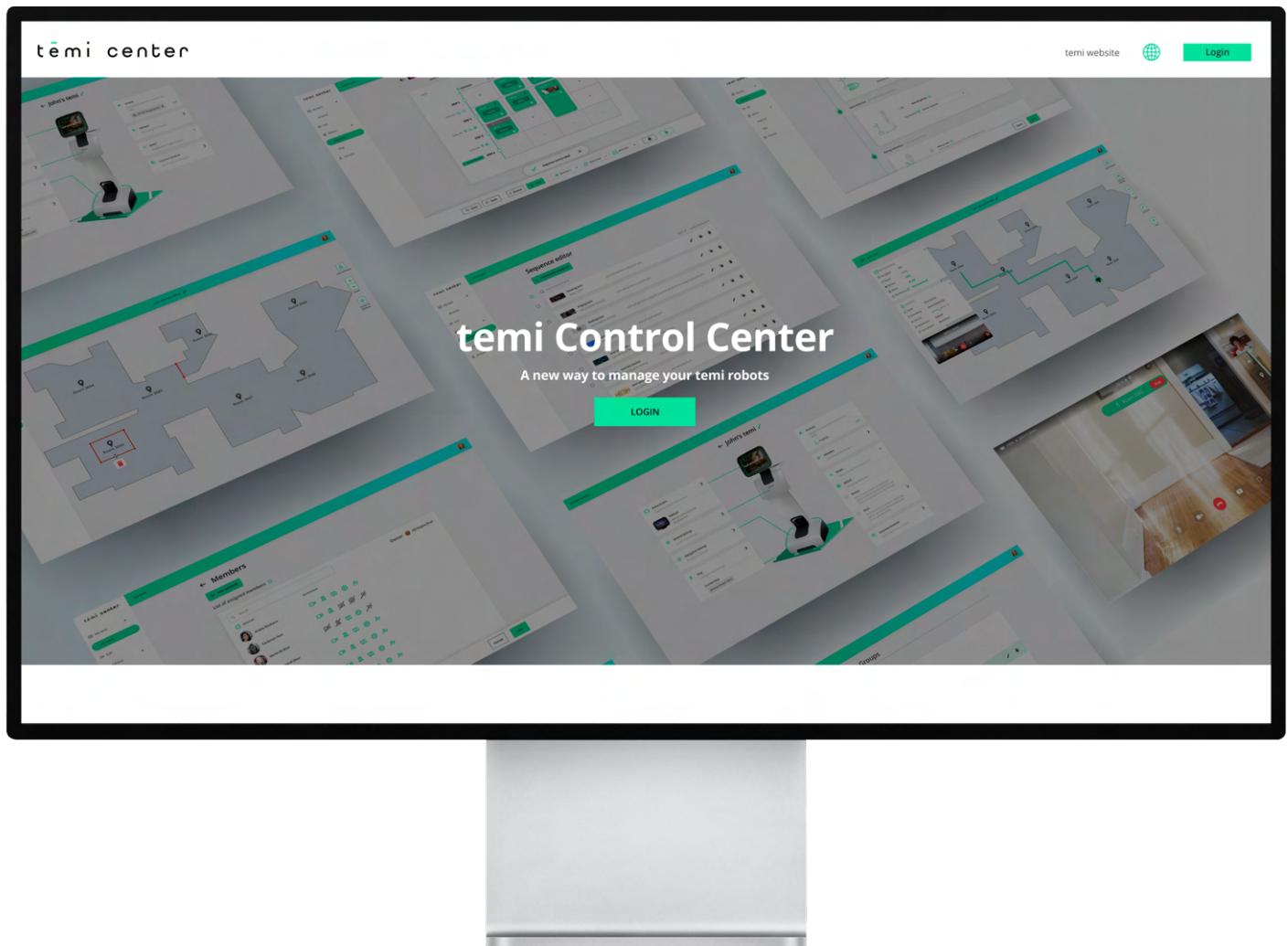


# temi center



**User Manual**  
( Updated 27.10.2021 )

# Login

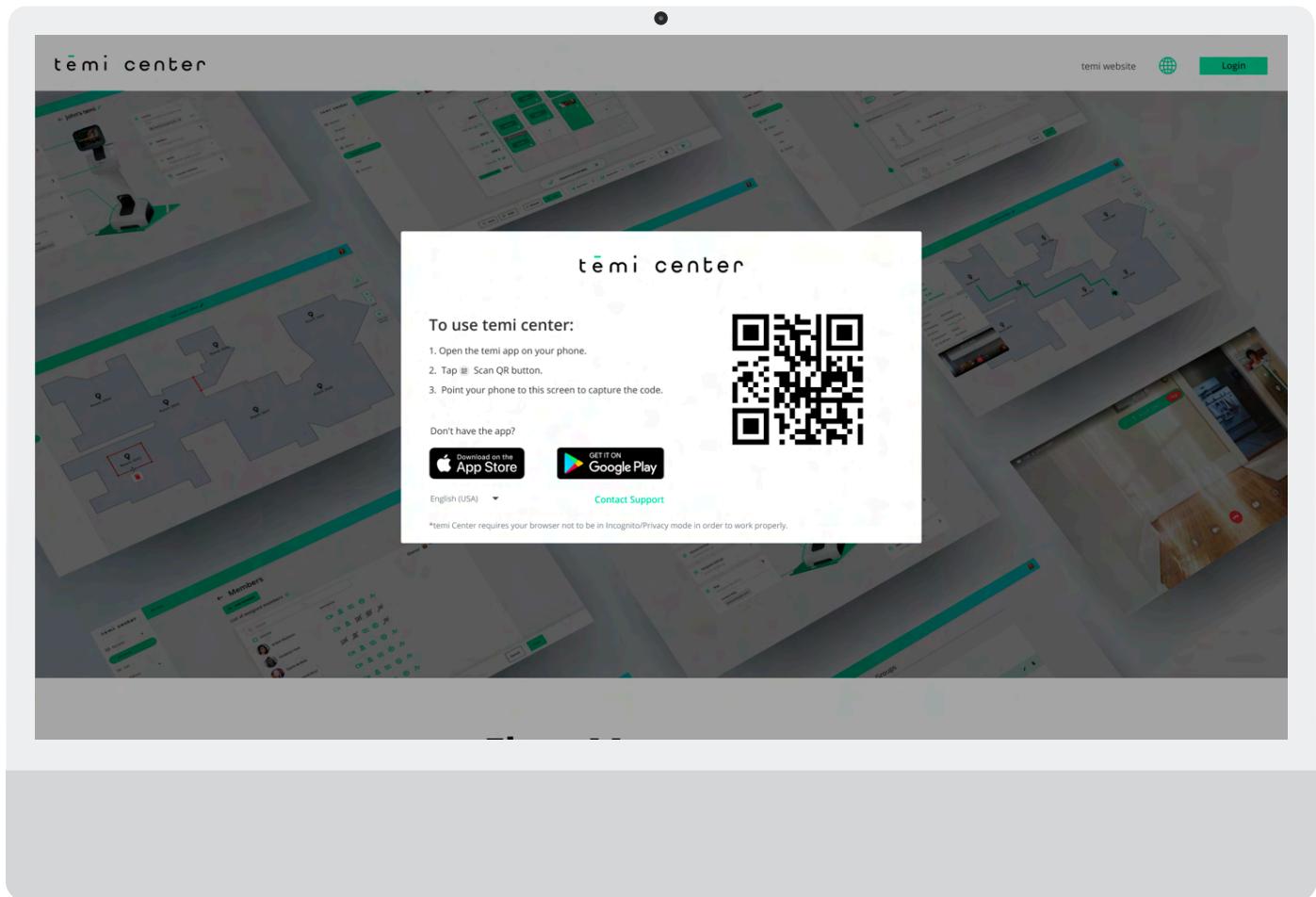
To log in to the temi Center go to - <https://center.robotemi.com/>.

You will need the latest version of the temi mobile app and for your temi to be on version 121 and above.

For IOS Devices Click [here](#)

For Android devices Click [Here](#)

On temi Center, click "Login". A QR code will appear on the screen. On your mobile app, if using an Android device, go to the main menu and select "temi center login". On your mobile app, select "Scan QR" on the bottom menu; This will open a scanner on the mobile app to scan the QR code that appears on the screen. Point your phone to the QR code to initiate login.

