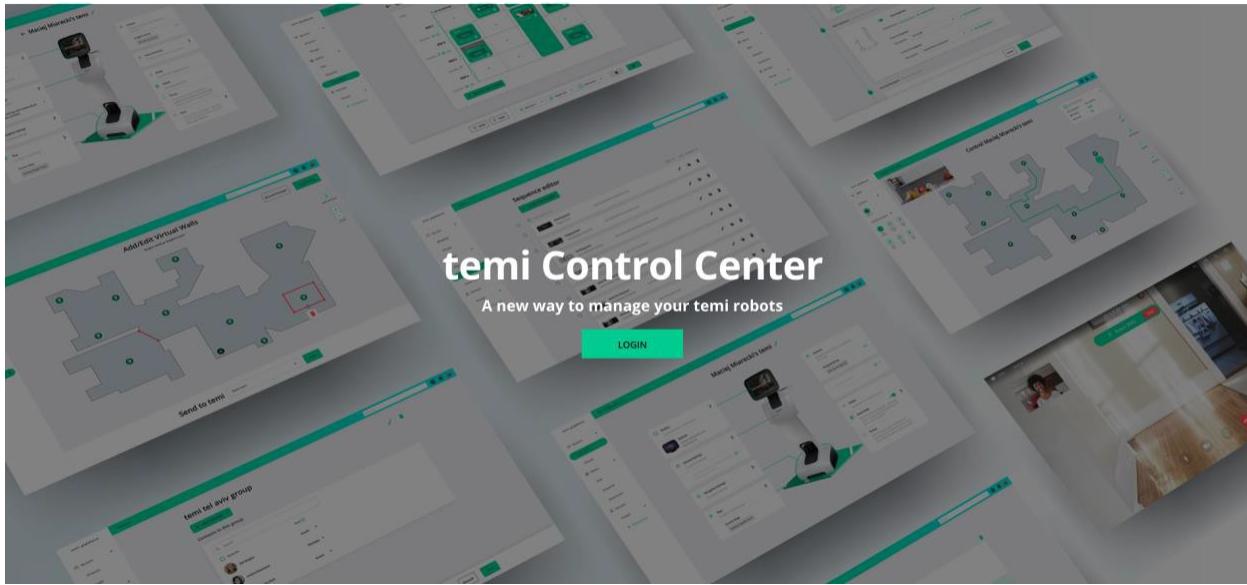


**temi Center User Guide**(16<sup>th</sup> Jul, 2025)

## Log in

To log in to the temi Center go to - <https://center.robotemi.com/>.

You will need the latest version of the temi mobile app and for your temi to be on version 121 and above.

[For IOS Devices Click here](#)

[For Android devices Click Here](#)

On temi Center, click "Login". A QR code will appear on the screen. On your mobile app, if using an Android device, go to the main menu and select "temi center login". On your mobile app, select "Scan QR" on the bottom menu; This will open a scanner on the mobile app to scan the QR code that appears on the screen. Point your phone to the QR code to initiate login.

# Subscription

Now we are introducing the new way of managing your temis. You could find the "Subscription" button at the home page and check the subscription status of your robots.

Under status tab you could check the status, and manage the payments and the subscription expiration dates of all your robots.

Organization	Name & Serial Number	Status	Expiry Date
sid	sid's temi 00120182867	PRO	2023/08/23
Bene Team	Bene Team's temi 00120444701	PRO	2023/08/24

Under settings tab, you could adjust your billing information or make changes to payment methods. If you wish to download the invoices, it could be easily found at the bottom of this page.

Closest to today	Paid By	Highest	Actions
05/08/2022	5 sid	\$0.00	DOWNLOAD

Here listed is the comparison of our Basic and Pro version:

Full Plan Comparison	BASIC	PRO
Price	Free	Subscriptions
Mapping	✓	✓
Locations On Map	✓	✓
Mobile App	✓	✓
Alexa/Hey temi	✓	✓
Video Calls	Limited - 60 seconds	✓
Software Updates	✓	✓
temi Center Platform	-	✓
Multi Party Calls - Link Based (Coming Soon)	-	✓
User Permissions Management	-	✓
Map Backup	-	✓
Greet Mode	-	✓
Face Recognition	-	✓
Tours	-	✓
Conversation Q&A	-	✓
Apps/App Store	Limited to temi Apps	✓
SDK	-	✓
Custom Wakeup Name	-	✓
Custom Screen	-	✓

**Please note that only V3 robots are eligible for purchasing the subscription plan, and only V3 will be able to receive future software updates. All current V2 robots can still be used normally with temi center without receiving new feature updates.**

## Contacting support

"Help" Button now is on the header on every page within our temi center, if we can be of any help of your issues or questions, please do not hesitate to use this button to contact us.

# Organization

Users which never activated a temi robot will not have an organization.

One temi robot must and can only access one organization, one organization can have multiple temi robots.

There are multiple organization member roles in an organization. Different organization roles have different organization permissions.

The temi robots under same organization can access Sequences, Maps, Contacts, and Media Library within this organization.

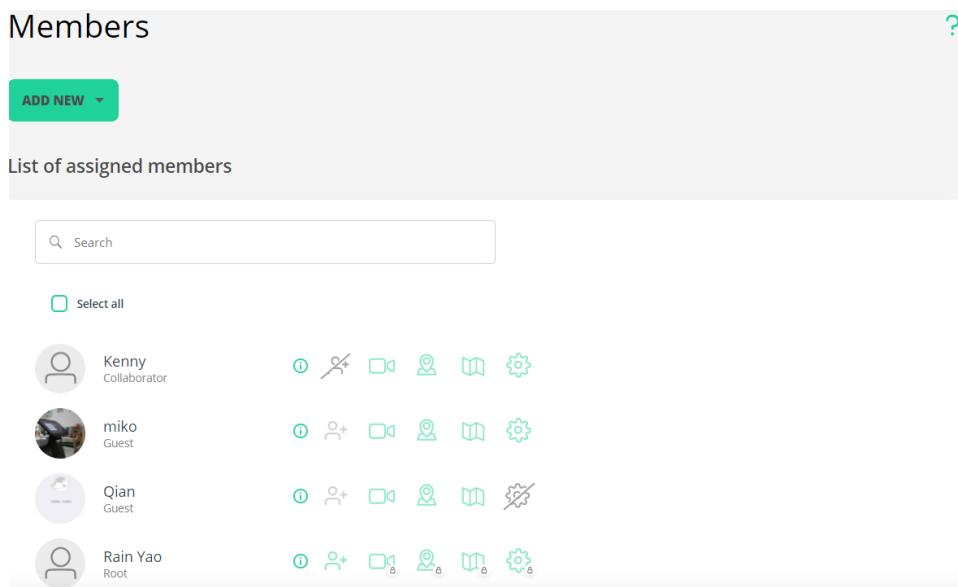
Organization Roles & Organization Permissions

	Add members	Hoop-in temi	Edit map	Control temi	Edit settings	Exit organization
Root Admin	Yes	Yes	Yes	Yes	Yes	No
Admin	Yes	Yes	Yes	Yes	Yes	Yes
Collaborator	Yes	Yes	Yes	Yes	Yes	Yes
Guest	No	Yes	Yes	Yes	Yes	Yes

## Organization Members

- The Organization member role can be assigned by the Root Admin and the Admin.
- The Root Admin cannot be removed from the organization, but the ownership of the organization can be transferred to other organization members.
- The Root Admin and the Admin can add a new user to the organization. The Collaborator can also add new users, but only for the temi robots. The new user will become the Guest automatically.

## Members



The screenshot shows the 'Members' section of the temi center interface. At the top, there's a green 'ADD NEW' button. Below it, a search bar and a 'Select all' checkbox. The main area lists four members:

- Kenny (Collaborator): Profile icon, name, role, and a set of icons for managing their permissions.
- miko (Guest): Profile icon, name, role, and a set of icons for managing their permissions.
- Qian (Guest): Profile icon, name, role, and a set of icons for managing their permissions.
- Rain Yao (Root): Profile icon, name, role, and a set of icons for managing their permissions.

# Your temi

Under the “temis” section, you can view all the robots under this organization, see their status and enter the control mode or the customization mode.

To switch between the views, select the tab “Robots that I own” or “Robot’s I’ve been assigned to as a member”. You can also search robots by name and filter them by their status.

