SUJIT GANGADHARAN
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CIO Candidate | Enterprise Technology Executive | Insurance & Financial Services | Digital & AI Transformation

Visionary, business-driven IT executive with 30+ years of experience leading enterprise technology strategy, global team scaling, and digital transformation. Proven success aligning technology with business growth, driving cloud-first adoption, and delivering AI-powered, secure, and scalable solutions in regulated industries.

15+ years of experience in the insurance sector, leading modernization of legacy systems and building future-ready digital platforms. Partner to the C-suite and Boards, with M&A integration exposure, strong cybersecurity knowledge, and a track record of fostering high-performing teams and customer-focused innovation.

Core Competencies

- **Technology Strategy**: IT Governance | Cloud & Infrastructure | AI Integration | Digital Platforms

- **Enterprise Leadership**: C-Level Collaboration | M&A IT Integration | Global Team Building

- **Transformation Delivery**: DevOps & Agile Leadership | Automation | Budget Optimization

- **Security & Compliance**: Cybersecurity Strategy | Risk Management | Regulatory Alignment

Professional Experience

VyStar Credit Union – Jacksonville, FL
Vice President, Infrastructure Automation & DevOps Engineering
Mar 2023 – Present

- Leading enterprise-wide automation and cloud transformation, building a new IT vertical from the ground up.

- Introduced Terraform and Ansible Automation Platform, improving infrastructure delivery speed and consistency.

- Piloted BrainBoard, a visual IaC platform, expected to increase infra buildout speed by 400–500%.

- Delivered a 30% reduction in infrastructure costs and a 40% acceleration in software delivery.

- Partnered with business and security teams to align automation with cybersecurity posture and regulatory needs.

- Supported M&A technology readiness through scalable infrastructure planning and integration guidance.

QVC – Jacksonville, FL
DevOps Engineering Manager
Nov 2021 – Mar 2023

- Led global DevOps operations across US, Europe, and Asia for a Fortune 500 enterprise.

- Delivered enterprise-wide DevOps strategy, reducing deployment time by 50%.

- Reduced cloud spend by 20% while increasing system uptime to 99.99%.

- Deployed AI-powered observability tools, reducing incidents by 35%.

- Scaled DevOps best practices across regions and teams, enabling global delivery alignment.

PwC Digital @ PwC Advisory – Jacksonville, FL
Digital Operations Manager
Sep 2021 – Nov 2021

- Directed cloud-native operations for PwC's global internal digital platform.

- Enhanced platform availability and performance using Azure architecture and observability tools.

- Delivered real-time dashboard visibility with Datadog and Splunk to support executive KPIs.

Main Street America / American Family Insurance – Jacksonville, FL
Technology Solutions Delivery Manager – DevOps
Jan 2021 – Sep 2021

- Scaled DevOps as a cross-departmental strategy, aligning with enterprise architecture and compliance.

Sr. IT Manager, DevOps & Release Management
Jun 2019 – Dec 2020

- Built the company's first DevOps practice, implementing GitLab, Terraform, Docker, and security tooling.

- Integrated audit-compliant change management within release pipelines.

Sr. IT Manager, Claims
Oct 2014 – Jun 2019

- Led strategy and delivery for a multi-year Guidewire ClaimCenter upgrade project.

- Delivered a $2.6M transformation under budget with near-zero post-launch issues.

- Worked closely with business units during AmFam acquisition to align claims system strategy.

Citizens Property Insurance Corporation – Jacksonville, FL
Supervisor, IT Claims Systems
Sep 2008 – Oct 2014

- Led support and enhancements for Guidewire ClaimCenter and vendor integration systems.

- Improved production efficiency by 50% with redesigned support workflows.

- Managed a $2.4M IT budget aligned to business performance and claims KPIs.

Advisory & Consulting Experience

AdvisoryCloud – Technology Advisor (2020 – 2021)

- Advised 3 companies on IT strategy, cloud transformation, and cybersecurity posture.

- Reviewed technology portfolios and provided guidance to executive leadership.

SCORE – Volunteer IT Advisor (2019 – 2022)

- Mentor small business leaders on IT strategy, automation, and cloud adoption.

- Helped clients modernize operations securely and cost-effectively.

Education & Certifications

B.Sc. – Physics & Computer Programming, Mumbai University
Advanced Diploma – Systems Management, NIIT

Certifications:

- TOGAF 9.1 – Enterprise Architecture

- PMP, PMI-ACP, Certified ScrumMaster (CSM)

- AWS Solutions Architect Associate, Azure Fundamentals

- CISA, ITIL V3 Foundations

- SAFe 5 DevOps Practitioner, GitLab CI/CD Specialist

- AINS 21 - Principles Of Insurance, CIC - Insurance Operations

Top Skills & Applications

- **IT Strategy & Digital Transformation** – Guided modernization of core insurance platforms and defined roadmaps with executive stakeholders.

- **Cloud & Infrastructure Modernization** – Delivered Terraform and Ansible-based deployments; achieved measurable cost and delivery improvements.

- **DevOps & Agile Leadership** – Built DevOps orgs from scratch; implemented CI/CD and governance pipelines.

- **Enterprise Architecture & Governance** – Drove vendor oversight, cross-functional alignment, and budget optimization.

- **AI & Automation Strategy** – Deployed AI observability at QVC and predictive infrastructure automation at VyStar.

- **M&A Technology Planning** – Supported system alignment and scalable infrastructure design during and post-acquisition.

Early Career Highlights

Founding Partner – Comtech Computers
Led an IT consulting and training firm focused on software development and enterprise upskilling. Delivered IT solutions across insurance, finance, and education industries.

Technical Leadership Roles – Software Engineer to Project Manager
Led full-stack development and systems programming teams. Delivered large-scale Java, ColdFusion, and Oracle applications, contributing to major enterprise architecture initiatives.