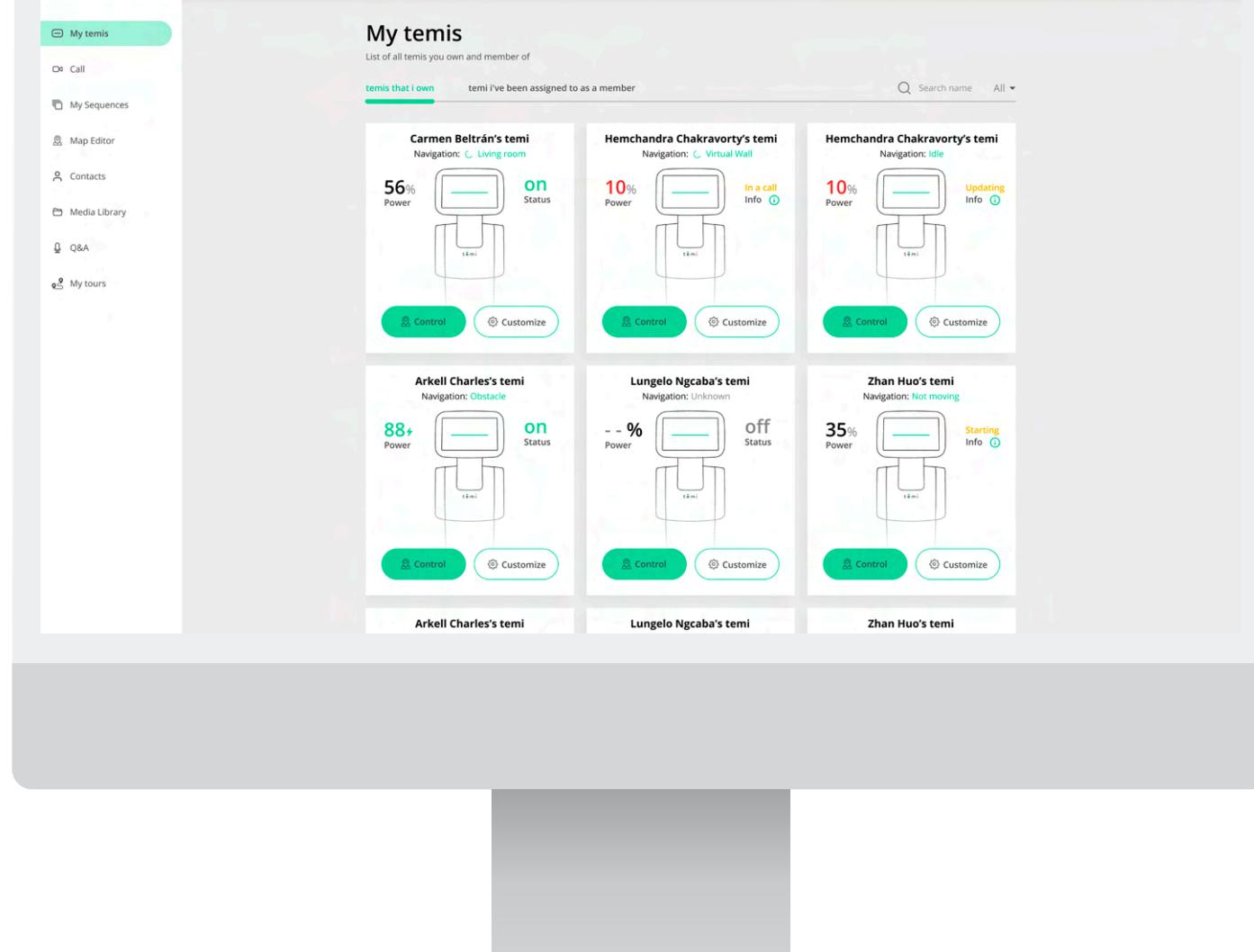


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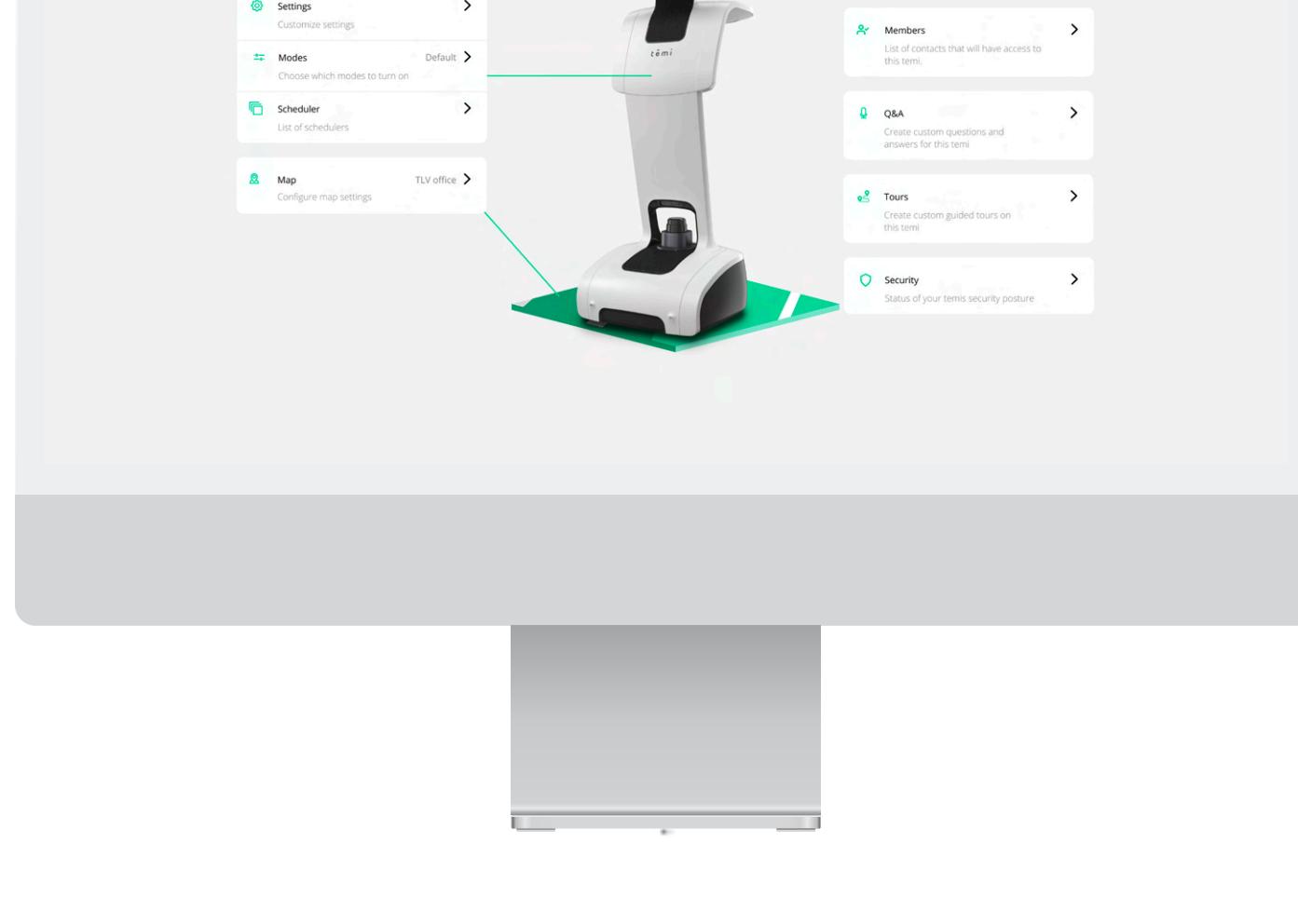
# Your temi

Under the "My temi" section, you can view all the robots you own and all the robots you are a member of, see their status and enter the control mode or the customization mode.

To switch between the views, select the tab "Robots that I own" or "Robot's I've been assigned to as a member". You can also search robots by name and filter them by their status.



## Customize



## Map

Selecting this option will open the Map Editor (see further instructions in Section 4.2 below) search robots by name and filter them by their status.

## Contacts

- Click "Edit" to add or remove contacts
- Click "Delete" to erase all contacts from your robot

Additional Contacts settings can be found in the Contacts page (see further instructions in Section 5 below)

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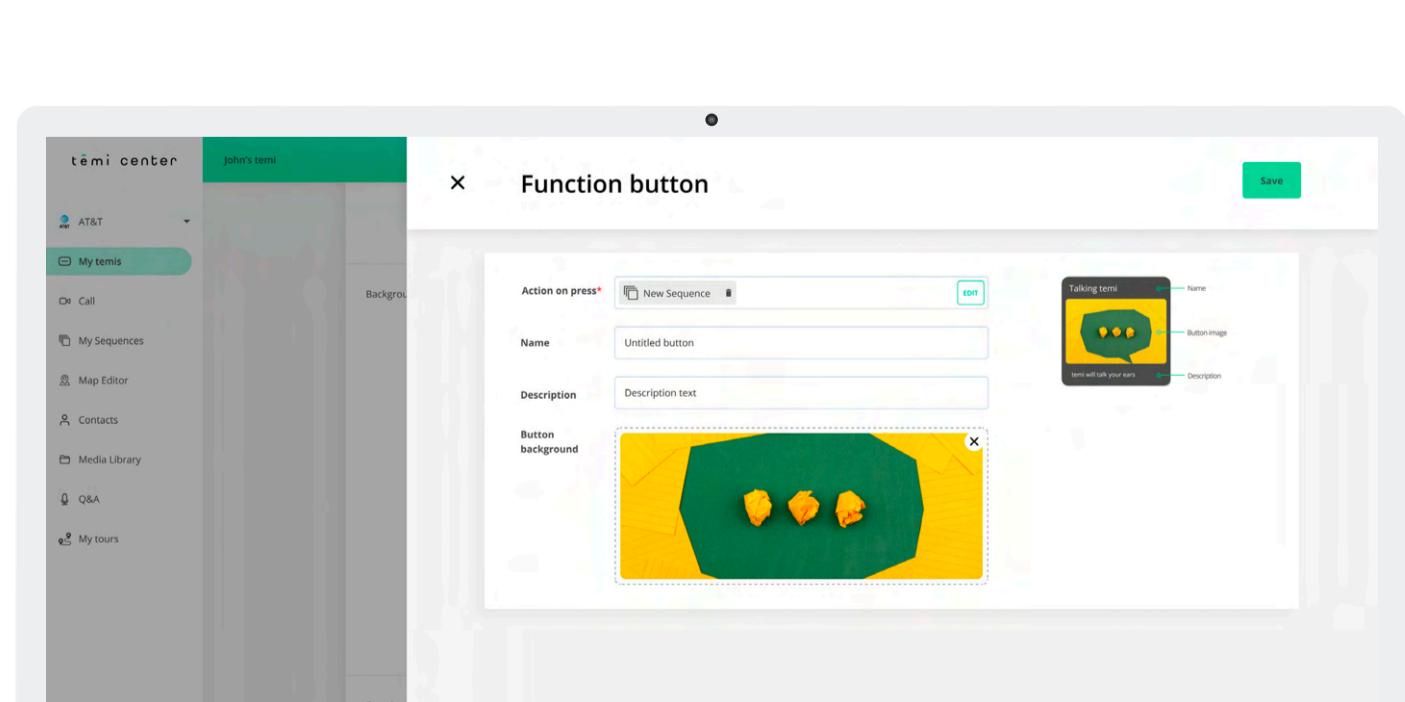
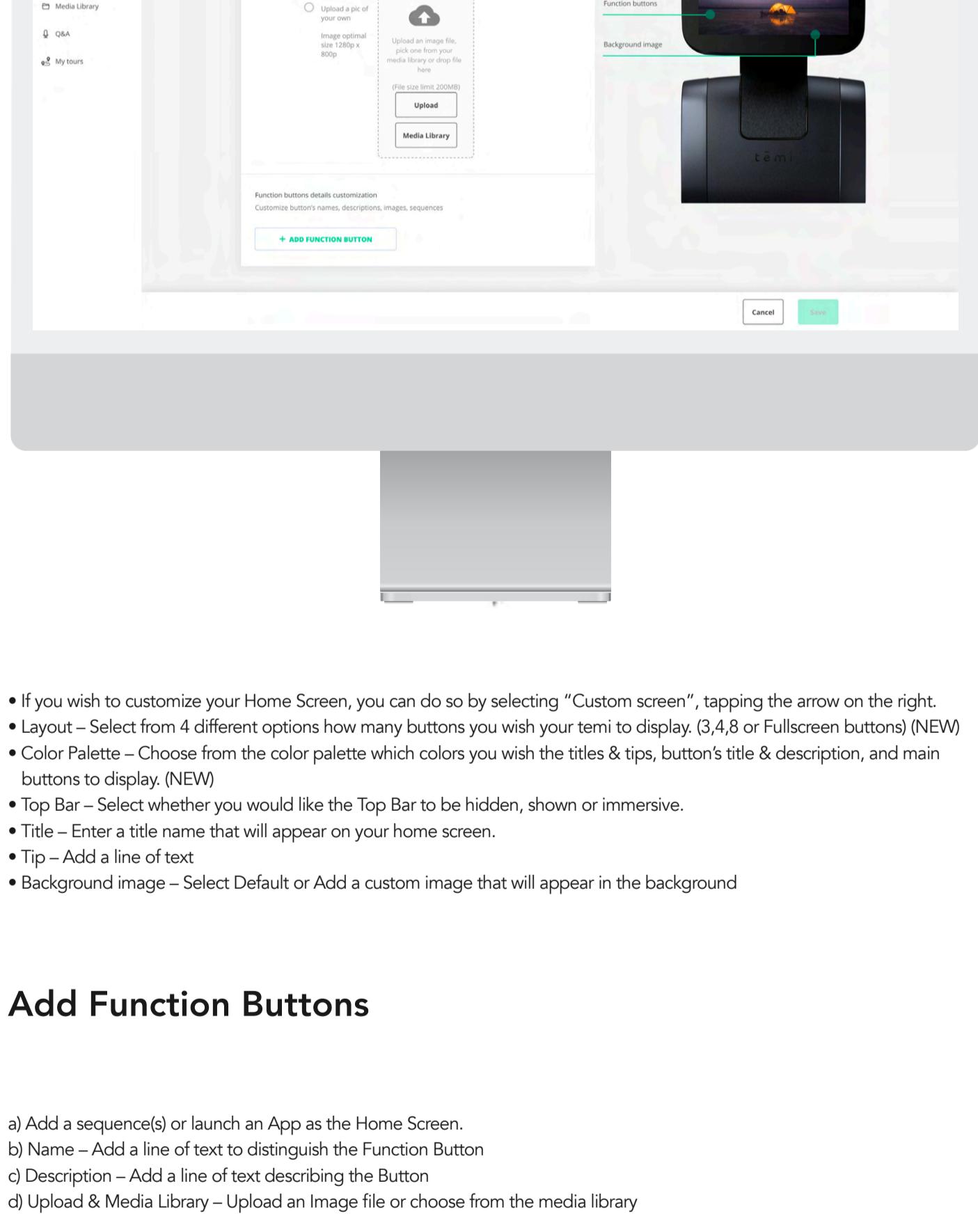
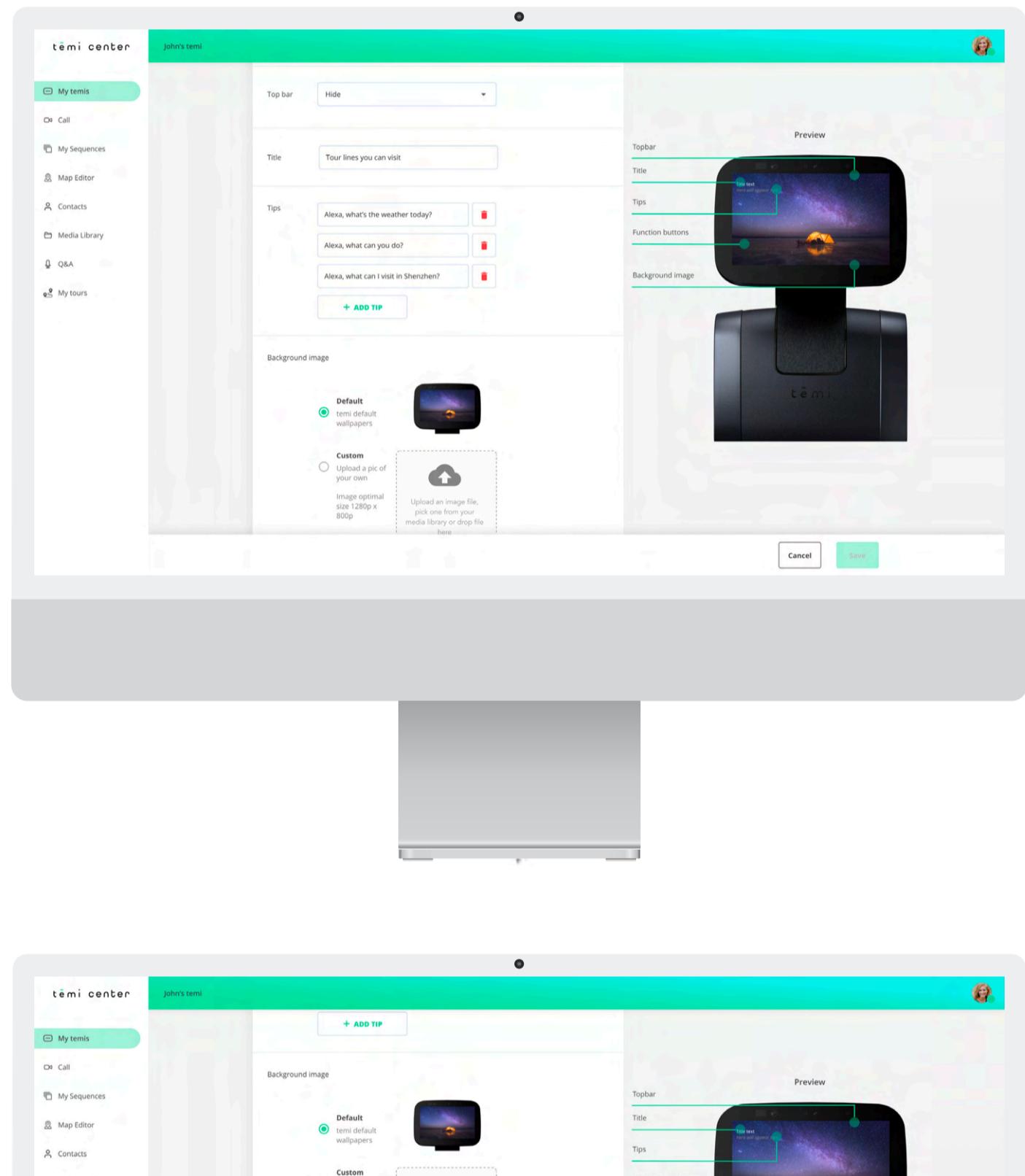
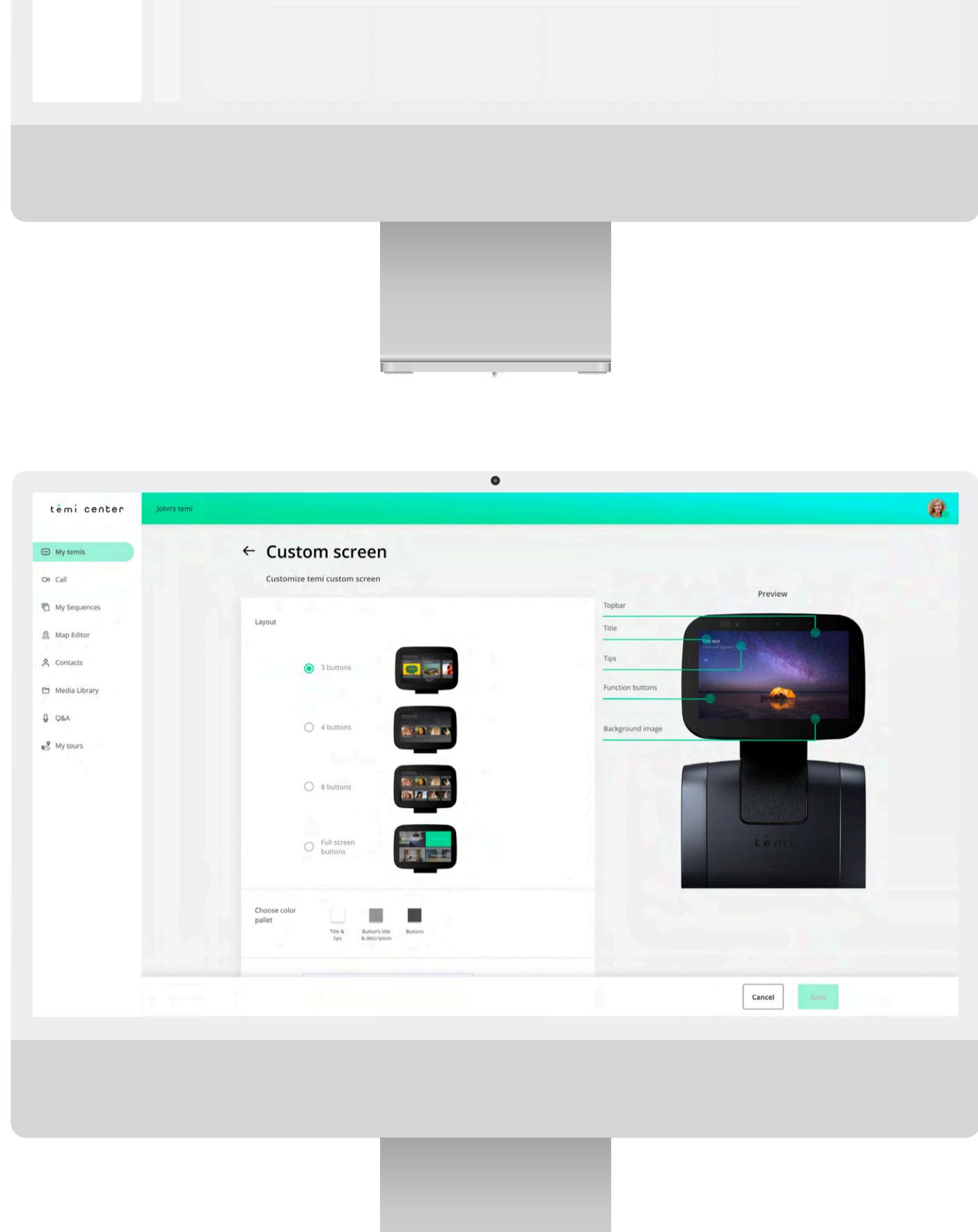
## Home Screen

