

tēmi

THE PERSONAL ROBOT



## User Manual

( Updated 04.05.2020 )

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# Safety

To reduce the risk of injury or damage, read the following safety precautions when setting up, using and maintaining your robot. Incorrect handling of this product could possibly result in personal injury or physical damage. The manufacturer assumes no responsibility for any damage caused by mishandling that is beyond normal usage defined in these manuals of this product.

## ATTENTION! PRODUCT WARNINGS ARE LISTED BELOW:

**CHILDREN MUST NOT OPERATE THE DEVICE WITHOUT ADULT SUPERVISION AT ALL TIMES.**

**DO NOT OPERATE THE DEVICE IN THE PRESENCE OF FLAMMABLE GASES OR FUMES.**

**DO NOT PLACE FINGERS, HAIR, OR OTHER APPENDAGES ON OR NEAR MOVING PARTS OF THE PRODUCT.**

**KEEP PETS AWAY FROM TEMI.**

**WARNING** Chemical Exposure: Do not allow battery liquid to come into contact with skin or eyes. If contact occurs, wash the affected area with ample water and promptly seek medical advice.

**WARNING** Fire or Explosion Hazard: Do not crush or dismantle battery packs. Do not place the battery pack near any heat source or in direct sunlight. Do not incinerate or short-circuit the battery pack. Do not subject batteries to mechanical shock.

**Please read our additional product warnings below.**

**Failure to follow these warnings shall invalidate our limited warranty.**

## Environment

- Temi is intended to operate and be stored indoors, in a dry environment and on dry, flat flooring only. Operating or storing temi under different conditions may result in damage of the product.
- Temi is designed to operate in temperatures between 32°F and 104°F (0 °C to 40 °C). Operation outside of this range may result in damage to the product.
- Do not operate the device in the presence of flammable gases or fumes. Operation of any electrical instrument in such an environment constitutes a definite safety hazard.

## Usage

- Take care while handling temi. Do not apply any physical pressure or impact when operating temi.
- When your temi is running, do not place your fingers, hair, or other appendages on or near moving parts such as temi's neck, LIDAR, or its wheels.
- Children under the age of 13 must not use or interact in any way with temi without adult supervision at all times.
- Do not leave pets unattended around temi.
- Before using temi's autonomous navigation mode (follow, go-to, patrol or telepresence), make sure to clear the floor of small objects.
- Never place a child or a pet on temi's tray or base.
- Do not place hot drinks, liquids in open containers, or flammable or fragile objects on temi's tray.
- When temi is moving, ensure that you and other persons or animals are safe distance of at least 2 feet from the device at all times.
- Keep temi away from steep drops such as stairs, ledges and slopes.
- Do not intentionally drive temi into people, animals or objects.
- Do not tie anything to temi or use it to drag objects, pets or people.
- Do not accessorize temi or cover temi with any fabrics, tapes or paint.
- Be wary of driving temi over wires, thresholds and shaggy rugs as they may harm temi's wheels or motor.
- Do not point direct light or lasers at temi as it may damage the performance of the sensors.
- Do not manually move temi while it is autonomous navigation mode (follow, go-to, patrol or telepresence).
- Do not break, scratch, paint or draw on temi's screen.
- Keep temi on ground surfaces. Do not place temi on chairs, tables, counters etc...
- Keep temi in an upright position at all times.
- Do not use in complete darkness.
- Do not stand or place anything on the Home Base.

## Maintenance

- Do not handle temi or the Home Base with wet hands or fluids.
- To clean temi, wipe it with a clean, lint-free cloth. Don't spray or pour liquids onto temi. Avoid harsh cleaners.
- Always disconnect temi from the Home Base before cleaning or maintaining it.
- Before cleaning the Home Base, make sure to disconnect the power cord.
- Do not disassemble temi or the Home Base. Refer servicing only to qualified and authorized personnel.
- If you notice any missing, broken or falling parts, stop using immediately and contact customer support.
- Do not use temi if seal on the product box is open or damaged when you receive it. Contact customer support.

## Power

- Temi comes with a region approved power supply cord. Do not use any other power supply cord. If the cord or jack is damaged, it must be replaced. For replacement cords, please contact our Customer Care number: +1 (833) 902 0202
- The Home Base is designed to be plugged into a 100-240 V 50/60 Hz standard outlet. Using any power converters will immediately void the warranty.
- If you live in an area prone to electrical storms, it is recommended that you use additional surge protection on the power outlet to which the Home Base cable is connected.
- Use temi with installed battery only.

Battery replacement is to be performed only by official temi customer service.

- Do not disassemble or modify the battery. The battery contains safety and protection devices, which, if damaged, may cause the battery to generate heat, explode or ignite.
- Do not immerse the battery pack in any liquid.

**⚠ WARNING** Chemical Exposure: Do not allow battery liquid to come into contact with skin or eyes. If contact occurs, wash the affected area with ample water and promptly seek medical advice immediately contact temi support center.

- **⚠ WARNING** Fire or Explosion Hazard: Do not crush or dismantle battery packs. Do not heat or place the battery pack near any heat source or direct sunlight. Do not incinerate or short-circuit the battery pack. Do not subject batteries to mechanical shock.
- Contact your local waste management authority for battery recycling and disposal regulations in your area.

## Caution



For indoor use only.



Keep away from rain.



The Waste Electrical and Electronic Equipment Directive (WEEE Directive) is the European Community Directive 2012/19/EU on waste electrical and electronic equipment.



The FCC means this device complies with part 15 of the FCC rules.

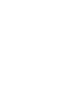


Lithium ion battery is flammable.



Warning: Electrical shock hazard.

## Certifications



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# What is temi?

Temi is the ultimate robotic assistant with "Alexa" built-in, connecting you to your smart home devices, friends and contacts, online content and video communications – harnessed by the power of your voice.

temi's core elements are AI, Video, and Mobility.

## AI

temi's artificial intelligence enables the user to ask questions, order services, run applications, take photographs, etc.

temi is delivered with built-in applications:



Knowledge



News



Weather



Youtube



Yelp



Camera (stills, videos, GIF's)



Video calls



Bluetooth

## Hands-free Video Calls

Featuring user-tracking technology and fully autonomous navigation, temi provides users with a new video calling experience. When video calling temi on the robot side, the user can prompt temi to follow them, allowing a completely hands-free face to face communication. While calling temi remotely via the temi app, users can drive temi manually or to preset locations while temi automatically avoids obstacles in its way. These features create grounds for longer and more personal communication.

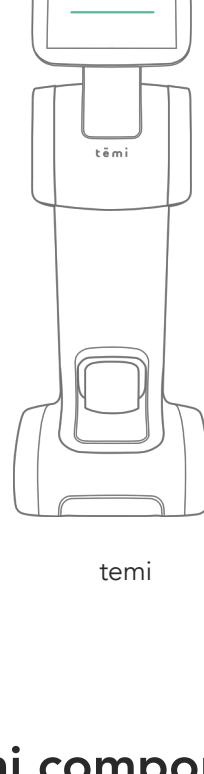
## Mobility

Using 16 sensors and a dedicated CPU, temi maps and sees its surroundings, distinguishing between obstacles, furnitures, people, etc. These abilities ensure temi does not come in contact with any objects and enable presetting of locations for convenient navigation.

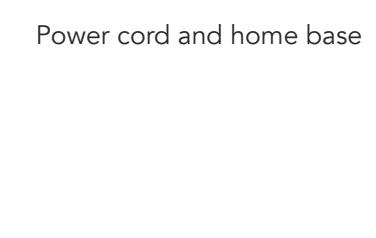
Temi cannot avoid obstacles that are completely black or under 4 in. tall.

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# What's in the box?



temi



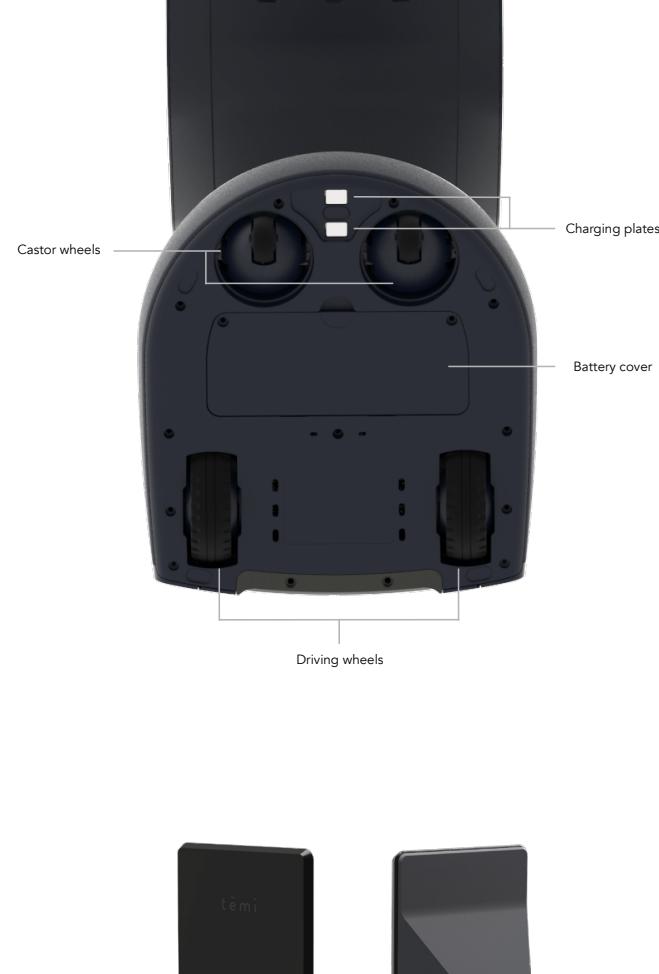
Power cord and home base



Quick start cards

## temi components

To view temi's full specifications, visit Specs.



