



# TEMENOS THINK SPACE

Accelerating SME  
Banking Innovation

LONDON 16-17 October 2019



## Reinvent Business Banking

**Entrepreneurs have big dreams; let's meet them there. Join us to reinvent business banking and support them in their journey.**

As a strategic decision maker, immerse yourself in innovation and enter the entrepreneurial mindset. Discover the challenges driving SMEs to re-think their banking, and transform them into opportunities for value innovation.

Over these two days Temenos will equip you with crucial tools and frameworks for hacking innovation – you will experience these in action. We will work collectively on responding to the real world for businesses today with innovative solutions grounded on robust business and technology foundations.

The Temenos Think Space is a unique opportunity for digital banking leaders to:

- **Meet your market:** get first hand understanding of the hopes and challenges of the SME market, customer needs and differentiators to drive business value & market share.
- **Experience the power of collaboration** as you co-design with your industry peers and innovation experts.
- **Participate in live innovation** as we build collectively and bring to life value-driving technology solutions based on your designs.

All of this underpinning the enormous opportunity to create innovation disruption in the world of business banking.

Join Temenos in supporting a better banking experience to fuel the entrepreneurial dream.

**Location:** Studio Spaces  
110 Pennington Street  
London, E1W 2BB

**Dresscode:** Casual – think 'comfort'

### Hotels in the area:

- Four Seasons Hotel London  
10 Trinity Square, EC3N 4AJ London
- Doubletree by Hilton Hotel London –  
Tower of London, 7 Pepys St, London  
EC3N 4AF
- The Tower Hotel  
St Katharine's Way London E1W 1LD

## About Temenos Think Space

The Think Space is a forum designed to address the evolving challenges of digital banking leaders by:

- **Providing thought clarity** around some of today's biggest problems enabling leaders to build effective digital strategies to grow their business
- **Building a community** of highly motivated change agents from the banking industry to share experiences, learn from customers and drive change
- **Creating a space and environment** to support the community, its members and radical collaboration in the digital space

Hosted by:



in partnership with:



and sponsored by:





# TEMENOS THINK SPACE

Accelerating SME  
Banking Innovation

LONDON 16-17 October 2019



## Wednesday, 16 October:

8:30 Check-in and enjoy a light breakfast

### WELCOME

9:00 Welcome to Temenos Think Space

*Reinvent Business Banking –*  
John Williams, CEO,  
Agile Business Consortium

### THE IMMERSION BEGINS

10:00 See through your customer's eyes –  
gain first-hand insights into the needs  
of SME clients.

13:00 **Lunch**

### DEFINE THE NEED

13:30 What client problem will you solve?  
Collaborate with your team to define  
the opportunity for value innovation.

14:30 *The Secrets of Digital Innovation –*  
Kam Chana, Head of Digital Strategy  
& Innovation, Temenos

### GENERATE IDEAS

15:00 Create innovation potential through  
brainstorming and decide which idea  
delivers the greatest promise.

### TELL THE STORY

16:00 Design the future client experience.  
What will your proof of concept  
illustrate?

### READY ... SET ...

17:30 Teams prepare to BUILD tomorrow.

18:00 **Cocktails and Keynote**

*Innovation in Financial Services –*  
Rich Radley, Head of Customer  
Engineering, Financial Services,  
Google Cloud

19:30 **DAY 1 SESSION CLOSE**

## Thursday, 17 October:

8:30 Check-in and enjoy a light breakfast

### DIVE BACK IN

9:00 Intro to our dual track morning -  
How teams will divide in order to  
collaborate

### MAKE YOUR IDEA TANGIBLE!

9:30 Build a proof of concept.  
Teams divide to focus on:  

- Feasibility – Can it be built?
- Viability – Is it sustainable? How will  
your idea create new revenue?

12:00 **Working Lunch**

14:00 Teams regroup to consolidate,  
rehearse your 'pitch', and finetune  
your POC

### TEST AND REFINE

15:00 Each team will get to test their pitch,  
and then a final chance to iterate to  
refine their POC

### SHOW

17:00 Teams will take their POC to the big  
stage!

### BRINGING IT ALL TOGETHER

17:30 What models will we take to market?  
What opportunities should we explore,  
and how will we change the future of  
SME Banking?

18:00 **Relax, Explore and Celebrate**

Relax and network as we wrap up and  
explore our team innovations

19:00 **SESSION CLOSE**

Hosted by:

in partnership with:

and sponsored by:



**TEMENOS**  
THE BANKING SOFTWARE COMPANY



**Google Cloud**

