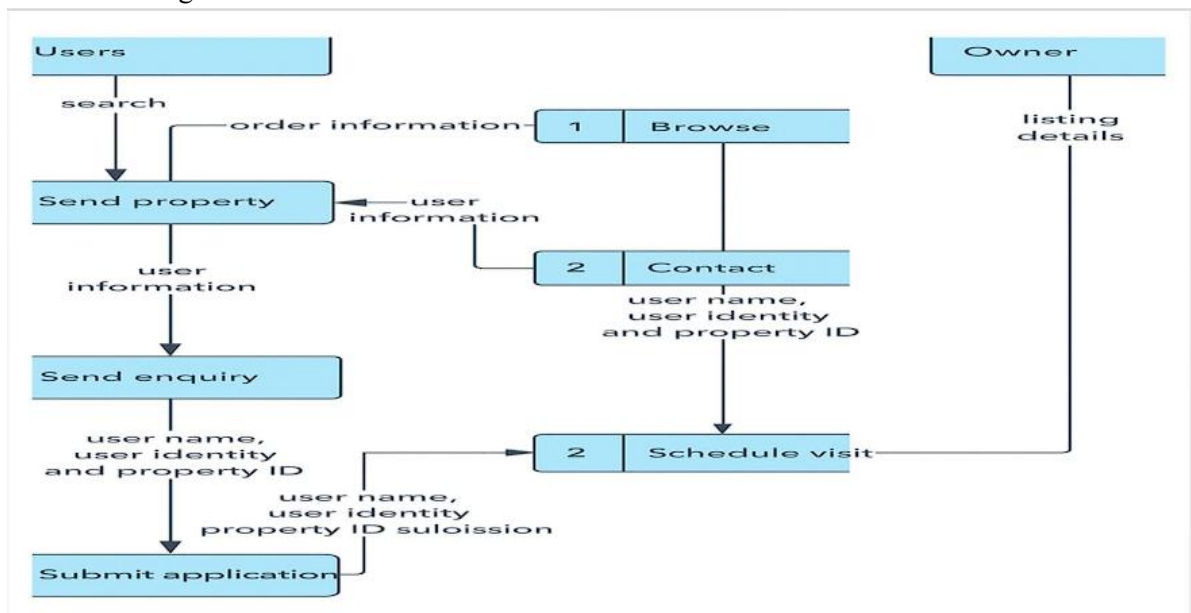
3.1 Customer Journey map

Stage	Awareness	Consideration	Decision	Transaction	Post-Rental
Actions	🔍 Ad view, websrch	🔍 Listing browse, inquiry	🔍 Booking select, chat supp	🔍 Pay, doc sign, check-in	🔍 Review, share, supp
Touchpoints	🔍 Ads, web, socmed	🔍 Platform, listing, msg	🔍 Booking page, support	🔍 Payment, host, transptn	🔍 Platform, host, support
Emotions	🔍 Curious	😊 Hopeful	😊 Confident	😊 Relieved	😊 Satisfied
Pain Points	⚠️ Unknown, trst, info	⚠️ Option ovrlld, delays	⚠️ Price, uncer, supp	⚠️ Pay trouble, wait	⚠️ Issue, follup slow
Opportunities	🔍 Brand, info trust	🔍 Help search, fast answ	🔍 CL pricing, support	🔍 Easy pay, smooth chk	🔍 Reward, quick resp