Select what view of the Home Screen you would like to see.

- a) Default – Admin call buttons and locations list will be shown.
- b) Clear Screen – Screen will be completely empty from any widget.
- c) Custom Screen – A customized screen with customized Function Buttons.

Application – Choose an App to be your home screen.

- If you wish to set an app as your home screen select the circle option on the left
- Select an app from the drop-down list on the right

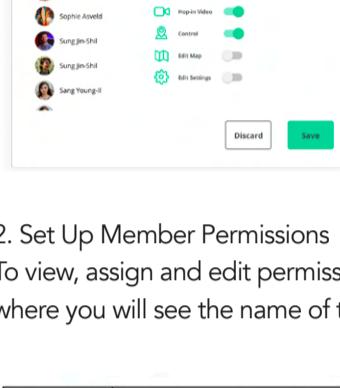


# Members

Select this option to view existing members of the robot, add new members and assign member permissions

## 1. Add New Members:

To add a new member, select "Add Member"

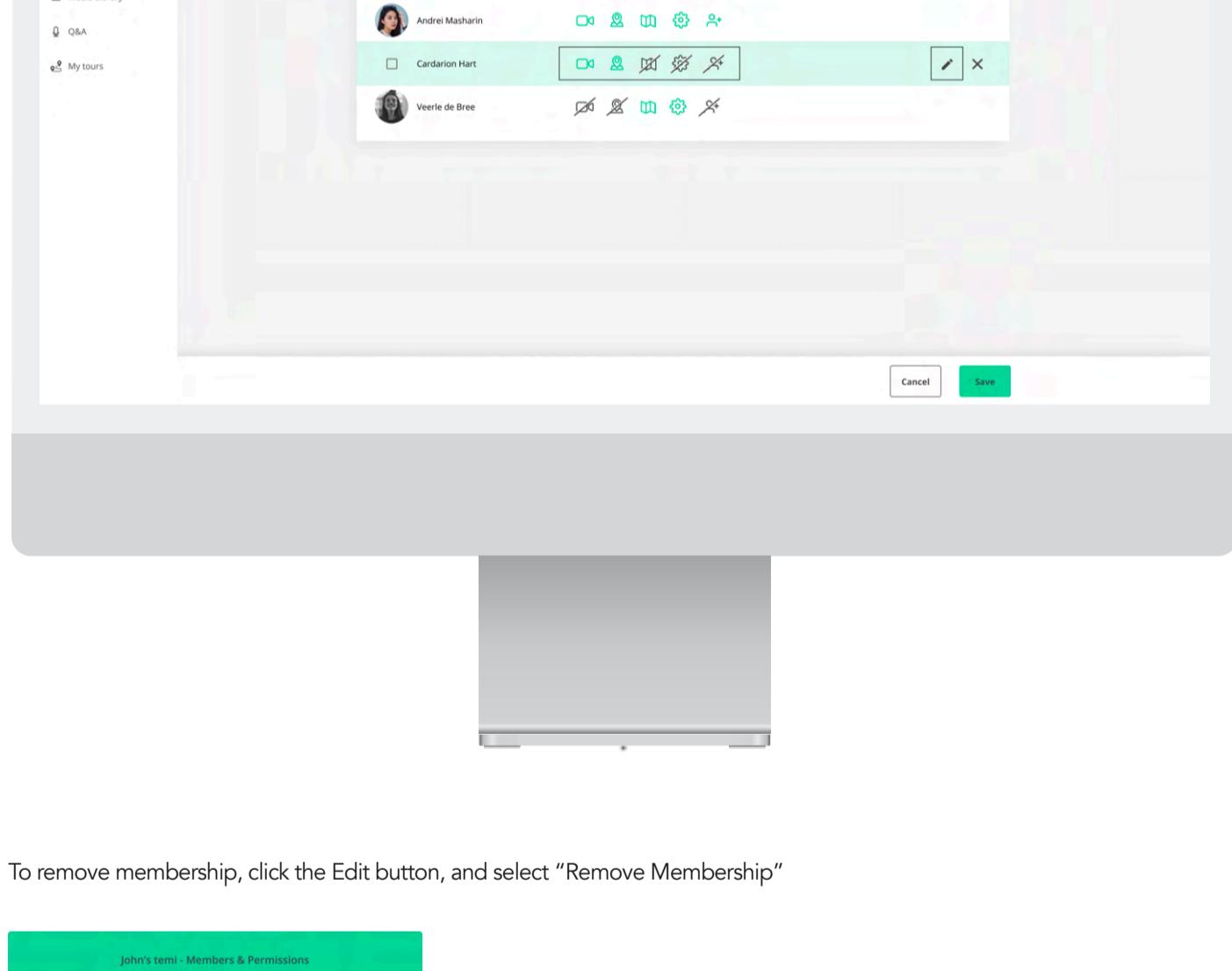


## 2. Set Up Member Permissions

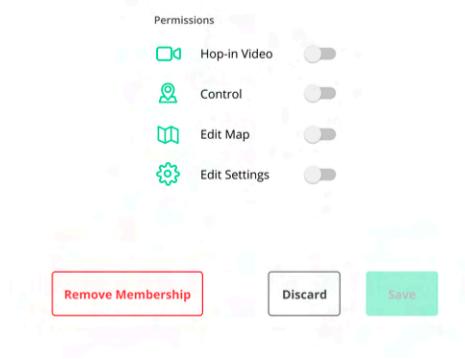
To view, assign and edit permissions to existing members of your robot, go to the "List of assigned members" on the page where you will see the name of the members, and the permissions assigned them. Owners can assign four types of permissions:

	Permission to call into temi
	Permission to control temi
	Permission to edit temi's map
	Permission to edit temi's settings

Click either the Permission icons, or the Edit button to allow or deny access to the member.



