

Coordinated Care Model

Better Outcomes

Our **Coordinated Care Model** streamlines patient care by integrating services and facilitating seamless provider communication to enhance outcomes. Enhanced collaboration fosters timely, effective provider communication.

Your Support Team

Care coordinators connect patients to essential services and ensure efficient information sharing. **Personalized care plans** align with each patient's unique needs and preferences.

Easy Transitions

Managed transitions guarantee **continuity of care** across settings, ensuring a smooth experience as patients move between different providers or levels of care.

↓ Clinic Hours

Monday 8:30 A.M – 5:00 P.M

Tuesday 8:30 A.M – 5:00 P.M

Wednesday 8:30 A.M – 8:00 P.M

Thursday 8:30 A.M – 5:00 P.M

Friday 8:30 A.M – 5:00 P.M

Saturday* 9:00 A.M – 2:00 P.M

*Two Saturdays a month please call for availability

↓ Pharmacy Hours

Tuesday 10:00 A.M –
12:00 P.M

Will-Grundy Medical
Clinic

Medical Respite Program




Visit Our Clinic

(815) 641-8902

213 E. Cass Street Joliet, IL 60432

willgrundymedicalclinic.org

 (815) 641-8902

What Sets Us Apart?

- **24/7** care & support
- Coordination of **FREE transportation**
- **Three daily meals**
- Independent **living suites** with kitchenettes
- Special accommodations for single moms & couples
- Onsite **pharmacy** & general **health care** services (as needed)
- Average transitional placements of **90 Days**

We provide **short-term, post-acute care** for individuals experiencing homelessness or unstable housing, offering a safe space for **recovery** from illness, injury, or surgery. Our program ensures individuals heal and regain strength before transitioning back to the community or into long-term care.

Contact Us

🌐 willgrundymedicalclinic.org

✉ respite@wgmedclinic.org

☎ (815) 641-8902

☎ (312) 388-2429

☎ (815) 641-6161

What is Our Respite Process?

Referral Hours
7am-3pm
(Mon-Fri)

Referral Initiation

- Email a referral to respite@wgmedclinic.org
- Call (815) 641-8902

Respite Site Coordination

- Staff contacts the respite hotel site to:
 - Confirm room availability
 - Arrange for the patient's room assignment

Staff Dispatch

- Staff visits the hospital to:
 - Meet with the patient
 - Assess appropriateness for respite care (based on established criteria)

Assessment for Appropriateness

- Enter the patient into the Electronic Medical Record (EMR)
- Secure and manage patient medications
- Create a personalized 7-day meal plan
- Arrange medical transport to the respite site
- Develop a housing plan for post-respite care

Who is Eligible?

- **Age 18+** with an acute, treatable medical condition
- **Medically stable** (no inpatient care or active withdrawal needed)
- **Safe** (no harm risk to self or others)
- **Independent** (can self-administer meds with a 30-day supply)
- **Consenting** (agrees to treatment, rules, and case management)
- **Psychiatric conditions** must be medically managed

Limitations

We are **unable** to accommodate individuals who:

- Have **active homicidal or suicidal ideations**
- Have a **primary diagnosis of behavioral or mental health conditions**
- Have a **history of excessive violence or threats**
- Have been in **seclusion or restraints within 48 hours of discharge**
- Are **incontinent of urine or feces**
- Require **specialized medical services** (e.g., renal dialysis, tube feeding, PICC lines)
- Cannot **complete Activities of Daily Living (ADLs) independently**
- Require **PRN (as-needed) medications**
- Have **infectious or contagious diseases requiring isolation**