## Organization's temis

List of organization robot that you have access to

Search by name, serial number
Status - All ▾
Subscription Plan - Pro ▾

Robot Name	Model	Navigation	Power	Status	Control	Customize
Office one	temi V2	Unknown	... %	off	<a href="#">Control</a>	<a href="#">Customize</a>
Ella's temi	temi V2	Unknown	... %	off	<a href="#">Control</a>	<a href="#">Customize</a>
sid's temi	PRO	Idle	27 ⚡	on	<a href="#">Control</a>	<a href="#">Customize</a>

## Customize

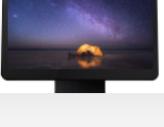
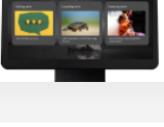
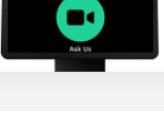
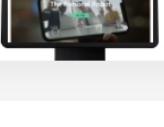
### John's temi settings

- Home Screen** Default > Customize temi's home screen
- Settings** Customize settings
- Modes** Default > Choose which modes to turn on
- Scheduler** List of schedulers
- Map** Office > Configure map settings
- Contacts** Group of contacts that temi will show in the contact list and can be used for face recognition.
- Members** List of contacts that will have access to this temi.
- Q&A** Create custom questions and answers for this temi
- Tours** Create custom guided tours on this temi
- Security** Status of your temis security posture

## Home Screen

### Home Screen

Customize temi home screen

-  **Default**  
Admin call button and locations list.
-  **Clear Screen**  
This screen is empty from any widget
-  **Custom screen**  
Modify topbar, tips, items list, background and more [>](#)
-  **Application**  
Choose an app to be your home screen [Select an app ▾](#)
-  **Web page (URL)**  
Display a web page as your home screen [>](#)

Select what view of the Home Screen you would like to see.

- a) Default - Admin call buttons and locations list will be shown.
- b) Clear Screen - Screen will be completely empty from any widget.
- c) Custom Screen - A customized screen with customized Function Buttons.
- d) Application - Choose an App to be your home screen.
  - If you wish to set an app as your home screen select the circle option on the left.
  - Select an app from the drop-down list on the right.
- e) Web page - Display a web page to your home screen with a URL.

## Custom screen

Customize temi custom screen

**Layout:**

- 3 buttons
- 4 buttons
- 8 buttons
- Fullscreen buttons

**Preview:**

**Choose color palette:**

- Title & tips
- Buttons's title & description
- Buttons

**Topbar:**  Hide  Show  Immersive

**Search Box:**  Hide  Show

**Title:** Untitled

**Tips:** [+ ADD TIP](#)

**Background image:**

Default  
temi default wallpapers

Custom  
Upload a pic of your own  
Image optimal size 1280p x 800p

Upload an image file, pick one from your media library or drop file here (file size limit 200MB)

[Upload](#)  
[Media Library](#)

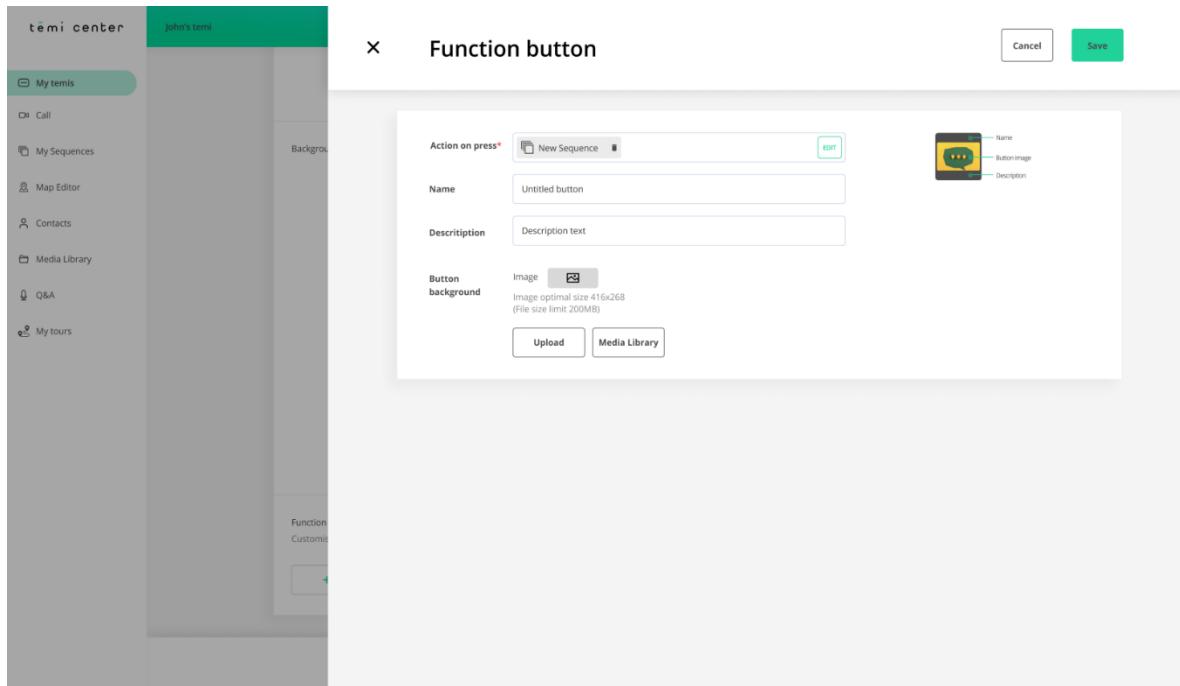
**Function buttons details customization:**  
Customize button's names, descriptions, images, sequences

[+ ADD FUNCTION BUTTON](#)

- If you wish to customize your Home Screen, you can do so by selecting "Custom screen", tapping the arrow on the right.
- Layout - Select from 4 different options how many buttons you wish your temi to display. (3,4,8 or Fullscreen buttons)
- Color Palette - Choose from the color palette which colors you wish the titles & tips, button's title & description, and main buttons to display.
- Top Bar - Select whether you would like the Top Bar to be hidden, shown or immersive.
- Search Box - Select whether you would like the search box to be hidden or shown.
- Title - Enter a title name that will appear on your home screen.
- Tip - Add a line of text.
- Background image - Select Default or Add a custom image that will appear in the background

### Add Function Buttons

- a) Add a sequence(s) or launch an App as the Home Screen.
- b) Name - Add a line of text to distinguish the Function Button
- c) Description - Add a line of text describing the Button
- d) Upload & Media Library - Upload an Image file or choose from the media library



## General Settings

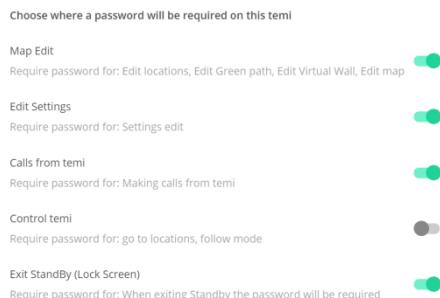
### About

1. Software Update – check if your software is up to date and set up your Auto Update settings.
2. Product information – see your robot's serial number and software versions.
3. Applications – See all the apps that are currently downloaded on your temi.

### Password and Security

Set up a password to access your temi's features: Map Edit, Settings, Calls, Control and Lock Screen.

1. To begin, click "Create Password" and select the master password for your temi.
2. Select which feature(s) you would like to use the password protection, you may do so by using the toggle button next to each feature.



3. Select "Lock" to apply the password protection to the robot
4. Once you have unlocked one of the features on your temi using the password, all features will be unlocked. To lock the robot again, select "Lock" on temi Center or on your robot's General Settings > Set up password protection for this temi

Set up password protection for this temi

LOCK

[RESET PASSWORD](#)

Please note, the "master password" can only be created and set on the temi Center. The password protection settings will not appear on your robot until the master password has been set.