To remove membership, click the Edit button, and select "Remove Membership"



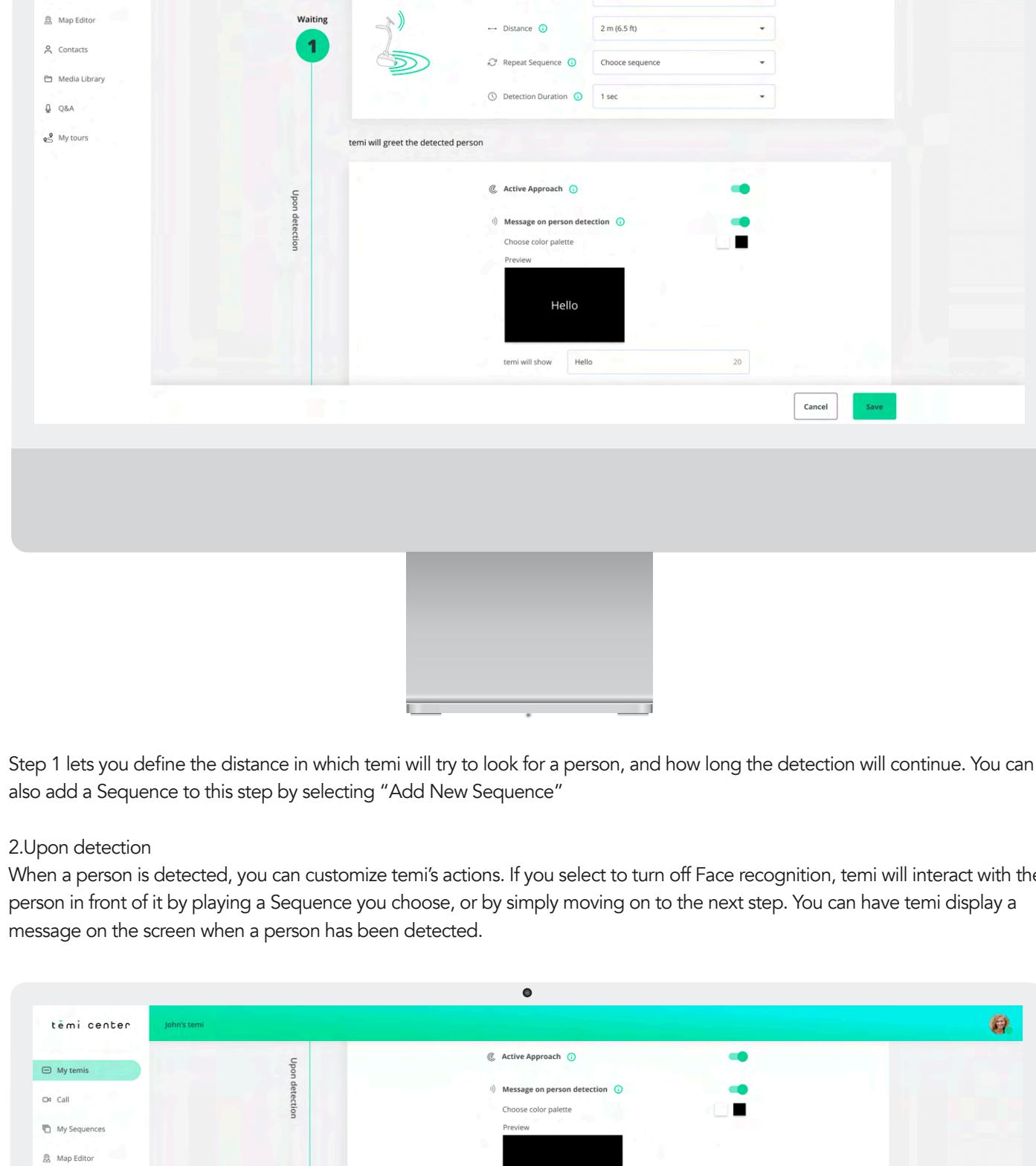
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# Modes

Select between "Default", "Privacy", and Greet" modes for temi as it turns on.

Selecting "Greet" mode will open a setting page of the four steps you will need to customize:

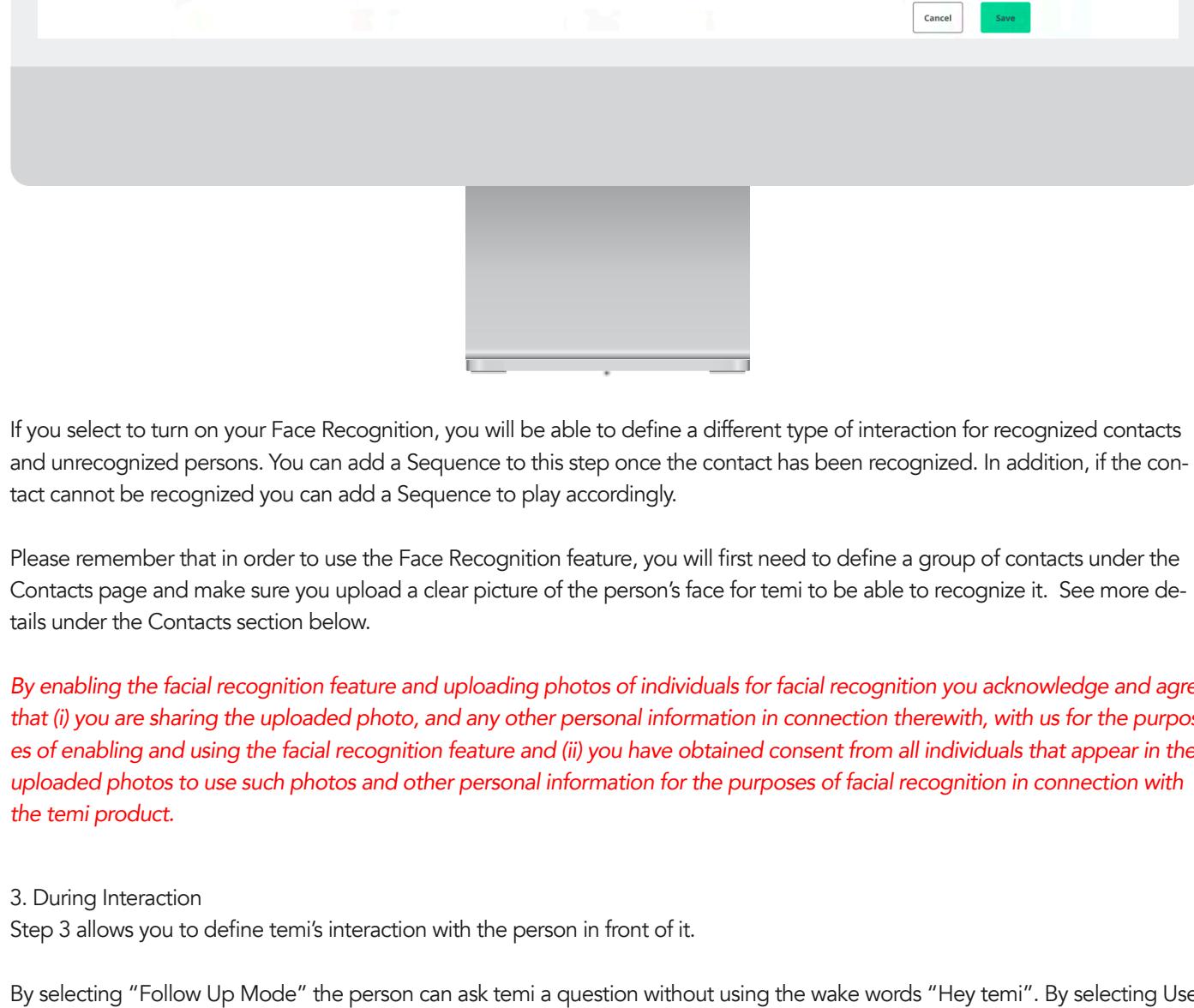
1. Looking for a person



Step 1 lets you define the distance in which temi will try to look for a person, and how long the detection will continue. You can also add a Sequence to this step by selecting "Add New Sequence"

2.Upon detection

When a person is detected, you can customize temi's actions. If you select to turn off Face recognition, temi will interact with the person in front of it by playing a Sequence you choose, or by simply moving on to the next step. You can have temi display a message on the screen when a person has been detected.



If you select to turn on your Face Recognition, you will be able to define a different type of interaction for recognized contacts and unrecognized persons. You can add a Sequence to this step once the contact has been recognized. In addition, if the contact cannot be recognized you can add a Sequence to play accordingly.

Please remember that in order to use the Face Recognition feature, you will first need to define a group of contacts under the Contacts page and make sure you upload a clear picture of the person's face for temi to be able to recognize it. See more details under the Contacts section below.

*By enabling the facial recognition feature and uploading photos of individuals for facial recognition you acknowledge and agree that (i) you are sharing the uploaded photo, and any other personal information in connection therewith, with us for the purposes of enabling and using the facial recognition feature and (ii) you have obtained consent from all individuals that appear in the uploaded photos to use such photos and other personal information for the purposes of facial recognition in connection with the temi product.*

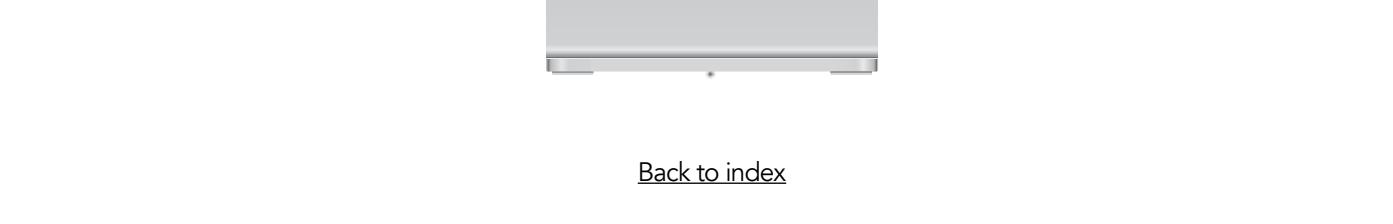
3. During Interaction

Step 3 allows you to define temi's interaction with the person in front of it.

By selecting "Follow Up Mode" the person can ask temi a question without using the wake words "Hey temi". By selecting User Tracking, temi will swivel with the user's movement during interaction. You can also define the time-out period of no interaction. (Max: 10 mins)

4. Ending Interaction

Step 4 lets you customize temi's actions after an interaction. You can select a Sequence for temi to play.



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# Sequence Scheduler

The Sequence Scheduler allows you to set a specific time for one of your Sequences to play. On the Sequence Schedule page, select New Schedule



A pop-up window will appear where you can select which of your existing Sequences you would like to schedule and set up the exact date and time for it to start playing. You can also set your schedule to repeat.

Scheduler

Choose name\* General Routine

Choose sequence\* Tour Guide floor 2 copy EDIT SEQUENCE

Start\* 10:00 16:00 17:00

Repeat\* Custom EDIT

Discard Save

You can Edit or Delete any sequence(s) that have been previously created.

Search: Search the Sequence by the name

temi center My temis

← Sequence Schedule

By adding Schuleder temi will perform sequence at the selected time

+ NEW SCHEDULE

Type schedule name

Valid Last modified

Untitled Sequence Schedule	Last edited: Today 13:33	Last result: Completed	Everyday 14:00 30.09.20	Repeat every 99 week • Thu, Fri, Sat, Sun, Mon, Tue	Edit Delete
wwwwwwwwwwwwwwwwwwwwwwwww...	Last edited: 5/11/2021, 15:03	Last result: Failed	Everyday 14:00 11.09.20	Repeat every 1 week • Thu	Edit Delete
Untitled Sequence Schedule	Last edited: 5/11/2021, 15:03		Everyday 14:00 Everyday	Repeat every 1 week • Thu	Edit Delete
Untitled Sequence Schedule	Last edited: 5/11/2021, 15:03	Last result: Failed	Everyday 14:00 Everyday	Repeat every 1 week • Thu	Edit Delete

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# Q&A

Selecting "Create new Q&A" will open a setting page of the steps you will need to create one

The screenshot shows the temi center interface with the 'My temis' tab selected. In the top right, it says 'John's temi'. The main area is titled 'Q&A' and shows a list of three entries:

- Opening hours**: Last edited: Today 13:33. Options: Edit, Delete.
- wwwwwwwwwwwwwwwwwwwww...**: Last edited: Today 16:44. Options: Edit, Delete.
- temi website**: Last edited: Today 16:44. Options: Edit, Delete.

At the top, there are language tabs: English (Medium), Français (Medium), 中文 (Medium), and a '+ ADD LANGUAGE 3/3' button. Below the tabs are buttons for 'CREATE NEW Q&A' and 'Training' (with a green dot). A search bar and a 'Last modified' dropdown are also present.

This is a configuration dialog for adding a new language. It includes fields for 'Language' (a dropdown menu showing 'Choose language'), 'Matching confidence' (a dropdown menu with options: Low (Matching Confidence 75%), Medium (Matching Confidence 85% - Recommended, highlighted with a green checkmark), and High (Matching Confidence 95%)), and 'Choose level' (a dropdown menu).

- 1) Q&A name: Input your Q&A name
- 2) Question: Input your question(s)
- 3) Answer: There are 3 options that can be set as the answer which are by Sequence, Speech or Launching an App.
  - a) Sequence: You can choose a sequence or add a new sequence.
  - b) Speech: Input temi's answer.
  - c) Launch an app: Select an App to launch.