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# Unboxing temi



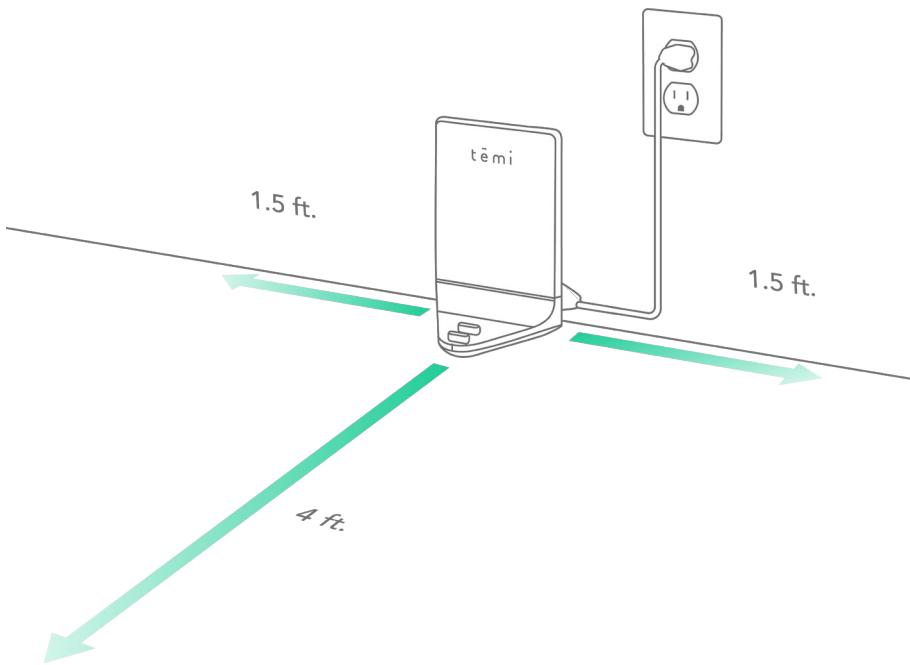
1. Open temi's box by pulling the green tab on top. You will find an envelope containing temi's quick start cards.
2. Remove the styrofoam by its handle.
3. Hold temi at the highlighted areas and pull it out of the box.
4. Take out the Home Base box located in the compartment behind temi.



TIP: It is recommended to save temi's box for travel or future service purposes.

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# Setting up Home Base



The Home Base is where temi goes to charge its battery.

The Home Base is connected to the power outlet and contains a power adaptor.

It is also where you place temi to recover map and locations.

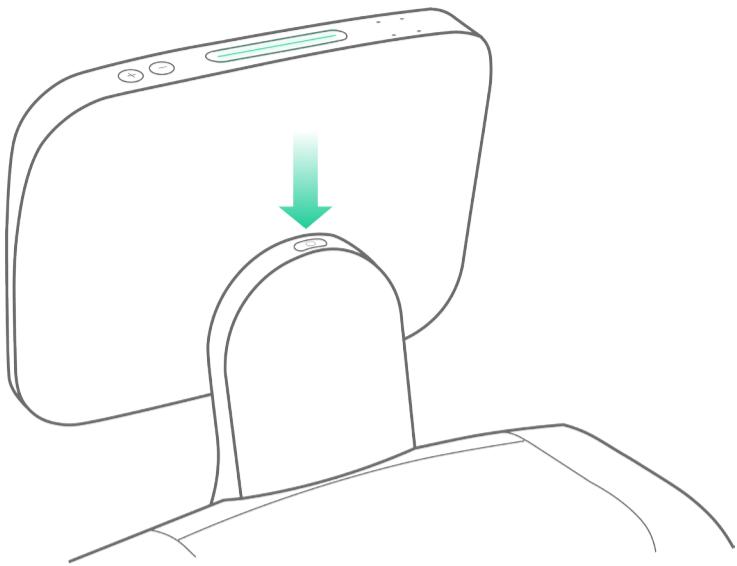
1. Place the Home Base in a location that can be easily accessed by temi.
2. Place the Home Base on a hard level surface, flat against the wall.
3. Allow at least 1.5 feet of space on either side of the Home Base.  
Keep at least 4 ft of clear space in front of the Home Base for temi to access easily.



- TIP:
- Be sure there are no highly reflective materials nearby such as mirrors that could cause the docking sensors to incorrectly guide temi.
  - The home base generates temi's map anchor. Any disconnecting or moving of the home base will prompt a suggestion of map and location resetting.

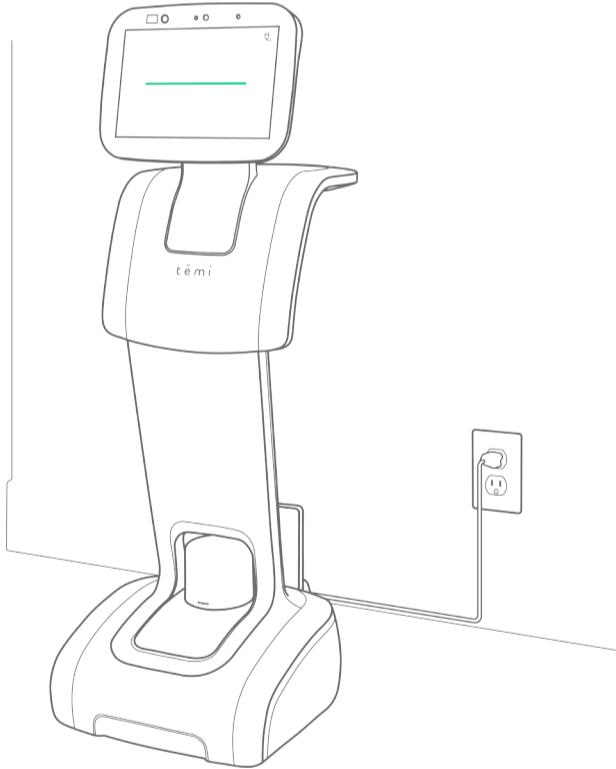
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# Powering temi



- To turn on temi, press the power button. LED indicator will light up.
- To turn off, press the power button for 3 seconds until LED indicator shuts off.
- When not in use, temi will automatically enter stand-by mode. Therefore, there is no need to power temi off.

## Power management



- Fully charged temi can continuously operate in an average use profile for 8 hours.
- When temi is low on battery, it will display a screen alert including a button opting to send it to its home base.
- When charging, the battery icon will indicate charging state.

### Power Save Mode

In order to save power when temi is not moving for more than 5 seconds its LIDAR will stop spinning. When initiating follow mode allow the LIDAR 3 to 4 seconds to regain its spin.

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# Activating temi with mobile app

The mobile app is used to:

- Call and control temi from a remote location
- Sync your contacts with temi
- To view pictures, recent searches, or used services on temi

## Download

Download the app from the Play or App Store or by using this link:  
<http://www.robotemi.com/temiapp>

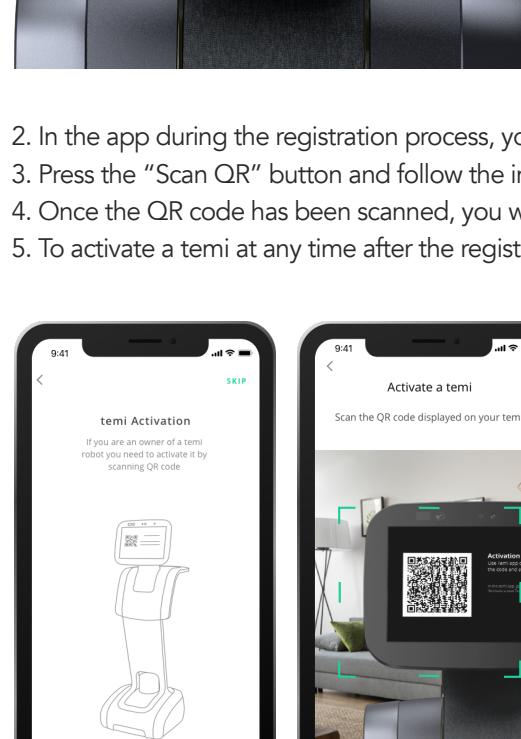
## Activate

In order to operate, each temi needs to be activated and registered on the temi server. This process will ensure that:

- This is a real temi
- Temi has an Admin user

This activation process takes place during the initial setup using both the robot and the mobile app.

1. During the initial activation, temi will generate and display a QR code containing the robot's ID information.

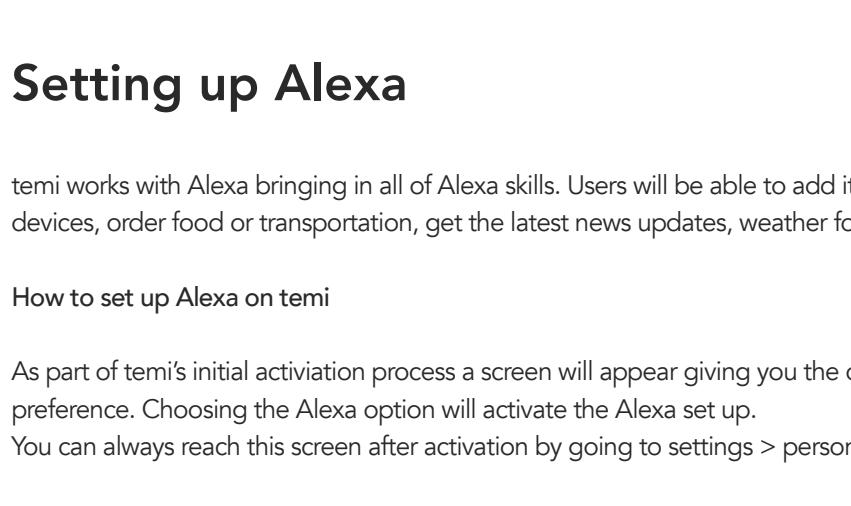


2. In the app during the registration process, you will reach the "Temi Activation" screen. (Image A)

3. Press the "Scan QR" button and follow the instructions. (Image B)

4. Once the QR code has been scanned, you will receive the confirmation. (Image C)

5. To activate a temi at any time after the registration process, go to Settings > Activate new temi



TIP: temi is restricted to one admin. Go to page 9 to learn more about user management.