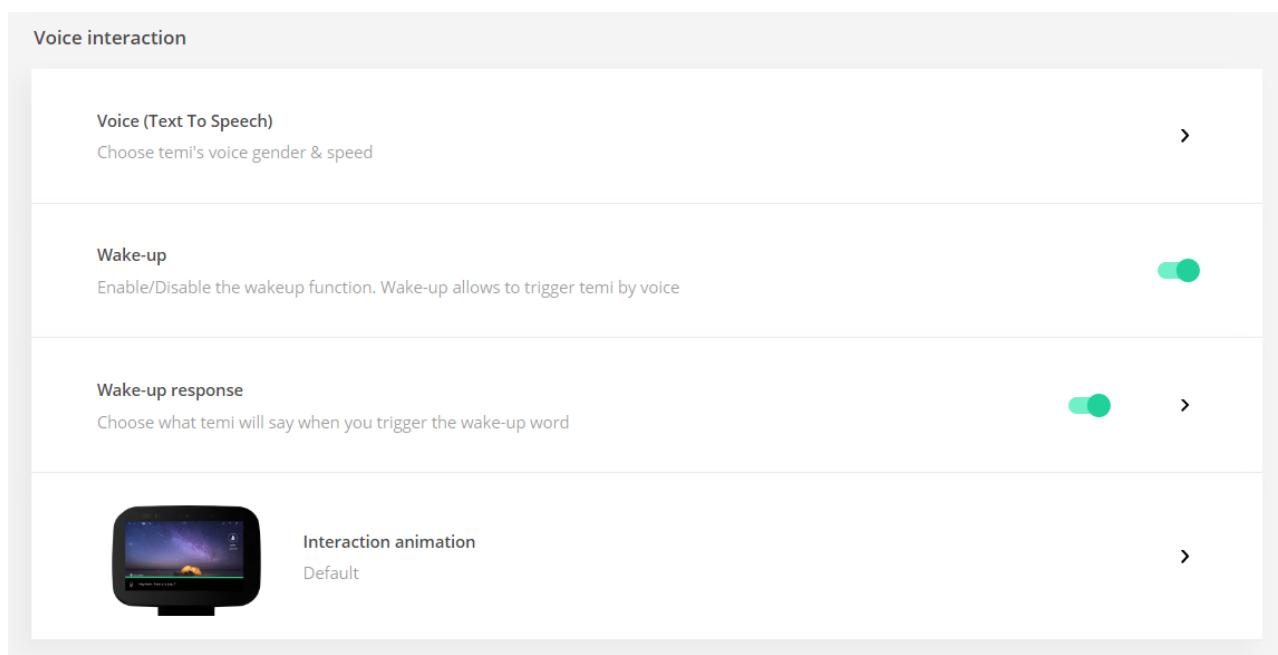
## Additional Settings:

### These settings can also be configured on your temi.

- Date and Time - You can select a 24-hour clock (the default is a 12-hour clock)
- Battery - Select if you would like the battery percentage to appear on temi's screen and choose when temi will return to the Home Base to charge. (Max: 70%)
- Interruptions while going back to home base on low battery - After enable this setting temi will ignore other interactions while going back to Homebase.
- Standby - Select the time for temi to enter low power mode when it's in idle state (Max: 10 mins).
- Touch Interaction - Configure the volume, power and interaction buttons.

## Voice Interaction

- Wake-up - Enable/Disable if temi can be triggered by voice.
- Voice - Choose temi's voice gender and speed.
- Wake-up response - Choose what temi will say when you trigger the wake-up word.



- 1) To begin click, "+ Add New Response" (Max: 5 responses).
  - 2) Choose a language.
  - 3) Type what you would like temi to say (Max: 12 Characters).
  - 4) Click Save.
- Interaction Animation - Choose your preferred animation to interact with temi (Note: This function also need to be set on temi robot).

## Notifications

- Fullscreen navigation notification - Enable/Disable Fullscreen navigation.
- Navigation status label - Enable/Disable navigation status label.

- Navigation error notification - Enable/Disable navigation error notification.

### **Meetings**

- Allow incoming calls from members - When disabled, members will not be able to connect to the robot.
- Allow incoming calls from contacts - When disabled, contacts will not be able to connect to the robot.
- Allow contacts to control temi during a video call - When disabled, contacts will not be able to control temis' actions during a video call.
- Firewall Mode - When toggled ON, temi will work on your networks firewall
- (Note: Contact support to receive the firewall whitelist)

### **Temi Store**

- When toggled ON, access will be given to your temi to update, add or remove apps from the temi app store. (Note: only the root admin can enable/disable apps for all robot under this organization, listed in temi center as "temi Store Owner")

## Navigation Settings

**These settings can also be configured on your temi.**

**IMPORTANT: Please beware that adjusting temi's navigation settings can cause it to behave unexpectedly. It may fail to avoid obstacles, stairs and drops when not set up properly.**

- Positioning – When temi is not aligned with the current map, use this function to realign it. You may be asked to do this by your robot, or you may choose to do so if you are experiencing navigation issues.
- Stop Follow mode on Virtual Walls – Your Virtual Walls can be either active or inactive in Follow mode. If you choose to inactivate Virtual Walls on Follow mode, your robot will continue to follow you and ignore the Virtual Wall.
- Home Base Position Verification – When toggled ON, if you place temi on the home base manually a prompt message will display asking if the position has been changed.
- Accurate Location Arrival – When toggled ON, temi will arrive the destinate location with minimum deviation, please note this will bring higher CPU occupancy.
- "Go-to" Speed Control – Set the speed of temi's navigation to locations (Slow, Medium, High).
- Bypass Obstacles – Configure temi's behavior when facing an obstacle in its path.
- Navigation Timeout – Configure temi's timeout period when failing to navigate (Max: 3 mins).
- Go to abort sequence – Configure temi to play a sequence action upon failing to navigate to a location.

## Sensors Settings

Configure the sensitivity of temi's obstacle avoidance that best fits the environment it is in.

Ability to configure the Ground depth cliff detection, Ground depth, Head depth, Front TOF sensor and Back TOF sensor.

**Cliff detection**

Ground cliff detection  
Detects cliffs ahead of the robot in medium range

#### Obstacle avoidance sensitivity

Ground obstacle detection  
Detects obstacles at ground level of the robot

High

Head obstacle detection  
Detects obstacles at robot's head level

High

#### Peripheral avoidance

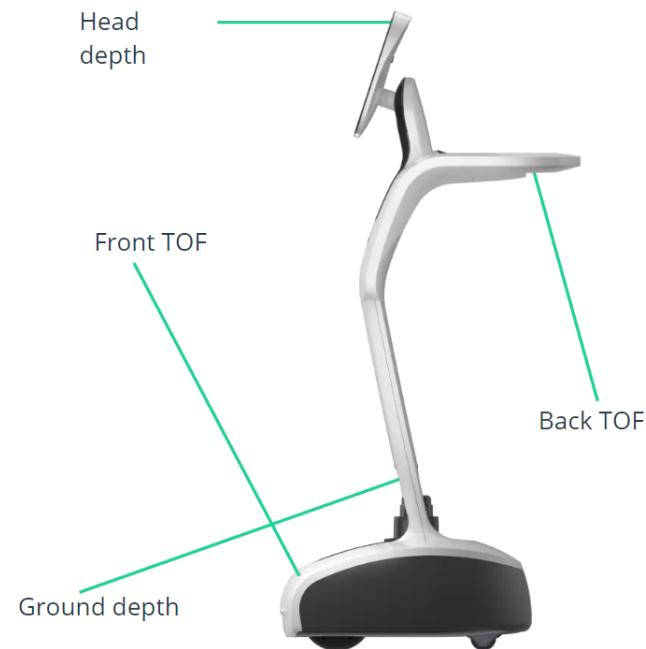
Front TOF sensor  
Detects obstacles between ground and head level



Back TOF sensor



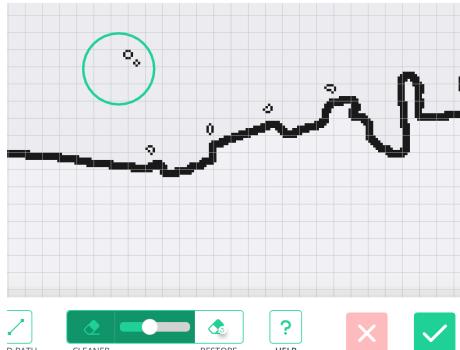
Detects obstacles from the back of the robot



## Map

Selecting this option will open the Map Editor.

## Map Eraser



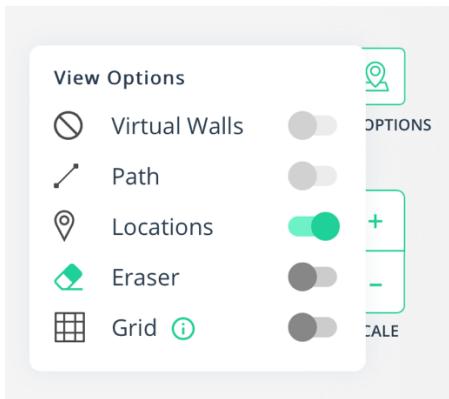
D PATH   CLEANER   RESTORE   HELP    

1. Click to turn on "Map Eraser"
2. Check the obstacles that need to be erased.
3. Click "v" to finish.

## Recover

1. Select "Map Options" to turn on "Eraser" to see the erased obstacles.
2. Click on "Recover" Check the obstacles that need to be restored that were previously erased.
3. Click "v" to finish.

## Function buttons



- You can choose whether to hide virtual walls, routes, locations, or erasers.
- Map Eraser: Turn on to view the erased obstacles.
- The grid is 35 centimeters per grid, which is about the width of temi.
- Zoom the map you're currently viewing.