**For Developers: Choose a Class name, a Key and a Value.**

**Training: When toggle ON, temi's AI assistant will save the users questions for you to improve the answers for the next time that question is asked.**

**Note: By clicking allow you agree that temi will save all the users questions for training purposes only and will be used for any other purpose.**

**Matching / Delete: Edit or delete the matching confidence of the language chosen.**

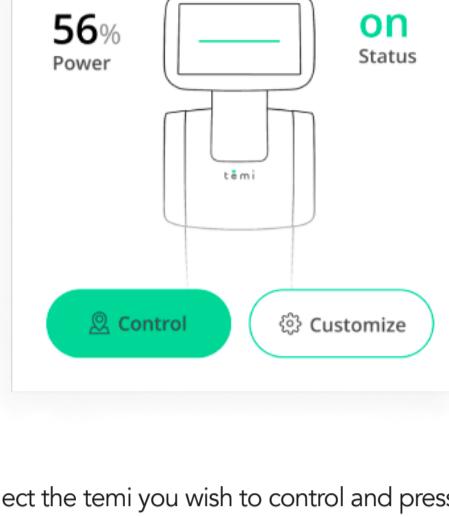
**Search: Search the Q&A by the name**

**Last modified & created: Choose the order of the Q&A by when it was created or when it was last modified.**

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# Control

To control your temi through the temi Center, tap “My temi” on the side menu. All the temis that you are the owner of and registered under your phone number will appear here.



Select the temi you wish to control and press the “Control” button. The most up to date map will appear on your screen, as well as the status of your robot. The temi icon on the map, represents its current location.

On the left side of the screen, you will see three menu bars:

1. My temi status – see the overall status of your robot, including speed, battery and positioning
2. Control – Using this menu lets you control certain functions of temi via the temi Center:
  - Patrol: set temi to go to each location in a continuous loop
  - Positioning – you can initiate a Positioning to allow the robot to re-align itself with the map
  - Volume – Turn temi’s volume up or down
  - Restart temi
  - Turn off temi
3. Start a video call

You can change the view of your map to see your locations, paths and virtual walls. Tap the “VIEW OPTIONS”  on the right menu and select which items you would like to add to your view.



Use the “Scale” buttons to zoom in and out.

To send temi to an existing location, simply tap the desired location on your map. The temi icon will move accordingly to indicate the robot’s location as it makes its way to the location.

In addition, you can tap anywhere on your map and temi will go there, even without a saved location.



You can also edit your map by selecting the “Edit Map” button . The Edit Map in Control mode will allow you to add locations, Paths and Virtual Walls outside the Map Editor. When you are done editing your map, don’t forget to back it up to save all your changes by selecting “Back Up Map” in the bottom control bar. 

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# Call

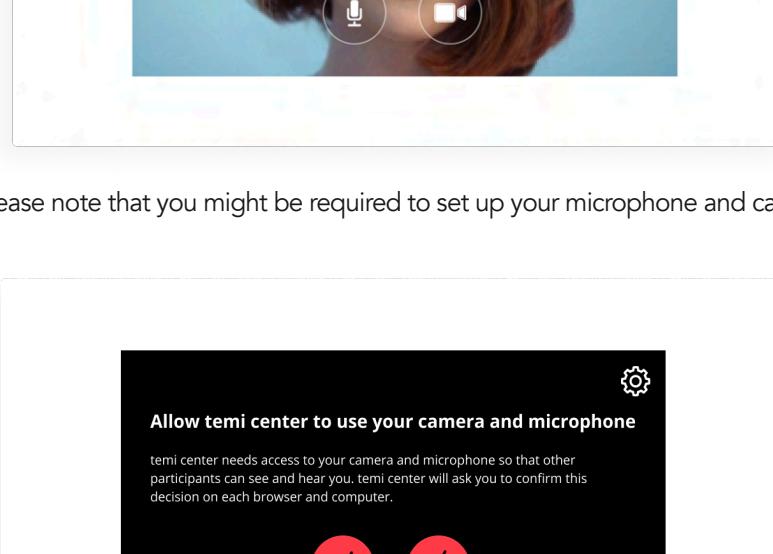
The Call screen lets you connect to your robot directly from the temi Center. To make a video, simply select the robot you wish to call and press New Call.

## Call

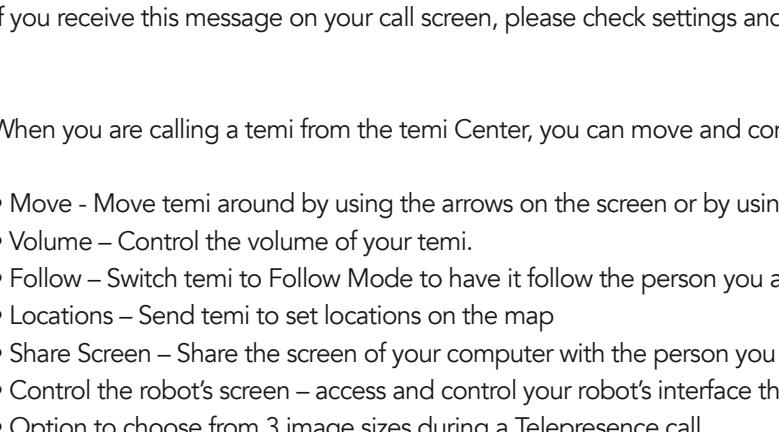
Select a temi to start a call



Set up your camera and microphone (your defaults will be used)



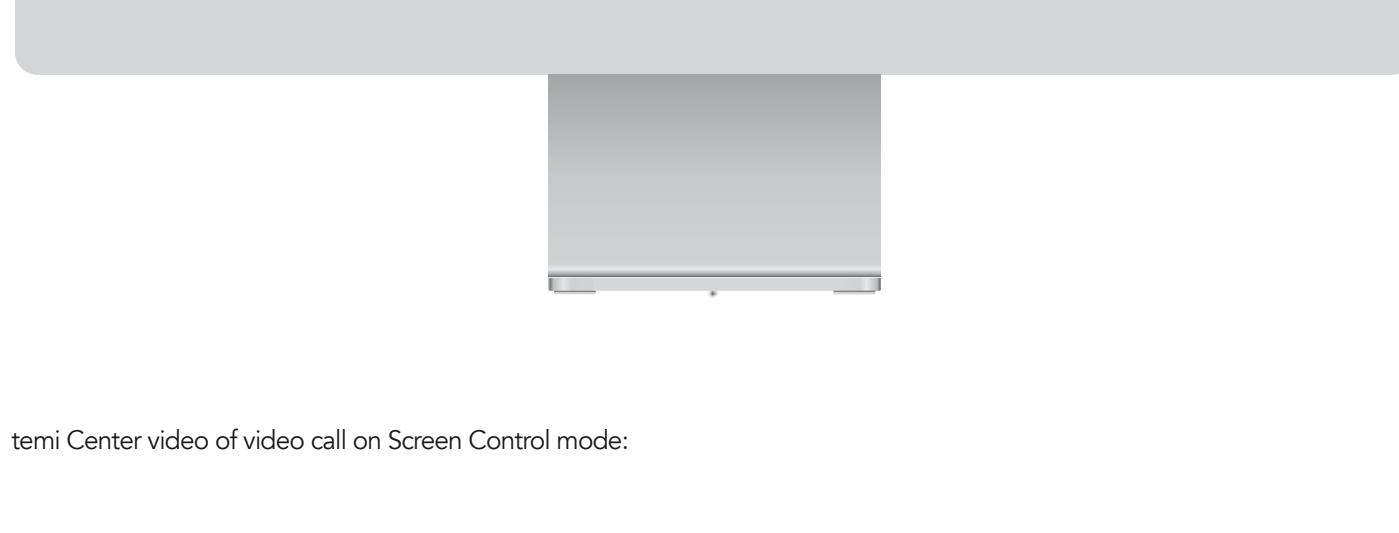
Please note that you might be required to set up your microphone and camera.



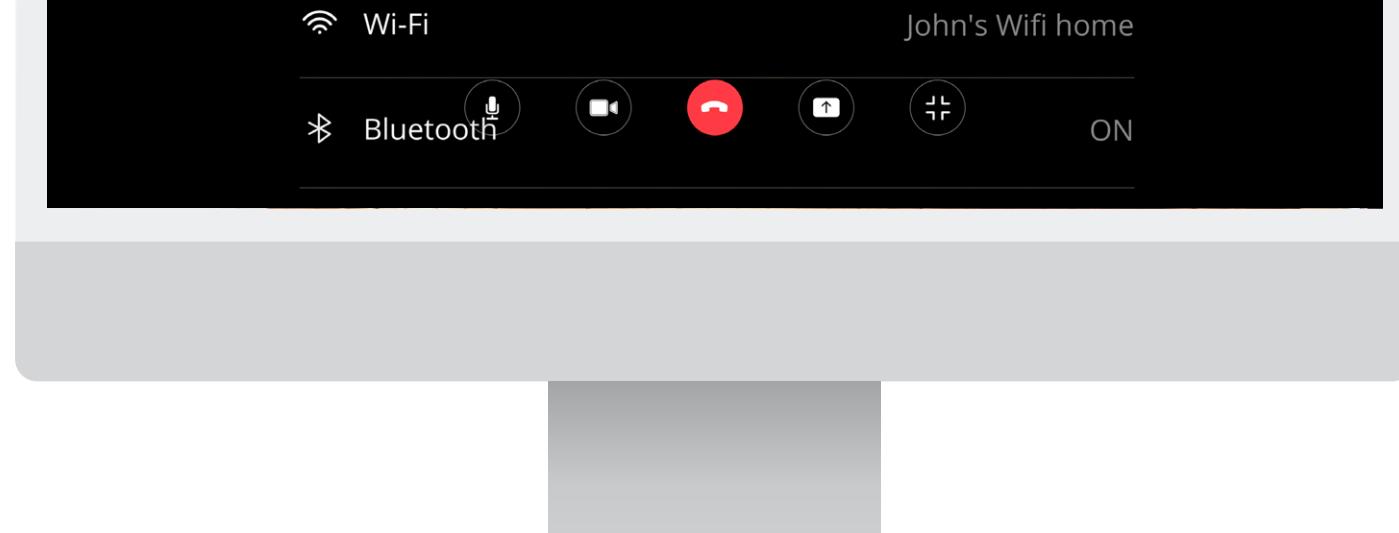
If you receive this message on your call screen, please check settings and permissions of your browser.

When you are calling a temi from the temi Center, you can move and control it:

- Move - Move temi around by using the arrows on the screen or by using your mouse scroll or touch pad.
- Volume – Control the volume of your temi.
- Follow – Switch temi to Follow Mode to have it follow the person you are speaking with
- Locations – Send temi to set locations on the map
- Share Screen – Share the screen of your computer with the person you are speaking with
- Control the robot's screen – access and control your robot's interface through the temi Center
- Option to choose from 3 image sizes during a Telepresence call



temi Center video of video call on Screen Control mode:



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## Sequence

To access the Sequence, select > My Sequence on the side menu of temi Center.  
Select "CREATE NEW SEQUENCE"

+ CREATE NEW SEQUENCE

Enter your Sequence name, picture and description, by tapping the edit button on the right

← New Sequence

Edit Sequence

Upload an image file, pick one from your media library or drop file here (File size limit 200MB)

Name: Input name

Description: Input description

Tags: Input tag to find sequence

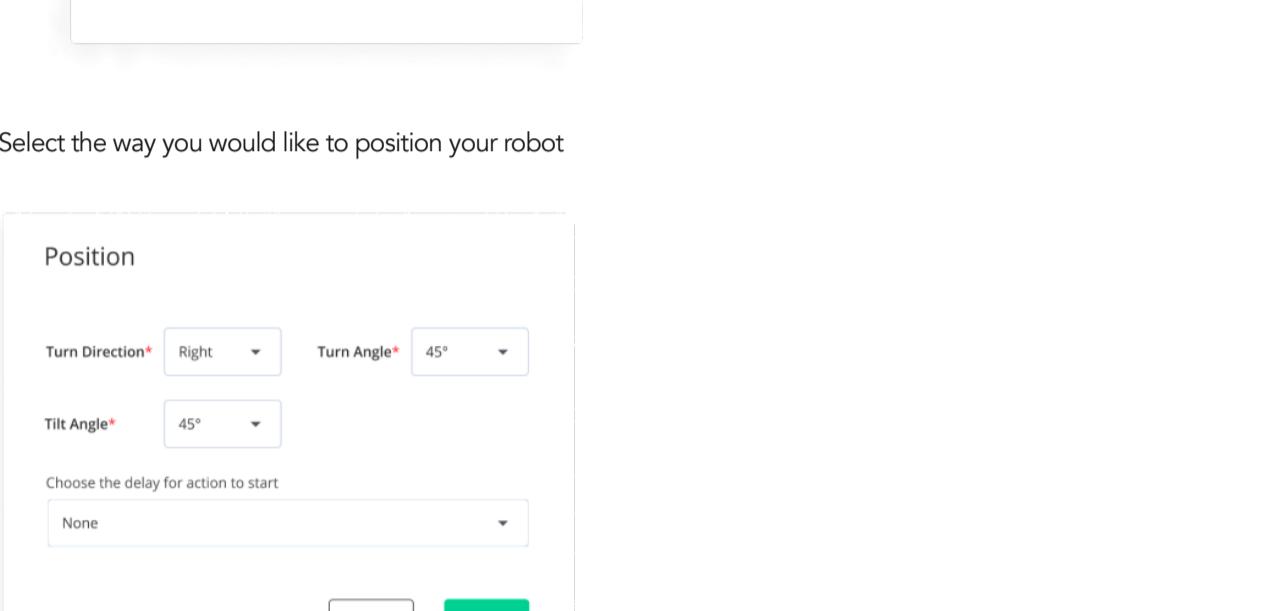
Upload Media Library

Save

To save your setting, click the "SAVE" button

Your Sequence editor is a matrix consisting of four actions that temi can perform, at a set order:  
1. Movement - Go to location, position, and Incorporate calls into your Sequence.  
2. Speak - Speak a written or vocal message, and Incorporate calls into your Sequence.  
3. Show - Add a video or image to display and Incorporate calls into your Sequence.  
4. Audio - Add a sound file you would like to play or Incorporate calls into your Sequence.