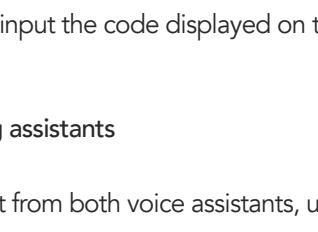
# Setting up Alexa

temi works with Alexa bringing in all of Alexa skills. Users will be able to add items to their shopping list, control connected devices, order food or transportation, get the latest news updates, weather forecast and so forth.

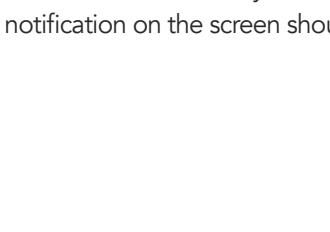
## How to set up Alexa on temi

As part of temi's initial activation process a screen will appear giving you the option to choose the voice assistant of your preference. Choosing the Alexa option will activate the Alexa set up.

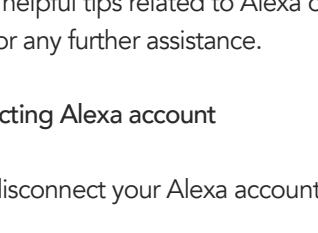
You can always reach this screen after activation by going to settings > personal assistant.



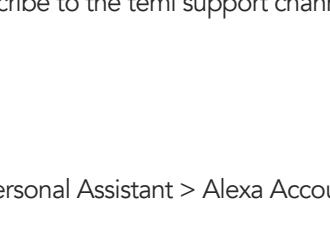
① Choose Alexa as the voice assistant.



② Click "Connect Alexa" to receive the confirmation code.



③ On your desktop or mobile device login to [Amazon.com/code](http://Amazon.com/code) and input the code displayed on temi.



④ Once you've entered the code on Amazon's website- Alexa will be ready to use on temi and this notification on the screen should appear.

## Switching assistants

To benefit from both voice assistants, users can switch between Alexa and temi.

- Go to settings; scroll down and press Personal Assistant
- Tap on the desired voice assistant option

For more helpful tips related to Alexa or other features on temi, be sure to subscribe to the temi support channel or customer support for any further assistance.

## Disconnecting Alexa account

You can disconnect your Alexa account on temi at any time. Go to Settings > Personal Assistant > Alexa Account > DISCONNECT



TIP: When using Alexa as the voice assistant on temi, you can use the camera, the locations, and video calls only manually by tapping these options on the screen. These actions will soon be enabled through Alexa's voice commands.

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# Home Screen



Standby mode

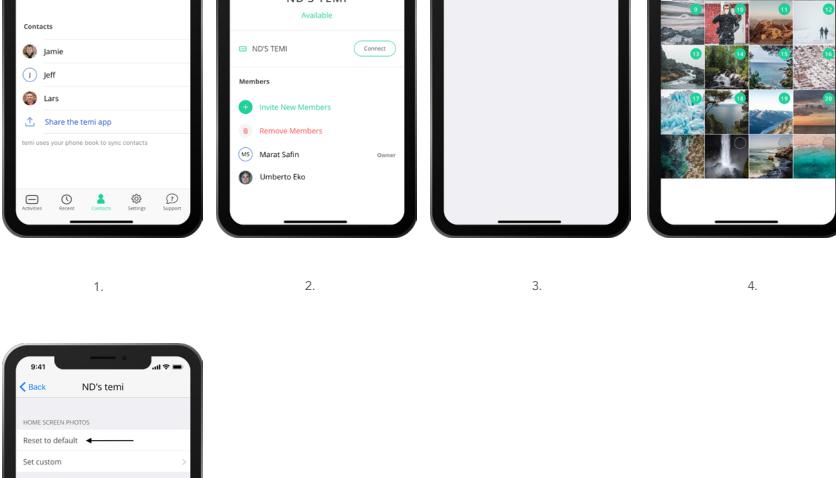
## Standby mode

When turning on temi or after it has not been in use for over 30 seconds, temi's screen will display a screensaver image, which will switch to a black time screen after ten minutes without use. While in standby mode, temi still accepts voice commands and will toggle out of standby mode once it is in use by either voice or touch.

 **TIP:** You have the option to turn standby mode ON or OFF. Simply go to Settings > General Settings > Switch ON/OFF

## Customize temi's Homescreen

You can customize your home screen on temi to have any of your own pictures as the home screen.

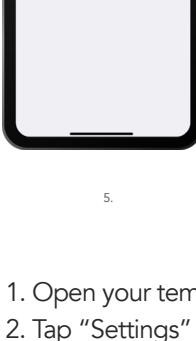


1.

2.

3.

4.



5.

1. Open your temi mobile app and select your temi [Image 1]
  2. Tap "Settings" at the top right corner [Image 2]
  3. Tap "Set custom" to select which of your phone's photos you will be using as temi's home screen [Image 3]
  4. You can select as many as 20 images to display on temi's home screen, which will switch every 30 seconds. You can change the picture selection at any time [Image 4]
- \* You can reset temi's home screen images to default at any time [Image 5]

## WiFi

### WiFi

- Temi needs to be connected to WiFi in order to function
- The WiFi network setup is part of the initial setup process or can be later on accessed from Settings > Select WiFi



"Select WiFi screen"

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# User Management

There are 3 types of temi users:

- Owner (limited to one)
- Member
- Guest

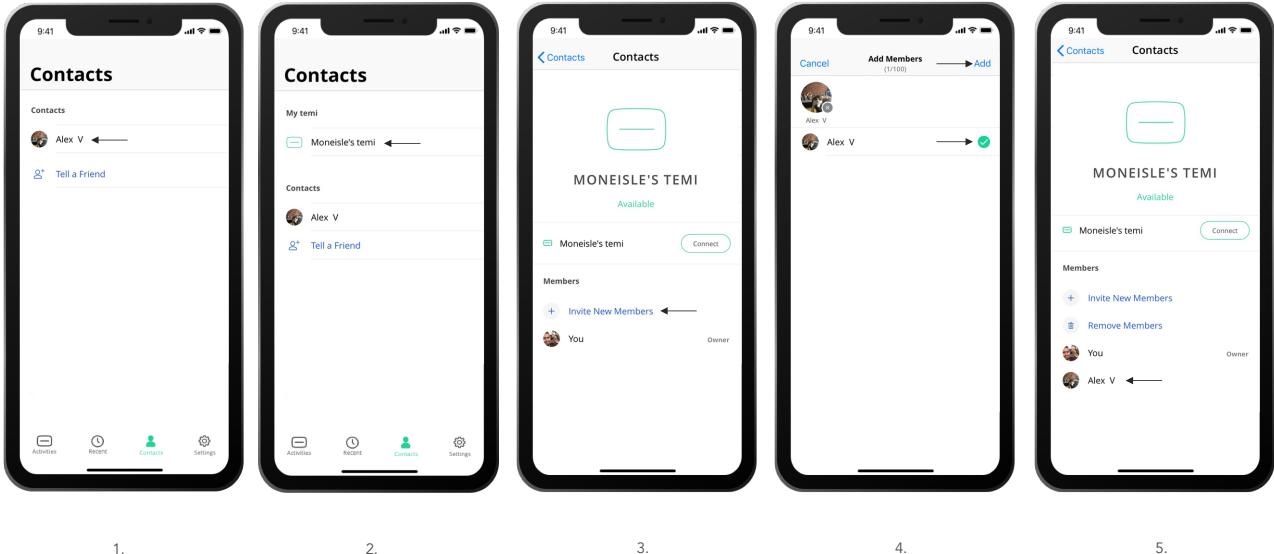
All users must have the mobile app installed onto their phone.

The user that activated temi is by default designated as "Owner."

## User Permissions

|        | Video call temi | Hop-in video | Add locations | Activity stream sync | Contact sync | Manage members | Customize temi's Homescreen |
|--------|-----------------|--------------|---------------|----------------------|--------------|----------------|-----------------------------|
| Owner  | ●               | ●            | ●             | ●                    | ●            | ●              | ●                           |
| Member | ●               | ●            | ●             | ●                    | ●            | ●              | ●                           |
| Guest  | ●               | ●            | ●             | ●                    | ●            | ●              | ●                           |

## Adding a "Member"



If you want a family member or colleague to be able to call in to the robot from their mobile device without needing someone to accept the call on the robot side, they should be added as a member by the robot "Owner" [Owner is the user which scanned the QR code during activation]

1. First make sure the contact you wish to make a "Member" is a temi app contact – go to the Contacts tab on the temi mobile app and verify the desired contact appears. [If they don't – follow the steps above regarding syncing contacts with the temi mobile app.] [Image 1]
2. Still in the contacts tab on the mobile app scroll up to "My Temi" and select your robot [Image 2]
3. In the lower part of the screen you will see the "Members" area where you will see a "+ Invite New members" button – Tapping this button will open a screen with all temi contacts [Image 3]
4. Select the desired contacts you wish to make "Members" and tap "Add" once done. [Image 4]
5. You should now see the added "Member" under your robot in the temi app and they should be able to connect to the robot independently. [Image 5]

- You can invite multiple new members at once.
- A member can remove oneself from a temi at anytime. On the mobile app click on the temi you wish to remove yourself from, scroll down the contact list and tap "Leave [name of your temi]"
- Admin can be removed only by completing factory reset.

This will also remove all saved data and other members from the temi.