## Contacts

- Click "Edit" to add or remove contacts
- Click "Delete" to erase all contacts from your robot

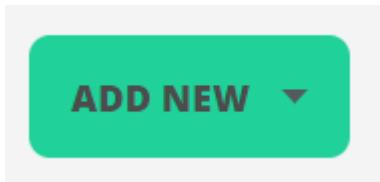
Additional Contacts settings can be found in the Contacts page.

## Members

Select this option to view existing members of the robot, add new members and assign member permissions

### 1. Add New Members:

To add a new member, select "ADD NEW"



In the pop-up window, you will be able to create new users or add from the organization. Select the contact you wish to add as a member and press "Add"

### 2. Set Up Member Permissions

To view, assign and edit permissions to existing members of your robot, go to the "List of assigned members" on the page where you will see the name of the members, and the permissions assigned them. Owners can assign four types of permissions:

	Permission to call into temi
	Permission to control temi
	Permission to edit temi's map
	Permission to edit temi's settings

Click either the Permission icons, or the Edit button to allow or deny access to the member.

## ← Members

[ADD MEMBER](#)

List af assigned members ⓘ

The screenshot shows the 'Members' section of the temi center. At the top right, it says 'Owner ND (You)'. Below that is a search bar and a 'Select All' checkbox. There are two member entries:

- Andrei Masharin**: Permissions are shown as a row of icons: video camera (on), location pin (on), microphone (off), map (on), gear (on), and person (off). To the left is a checkbox and the name 'Cardarion Hart'.
- Veerle de Bree**: Permissions are shown as a row of icons: video camera (off), location pin (off), microphone (off), map (on), gear (on), and person (off).

At the bottom right of the list area are a red edit icon and a red X icon.

To remove membership, click the Edit button, and select "Remove Membership"

John's temi - Members &amp; Permissions



John McCallister

## Permissions

- |  |               |                                     |
|--|---------------|-------------------------------------|
|  | Hop-in Video  | <input checked="" type="checkbox"/> |
|  | Control       | <input checked="" type="checkbox"/> |
|  | Edit Map      | <input checked="" type="checkbox"/> |
|  | Edit Settings | <input checked="" type="checkbox"/> |

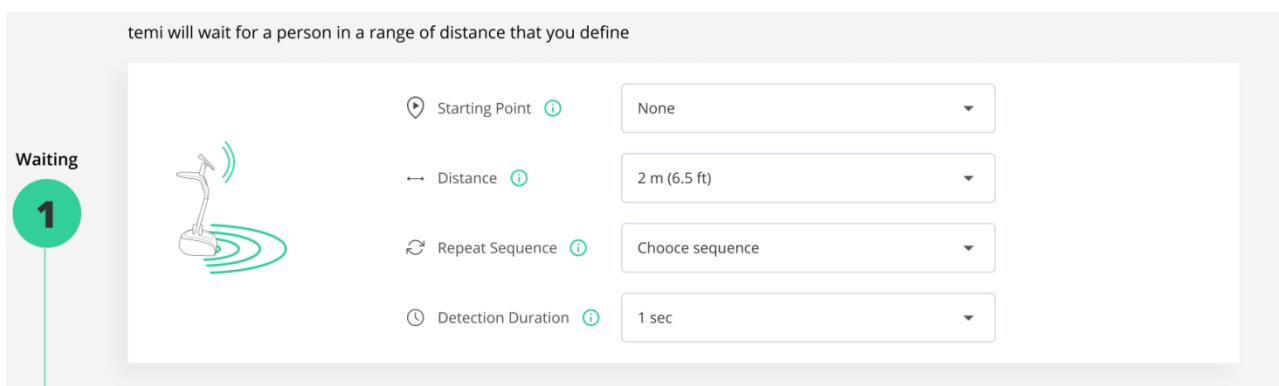
[Remove Membership](#)[Discard](#)[Save](#)

## Modes

Select between "Default", "Privacy", and "modes for temi as it turns on.

Selecting "Dynamic" mode will open a setting page of the four steps you will need to customize:

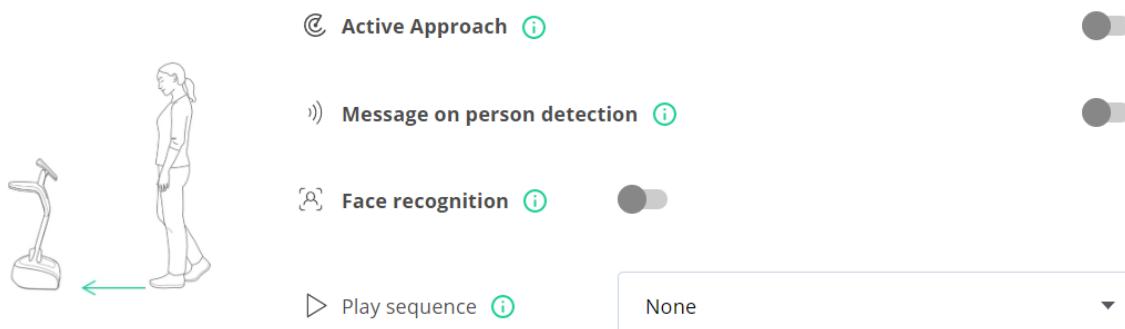
1. Looking for a person



Step 1 lets you define the distance in which temi will try to look for a person, and how long the detection will continue. You can also add a Sequence to this step by selecting "Add New Sequence"

2. Upon detection

When a person is detected, you can customize temi's actions. If you select to turn off Face recognition, temi will interact with the person in front of it by playing a Sequence you choose, or by simply moving on to the next step. You can have temi display a message on the screen when a person has been detected.



If you select to turn on your Face Recognition, you will be able to define a different type of interaction for recognized contacts and unrecognized persons. You can add a Sequence to this step once the contact has been recognized. In addition, if the contact cannot be recognized you can add a Sequence to play accordingly.



Active Approach [\(i\)](#)



Message on person detection [\(i\)](#)



Face recognition [\(i\)](#)

[John's temi's contacts](#)



If user is recognized

Play sequence [\(i\)](#)

None



Successfully recognition notification [\(i\)](#)



If user isn't recognized

Play sequence [\(i\)](#)

None



Please remember that in order to use the Face Recognition feature, you will first need to define a group of contacts under the Contacts page and make sure you upload a clear picture of the person's face for temi to be able to recognize it. See more details under the Contacts section below.

*By enabling the facial recognition feature and uploading photos of individuals for facial recognition you acknowledge and agree that (i) you are sharing the uploaded photo, and any other personal information in connection therewith, with us for the purposes of enabling and using the facial recognition feature and (ii) you have obtained consent from all individuals that appear in the uploaded photos to use such photos and other personal information for the purposes of facial recognition in connection with the temi product.*

### 3. During interaction



Follow up mode [\(i\)](#)



Ask temi follow-up questions without repeating the wake word.

User tracking [\(i\)](#)



temi will swivel with user's movement during interaction

Time without interaction [\(i\)](#) 5 Sec

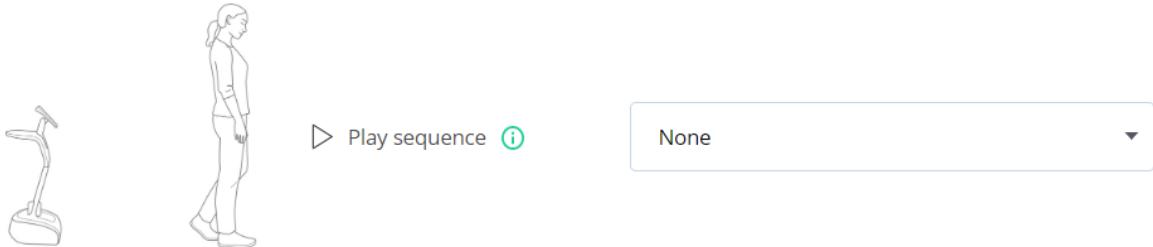


Step 3 allows you to define temi's interaction with the person in front of it.

By selecting "Follow Up Mode" the person can ask temi a question without using the wake words "Hey temi". By selecting User Tracking, temi will swivel with the user's movement during interaction.

