Dessislava Draganova
Software Tester

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Skills

- Test scripts, Blackbox testing, Agile, Bug-tracking systems
- HTML, CSS, basic JavaScript, novice in Python
- TCP/IP Network basics, HTTP client-server model, Firebug, IE and Chrome consoles
- SQL queries, MS SQL Server Management Studio, IIS and Visual Studio
- Selenium, NUnit, familiar with Fitnesse and JMeter
- Adobe Photoshop, Dreamweaver

Work Experience

Software Tester
September 2009 - Present

Pelesys Learning Systems, Richmond, BC
Aviation Online Training Solutions Provider

- Tested Pelesys Galaxy system - an integration of Learning Management System (LMS), Qualification, Administration and Mobile Integration System
- Prepared and executed test cases to cover the functional testing of each component
- Used exploratory and ad hoc testing to extend the test coverage
- Set up and maintained test environments, created SQL scripts to insert predefined testing data
- Took part in sprint-scheduling and triage meetings
- Performed testing on Pelesys CrewPad application - a mobile version of the LMS system for iPad
- Participated in the testing of Pelesys CrewKey - LMS on a USB memory stick, allowing training in offline mode
- Tested Pelesys Dreamsky Player - flash-based player used to launch interactive training courses. Verified the correct AICC, SCORM 1.2 and SCORM 2004 data communication between LMS and Player (Computer Based Training standards)
- Created regression test suites using Selenium RC and NUnit during a short development phase of an earlier version of LMS
- Helped with the design and performed thorough testing of an in-house bug-tracking system
- Worked on governmet and military projects requiring security clearance - 3D graphic models of military equipment
- Executed test suites of Ngrain Producer and Ngrain Viewer
- Helped testing the interactive courseware of Flight Crew and Cabin Crew Type training (Boeing 737NG, Airbus A330, A320, etc.) and General training courses
- Discussed domain specific issues with our on-site pilots and Subject Matter Experts

Software Tester
April 2009 - June 2009

Sitemasher (acquired by Salesforce), Vancouver, BC
SaaS Tool For Building And Managing Websites

- Tested the core functionality of the online-based web site builder software (functional, ad hoc, regression, usability)
- Created and executed test cases
- Identified, logged and managed defects to resolution
- Provided feedback to development during the development cycles in relation to improving the product features and user experience
- Managed test environments
- Participated in the discussion of features with the development team
- Tested customers' sites built with Sitemasher system to ensure compliance with the latest version of the product

Software Quality Assurance Analyst
April 2007 - July 2008

Vizibility Bulgaria (acquired by Lightmaker), Sofia, BG
Web Design Company

- Tested extensively company's major products - an Online Content Management System (CMS), integrated with Shopping and Email Campaigning modules
- Prepared and executed scripts to test client web sites created with the CMS
- Reported found defects and bugs
- Promoted to Lead QA Analyst
- Organised the work of the QA team, planned projects testing - assigned tasks, reviewed the software requirements, gave testing time evaluation

- Discussed new features and potential risks for the software under development
- Used different testing methodologies to accomplish a profound investigation of the software under test
- Communicated with general managers, technical director, project managers, and leads of the other teams
- Trained new colleagues from the QA and other teams

English Language Tutor   November 2005 - November 2006

E-Card Ltd., Sofia, BG
Application Service Provider

- Performed personal training in English of the CEOs of the company
- Translated part of the company correspondence and contracts

English Language Tutor   September 2002 - June 2003

Community Center, Sofia, BG

- Took care of a small group of children, teaching them English language basics
- Supervised their behaviour and interpersonal relationships
- Communicated to the childrens' parents the work that had to be done in class and at home to improve their personal and social skills

Education

Degree	Bachelor	September 1998 - unfinished
Major	Automation, Information and Control Engineering	
University	Technical University of Sofia	

Degree	High School Diploma	September 1993 - May 1998
Major	English Language Studies	
School	High School of Foreign Languages "Aleko Konstantinov"	

Personal Information

- Fluent in English, native in Bulgarian, beginner in French and Russian
- Strong team player and fast learner
- Dedicated and responsible with attention to detail
- Class 5 BC driver's license
- References available upon request