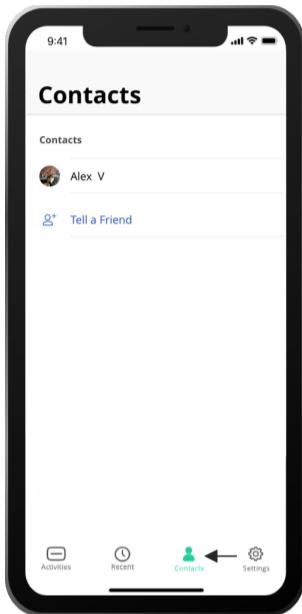
TIP: Due to the fact that members are allowed to hop in to the robot, it is recommended to define only core users as "members"

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# Adding/Syncing contacts to the temi mobile app

Contacts on the temi mobile app are added-synced automatically – there is no button for adding a contact, however a few basic terms must apply for you to see a contact on the temi mobile app:

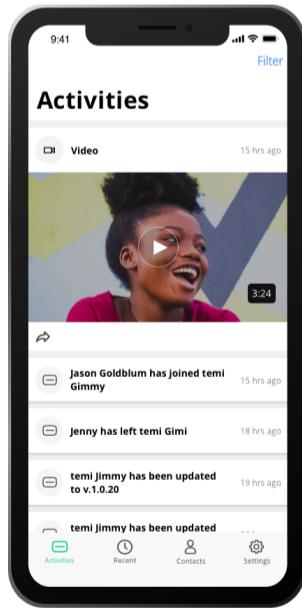
1. The contact you wish to see in your app must have the most updated temi mobile app downloaded and activated.
2. The contact you wish to see must be saved as a contact **on your phone** with their phone number **including a country prefix** (eg. +1 for U.S phone numbers).  
Note: If your contact activated their temi mobile app using a different phone number than the one you have under their contact – they will not appear.
3. Once these terms apply – Go to the Contacts tab in your temi mobile app and all contacts applying to the terms should appear.



## Adding/Syncing contacts with the temi robot:

1. Contacts on the robot are synced with the "Owner" of the robot  
[Owner is the user which scanned the QR code during activation]
2. The contacts that will appear on the robot are those that appear on the "Owner's" temi mobile app –  
If a contact isn't visible on the mobile app, it will not appear on the robot.

## Activity stream



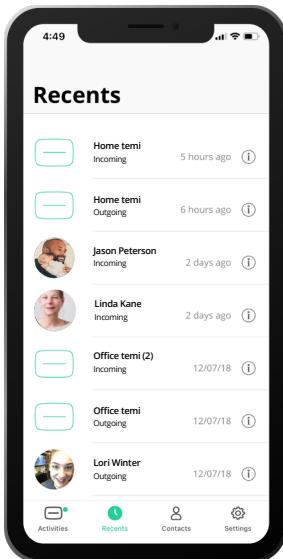
The activity stream shows you the recent activity and information from the interaction with temi.  
There are different types of activities:

- Notifications and general updates such as pairing information
- Photos, videos, and Gifs captured by temi's camera that can be shared to social networks and other phone apps by pressing "↗"

To see the activity stream, go to the "Activities" tab in the mobile app.

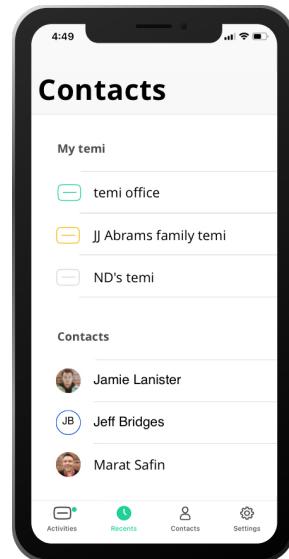
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## Recent calls



Use the "Recent calls" tab to view the call log.

## Availability Display

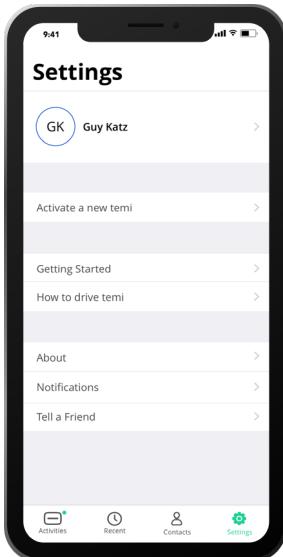


Gray icon: temi is unavailable

Yellow icon: temi is busy

Green icon: temi is available

## Basic tutorials

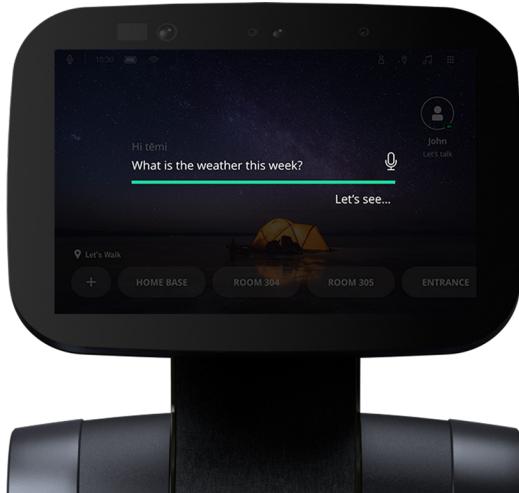


The activation process guides you through some basic tutorials.

- To watch the basic and additional tutorials at any time, go to Settings > Getting started.
- To learn how to drive temi, go to Settings > How to drive.

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# Talk to temi



Temi is voice-controlled.

- All commands should begin with "Hey temi." Talk to temi once the microphone icon appears.  
or
- Tap the microphone icon on the top left corner of temi's screen.
- Here are some examples of what you can say to temi.

*Hey temi*  
**What** can you do?

*Hey temi*  
**Tell me a joke**

*Hey temi*  
**What's the weather?**

*Hey temi*  
**Take a picture**

*Hey temi*  
**Who** is Babe Ruth?

*Hey temi*  
**What's on the news?**

*Hey temi*  
Set **timer** for 10 seconds

*Hey temi*  
Play Kendric Lamar on **Amazon Music**

*Hey temi*  
**Play** Madonna

*Hey temi*  
**Call** mom

*Hey temi*  
**Find** me pizza in NYC

*Hey temi*  
**Take a video**

*Hey temi*  
**Connect** Bluetooth

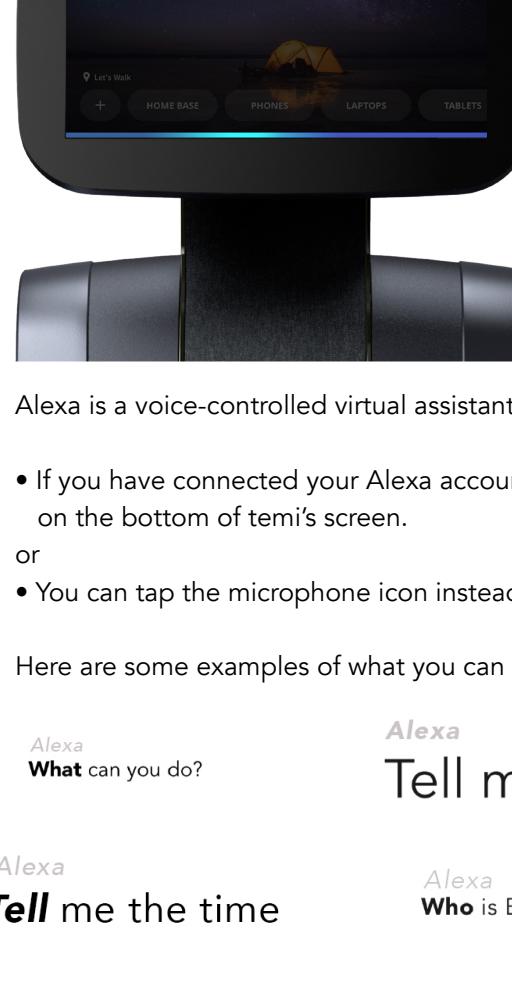
*Hey temi*  
**Pair** Bluetooth



TIP: temi understands voice commands best when the user talks clearly and in a natural pace.

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## Talk to Alexa



Alexa is a voice-controlled virtual assistant.

- If you have connected your Alexa account properly whenever saying "Alexa" a blue bar will appear on the bottom of temi's screen.  
or
- You can tap the microphone icon instead of saying "Alexa".

Here are some examples of what you can say to "Alexa"...

Alexa  
What can you do?

Alexa  
**Tell me a joke**

Alexa  
**Turn on the light**

Alexa  
**Tell me the time**

Alexa  
**Who is Babe Ruth?**

Alexa  
**What's on the news?**

Alexa  
Set timer for 10 seconds

Alexa  
Play Kendrick Lamar on **Amazon Music**

Alexa  
What's the **weather**?

Alexa  
**Order an Uber**

Alexa  
**Find me pizza in NYC**

Alexa  
**Give me a pasta recipe**

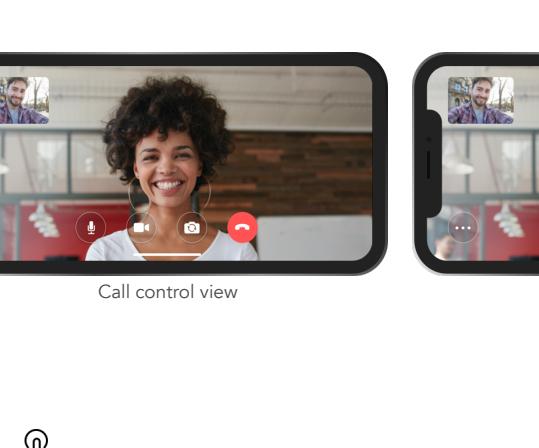
For the full command list, visit <https://theassistant.io/commands>

**TIP:** Using the temi skill for Alexa you can control your robots movement, calls, locations and more with Alexa commands! Refer to pg. 14 to learn how.

## Video calls: temi

To make a call from temi:

- By voice: say: "Hey temi, call Rosie"
- Currently, initiating a call by voice command is only available when using the "hey temi" personal assistant. Alexa will be added shortly.



