

# Business Phone System

Remote-Friendly Virtual Phone System For Team  
And Customer Communications.



# BUSINESS PHONE SYSTEM

Yearly

## Basic Plan

All prices mentioned are exclusive of 18% GST

<b>₹ 489</b>	<b>3</b>	<b>1,000</b>	<b>3 months</b>
Monthly Cost	Minimum Users	Free Minutes	Call Recording
<b>₹ 0.69</b>	<b>1</b>	<b>3 months</b>	
Call Rate	DID Numbers	CDR (Call Detail Records)	

## Premium Plan

All prices mentioned are exclusive of 18% GST

<b>₹ 629</b>	<b>3</b>	<b>2,000</b>	<b>6 months</b>
Monthly Cost	Minimum Users	Free Minutes	Call Recording
<b>₹ 0.59</b>	<b>1</b>	<b>6 months</b>	
Call Rate	DID Numbers	CDR (Call Detail Records)	

## Enterprise Plan

All prices mentioned are exclusive of 18% GST

<b>₹ 839</b>	<b>2</b>	<b>Unlimited</b>	<b>1 year</b>
Monthly Cost	Minimum Users	Free Minutes	Call Recording
<b>1</b>	<b>1 year</b>		
DID Numbers	CDR (Call Detail Records)		

# BUSINESS PHONE SYSTEM

## Monthly Plan

### Basic Plan

All prices mentioned are exclusive of 18% GST

<b>₹ 699</b>	<b>10</b>	<b>1000</b>	<b>3 months</b>
Monthly Cost	Minimum Users	Free Minutes	Call Recording
<b>3 months</b>	<b>₹ 0.69</b>	<b>1</b>	<b>3 months</b>
Contract Duration	Call Rate	DID Numbers	CDR (Call Detail Records)

### Premium Plan

All prices mentioned are exclusive of 18% GST

<b>₹ 899</b>	<b>10</b>	<b>2000</b>	<b>6 months</b>
Monthly Cost	Minimum Users	Free Minutes	Call Recording
<b>3 months</b>	<b>₹ 0.59</b>	<b>1</b>	<b>6 months</b>
Contract Duration	Call Rate	DID Numbers	CDR (Call Detail Records)

### Enterprise Plan

All prices mentioned are exclusive of 18% GST

<b>₹ 1199</b>	<b>10</b>	<b>Unlimited</b>	<b>1 year</b>
Monthly Cost	Minimum Users	Free Minutes	Call Recording
<b>3 months</b>	<b>1</b>	<b>1 year</b>	
Contract Duration	DID Numbers	CDR (Call Detail Records)	



# Compare & Get your plan



## Security

Features	Basic	Premium	Enterprise
Encryption SRTP and DTLS/ TLS			
Access Firewall			
User IP Whitelisting			
Audit Logs			
Two factor Authentication			



## Advanced Call Routing

Features	Basic	Premium	Enterprise
Skill Based Routing			
Shift/Time Based Routing			
Business Hour			

























## Advanced Analytics

Features	Basic	Premium	Enterprise
Call Volume Analysis			
Team Analysis			
IVR Analytics			
Missed Call Analysis by Time			

## Multi Platform Call Handling







Features	Basic	Premium	Enterprise
Web APP(Chrome,Firefox)			
Chrome Extension			
Desktop APP(Window,Mac,Linux)			
IP Phone/Desk phone			

Advanced Features




Features	Basic	Premium	Enterprise
Comment On Calls			
Call Recording			
Call Hold			
Live Call Feeds			
Multi-Level IVR			
Call Queuing			
Call Blocklist			
Call Conferencing			
Call Forwarding			
Call Transfer			
Email Report			
Callback			

Features	Basic	Premium	Enterprise
Contact book		✓	✓
Custom CallerID			✓
External Call Transfer			✓
Intercom System	✓	✓	✓
On Call Recording		✓	✓
Personalised Greeting	✓	✓	✓
SMS Facility	✓	✓	✓
Sticky Agent		✓	✓
Supervisor Login		✓	✓
Tags on Call		✓	✓
Text To speech		✓	✓
Voicemail	✓	✓	✓
Voting System			✓

## Integrations






Features	Basic	Premium	Enterprise
CRM(Zoho,Leadsquare,salesforce,more..)			
Open API			
Click-To-Call			
Web-hooks			
WebRTC SDK			

## Decade Support

Features	Basic	Premium	Enterprise
Email			
Phone			
Account Manager			



# International Voice Service

Features	Basic	Premium	Enterprise
USA			
UK			
Australia			
Singapore			
Germany			
UAE			
Thailand			



# THANK YOU!

Migrate to TeleCMI hosted phone system today to overcome all your communication challenges

Contact Us :



[info@telecmi.com](mailto:info@telecmi.com)



1800 890 3305