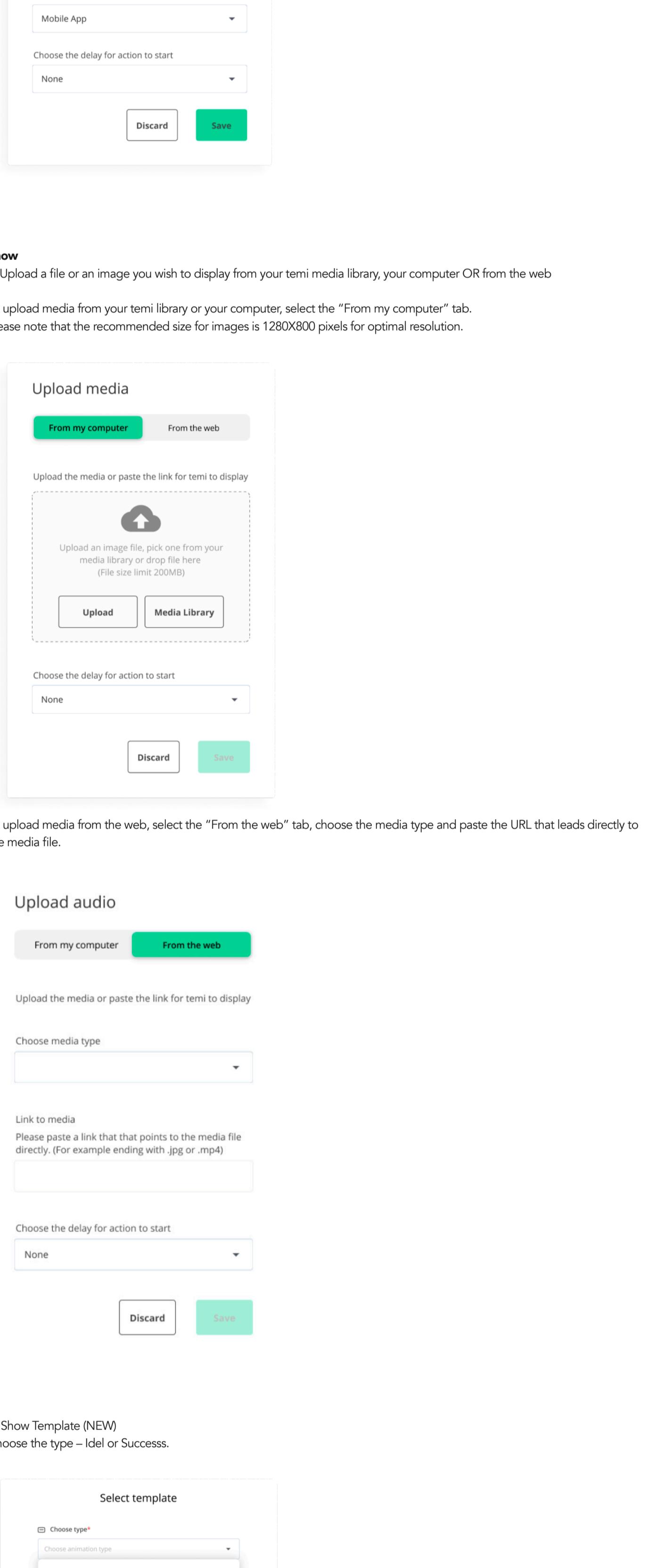
To create your sequence, on the matrix, press the "+" button at the center of the action you wish to add:



Each row represents a step in the Sequence. In each step, temi can perform all or some of the actions simultaneously. You can choose to delay the start of each action inside each action's setting. After configuring steps and actions, hit "SAVE" to add the action to your Sequence. Once you have finished the first step, you can add additional steps at any time.

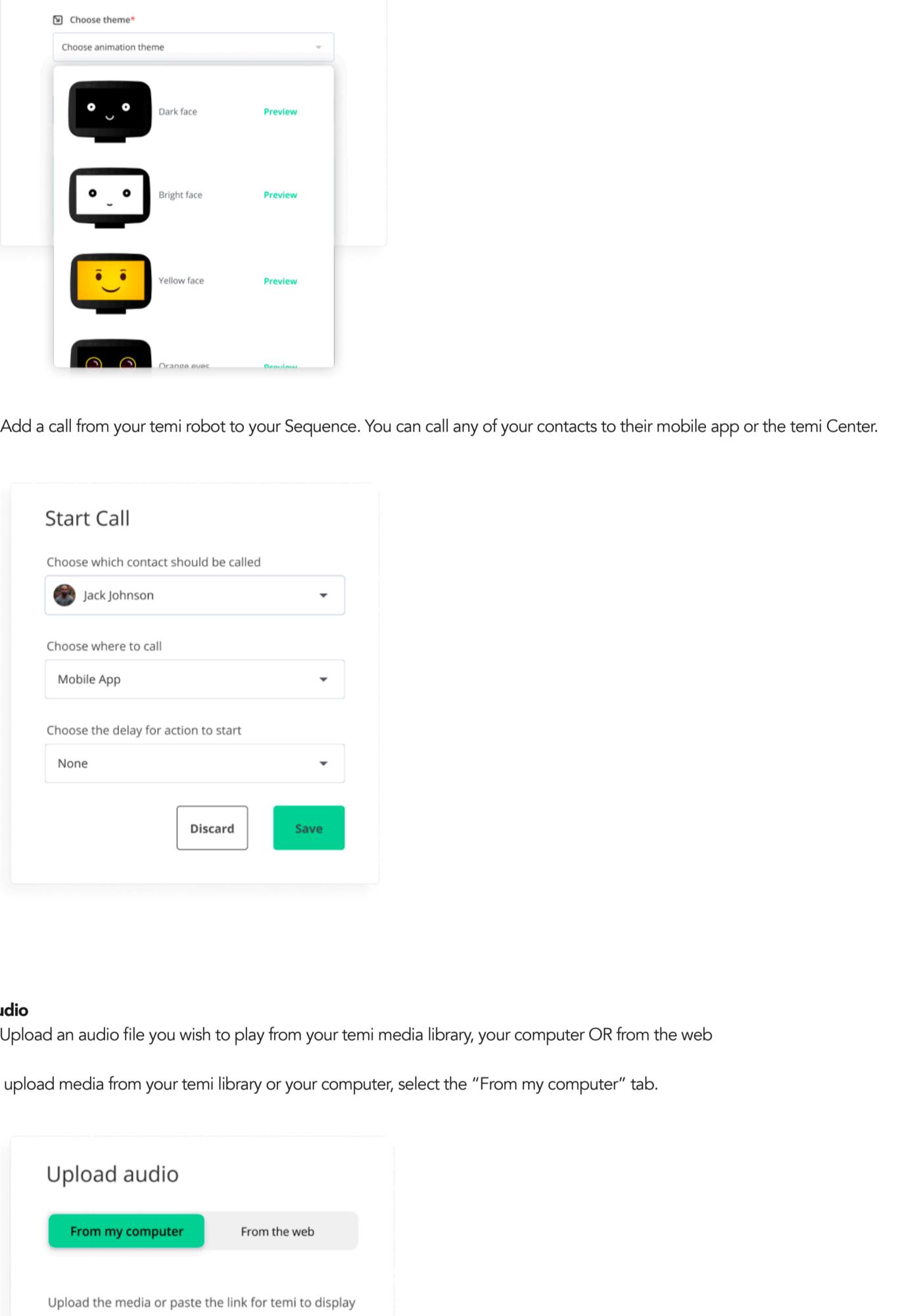
### Add additional steps in a Sequence

In a sequence you are now able to add a step between the steps that are created. Click the "+" sign on the line between the step of your choice



### Volume

Set the volume level independently to each sequence created (max: 10).



### Movement

a. Select which location you want temi to go to as part of your sequence

Go to location

Choose the wanted location\*  
Jl Abram's office

Problem reaching the location\*  
Choose one of the options  
None

Choose the delay for action to start  
None

Discard Save

b.

Select the way you would like to position your robot

Position

Turn Direction: Right Turn Angle: 45°

Tilt Angle: 45°

Choose the delay for action to start  
None

Discard Save

c. Add a call from your temi robot to your Sequence. You can call any of your contacts to their mobile app or the temi Center.

Start Call

Choose which contact should be called  
Jack Johnson

Choose where to call  
Mobile App

Choose the delay for action to start  
None

Discard Save

### Speak

a. Type what you want temi to say and choose a language. You can choose from 3 different options how temi will display the message on its screen. (None, Show with talking Animation, Display text on screen) NEW (Note: On your temi unit you will first need to select Settings > General Settings > Interaction animation, for this feature to work as sequence)

Speak (Text to Speech)

Language\* Choose language

Type what you would like temi to say\* Input what temi should say

Available variables:  
Person: First Name Person: Last Name

Text display\* Choose how temi will display text

Choose the delay for action to start  
None

Discard Save

b. Show Template (NEW)  
Choose the type – Idle or Success.

Select template

Choose type\* Idle Success

Choose animation type

Choose theme\* Dark face Bright face Yellow face Orange alert

Preview

Discard Save

Choose a theme - Select from 10 different Animations.

Start Call

Choose which contact should be called  
Jack Johnson

Choose where to call  
Mobile App

Choose the delay for action to start  
None

Discard Save

### Show

a. Upload a file or an image you wish to display from your temi media library, your computer OR from the web.

To upload media from your temi library or your computer, select the "From my computer" tab. Please note that the recommended size for images is 1280x800 pixels for optimal resolution.

Upload media

From my computer From the web

Upload the media or paste the link for temi to display

My Attachments Logo.png Complete

Choose the delay for action to start  
None

Discard Save

To upload media from the web, select the "From the web" tab, choose the media type and paste the URL that leads directly to the media file.

### Upload audio

Upload audio

From my computer From the web

Upload the media or paste the link for temi to display

Choose media type

Link to media Please paste a link that points to the media file directly. (For example ending with .jpg or .mp4)

Choose the delay for action to start  
None

Discard Save

b. Add a call from your temi robot to your Sequence. You can call any of your contacts to their mobile app or the temi Center.

Start Call

Choose which contact should be called  
Jack Johnson

Choose where to call  
Mobile App

Choose the delay for action to start  
None

Discard Save

### Call

Add a call from your temi robot to your Sequence. You can call any of your contacts to their mobile app or the temi Center.

Start Call

Choose which contact should be called  
Jack Johnson

Choose where to call  
Mobile App

Choose the delay for action to start  
None

Discard Save

Please note that during a call, no other actions can be performed in your Sequence. Once the call is finished, the sequence will resume.



### Controlling and Activating your Sequence

Before playing your sequence, you can select which step you wish your sequence to start at and set the sequence to repeat. You are now able to set a sequence to play in a loop (NEW).

To activate your sequence, go to the control bar at the bottom of the page. Select the robot you wish to activate the sequence on and press the play button.



# Map Editor

The Map Editor provides a convenient editing tool to make changes to your saved maps and increase temi's navigation capabilities. The Map Editor will allow you to add locations, "Paths" and "Virtual Walls".

To access the Map Editor, select Editors > Map on the side menu of temi Center.

First, on the Map Editor page, select "Import map" to import a map from a specific temi to temi center, so you can start editing. Allow your map a few second to load, until it appears on the screen.

At any time, you can select the map you want to edit out of your saved map. If you see saved maps you no longer need, you are welcome to delete them.



To begin editing your map, turn to Editor buttons at the bottom of the page.



## Add a "Virtual Wall"

A "Virtual Wall" is an invisible barrier to block temi from getting into specific areas. We recommend you add Virtual Walls near staircases, steep drops, or glass walls.

