



WebEngage Integration SMS Service

USER GUIDE

TELSPIEL COMMUNICATIONS PVT LTD

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Preamble

This document underlines the specifications of the HTTP/HTTPS based API provided by telSpiel for the automated sending of SMS via Internet within telSpiel infrastructure. The document is intended for developers planning on integrating WebEngage application with telSpiel's SMS service. It also provides the information about sending the Unicode and Flash messages.

Customer Support Team

As an organisation we do follow strict timelines and adhere highest level of SLAs to fulfil our commitment. Our customer support team professional are highly qualified industry veterans are handholding with you 24X7X365 from proof of concept till post-sales support. Our team is reachable at following touchpoints.

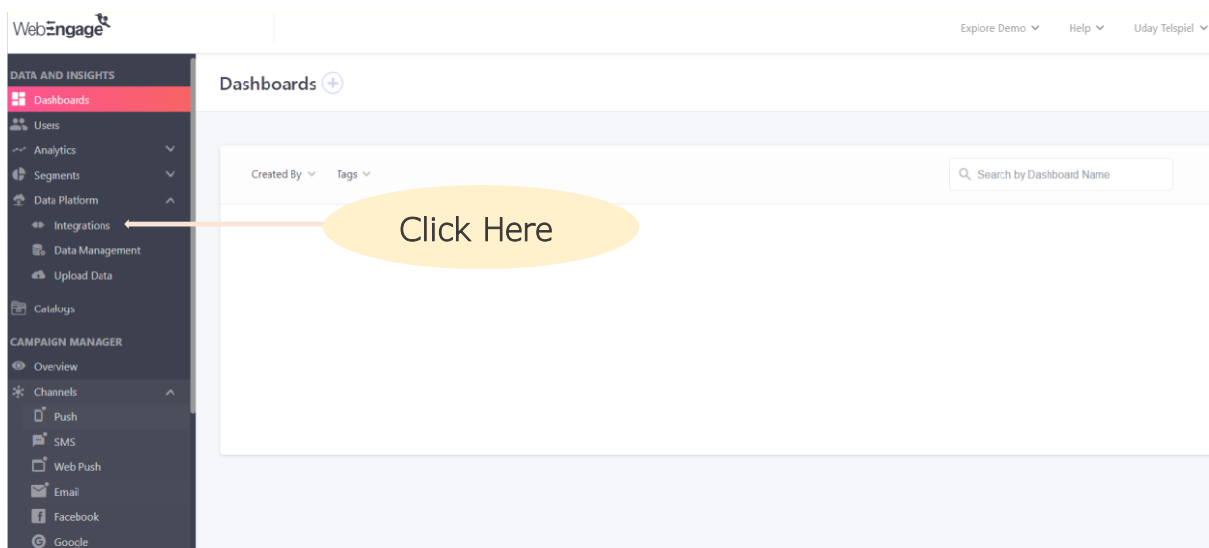
Touchpoint	Technical Support	Campaigns	Account Configuration
Email	care@telspiel.com	campaigns@telspiel.com	configuration@telspiel.com
Phone	(+91) 9999998898 (Ext 1)	(+91) 9999998898 (Ext 2)	(+91) 9999998898 (Ext 3)
Availability	24 / 7	09:00 Hrs – 21:00 Hrs	09:00 Hrs – 21:00 Hrs

Integration Process

telSpiel SMS API can be integrated with WebEngage application in just couple of minutes by following the below 4 step process.

Step 1

Login into your WebEngage application, navigate to Dashboard > Data Platform > Integrations > SMS Setup (Configure) > SMS. Please refer the following screen shot.





Step 2

Click **SMS Setup (CONFIGURE)** under **Channel Integration Status**. Please refer the following screen shot.

Channel Integration Status		
	STATUS	
In-app Setup	PENDING	CONFIGURE
Push Setup	PENDING	CONFIGURE
On-site Setup	PENDING	CONFIGURE
Web Push Setup	PENDING	CONFIGURE
SMS Setup	SUCCESS	Click Here → CONFIGURE
Email Setup	PENDING	CONFIGURE
WhatsApp Setup	PENDING	CONFIGURE
Web Personalization Setup	PENDING	CONFIGURE
App In-line Setup	PENDING	CONFIGURE