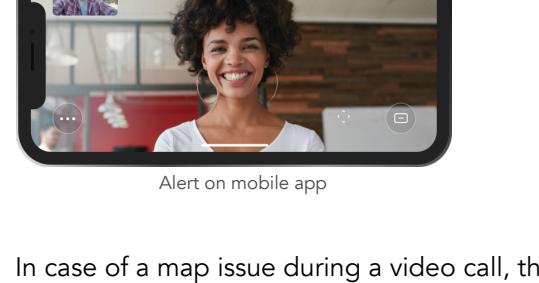
Video call view

## Video calls: mobile app

To call users through mobile app:

- Select a contact in the 'contacts' tab - you will be given the option to choose between connecting your contact's robot or video call the contact's mobile device.
- Admins and Members automatically "hop in" to their temi, while guests' calls need to be accepted.

- When a guest is calling temi, a user on the robot's side needs to accept the call (image A).
- When an Admin or a Member calls their temi, the connection will occur automatically after a few seconds during which it is possible to dismiss the call from robot's side (image B).



A

B

Controls during video call through mobile app:

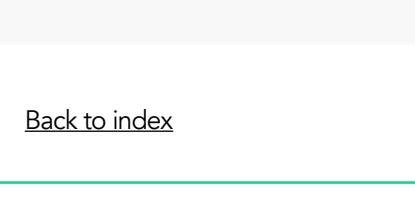
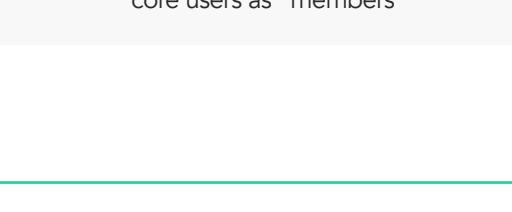
- While in Call control view, touch anywhere on the screen to begin controlling the robot and to reveal the locations button.
- To switch from Robot control view to Call control view, touch the controls button on the bottom left of the screen.



Call control view      Robot control view      Saved Locations view

## Map Alerts During Video Call

To access the contacts and recent calls, press on the top bar (image A).



Alert on mobile app      Alert on temi

In case of a map issue during a video call, the following alerts will show on the mobile device and on temi. Driving to locations will not be available during the call. Once the call ends, return temi to its home base in order for it to restore its map.

## Contacts and recent calls

iOS – Swipe the call that you wish to delete to the left

Android – Tap the call that you wish to delete then tap on the

**TIP:** Due to the fact that members are allowed to hop in to the robot, it is recommended to define only core users as "members"

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# The temi Alexa Skill

## Or How to control temi functions using Alexa

Enabling the temi skill for Alexa will allow you to use Alexa voice commands on any Alexa enabled device to send or summon temi, call contacts, take photos and have it follow.

### For the skill to work, please ensure the following terms are met:

- A. Your temi mobile app is updated to the latest version, activated and registered with the same email address that is associated with your Alexa/Amazon account
- B. Alexa Mobile app – Download the temi skill and enable it
- C. On your robot, delink and then relink your Alexa account

### Now try these commands on temi, your Alexa mobile app or any Alexa device:

[Note: When using the mobile app with the "wake" button there is no need to say "Alexa"]

"Alexa, **tell my temi to come to the sofa**" [Location name must be preset in temi]

"Alexa, **tell my temi to call Mom**" [Contact name must be available on temi]

"Alexa, **tell my temi to take a picture**"

"Alexa, **tell my temi to follow me**"

"Alexa, **tell my temi to set this location as "Kitchen"**"

"Alexa, **tell my temi to go to Home Base**"

### Step by step - making the temi Alexa skill work

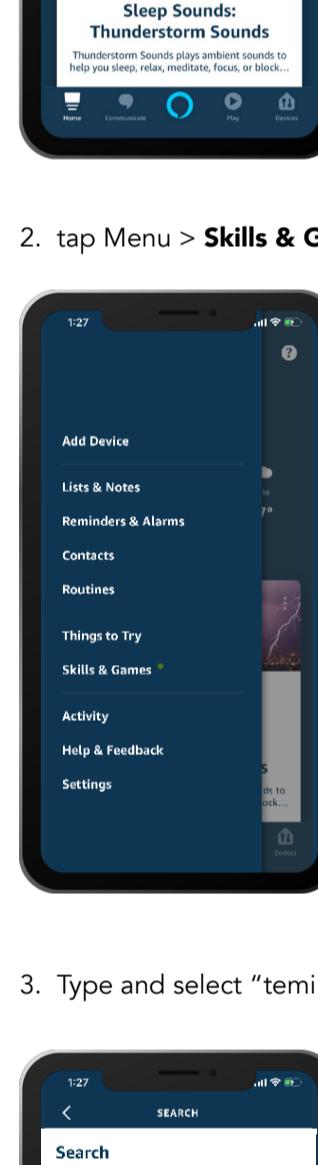
#### A. temi mobile app

With your temi app installed and on the latest version:

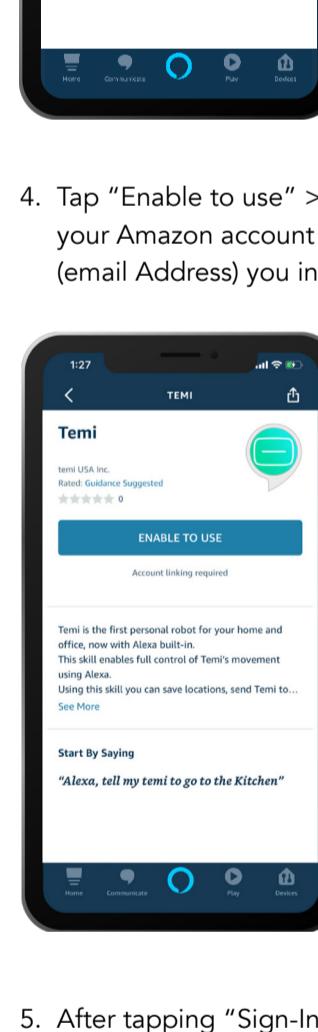
1. Go to Settings > Profile [Area with your name and photo] > Edit
2. In the Profile Info section, enter your email address - This must be the same as the email address associated with the Amazon Alexa account.
3. Tap Update to receive a verification message. An email will be sent to the associated address.
4. Check your email and finalize your app activation in the verification email sent from temi.

Not sure if you have the latest app version?

1. If you are a current temi app user, go to Settings, tap the username at the top of the page, tap Edit and enter the email address. This is must be the address associated with your Amazon account.



2. After tapping "Complete", a notification email will be sent to verify and complete app registration – please finish the process as prompted.



3. Go to the "Contacts" tab and verify you are the owner of only one temi. Currently if you are paired with multiple temis, Alexa won't know which one is addressed and temi will not act on command.

#### B. Alexa Mobile app

1. On the Alexa Mobile App tap the menu icon at the upper left corner, then "Settings > Device Settings" and verify temi appears only once – if it appears as more than one device please delete all "temi" devices

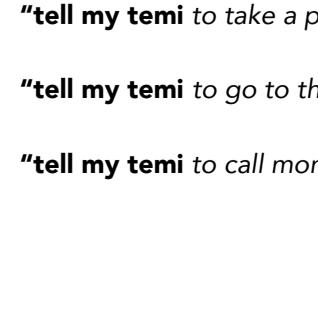
[In case you do not have the Alexa app on your mobile device please download it from the [App Store](#) or [Google Play store](#)]



2. tap Menu > Skills & Games > Search



3. Type and select "temi"



4. Tap "Enable to use" > This will take you to the "Link Account" where you will be prompted to enter your Amazon account information – make sure you are linking the skill to the same Amazon account (email Address) you inputted in the temi mobile app registration.



5. After tapping "Sign-In" on the "Link Account" page, your skill should be enabled and linked with your Amazon account and the following message should display:



6. Once your account is linked, click "Done" on the top left corner.

#### C. On your robot

1. Go to Settings > Personal Assistant
2. If your "Alexa" account is already paired with temi you'll first need to disconnect it prior to reconnecting.



3. To Connect - Tap "Alexa" and a code will appear on temi's screen.

4. On a web browser (Phone or desktop) go to <https://Amazon.com/code>

5. You will be requested to login to your Amazon account, followed by a Code entry screen – Enter the code displayed on your temi and momentarily temi's screen should change.

### On Alexa mobile app, try these commands:

"**tell my temi to come to the living room**"

"**tell my temi to take a picture**"

"**tell my temi to go to the home base**"

"**tell my temi to call mom**"

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# Built-in skills on temi



## iHeartRadio

Use iHeartRadio to listen to music and podcasts.

Examples:

- "Hey temi, Play Adele on iHeartRadio"
- "Hey temi, Play Stuff Mom Never Told You podcast"
- "Hey temi, Play Prince radio station"
- "Hey temi, show popular stations on iHeartRadio"



## YouTube

Watch videos on YouTube.

Examples:

- "Hey temi, Play Madonna on YouTube" – will play Madonna videos
- "Hey temi, Play like a prayer by Madonna on YouTube" – will play 'like a prayer' video
- "Hey temi, show me mountain biking on YouTube" -will display search results  
(when search request is broad)



## Yelp

Find restaurants near by.

Examples:

- "Hey temi, find me pizza in San Francisco"



## Bluetooth Connectivity

Play music from your phone/computer through temi's bluetooth.

To set up Bluetooth, say "Hey temi, pair bluetooth"



## Weather

Check the weather in different places and times.

Examples:

- "Hey temi, what's the weather?" – will show today's local weather
- "Hey temi, show me the weather in Barcelona tomorrow"
- "Hey temi, what's the weather next week in Amsterdam?"



## Camera

Take photos, videos and Gifs with temi.

Examples:

- "Hey temi, take a picture" – temi will count back 3 seconds and take a photo
- "Hey temi, take a video"- temi will take a 10 seconds video
- "Hey temi, take a sequence" – temi will create a Gif from 10 sequential pictures

Photos, videos and Gifs will immediately pop up within your activity stream in the mobile app.