To start, click the "Add Virtual Wall" button at the bottom of the page. Begin by marking a point on the map of where you would like the "Virtual wall" to begin. Continue marking points on the map until your Virtual Wall is created. When you're finished, hit "Save" to save the changes.

## Add Locations

To add a location, simply press on the point on the map where you want your location to be saved. Please note that new locations can only be set inside an existing map. If you would like to set a location outside your map, please return to the robot's map editor and use the "Continue Mapping" option.

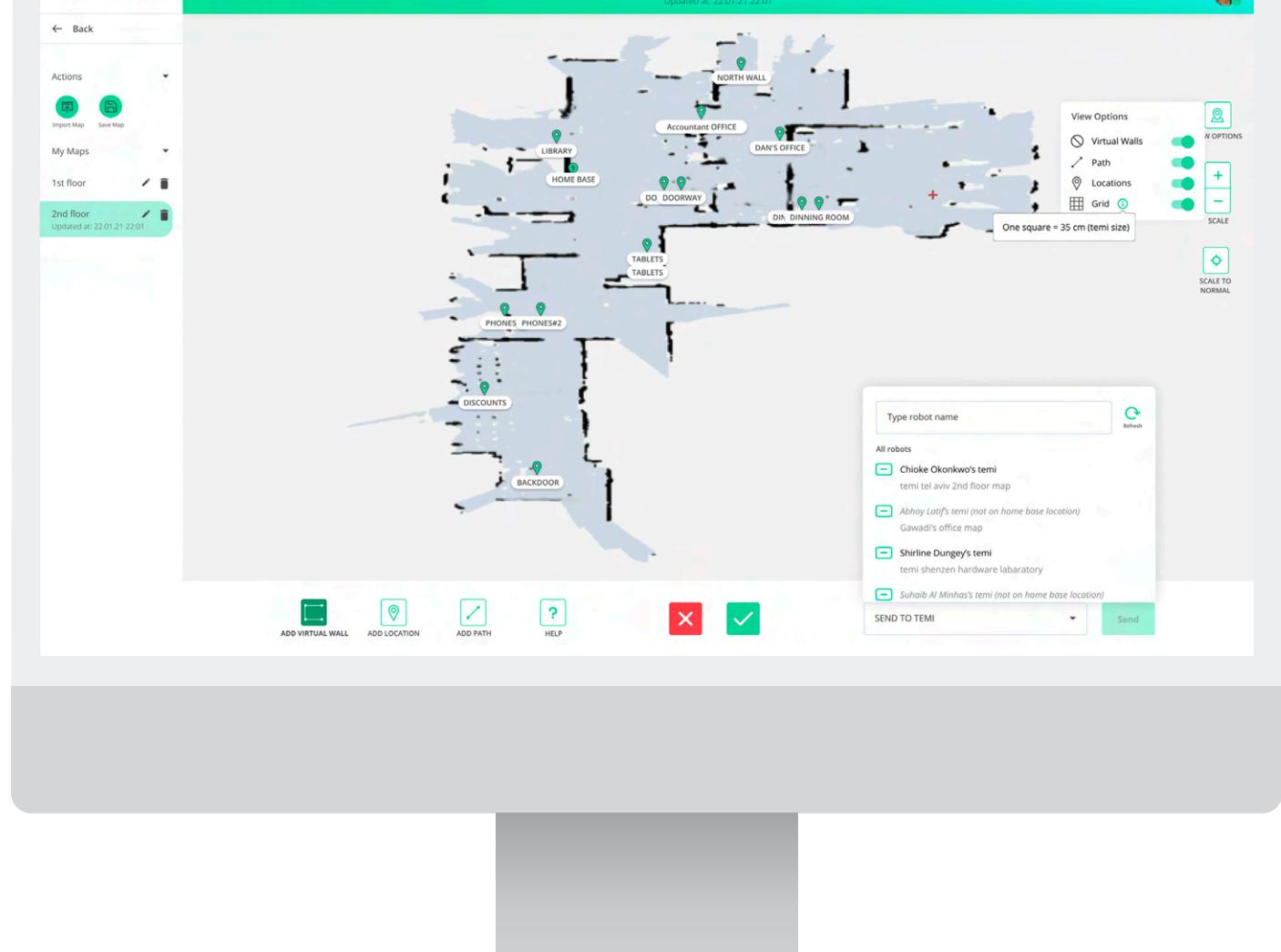
## Add Path

A Path will enable you to guide temi through the best and most efficient route from one destination to the other. Although temi is capable of navigating without it, a Path will ensure a smoother navigation experience.

To start, click the "Add Path" button at the bottom of the page. Begin by marking a point on the map of where you would like the path to begin. Continue marking points until you reach the desired destination. When you are finished, hit "Save" to save the changes.

## Updating your Temi:

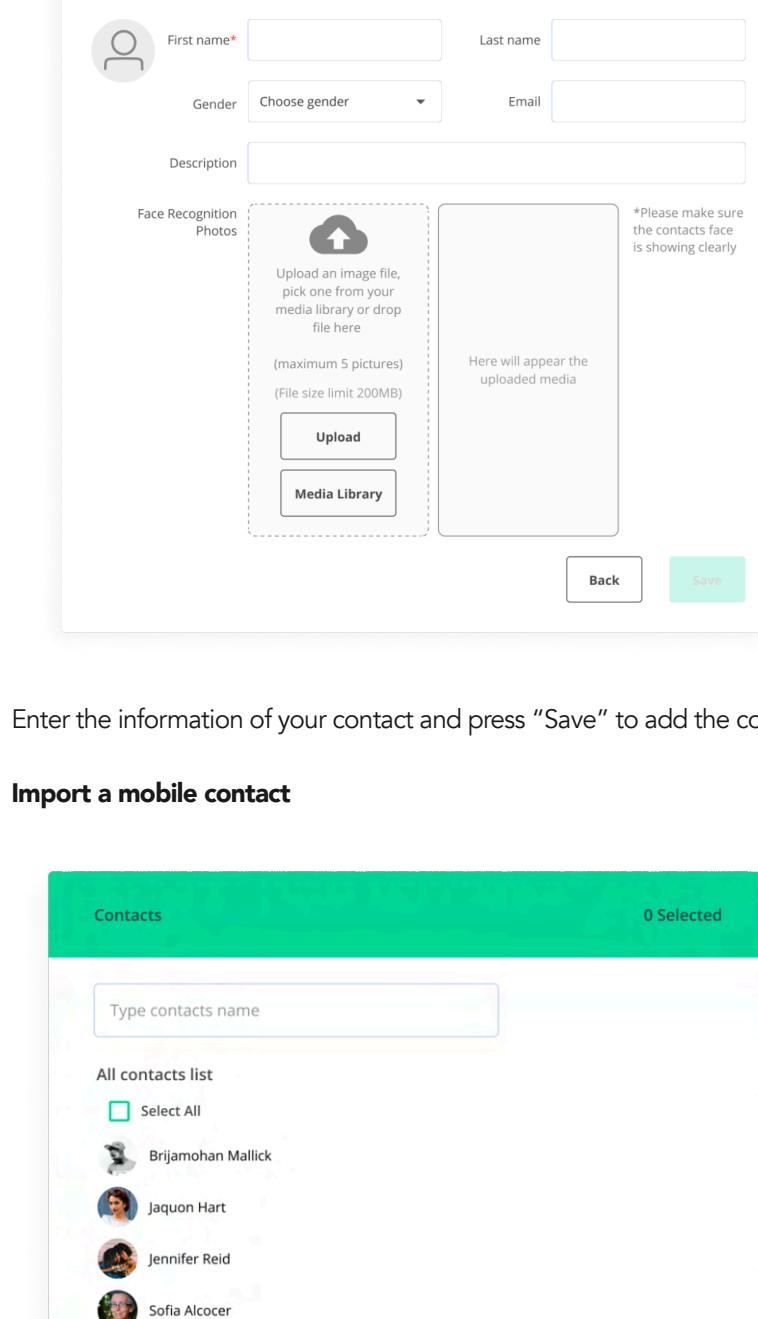
When you are finished editing your map, click "Send to Robot" at the bottom of the page. Select the robot you wish to update, and press "Send". Your updated map will be sent to that temi.



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# Contacts

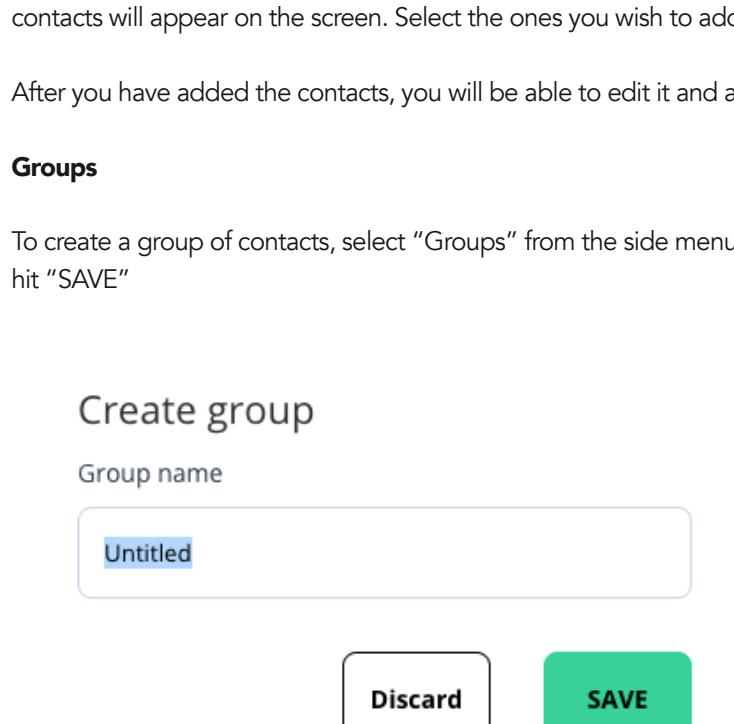
Create or import contacts to your temi and create contact groups. Create a new contact To create a new contact, tap the "Add Contact" button and select "New contact".



The screenshot shows the 'Create new contact' interface. At the top, it says 'Create new contact' and includes a note: '\*Please fill in at least: First Name + Phone number or Email or Upload photo'. Below this is a dropdown for 'Phone number' set to the United States. The main input fields are 'First name\*' and 'Last name\*', both empty. There's a 'Gender' dropdown set to 'Choose gender' and an 'Email' field which is also empty. A 'Description' field is present but empty. On the left, there's a section for 'Face Recognition Photos' with a placeholder 'Upload an image file, pick one from your media library or drop file here (maximum 5 pictures) (File size limit 200MB)' and buttons for 'Upload' and 'Media Library'. On the right, a placeholder says 'Here will appear the uploaded media'. At the bottom are 'Back' and 'Save' buttons.

Enter the information of your contact and press "Save" to add the contact

## Import a mobile contact



To import an existing contact, tap the "ADD CONTACT" button and select "From Mobile App". A list of your mobile phone contacts will appear on the screen. Select the ones you wish to add.

After you have added the contacts, you will be able to edit it and add a picture, just like a new contact.

## Groups

To create a group of contacts, select "Groups" from the side menu, and click the "Create Group" button. Name your group and hit "SAVE"

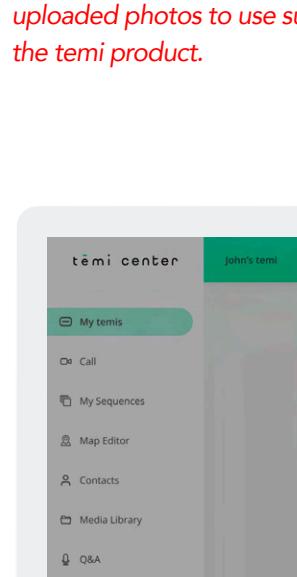
## Create group

Group name

Untitled

Discard

SAVE



Once a contact has been added, you can edit the contact details by clicking the Edit button on the right. This will open the Edit Contact window.

When you enter your contact's phone number, you will receive an indication of whether or not that contact is also a temi user. Please note that a contact does not have to be a temi user to be added on temi Center, however, you will not be able to call this person through your temi robot.

After verifying the phone number, you can continue to add or edit the person's details, as well as add photos for the Face Recognition feature of the Greet Mode (see Customize > Modes above).