You can also define the time-out period of no interaction. (Max: 10 mins)

#### 4. Ending interaction

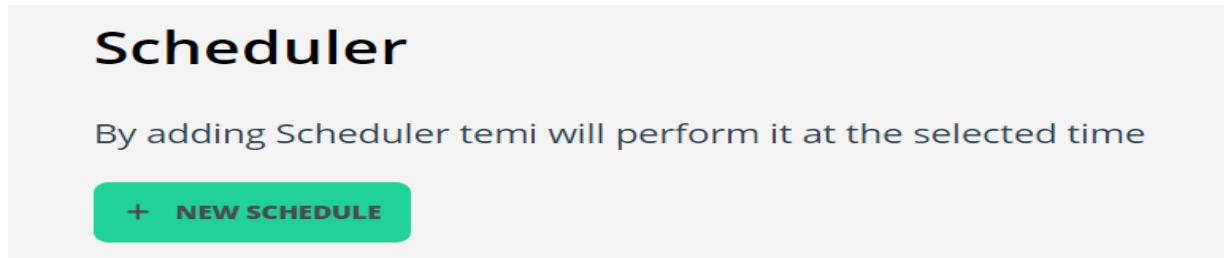


Step 4 lets you customize temi's actions after an interaction. You can select a Sequence for temi to play.

## Scheduler

The Scheduler allows you to set a specific time for one of your Sequences to play or make temi switch to certain modes .

On the Sequence Schedule page, select **New Schedule**



A pop-up window will appear where you can select which of your existing Sequences you would like to schedule and set up the exact date and time for it to start playing. You can also set your schedule to repeat.

The image shows a detailed view of the Scheduler configuration pop-up. It includes fields for "Name\*" (set to "New task"), "Choose action\*" (dropdown menu), "Start\*" (date: 02/01/2023, time: 02:04 PM), "Repeat\*" (set to "Never"), and two buttons at the bottom: "Discard" and "Save".

You can Edit or Delete any sequence(s) that have been previously created.

Search name		All	Last Modified
<input checked="" type="checkbox"/> New task Run Sequence <small>Created: Today 13:58 Last edited: Today 14:00</small>	<small>Day</small> <small>2023/2/1 14:04</small> <small>No repeat</small>		

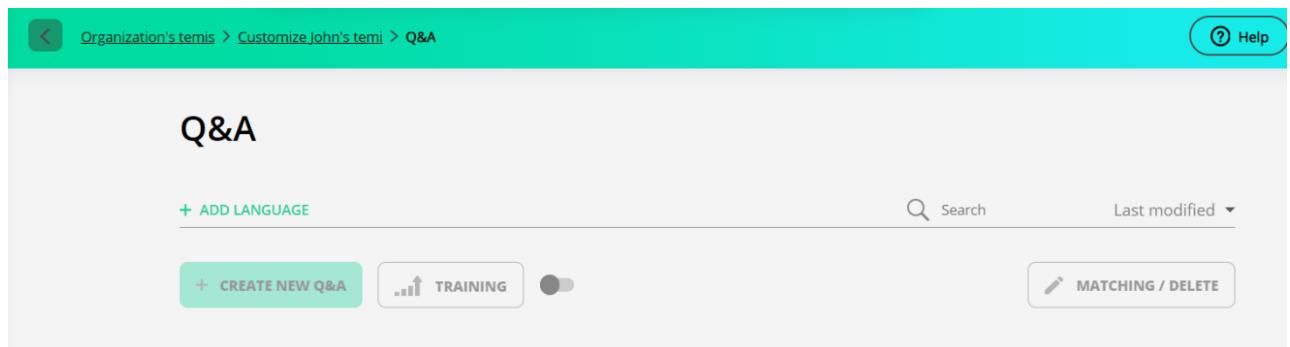
**Search:** Search the Sequence by the name

**Created:** When did this schedule has been created.

**Last edited:** When it was last modified or executed.

## Q&A and Prompts

The Q&A feature allows you to create custom questions and answers for this temi



Organization's temis > Customize John's temi > Q&A

Help

Last modified

+ ADD LANGUAGE

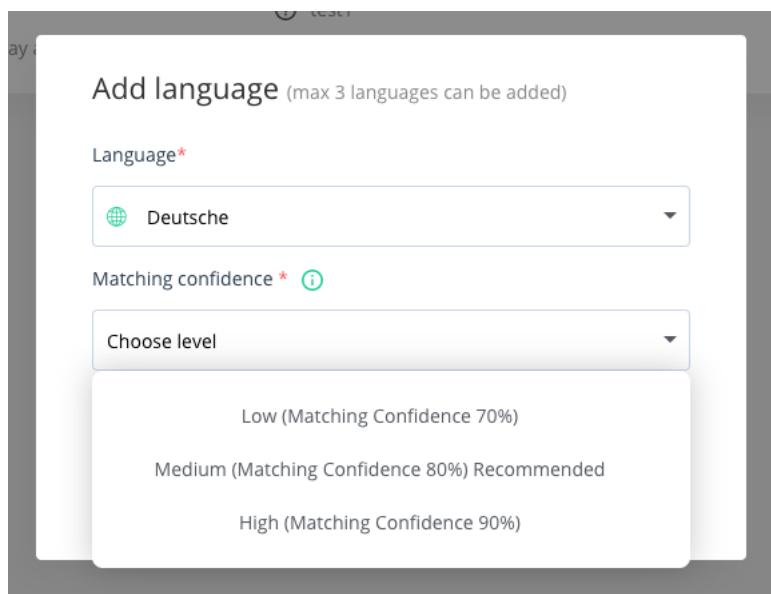
Search

+ CREATE NEW Q&A

TRAINING

MATCHING / DELETE

On the Q&A page, you can select up to 3 languages and the Matching confidence level.



After setting up the language, then you can proceed with creating new Q&A.

The screenshot shows a user interface for creating a new Q&A entry. At the top, there's a field labeled "Q&A name\*" with a placeholder "Input your Q&A name". Below it, a section for "Question" includes a text input field "Input your question" with a character limit of 200 and a note "For example: What are your opening hours". A green button "+ ADD QUESTION" is available. Another section for "Answer" includes a note "When using multiple answers, a random answer will be chosen" and a green button "+ ADD ANSWER ▾".

Selecting "Create new Q&A" will open a setting page of the steps you will need to create one

- 1) Q&A name: Input your Q&A name
- 2) Question: Input your question(s)
- 3) Answer: There are 5 options that can be set as the answer which are by Sequence, Speech or Launching an App.
  - a) Sequence: You can choose a sequence or add a new sequence.
  - b) Speech: Input temis answer.
  - c) Launch an app: Select an App to launch.

**For Developers: Choose a Class name, a Key and a Value.**

- d) Show URL.
- e) Start a tour.

After clicking save, system will train the Q&A you created for this temi.

**Training:** When toggle ON, temi's AI assistant will save the users questions for you to improve the answers for the next time that question is asked.

Note: By clicking allow you agree that temi will save all the users questions for training purposes only and will be used for any other purpose.

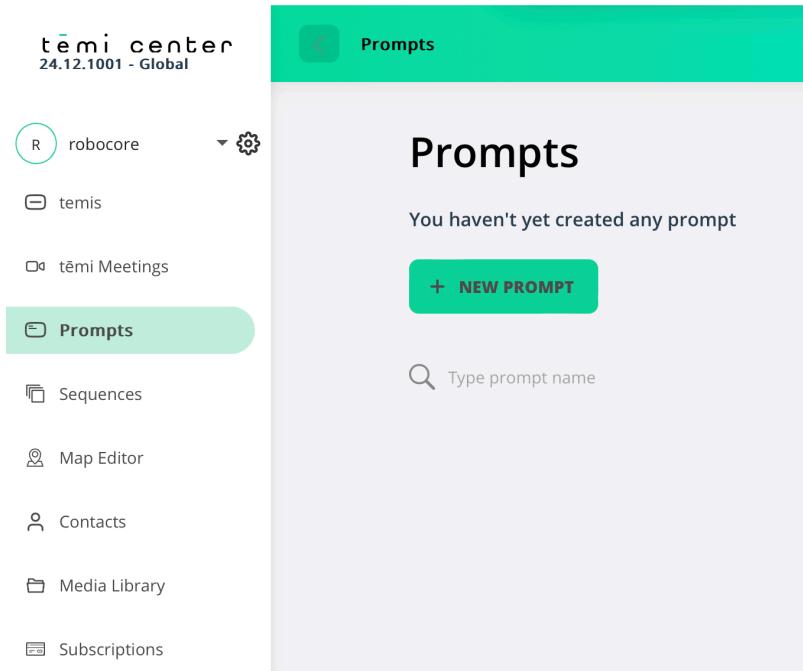
**Matching / Delete:** Edit or delete the matching confidence of the language chosen.