## Knowledge

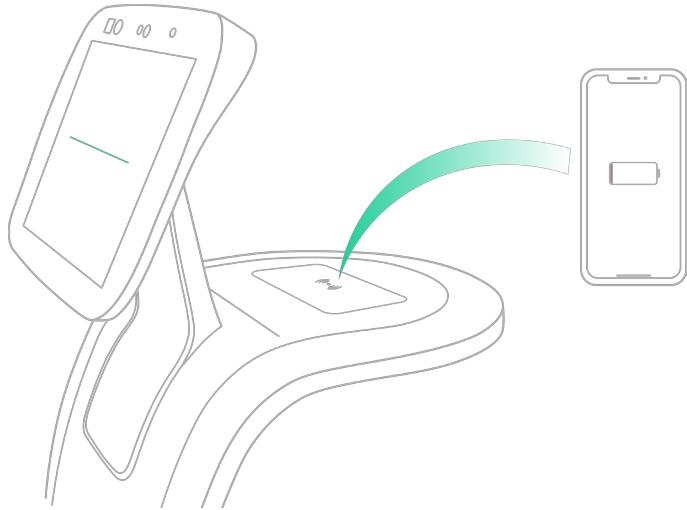
Ask temi questions.

Examples:

- "Hey temi, who is Michael Jackson?"
- "Hey temi, how far is it from Australia to Belgium?"
- "Hey temi, how tall is the Eiffel tower?"

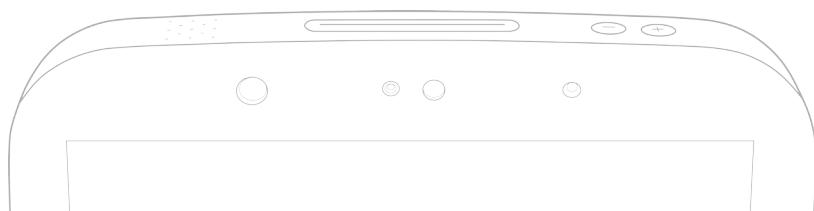
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## Qi tray



Temi's tray is a Qi wireless charging surface that can also carry objects up to 6 pounds. To charge your phone using the Qi tray, place a wireless charging compatible device on top of the wireless charging icon.

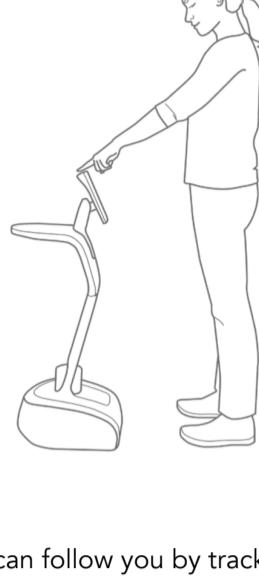
## Volume control



- Volume range is 1-10.
- Touch the  $\oplus$   $\ominus$  buttons on temi's head.  
or
- To control volume, say "Hey temi, volume 7." / "Hey temi, volume up."
- To control volume on Alexa voice assistant, say "Alexa, volume 7." / "Alexa, volume up."
- The volume buttons also prompt the brightness adjustment functions for temi's screen

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## Follow mode



Temi can follow you by tracking your face and body.

To activate follow mode:

- Stand in front of temi and tap the action button on temi's head

When asked to follow you, temi will briefly search for you and display the following:



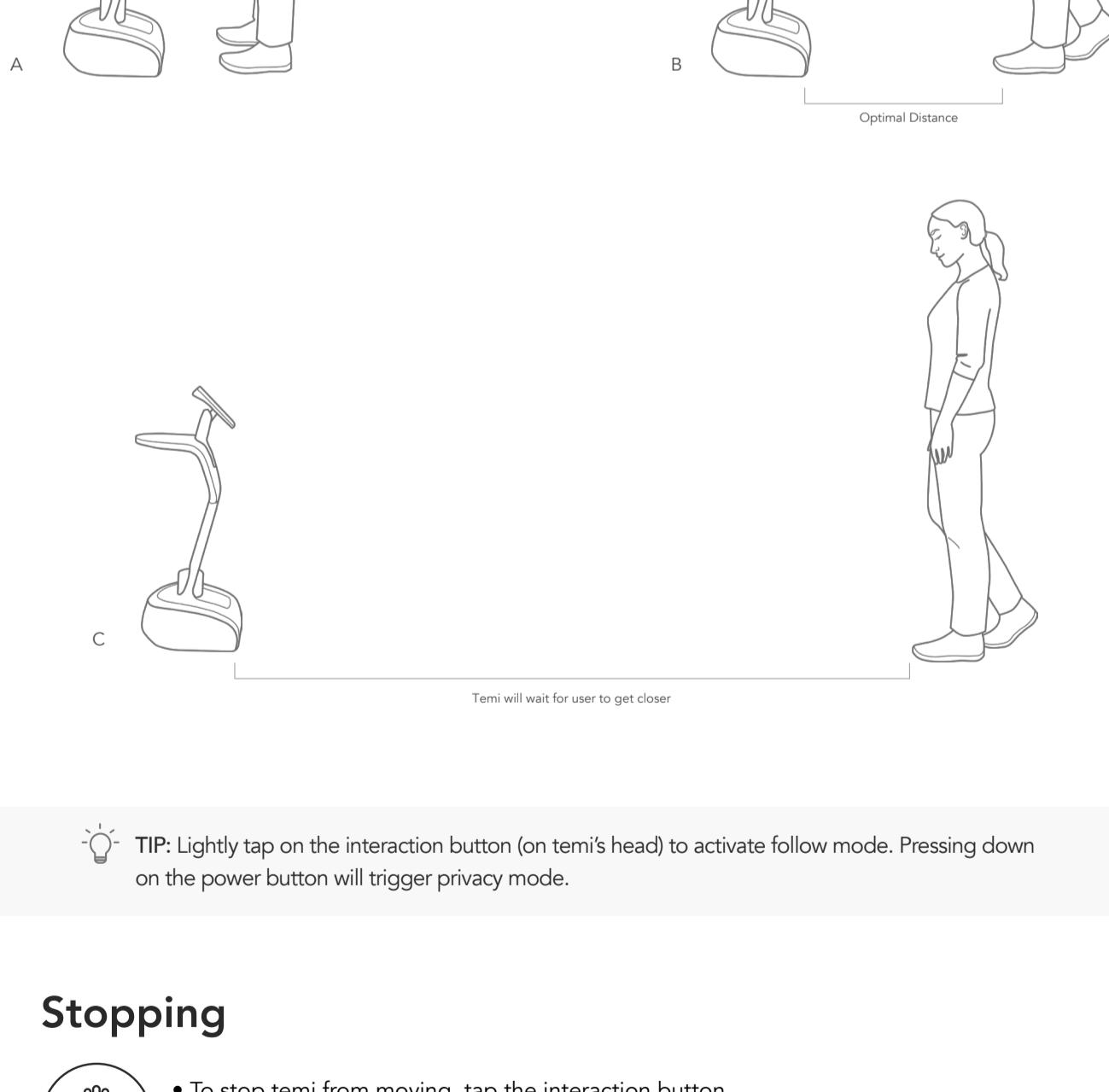
Once temi has detected you, the top bar will display the following:



**Temi's behavior in follow mode**

Temi will adjust its behavior during follow mode depending on the user distance:

- Less than 4 feet: Temi will face the user without driving forward (Image A)
- 4 - 8 feet: Temi will drive to the user and maintain optimal distance (Image B)
- Greater than 8 feet: Temi will wait for the user to get closer (Image C)



**TIP:** Lightly tap on the interaction button (on temi's head) to activate follow mode. Pressing down on the power button will trigger privacy mode.

## Stopping



- To stop temi from moving, tap the interaction button.  
or
- Say "Hey, temi stop"

**TIP:** If temi fails to stop, press the power button until temi shuts down.

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# Locations: on robot

Temi can save locations around the home or office.

You can send temi to a saved location either from temi or from the remote app during a video call.

## Commands

### Save location (Image A)

- To save a location, say "Hey temi, save this location as Kitchen (ie.)."
- or
- From the top bar select > > Set new location > Enter location name
- Temi will confirm that the location has been saved.

### Go to location (Image B)

- To send temi to a location, say "Hey temi, go to the Kitchen (ie.)."
- or
- From the top bar select > location name
- Temi will inform you that it's on its way.

### Delete location (Image C)

- From the top bar select > > Delete locations > Select to remove location



A

B

C

**TIP:** When using Alexa as the voice assistant on temi, you can use the locations only manually by tapping the desired location on the screen, these actions will soon be enabled through Alexa's voice commands.

# Locations: Mobile app

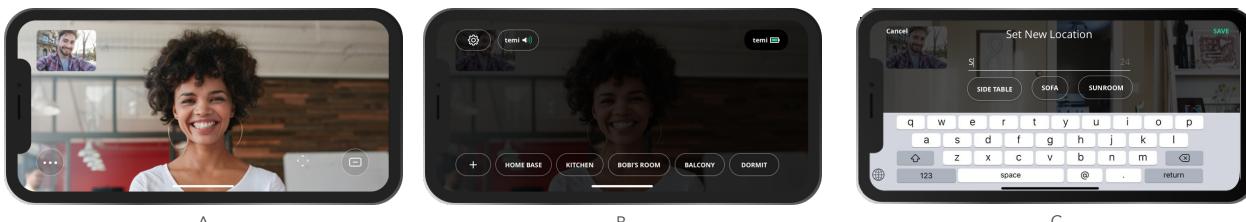
Temi can save locations around the home or office.

You can send temi to a saved location from the remote app during a video call.

## Commands

### Save location

- During video call, tap icon on your mobile screen to view saved location screen.
- In location screen, tap the button > Tap button on the left side to add a new location. (image B).
- Type in a custom name or select a provided suggestion. Tap "SAVE" to set location. (image C)
- The newly saved location will now be available on your saved location screen.



A

B

C

### Go to location

- During video call, tap
- Selected a preset location.

