

## **API Documentation OBD**

**USER GUIDE** 

**TELSPIEL COMMUNICATIONS PVT LTD** 

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#### **Preamble**

This document underlines the specifications of the HTTP/HTTPS based API provided by telSpiel for the **OBD** service via Internet within telSpiel infrastructure. The document is intended for developers planning on integrating their systems with telSpiel' s OBD service.

#### **Customer Support Team**

As an organisation we do follow strict timelines and adhere highest level of SLAs to fulfil our commitment. Our customer support team professional are highly qualified industry veterans are handholding with you 24X7X365 from proof of concept till post-sales support. Our team is reachable at following touchpoints.

Touchpoint	Technical Support	Campaigns	Account Configuration
Email	care@telspiel.com	campaigns@telspiel.com	configuration@telspiel.com
Phone	(+91) 9999998898 (Ext 1)	(+91) 9999998898 (Ext 2)	(+91) 999998898 (Ext 3)
Availability	24 / 7	09:00 Hrs - 21:00 Hrs	09:00 Hrs - 21:00 Hrs

#### **Assumptions**

The guide assumes that you are familiar with and have sufficient experience in applying the following technologies and concepts of HTTP and XML.

- HTTP/HTTPS communications using the GET and POST methods for parameter passing through API.
- A programming language such as Java, C/C++, Visual Basic, or PHP to integrate the HTTP URL with the Application.

#### Successful Transmission of OBD

For each successful Job creation, the API would return a successful response for that request.

Before pushing the campaign, you need to get the campaign id created through an API call. This campaign id can be created by below API CALL (POST Method). Also note you need to create a campaign id only once and the same campaign id can be used for all future campaigns related to the same campaign id.



#### For Campaign Create

This option is used to broadcast pre-recorded voice clips with DTMF capture.

URL: <a href="https://app.habitic.in/api/campaign-create">https://app.habitic.in/api/campaign-create</a>

Method: POST/JSON

In Headers:

api-key: XXXXXXXXXXXXXXXXXXXXX (Provide by Telspiel)

#### In Body:

username= username provided by TelSpiel

campaign\_name= name as per user choice

is\_dtmf= (0,1) If you want the key press then, 1 & if you don't want then, 0

start\_date=campaign start date(YYYY-MM-DD)

end\_date=campaign end date(YYYY-MM-DD)

start\_time=campaign start time(hh:mm:ss)

additional\_params(Optional)={key:value} if you want same parameter in DLR response

audio\_path= it is the path of audio on a public URL that will be used to download the music file. It should be either .mp3 or .wav format only.

#### Sample Request for Campaign Creation API

```
"username":"Demo",
"campaign_name":"Test",
"is_dtmf":"1",
"start_date":"YYYY-MM-DD",
"end_date":"YYYY-MM-DD",
"start_time":"hh:mm:ss",
"additional_params":{"key":"value"},
"audio_path":"https://habitic.in/audio/demo_test_55af5e77-e72e-4430-a287-4129249e6e61.wav"}
```



#### Sample Response for campaign creation API

**NOTE:** - The above campaign id will be used to push the voice campaign.

#### **VOICE PUSH API**

With the campaign id received from the create campaign below API will be used to push the OBD campaign.

URL: <a href="https://app.habitic.in/api/campaign-push">https://app.habitic.in/api/campaign-push</a>

Method: POST/JSON

#### In Headers:

#### In Body:

username= username provided by Telspiel.

campaign\_id= the campaign id generated from Create campaign API.

numbers = the mobile numbers to give call. For more than 1, use comma separated. Number can be with or without 91. Max number in 1 call is 500 numbers.

#### Sample Request for Voice Push API



#### Sample Response for Voice push API

For every submission for 1 or multiple numbers, you will get 1 unique tracking\_id for each number in the voice API call.

#### **DLR Forwarding**

DLR will be forwarded to client webhook with all the details. Below is the format forpushing the DLR:-

https://example.com?mobile=NUMBER&tracking\_id=TRACKINGID&campaignid=CAMPAIGNID&customer\_status=STATUS&call\_time=CALLSTARTTIME&customer\_answer\_time=CALLPICKTIME&hangup\_time=HANGUPTIME&duration=DURATION&credit=CREDIT&user\_input=KEYPRESS

### Connect telSpiel

Website: www.telspiel.com

Phone: (+91) 120-4108800

Email: care@telspiel.com

#### Address:

808, Logix Business Tower, Near Noida City Centre, Noida 201301,

UP, India