**Search :** Search the Q&A by the name

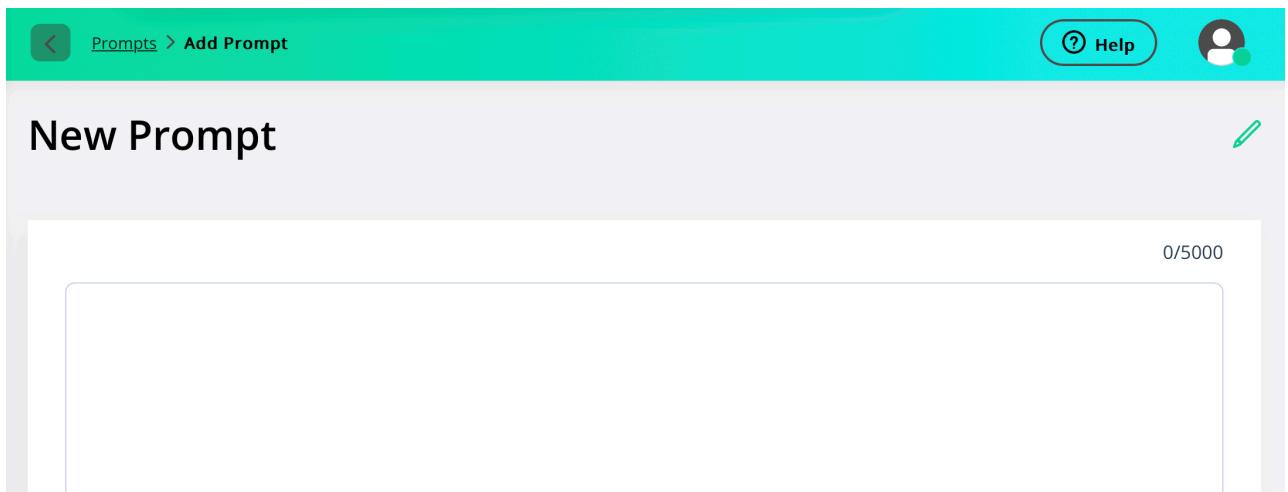
**Last edited:** Choose the order of the Q&A by when it was created or when it was last modified.

## Prompts

With the integration of ChatGPT, the Temi robot can verbally respond to your queries with a nuanced understanding of tone and attitude, to fit different social contexts, manage inappropriate questions, and maintain a desired conversation style.



Create a new prompt from the main menu on the left. Prompt created can be assigned to temi via **Customize -> Q&A and Prompts**



Here are some examples of what you can input on prompt:

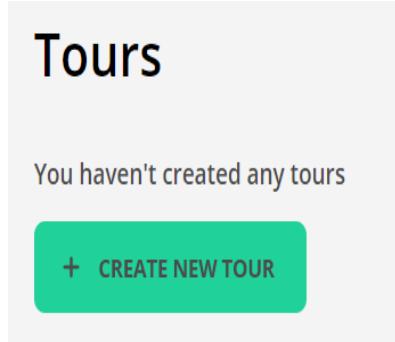
**Sample 1:** Respond in a warm, supportive manner, ideal for family or educational settings

**Sample 2:** Be adventurous and playful when describing travel destinations.

**Sample 3:** If asked an inappropriate question, politely decline to answer and respond, 'I'm here to assist in other ways, how can I help with something else?'

## Tours

The Tours app allows you to access the tours that were created and uploaded from the temi center. These tours will guide the user around the facility either at their own pace or at the pace chosen by the tour's creator.



Click "CREATE NEW TOUR" to set up this function.

### Tour set up

Choose tour language\*      Cannot be changed after set up

A dropdown menu showing the selected language "English".

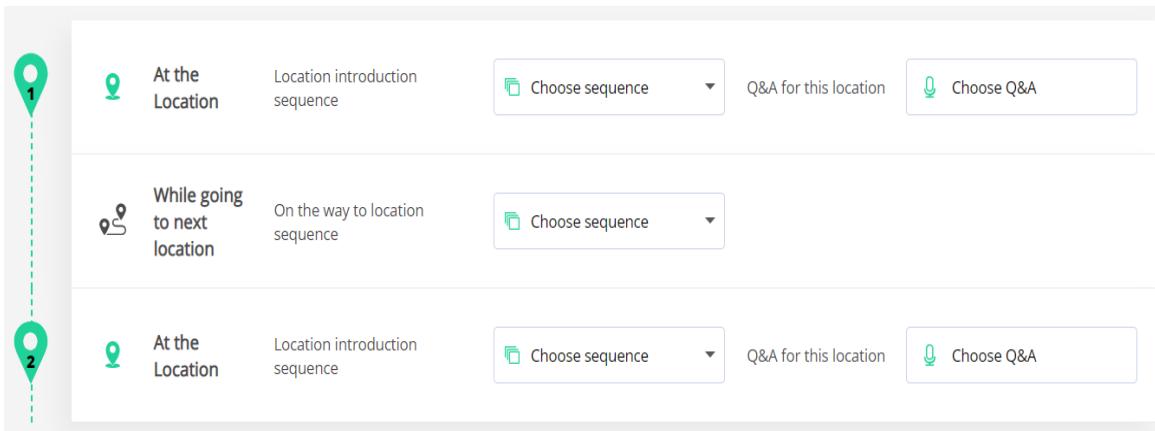
Choose the first location of this tour\*

A dropdown menu for selecting the starting location.

Discard

Save

Selecting the language and the starting point of tour, we now will enter this editing page of Tours.



Under this page, you could set up sequence or Q&A that temi will do at each location or while travelling to next location.

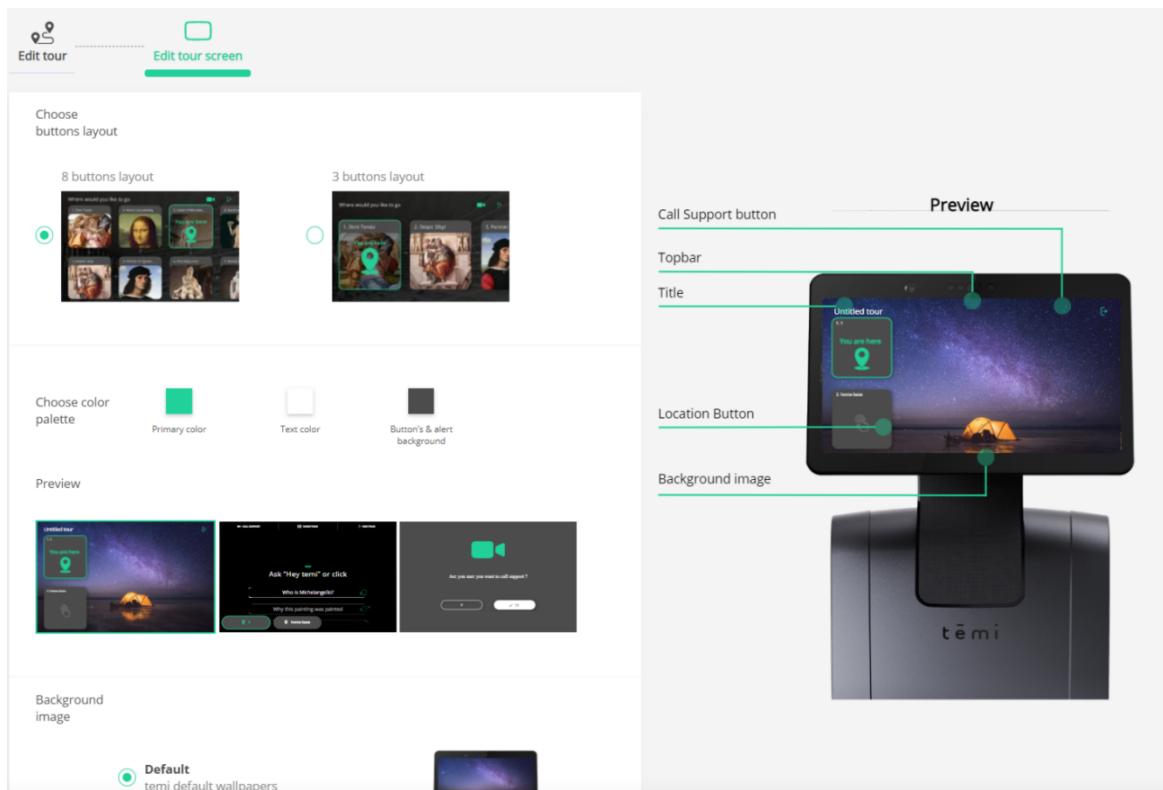
#### Tour settings

Tour Brief	Introducing the tour before beginning	Choose sequence	
Starting point	Start tour from	Anywhere	
Auto continue to next location	<input checked="" type="checkbox"/>	2 Min	
End Tour	Time before displaying tour ending notification	2 Min	Farewell sequence  Choose sequence

Tour settings will allow you to set what temi will do at the beginning also the end.