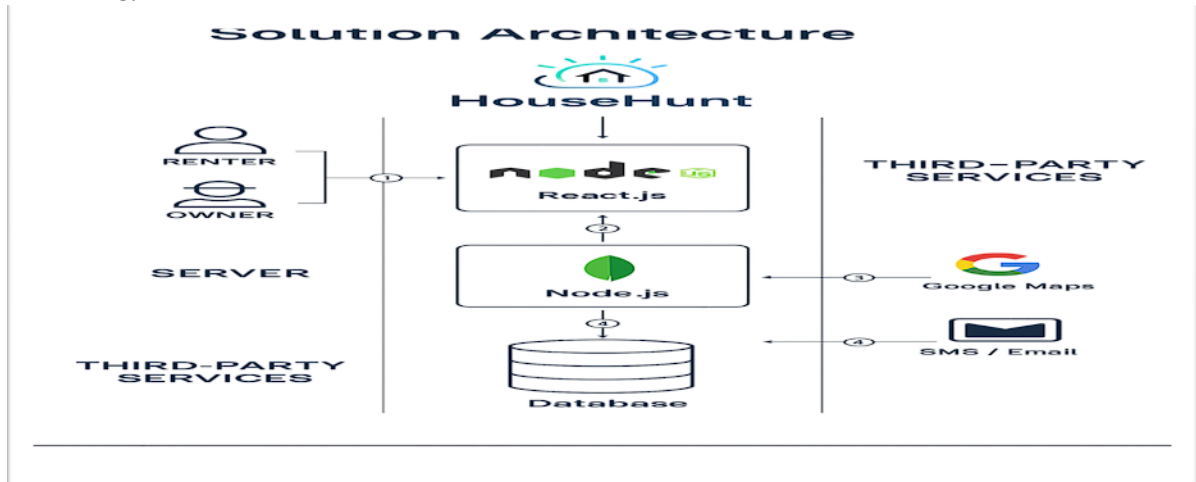
3.2 Solution Requirement

- User authentication and verification (both for renters and landlords)
- Advanced property search with comprehensive filters
- Listing approval workflow
- In-app messaging and document sharing
- Secure payment integration
- Dashboards for activity tracking (both parties)
- Rating and review system
- Responsive support channels