**By enabling the facial recognition feature and uploading photos of individuals for facial recognition you acknowledge and agree that (i) you are sharing the uploaded photo, and any other personal information in connection therewith, with us for the purposes of enabling and using the facial recognition feature and (ii) you have obtained consent from all individuals that appear in the uploaded photos to use such photos and other personal information for the purposes of facial recognition in connection with the temi product.**

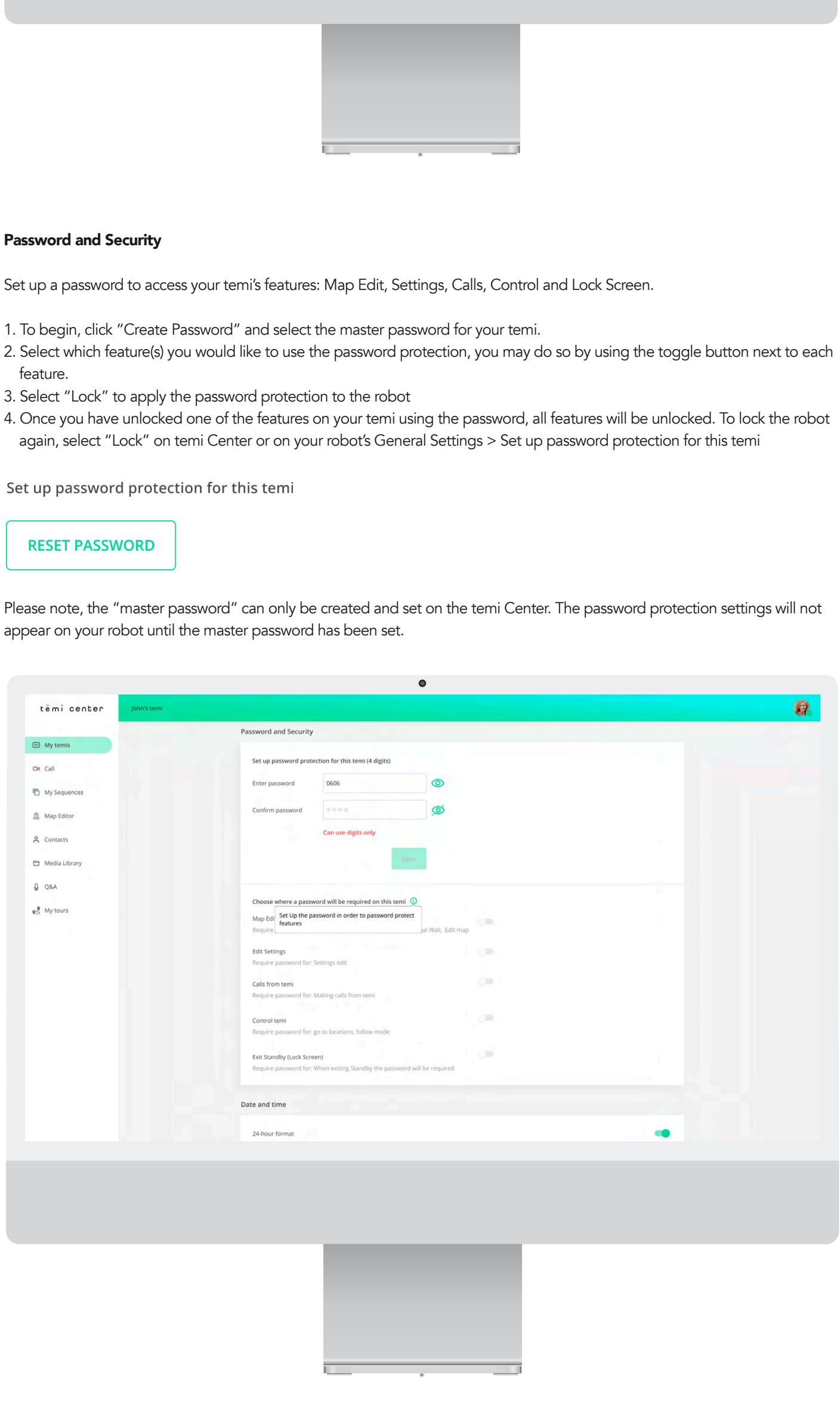


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# General Settings

## About

1. Software Update – check if your software is up to date and set up your Auto Update settings
2. Product information – see your robot's serial number and software versions
3. Applications – See all the apps that are currently downloaded on your temi

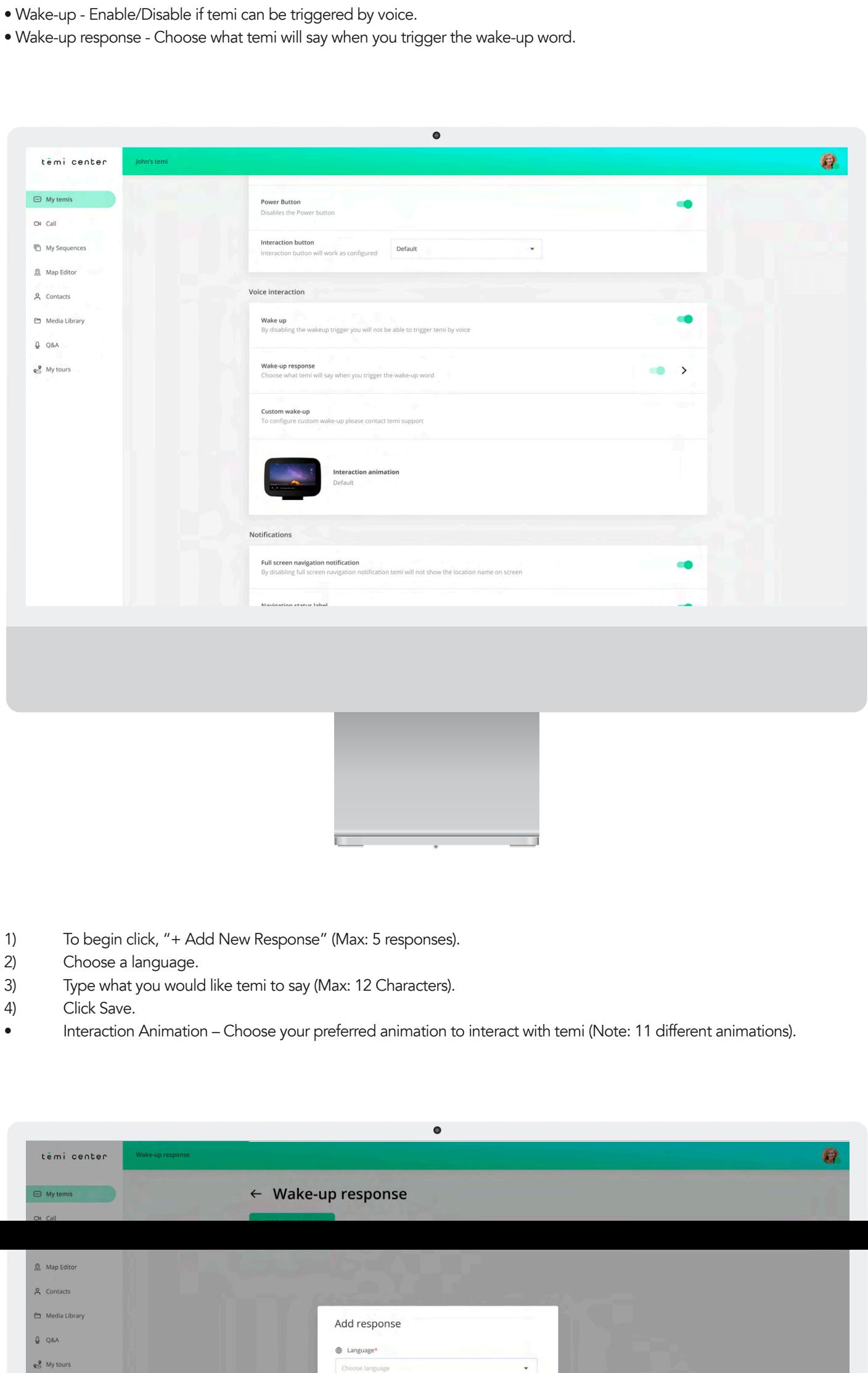


## Password and Security

Set up a password to access your temi's features: Map Edit, Settings, Calls, Control and Lock Screen.

1. To begin, click "Create Password" and select the master password for your temi.
2. Select which feature(s) you would like to use the password protection, you may do so by using the toggle button next to each feature.
3. Select "Lock" to apply the password protection to the robot
4. Once you have unlocked one of the features on your temi using the password, all features will be unlocked. To lock the robot again, select "Lock" on temi Center or on your robot's General Settings > Set up password protection for this temi

Set up password protection for this temi

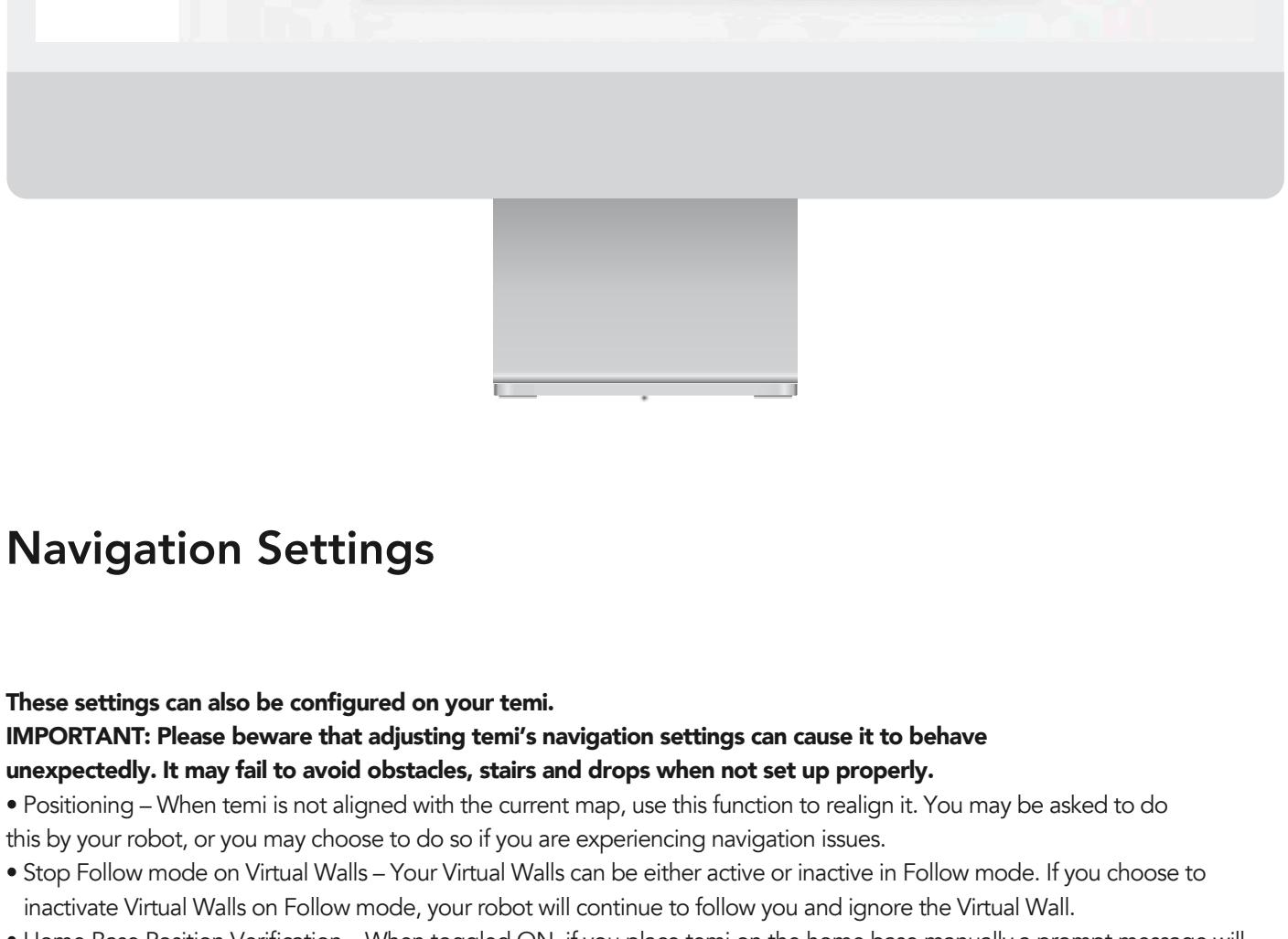


## Additional Settings:

**These settings can also be configured on your temi.**

Set up a password to access your temi's features: Map Edit, Settings, Calls, Control and Lock Screen.

1. To begin, click "Create Password" and select the master password for your temi.
2. Select which feature(s) you would like to use the password protection, you may do so by using the toggle button next to each feature.
3. Select "Lock" to apply the password protection to the robot
4. Once you have unlocked one of the features on your temi using the password, all features will be unlocked. To lock the robot again, select "Lock" on temi Center or on your robot's General Settings > Set up password protection for this temi



## Voice Interaction

- Wake-up - Enable/Disable if temi can be triggered by voice.
- Wake-up response - Choose what temi will say when you trigger the wake-up word.