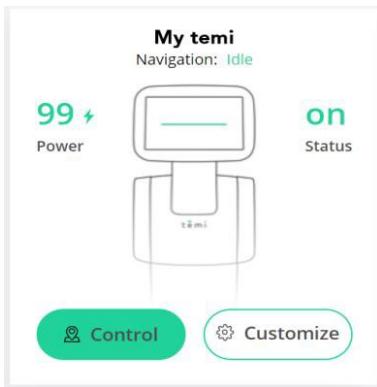
By selecting starting point, you could make temi to start the tour at certain locations or anywhere you like.

The Tour screen settings is just like the custom screen settings, you could design the tour UI to your likings, and have the preview on the side.



## Control

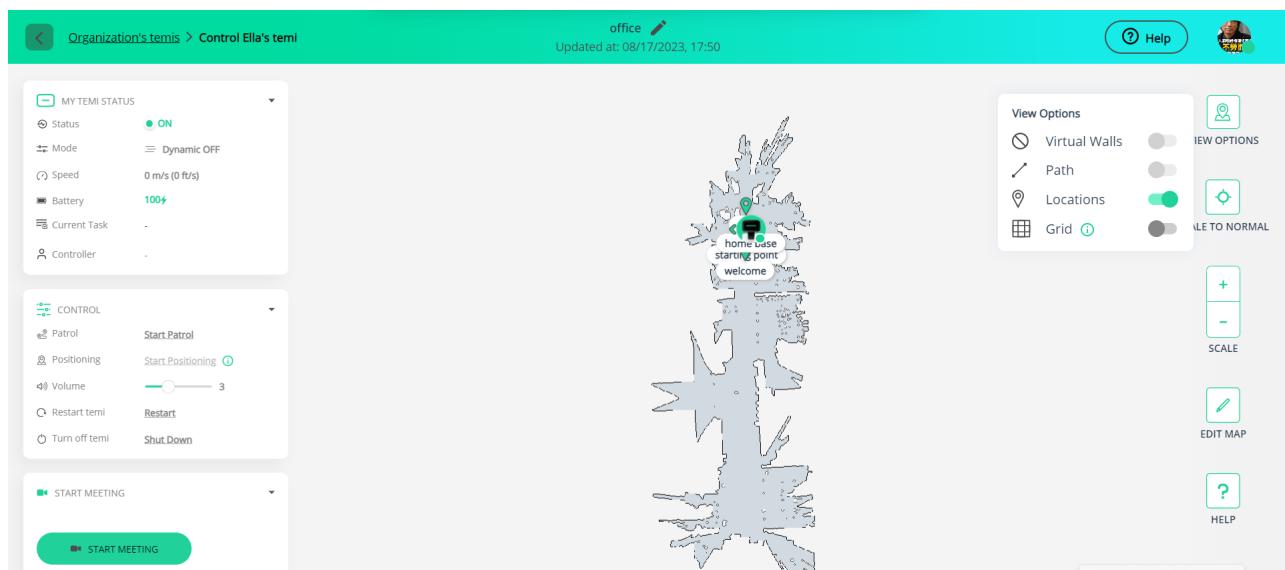
To control your temi through the temi Center, tap "My temi" on the side menu. All the temis that you are the owner of and registered under your phone number will appear here.



Select the temi you wish to control and press the "Control" button. The most up to date map will appear on your screen, as well as the status of your robot. The temi icon on the map, represents its current location.

On the left side of the screen, you will see three menu bars:

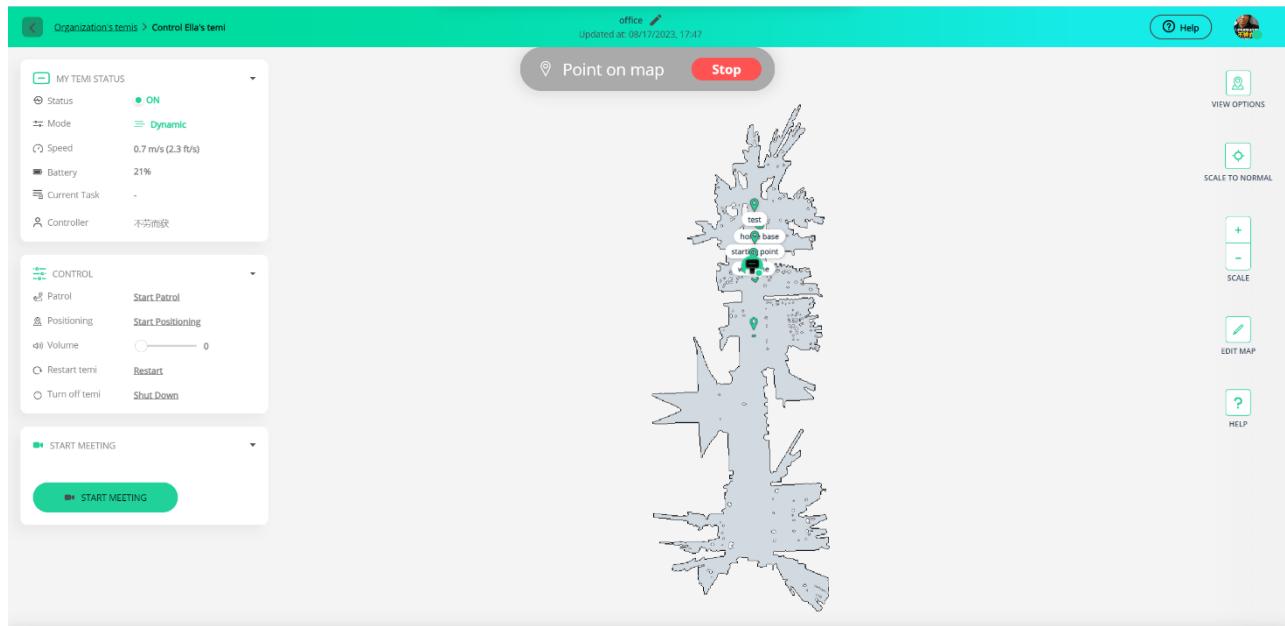
1. My temi status – see the overall status of your robot, including speed, battery and positioning.
2. Control – Using this menu lets you control certain functions of temi via the temi Center:
  - Patrol: set temi to go to each location in a continuous loop.
  - Positioning – you can initiate a Positioning to allow the robot to re-align itself with the map.
  - Volume – Turn temi's volume up or down.
  - Restart temi.
  - Turn off temi.
3. Start a meeting
  - Share meeting: Share meeting to other applications
  - Copy Link: Copy meeting link to share with other participants
  - Direct Screen Control: Initiate meeting and directly access temi's screen control feature
4. You can change the view of your map to see your locations, paths and virtual walls. Tap the  "VIEW OPTIONS" on the right menu and select which items you would like to add to your view.



Use the "Scale" buttons to zoom in and out.

To send temi to an existing location, simply tap the desired location on your map. The temi icon will move accordingly to indicate the robot's location as it makes its way to the location.

In addition, you can tap anywhere on your map and temi will go there, even without a saved location.



You can also edit your map by selecting the "Edit Map" button.

The Edit Map in Control mode will allow you to add locations, Paths and Virtual Walls outside the Map Editor.



BACK UP MAP

When you are done editing your map, don't forget to back it up to save all your changes by selecting "Back Up Map" in the bottom control bar.

# temi Meetings

The meeting screen lets you connect to your robot directly from the temi Center.

To start a multiparty meeting, simply select the robot you wish to call and press NEW MEETING.

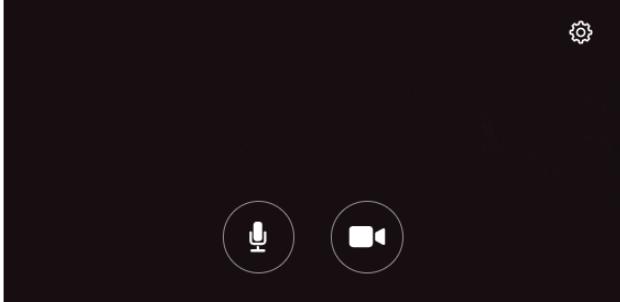
## temi Meetings

New Meeting    Scheduled Meetings    Meeting Notes

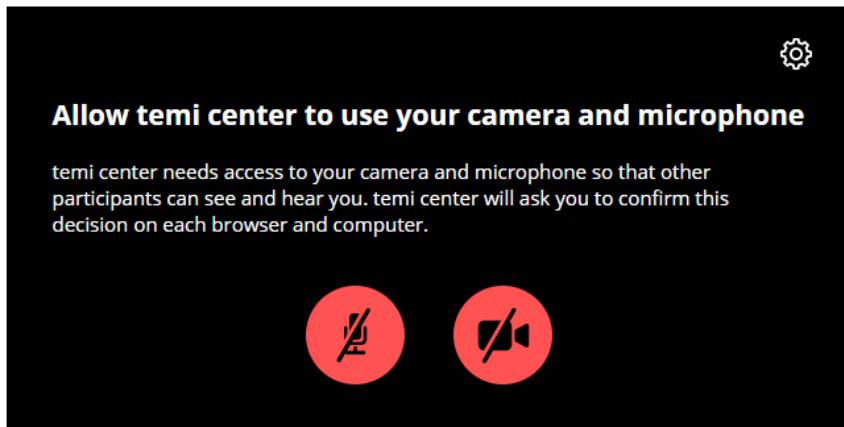
Select a temi to start a meeting or schedule a meeting for later

Select temi    NEW MEETING    SCHEDULE MEETING

Set up your camera and microphone



Please note that you might be required to set up your microphone and camera.