3.3 Data Flow Diagram



3.4 Technology Stack



4. PROJECT DESIGN

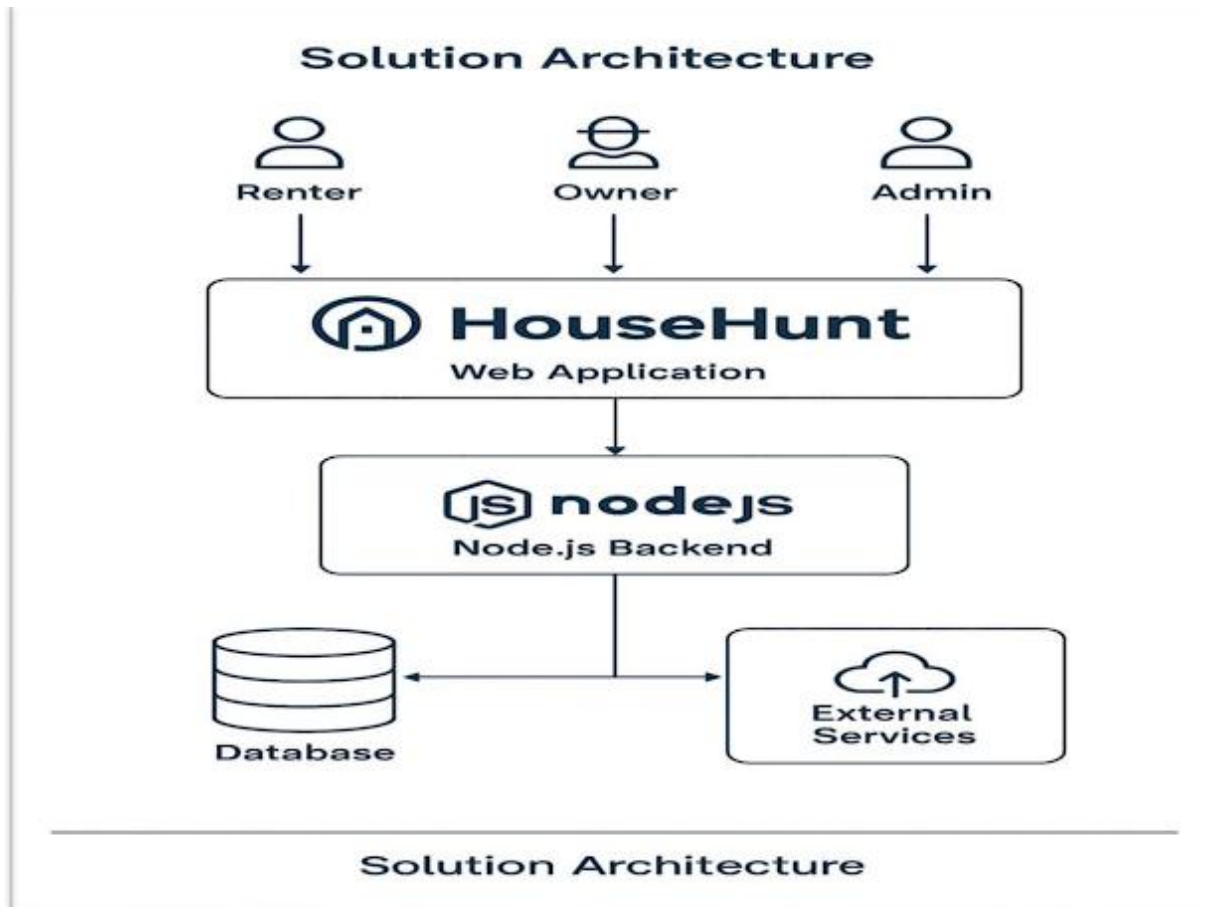
4.1 Problem Solution Fit

<p>1. CUSTOMER SEGMENT(S) CC</p> <ul style="list-style-type: none"> • Renters searching for suitable and verified rental homes, especially those moving across cities. • Landlords/property owners who want to find reliable tenants quickly and manage their listings efficiently. 	<p>6. CUSTOMER LIMITATIONS CL <small>EG. BUDGET, SERVICES</small></p> <ul style="list-style-type: none"> • Limited budget and time for property search. • Dependence on outdated platforms or unreliable agents. • Insufficient digital literacy among some landlords/renters. • Difficulty in verifying listings or identifying scams. 	<p>5. AVAILABLE SOLUTIONS AS <small>PLUSSES & MINUSES</small></p> <ul style="list-style-type: none"> • Existing online rental platforms (e.g., multiple listing sites, rental apps). • Social media groups, classified ads. • Local brokers/intermediaries. • Limitations: fragmentation, lack of verification, limited filters, and typically no platform serving both renters and landlords seamlessly.
<p>2. PROBLEMS / PAINS + ITS FREQUENCY PR</p> <ul style="list-style-type: none"> • Rental listings are scattered across multiple platforms. • Listings are often outdated or inaccurate, increasing time spent by renters. • Limited available filters make it hard to narrow options. • Poor user experience: frustration, confusion, wasted time. • Risk of fraud or fake rental listings. 	<p>9. PROBLEM ROOT / CAUSE RC</p> <ul style="list-style-type: none"> • No single platform offers verified, up-to-date listings that prioritize both renter and landlord needs. • Fragmented approach results in inefficiency, wasted time, and lack of trust. 	<p>7. BEHAVIOR + ITS INTENSITY BE</p> <ul style="list-style-type: none"> • Renters: Browsing several platforms, calling agents, managing owners, scheduling multiple visits. • Landlords: Posting on several sites, manually screening potential tenants, and repeatedly following up for updates.
<p>3. TRIGGERS TO ACT TR</p> <ul style="list-style-type: none"> • Relocation to a new city or <u>neighborhood</u>. • Dissatisfaction with current rental search methods. • Need for secure, trustworthy, and fast rental transactions. <p>4. EMOTIONS BEFORE / AFTER EM</p> <ul style="list-style-type: none"> • Before: Frustration, stress, <u>skepticism</u>, anxiety about scams and wasted efforts. • After: Relief, trust, confidence, satisfaction with a streamlined rental search and secure connections. 	<p>10. YOUR SOLUTION SL</p> <p>A unified, trustworthy platform dedicated to rentals. Verified and up-to-date listings to reduce fraud. Powerful, advanced search filters for personalized results. Direct connections between renters and landlords—no intermediaries. Dashboards for renters (track applications, <u>favorites</u>) and landlords (manage listings, monitor rental activity). Streamlined listing, searching, and communication experiences for all users.</p>	<p>8. CHANNELS of BEHAVIOR CH</p> <p>ONLINE</p> <ul style="list-style-type: none"> • Searching on property listing websites and apps. • Participating in social media housing groups. • Messaging through rental platforms or via email. <p>OFFLINE</p> <ul style="list-style-type: none"> • Visiting properties in person. • Relying on word-of-mouth or local recommendations. • Consulting with local real estate agents or agencies.

4.2 Proposed Solution

- Centralized platform with end-to-end features for renters and landlords.
- Verified, continuously updated property listings.
- Direct renter-landlord communication, removing third-party delays.
- Advanced dashboards for tracking, reviewing, and support.
- Digital agreements and payments for complete process digitalization.

4.3 Solution Architecture



5. PROJECT PLANNING & SCHEDULING

5.1 Project Planning

- **Phase 1:** Requirement gathering and technology setup
- **Phase 2:** Design and prototyping (UI/UX)
- **Phase 3:** Core module development (listing, search/filter, messaging)
- **Phase 4:** Integration (verification, payments, dashboards, support)
- **Phase 5:** Testing and feedback iteration
- **Phase 6:** Deployment and monitoring

6. FUNCTIONAL AND PERFORMANCE TESTING

6.1 Performance Testing

- Load and stress testing on the search/filter functionality
- Response and uptime measurement for key workflows (listing, messaging, payments)
- Security audits for user data protection and payments

7. RESULTS

7.1 Output Screenshots

8. ADVANTAGES & DISADVANTAGES

• **Advantages:**

- Saves time with consolidated, trusted listings
- Reduces fraud via verifications
- Enhances transparency and user control
- Streamlined digital transactions and documentation

• **Disadvantages:**

- Requires initial adoption by both renters and landlords for network effects
- Platform success depends on constant verification oversight and support availability

9. CONCLUSION

This unified rental platform bridges longstanding gaps in the rental market by combining trustworthy listings, advanced tools, and direct communications. It simplifies the rental journey, enhances trust, and delivers value to both renters and landlords.

10. FUTURE SCOPE

- Incorporation of AI-powered property recommendations
- Virtual property tours with augmented reality
- Smart contract-based rental agreements
- Deeper integration with city/locality data for insights

11. APPENDIX

GttHub Link: <https://github.com/teju-27/Househunt-Finding-Your-perfect-Rental-Home.git>