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# Notifications



## Obstacles

If a remote user tries to drive temi while it is not able to find a path clear of obstacles, an orange notification indicating "obstacles" will pop up.

## Remote control

- During video call, when the remote user is in control of your temi, the top bar will display a remote icon (Image A).

## Camera off

- During video call, when the remote user's camera is turned off, a "camera off" notification will appear.

## Reconnecting

- During video call, when trying to re-establish a lost connection, a "reconnecting" notification will appear.



# Top Bar

Swiping the top bar upwards will hide it to allow full screen view. Swipe down to have it reappear.

## Status Icons

|             |  |  |
|-------------|--|--|
|             | Battery  | Displays battery / charging status   |
|             | WIFI   | Displays signal strength and /or connectivity issues   |
|             | System Health  | When this notification appears you can tap it to check on any current disabled functions<br>(See tip at the bottom of this page) |
| <b>Tabs</b> |  |  |
|             | Contacts   | Tap icon to access contact list and place video call   |
|             | Locations  | Tap icon to access location menu   |
|             | Home/Skill Screen  | Toggle between home screen and skill screen  |
|             | Video Call   | Tap icon to access ongoing video call  |
|             | Temi will alert the user on new updates and low battery aside from Alexa notifications |  |



TIP: When using Alexa's voice assistant, the "Alexa notifications" appear automatically.

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# Notifications

Shortly press and release the POWER BUTTON and 3 options will appear:



- Standby mode: temi's display and LED brightness will decrease to a minimum
- Do not disturb ON: Your camera and micro-phone will be muted. Calls will be silenced.
- Shut down: temi will perform a shut down

## Developer Tools

We have released our SDK for any 3rd party developer to develop applications for temi.

You can sign up to our developer program anytime using the link below:

<https://www.robotemi.com/developers/>

If you own a temi, go to Settings > Developer tools to find:

- **Temi's WIFI IP Address** on the top right corner of temi's screen
- **ADB Port Opening**. Make sure you are on the same network as temi
- **Local NLP**. Customize your NLP intents. This feature only works with "Hey temi" personal assistant.
- **Find Mac Address** in Settings > About

Enabling this will prioritize LOCAL NLP over temi NLP.

On the top right corner, you can add new NLP intents.

For any developer/ SDK related questions please email [developers@robotemi.com](mailto:developers@robotemi.com)

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# Welcoming Mode

temi will detect a user within its line of sight, turn to the user and greet them with text and speech.

To toggle Welcoming Mode go to Settings > General Settings > Welcoming Mode

- Welcoming Mode text and speech can be customized through the "Welcoming Skill Configuration" – See instructions below.

## Kiosk Mode

Kiosk mode enables the use of temi as a customer facing Kiosk by "locking" temi to a chosen SDK based app without giving customers access to temi in its whole.

### Enabling Kiosk mode:

Tap Settings > Kiosk Mode > ON

Once Kiosk mode is enabled the user can chose which SDK developed app will be the one displayed to customers.

### Welcoming Mode B2B (also Welcoming Skill)

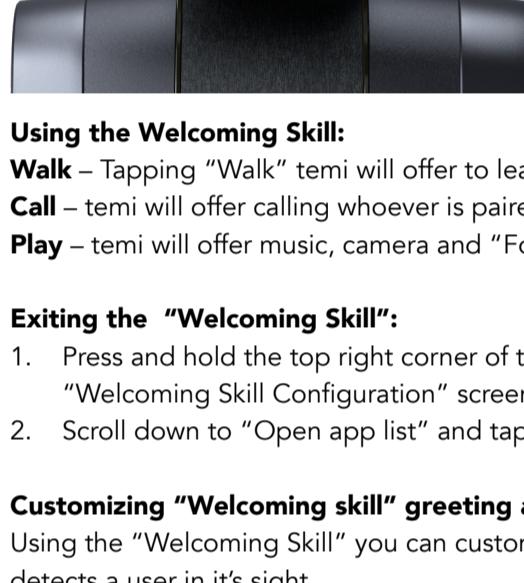
The welcoming skill is aimed at business environments, using simplified views to control temi.

It works only under "Kiosk Mode" meaning temi will be limited to use only through this interface and aborted only by using a hidden tap point. It also offers the option of customizing the greeting message on "Welcoming mode" in speech and text.

#### To Enable Welcoming Skill:

1. Go to Settings > Kiosk Mode and toggle to "ON" – Select "Welcoming Mode B2B"
2. Go to Settings > General Settings > Welcoming Mode – Select "On"

3. Tap the icon on the top right corner of temi's topbar twice –  
the screen should display 3 boxes atop of temi's background



#### Using the Welcoming Skill:

**Walk** – Tapping "Walk" temi will offer to lead to any locations set on it.

**Call** – temi will offer calling whoever is paired as temi's Admin

**Play** – temi will offer music, camera and "Follow" functionalities.

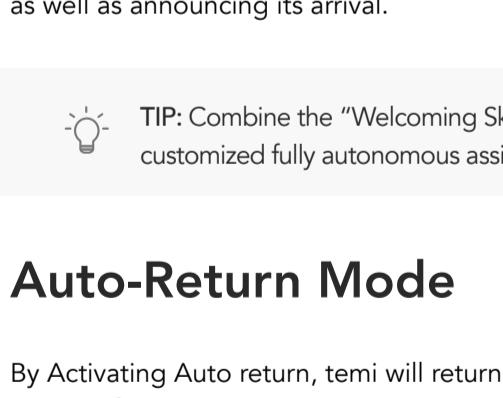
#### Exiting the "Welcoming Skill":

1. Press and hold the top right corner of temi's display for 2-3 seconds – the screen will shift to "Welcoming Skill Configuration" screen
2. Scroll down to "Open app list" and tap to go to temi's native skill screen

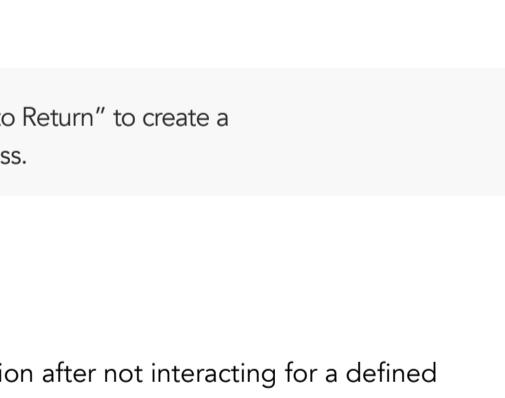
#### Customizing "Welcoming skill" greeting and announcements:

Using the "Welcoming Skill" you can customize the text and voice messages which will initiate once temi detects a user in its sight.

1. To access the "Welcoming Skill Configuration" - While the "Welcoming Skill" is activated tap the hidden tap point on the top right corner of temi's display



Hidden button in Welcoming Skill



Welcoming mode customization screen

**Custom** – Tap and type your custom greet message – This message will appear on temi's screen whenever a user is detected in temi's sight. Please note a custom message is limited to 24 characters.

**Voice Greeter** – When toggled ON, temi will add a verbal message – either default or custom

**Location Announcements** - When toggled ON, temi will announce that it is going to a location as well as announcing its arrival.



TIP: Combine the "Welcoming Skill" with the use of "Auto Return" to create a customized fully autonomous assistant within your business.

## Auto-Return Mode

By Activating Auto return, temi will return to a predefined location after not interacting for a defined period of time.

When in "Auto Return" mode temi will automatically return to its Home Base when its battery is as low as 15% and will re-deploy itself to the selected Auto-Return location once it has charged back to 90% - making it a fully autonomous kiosk.

#### Enabling Auto return:

Tap Settings > General settings > Auto Return

#### Interval:

Set the time length temi will stay put in a location without any interaction till it starts driving to its predefined "Start" location (The starting location can be any location which is preset on temi)

#### Locations:

Select the location to which temi will return to upon Auto-return

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# Map & Navigation

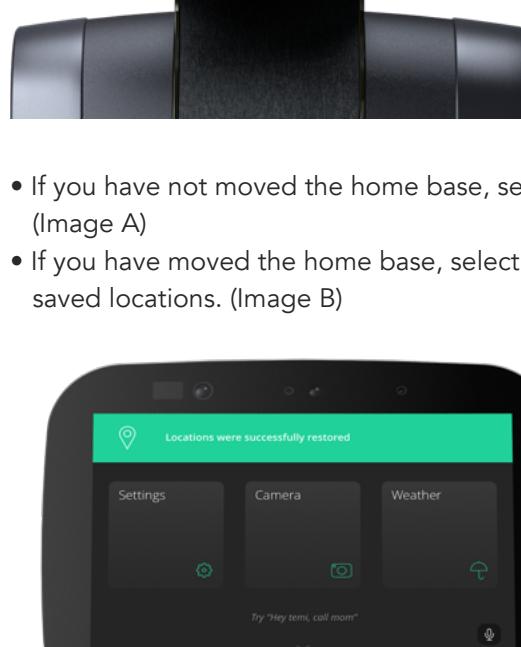
Using its LIDAR, temi constantly maps its surroundings while it is active, refreshing the map every second to keep temi updated with its dynamic environment. Through the maps menu, you can view the map and locations on your temi and resolve mapping issues.

## Map Alerts

"Locations not available"

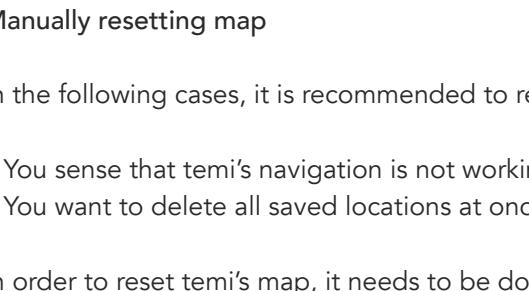


temi is alerting that it has lost its map and requests to be placed on the home base. The home base is the map's anchor point. After placing temi on its home base, the following notification should pop up:



- If you have not moved the home base, select "NO." This will restore temi's map and saved locations. (Image A)

- If you have moved the home base, select "YES." This will reset temi's map, erasing all previously saved locations. (Image B)



A

B

## Manually resetting map

In the following cases, it is recommended to reset temi's map:

- You sense that temi's navigation is not working properly.
- You want to delete all saved locations at once.

