

TeleCMI Toll-Free Number Competitors Table

FEATURES	TeleCMI			KNOWLARITY			MY OPERATOR		
Plan Type	Basic Plan	Premium Plan	Enterprises Plan	Basic Plan	Premium Plan	Enterprises Plan	Basic Plan	Premium Plan	Enterprises Plan
Pricing(Excluded GST)	RS. 18,000	RS. 40,000	RS. 48,000	RS. 21,000	RS. 28,800	RS. 46,200	RS. 18,000	RS. 36,000	RS. 60,000
User	4	8	Unlimited	3	5	7	4	6	20
NO. Of Channel	4	8	25	6	10	14	4	6	20
Monthly Free Mins	1000	1000	3000	3100(Coins)	5100(coins)	8500(coins)	-	500	1600
Rental	Yearly	Yearly	Yearly	Yearly	Yearly	Yearly	Yearly	Yearly	Yearly
Call Cost	1.8	1.5	1.4				2.15	1.73	1.66
				Coins Detected-4	Coins Detected - 3	Coins Detected - 2			
Web Interface	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Mobile App	Yes	Yes	Yes	Yes	Yes	Yes	1	3	5
128 Bit Security	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call Analytics	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Blacklisting	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Multi-Level IVR	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Warm Call Transfer	Yes	Yes	Yes	NA	NA	Yes	Yes	Yes	Yes

Parallel Ringing	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Extensions	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call Recording	Yes	Yes	Yes	1 Month	3 Month	1Year	Yes	Yes	Yes
SMS Notification	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Office Hours	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Comment On Calls	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Time Based Routing	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Click to call	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Shift Based Routing	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call-Back's	Yes	Yes	Yes	-	-	-	-	-	-
Text to speech	Yes	Yes	Yes	NA	NA	Yes	-	-	-
Welcome Message	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Welcome Greeting	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
BASIC IVR	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Multi-Language Message	Yes	Yes	Yes	NA	NA	Yes	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Multi User Login	Yes	Yes	Yes	NA	Yes	Yes	1	3	5
Auto dialer	NA	Yes	Yes	-	-	-	-	-	-
Intercom	NA	Yes	Yes	-	-	-	-	-	-

Customer Sender ID	NA	Yes	Yes	NA	NA	Yes	NA	Yes	Yes
Sticky Agent	NA	Yes	Yes	NA	NA	Yes	Yes	Yes	Yes
Firewall	NA	Yes	Yes	-	-	-	-	-	-
Live Notification	NA	Yes	Yes	NA	NA	Yes	NA	NA	Yes
User Productivity Tools	NA	Yes	Yes	-	-	-	-	-	-
Supervisor Login	NA	Yes	Yes	-	-	-	-	-	-
Live Feeds	NA	Yes	Yes	NA	NA	Yes	NA	NA	Yes
Call Monitoring	NA	Yes	Yes	NA	NA	Yes	NA	NA	Yes
Call Barging	NA	Yes	Yes	NA	NA	Yes	NA	NA	Yes
Call Whispering	NA	Yes	Yes	NA	NA	Yes	NA	NA	Yes
Webhooks	NA	NA	Yes	NA	NA	Yes	NA	NA	Yes
Live Events	NA	NA	Yes	NA	NA	Yes	NA	NA	Yes
CRM Intergration	NA	NA	Yes	NA	NA	Yes	Yes	Yes	Yes
Supports Limited CRMs	NA	NA	Yes	NA	NA	Yes	NA	NA	Yes
Dedicated Account Manager	NA	NA	Yes	NA	NA	Yes	NA	NA	Yes