

360AP Poly Broadworks Provisioning

Test Plan Name: **TAP_Poly_Broadworks_TestCases**

Introduction

- This test plan pertains to Poly Broadworks Provisioning testing of Broadworks calling, with test calls conducted between Poly phones utilizing the Tekvizion Automation Platform. To use this test plan effectively, the following steps must be followed:

Prerequisites:

- The Test Plan Required a minimum of **4 Poly phones and Broadworks Server**.
- The minimum software version on the Poly phones for use with the 360 Automation Platform is **11.3.1 and higher**.
- **Digimap** should be configured in Poly phone as below.
 - ⇒ `[2-9]11|0T|011xxx.T|[0-1][2-9]xxxxxxxx|[2-9]xxxxxxxx|[2-9]xxxT|*xx|+x.T|*xx.T`
 - ⇒ *Login to Poly phone-> Settings-> SIP-> Voice-> Ext1 -> Dial Plan.*
- The **"Phone State Polling"** username and password should match the username and password configured in the TAP phone manager.
- Licensed Poly phones should be added by utilizing the "Add Phone(s)" button. In the "Add Phone" dialog, enter the details as follows:
 - Provide a Phone Name for the phone.*
 - Select the vendor for the phone from the dropdown.*
 - Enter the Username, Password, and IPv4 Address for the phone.*
 - Enter the Remote Capture Username, Remote Capture Password, Remote Capture TLS Port, and Remote Capture Interface.*
 - Enter the Line Number, Extension, DID, E164, and Uri.*
 - Click 'Create'.*
- **"Auto Answer"** should be disabled for all the respective Poly phones.
- **Default Transfer Type** should be "Consultive".
- **Rest API** should be enabled.
- **"Auto Answer"** should be disabled for all the respective Poly phones.
- The Call Servers screen provides a count of all the instances of the call servers configured and list the following details *against each*: (Admin Panel -> Call Servers, Refer **360 Automation Platform User Guide Section No. 10.1 Call Servers**)
 - Server Name*
 - Vendor*

- iii. *Model*
- iv. *IP Address*
- v. *Relay Name*
- vi. *Server Port*
- vii. *Protocol*
- viii. *Status*
- ix. *Option to perform a Sync and Status of the last Sync action and when it was last updated.*

- Adding the Call Servers to the TAP.
 - i. *Click the 'New' link.*
 - ii. *Add a 'Server Name'.*
 - iii. *Select the 'Vendor' from the dropdown (currently BroadWorks).*
 - iv. *Choose the 'Model', type of Call server depending on the vendor selected (currently only the APP_Server is supported).*
- **Feature Access Codes** should work for all the Poly phones to test the features below.
 - i. *Call Park (*68) and Retrieve (*88).*
 - ii. *Call Forward Always (Activate -*72, Deactivate-*73)*
 - iii. *Call Forward Busy (Activate -*90, Deactivate-*91)*
 - iv. *Call Forward NoAnswer (Activate -*92, Deactivate-*93)*
 - v. *Redial (*66).*
 - vi. *Return (*69).*
 - vii. *Cancel Call Waiting (*70).*
 - viii. *Do not disturb (Activate -*78, Deactivate-*79).*
 - ix. *Call Pickup (*98).*
- **Call Pickup** should be configured as below.
 - i. *In BWKS Navigate to Enterprise/Service provider user group*
 - ii. *Services >> call pickup >> Add >> Group Name>> Search User >> Add >> ok.*
 - iii. *Assign the Call pickup service to variable phone A and B as per the test Plan.*

Broadworks_Services:

- In accordance with the **Test Plan**, the following BroadWorks services must be enabled for the corresponding Poly phone variables in order to conduct comprehensive testing.

Phone Variables	BWK Services
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DUT	<ol style="list-style-type: none"> 1. Calling Name Delivery 2. Calling Number Delivery 3. Three-Way Call 4. Call Waiting 5. Call Transfer 6. Call Forwarding Busy 7. Call Forwarding Not Reachable 8. Do Not Disturb 9. Anonymous Call Rejection. 10. Intercept user. 11. Speed Dial 100. 12. Speed Dial 8. 13. Push to talk. 14. Simultaneous ring. 15. Customer Ringback User. 16. Authentication. 17. Priority Alert. 18. Alternate Numbers.
A	<ol style="list-style-type: none"> 1. Calling Name Delivery 2. Calling Number Delivery 3. Three-Way Call 4. Call Waiting 5. Call Transfer 6. Call Return 7. Call Pickup. 8. Speed Dial 100. 9. Speed Dial 8. 10.
B	<ol style="list-style-type: none"> 1. Calling Name Delivery 2. Calling Number Delivery 3. Three-Way Call 4. Call Waiting 5. Call Pickup
C	<ol style="list-style-type: none"> 1. Calling Name Delivery 2. Calling Number Delivery 3. Call Waiting.

Broadworks Group Level Services:

- In accordance with the Test Plan,
 1. **Identity/Device Profiles:** It should be configured for the Dut in Broadworks portal (This is for Codec supported test cases).
 2. **Broadworks Anywhere:** A call director number should be configured.
 3. **Group Intercept:** It should be added to the Group Services.

Recommendations for Test Cases:

- In accordance with the Test Plan, the following details must be hard-coded for the corresponding test cases to ensure comprehensive testing.

Test Case ID	Hard Code Value Details
tekV-Bwk-Ft-Poly-001	Auto attendant number should provide in line number 4 to initiating the call from Dut.
tekV-Bwk-Ft-Poly-003	Auto attendant number should provide in line number 8 to initiating the call from B.
tekV-Bwk-Ft-Poly-009	To Add the Speed Dial code to Dut, provide the value for test case in line number 4 in Broadworks Provisioning under Parameter. In line number 6, Dut should dial to the speed code value as per configuration of line number 4 .
tekV-Bwk-Ft-Poly-010	To Add the Speed Dial code to Dut, provide the value for test case in line number 6 in Broadworks Provisioning under Parameter. In line number 8, Dut should dial to the speed code value as per configuration of line number 4 .
tekV-Bwk-Ft-Poly-011	In line number 10 , provide the Call Director number from the device associated with Number configured at Employee level Call Director settings of DUT user.
tekV-Bwk-Authentication-Poly-013	Provide Username and New Password for Broadworks provisioning in line number 8 . Configure Username in line number 10 for Setconfig. Configure password in line number 12 for Setconfig.
tekV-Bwk-Authentication-Poly-014	Provide Username and New Password for Broadworks provisioning in line number 8 . Configure Username in line number 10 for Setconfig. Configure password in line number 12 for Setconfig.
tekV-Bwk-Authentication-Poly-015	Provide Username and New Password for Broadworks provisioning in line number 8 . Configure Username in line number 10 for Setconfig. Configure password in line number 12 for Setconfig.