In order to reset temi's map, it needs to be docked on its home base. Once docked, go to Settings > Map & Navigation > Map > Reset Map.

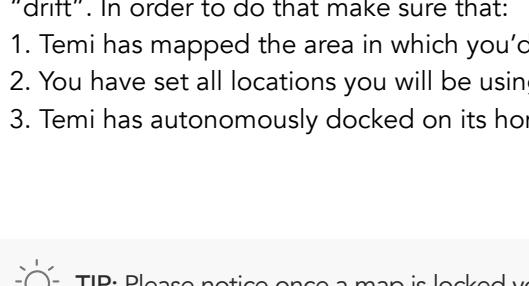
# Navigation Optimization

Go to Settings > Map & Navigation > Navigation Optimization

Under this menu, users can customize temi's navigation settings.

## Obstacle Avoidance Profile

Enter this menu and follow on-screen instructions to create a custom navigation profile which fits the space in which temi is situated.



## Locked Map Navigation

After mapping a space and setting locations you can "Lock" temi's map which will prevent locations to "drift". In order to do that make sure that:

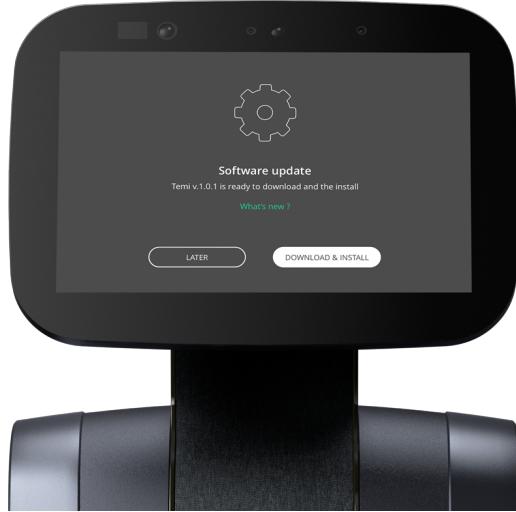
1. Temi has mapped the area in which you'd want it to operate.
2. You have set all locations you will be using
3. Temi has autonomously docked on its home base – that ensures the map is saved.



TIP: Please notice once a map is locked you will not be able to add locations and temi will not navigate further than the space which has been previously mapped.

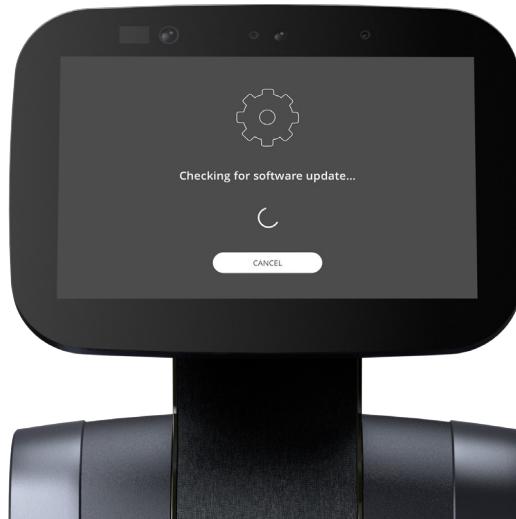
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# Software Update



## Automatic Software Updates

When a new software update is available, temi will automatically display a prompt to download and install.



## Manual Software Updates

For manual software updates, go to Settings > Software Update.

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# Settings



## Reactivate temi

To reactivate temi and switch its admin, go to settings > factory reset.

*Note: All users, preset locations, and other stored information will be deleted!*

## Tutorials

Find basic tutorials on the mobile app and additional tutorials at [www.robotemi.com/support](http://www.robotemi.com/support).

## Software update

Temi will automatically prompt when a software update is available. For more information regarding software updates, refer to the Software Update section in this manual.

## Change temi's nickname

Changing temi's nickname will change its contact info. To do so, go to Settings > temi's nick name.

## Reset map

In case you sense temi's locationing and go-to are not functioning well, it is suggested to reset the map. Note that such a reset will erase all preset locations.

To reset: Settings > Map > Reset Map

## Manage wifi

To select or switch wifi network, go to Settings > Wi-Fi.

## General Settings

- Welcoming mode – temi will detect a user within its line of sight and greet them
- Turn to Voice - temi will turn to where the voice is coming from [only when Alexa is selected as the voice assistant]
- Hardware Button – When this feature is enabled, the interaction and volume buttons will not work.
- Stand By Mode – enabling this feature will cause temi's screen to dim and display a clock after 5 minutes of inactivity.

## Developer Tools

Use ADB Port Opening to install any custom-made applications on temi.

Your IP Address is available on the top right corner.

## Screen brightness

To adjust temi's screen brightness tap the volume buttons on top of temi's screen which will bring up the brightness control bar.

## Do not disturb mode

When "Do not disturb mode" is enabled your camera and microphone will be muted.

Calls and notifications will be silenced. If you received a call while in "Do not disturb mode" your missed calls will appear in your recent calls list as missed.

## Bluetooth

Go to Settings > Bluetooth to turn the feature ON or OFF and to pair your devices to temi.

The nickname you gave your temi is the same name that will appear to connect your devices to temi.

## Disable Wake-up by Voice

When "Disable Wake-up" is toggled "ON" temi will not respond to both vocal wake-up words – "Hey temi" and "Alexa".

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# Compatible Smart devices

Using "Alexa" As your voice assistant will enable connectivity to many smart home devices. Please follow the links below to link your smart devices with your Alexa account:



- **Philips Hue Lighting**

To connect your Philips Hue Lighting with Amazon Alexa [click here](#)



Nest

- **nest Thermostat**

To connect your nest Thermostat with Amazon Alexa [click here](#)



- **Amazon Fire TV**

To connect your Amazon Fire TV with Amazon Alexa [click here](#)



A X I S

- **Axis Gear Shades**

To connect your Axis Gear Shades with Amazon Alexa [click here](#)



- **Eufy Appliances**

To connect your Eufy Appliances with Amazon Alexa [click here](#)



- **Lifx Bulbs**

To connect your Lifx Bulbs with Amazon Alexa [click here](#)



- **Samsung Smart things Hub**

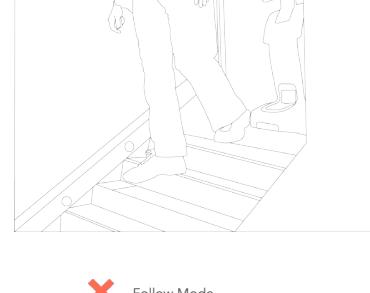
To connect your Samsung Smart things Hub with Amazon Alexa [click here](#)

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## Do's and Don'ts

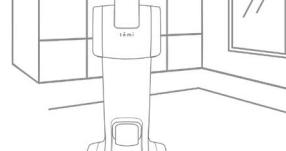


**TIP:** When in Follow Mode the user is fully responsible to lead temi safely.  
Do not in any case lead temi towards stairs, cliffs, or any drops which might cause it to fall.



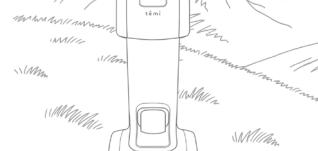
✗ Follow Mode

Good Environment

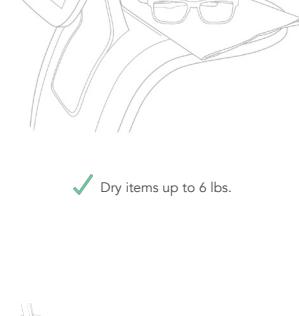


✓ Indoors

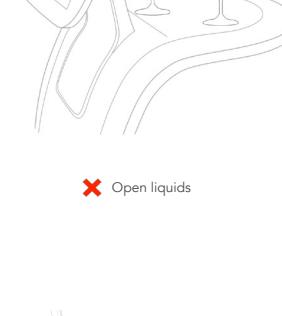
Bad Environment



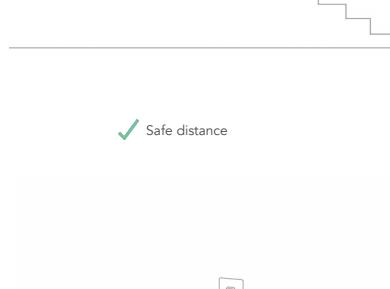
✗ Outdoors



✓ Dry items up to 6 lbs.



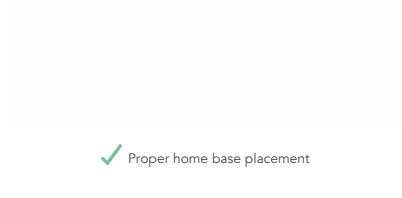
✗ Open liquids



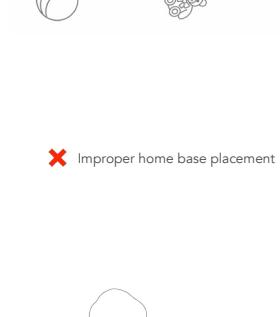
✓ Safe distance



✗ Unsafe distance



✓ Proper home base placement



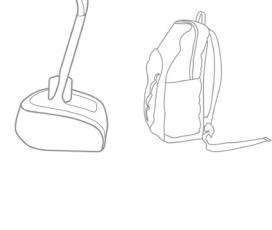
✗ Improper home base placement



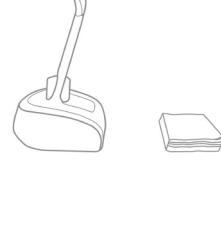
✓ Safe usage



✗ Unsafe usage



✓ Visible obstacle



✗ Invisible obstacle

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