Step 3

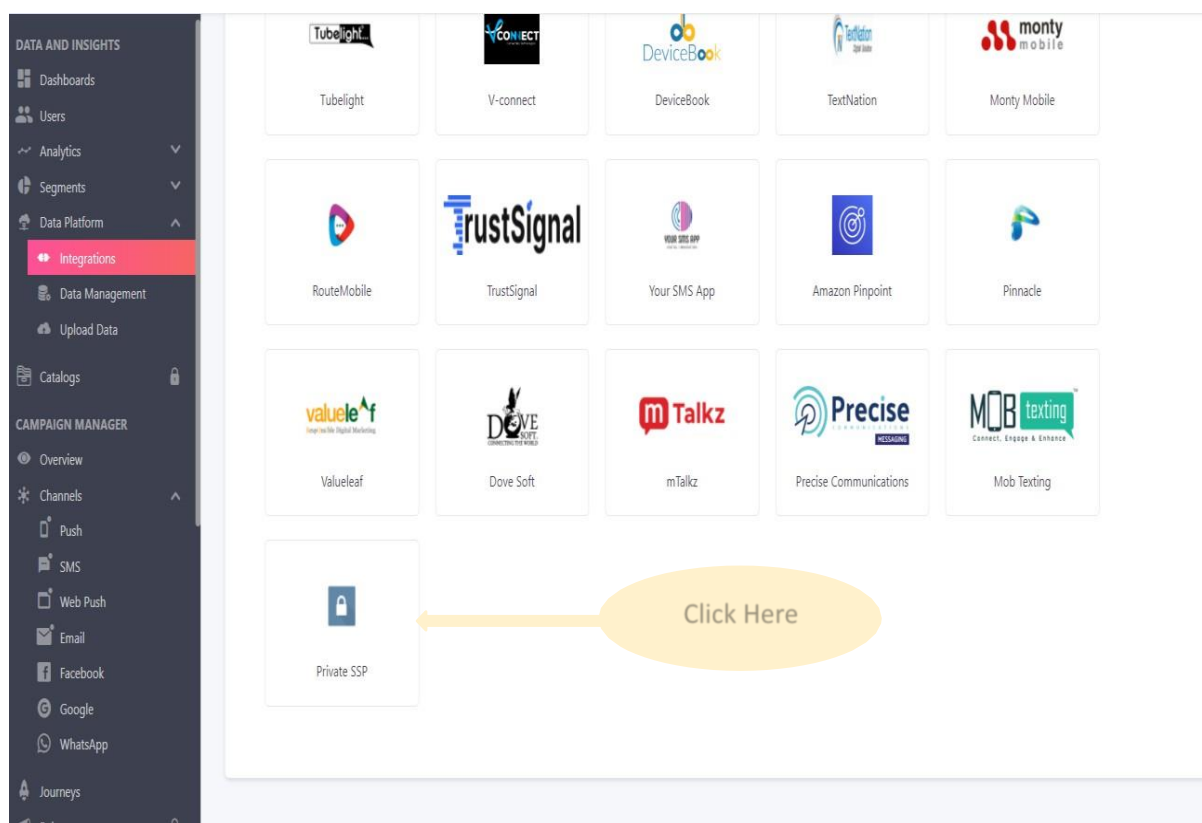
Click **Private SSP** under **Available SMS Service Providers (SSP)**. Please refer the following screen shots.

Your SMS Service Provider (SSP) List		
SSP	CONFIGURATION NAME	ACTIONS
Private SSP	LIVE PROD TLSP	⋮
Private SSP	telspiel	⋮
Private SSP	TELSPL_SMS	⋮

Available SMS Service Providers (SSP)

Select a SSP below to configure and add to your project





Step 4

Fill in the following required details on add SSP page and click on Add SSP button.

Particulars	Details to fill in
SSP	Private SSP
NAME YOUR CONFIGURATION	TELSPL_SMS
URL	For OTP/TRANS (Service implicit) SMS traffic https://api.telsp.in/pushapi/json/sendwebengagesmsmsg For Bulk (Service explicit) SMS traffic https://apipush.telsp.in/pushapi/json/sendwebengagesmsmsg
PRINCIPAL ENTITY	1901198914624367610
Content-Type	application/json
Username	webengageDemo



api-key	This will be a unique key provided by telSpiel at the time of integration
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Please refer the following screen shot.

Add SSP ×

SSP: Private SSP

NAME YOUR CONFIGURATION ⓘ: TELSPL_SMS Enter Configuration Name

URL: https://apipush.telspl.in/pushapi/json/sendwebengagesmsms Enter URL

PRINCIPAL ENTITY ID ⓘ: 1901198914624367610 Enter DLT Entity ID

CUSTOM HEADERS

Content-Type	application/json	⊖
Username	webenageDemo	⊖
api-key	P6QdJMuzrcqjFDK1VF1b	⊖

Enter Username Enter ApiKey

ADD HEADER

Click here after filling the details ADD SSP

As shown in below image you can see integrated SSP under **Your Service Provider (SSP) List**.

Channels

Push In-app **SMS** On-site Web Push Email Facebook WhatsApp Google

Your SMS Service Provider (SSP) List

SSP	CONFIGURATION NAME	ACTIONS
Private SSP	LIVE PROD TLSP	⋮
Private SSP	telspiel	⋮
Private SSP	TELSPL_SMS	⋮

This Actions menu indicates the unique Webhook URL you can add to your WSP dashboard to ensure that delivery status notifications (sent, failed, queued, delivered) are tracked under campaign stats in your WebEngage dashboard.



Connect telSpiel

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