



API Documentation

Click To Call

USER GUIDE

TELSPIEL COMMUNICATIONS PVT LTD

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Preamble

This document underlines the specifications of the HTTP/HTTPS based API provided by telSpiel for the Click To Call service via Internet within telSpiel infrastructure. The document is intended for developers planning on integrating their system with telSpiel's Click To Call service.

Customer Support Team

As an organization we do follow strict timelines and adhere highest level of SLAs to fulfil our commitment. Our customer support team professional are highly qualified industry veterans are handholding with you 24X7X365 from proof of concept till post-sales support. Our team is reachable at following touchpoints.

Touchpoint	Technical Support	Campaigns	Account Configuration
Email	care@telspiel.com	campaigns@telspiel.com	configuration@telspiel.com
Phone	(+91) 9999998898 (Ext 1)	(+91) 9999998898 (Ext 2)	(+91) 9999998898 (Ext 3)
Availability	24 / 7	09:00 Hrs – 21:00 Hrs	09:00 Hrs – 21:00 Hrs

Assumptions

The guide assumes that you are familiar with and have sufficient experience in applying the following technologies and concepts of HTTP and XML.

- HTTP/HTTPS communications using the GET and POST methods for parameter passing through API.
- A programming language such as Python, or PHP to integrate the HTTP URL with the Application.
- Application designed in any of the above Languages should be capable of capturing the Data.

Successful Transmission of Click To Call

For each successful Job creation, the API would return a successful response for that request.



Sample HTTPS URL Format

The below HTTPS API can be used by the Client to send the messages to telSpiel's Server.

Base URL

All URLs referenced in the API documentation have the following base:

<https://app.habitic.in/api/click-to-call>

API Parameters Specification

Whenever the Client Application hits the HTTP URL, it should include the following parameters as per the requirement. The following parameters should be used in the same order as given below to call HTTP API.

Parameter Name	Value	Description
username	String	username will be provided by Telspiel
agent_phone	Numeric	Agent phone number
customer_phone	Numeric	Customer phone number
campaign_name	String	Campaign Name (optional)

Click To Call Job Creation

URL- <https://app.habitic.in/api/click-to-call>

Method – POST

Headers – accept: application/json

api-key: xxxxxxxxxxxxxxxxxxxx (Given by Admin)

Sample Request Format

```
{
  "username": "xxxxxxxxx",
  "campaign_name": "{#var#}{#var#}",
  "agent_phone": "9999999999",
  "customer_phone": "8888888888"
}
```



API Response Sample Format

Sample Success Response

```
{
  "code": 200,
  "status": "success",
  "message": "Data successfully submitted for call."
}
```

Sample Error Response

403 Error API Response Sample Format

```
{
  "code": 403,
  "status": "forbidden",
  "message": "Username or api key is invalid"
}
```

422 Error API Response Sample Format

```
{
  "code": 422,
  "status": "invalid",
  "message": "Invalid data",
  "errors": "{ \"customer_phone\": [\"Customer phone is required\"] }"
}
```

```
{
  "code": 422,
  "status": "invalid",
  "message": "Invalid data",
  "errors": "{ \"agent_phone\": [\"Agent phone is required\"] }"
}
```



Error Code Description

The below error can be displayed while hitting the HTTP API if there is any wrong parameter entered or an issue with the account.

Error Code	Description
200	Success
403	User not found or not active or license not active or API key is invalid
422	Invalid Predefined Parameters



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