If you receive this message on your call screen, please check settings and permissions of your browser.

By selecting "Scheduled meeting", you will be able to schedule a Hosted Meeting or a Guest Meeting ahead and generate a link for others to join.

### Hosted Meeting

Schedule Meeting - tray

Meeting Type Hosted Meeting Guest Meeting

You will host the meeting and have a waiting room to manage participant permissions

Meeting Host\*  不劳而获

Topic\*

Availability 2023/08/15 13:47 to 2023/08/16 13:47 Always  (i)

Discard Create

- Topic - The title of this meeting.
- Availability - The valid period of the link created. However, by selecting "Always", the meeting link will be always valid.
- For Hosted Meeting, we can manage the permissions of the members in the meetings.

## Guest Meeting

Schedule Meeting - tray

Meeting Type Hosted Meeting Guest Meeting

No host will conduct this meeting. Anyone with the link can join

Topic\* Topic

Availability 2023/08/15  17:53  to 2023/08/16  17:53  Always  (i)

Duration No Limit

Meeting Occurrence  One Time  Unlimited

---

Permissions  Manual Driving  Screen Control  Add Notes  Locations

Available Locations  All Locations  Selected Locations 0 Locations Selected (Alt + A)

---

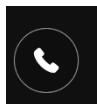
Security  Passcode  37769781 (i)

Discard Create

- Topic - The title of this meeting.
- Availability - The valid period of the link created. However, by selecting "Always", the meeting link will be always valid.
- Duration - how long this meeting will last starting from others joining in this meeting with given link.
- Meeting Occurrence - Select between one time or unlimited for how many times this link can be used.
- Permissions and Available locations - select the functions and locations that the other party can controlled the temi while the meeting.
- Security - Add a password protection for this meeting.

## During Meeting

When you are having a meeting with a *temi* from the *temi* Center, you can move and control it:

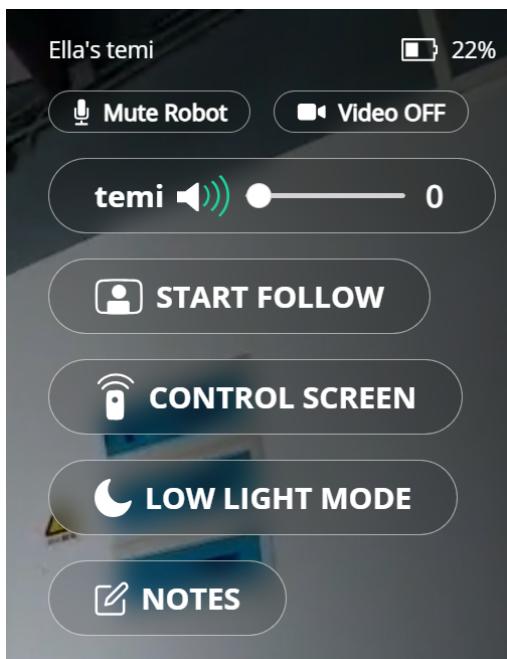


After clicking this icon over bottom left corner, you will be able to:

- Move *temi* around by using the arrows on the screen or by using your mouse scroll or touch pad.
- Send *temi* to set locations on the map.
- Share the screen of your computer with the person you are speaking with.
- Option to choose from 3 image sizes during a Telepresence call
- Select the way to splitting the screen.
- Manage the permissions of joined users in the meeting.



After clicking this icon on top right corner, you will be able to



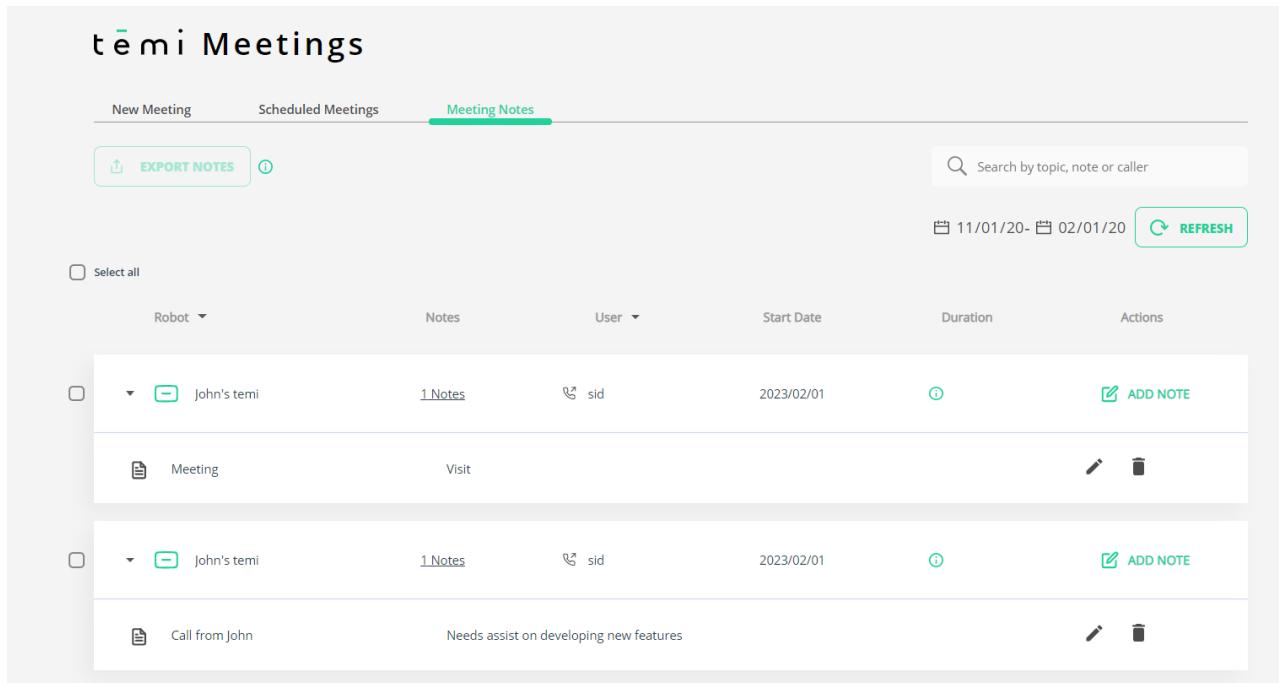
- Control the volume of your *temi*.
- Switch *temi* to Follow Mode to have it follow the person you are speaking with.
- Turn on Low light enhance mode.

- Control the attendees' microphone and camera
- Control the robot's screen and control your robot's interface through the temi Center.
- Taking notes for this meeting.

## Meeting Notes:

After a meeting was conducted, the call history will be recorded to the tab Meeting notes.

Meeting notes could be added by clicking "ADD NOTE" button or record during a call, you could add more than one note to a meeting.



The screenshot shows the temi Meetings interface. At the top, there are three tabs: "New Meeting", "Scheduled Meetings", and "Meeting Notes", with "Meeting Notes" being the active tab. Below the tabs is a search bar labeled "Search by topic, note or caller". To the left of the search bar is a green button labeled "EXPORT NOTES". On the right side of the search bar is a date range selector showing "11/01/20 - 02/01/20" and a "REFRESH" button. Underneath the search bar is a checkbox labeled "Select all". Below this is a table header with columns: "Robot", "Notes", "User", "Start Date", "Duration", and "Actions". There are four rows of data in the table:

- Row 1: Robot "John's temi", Notes "1 Notes", User "sid", Start Date "2023/02/01", Duration, Actions (Edit, Add Note)
- Row 2: Robot "Meeting", Notes "Visit", User, Start Date, Duration, Actions (Edit, Delete)
- Row 3: Robot "John's temi", Notes "1 Notes", User "sid", Start Date "2023/02/01", Duration, Actions (Edit, Add Note)
- Row 4: Robot "Call from John", Notes "Needs assist on developing new features", User, Start Date, Duration, Actions (Edit, Delete)

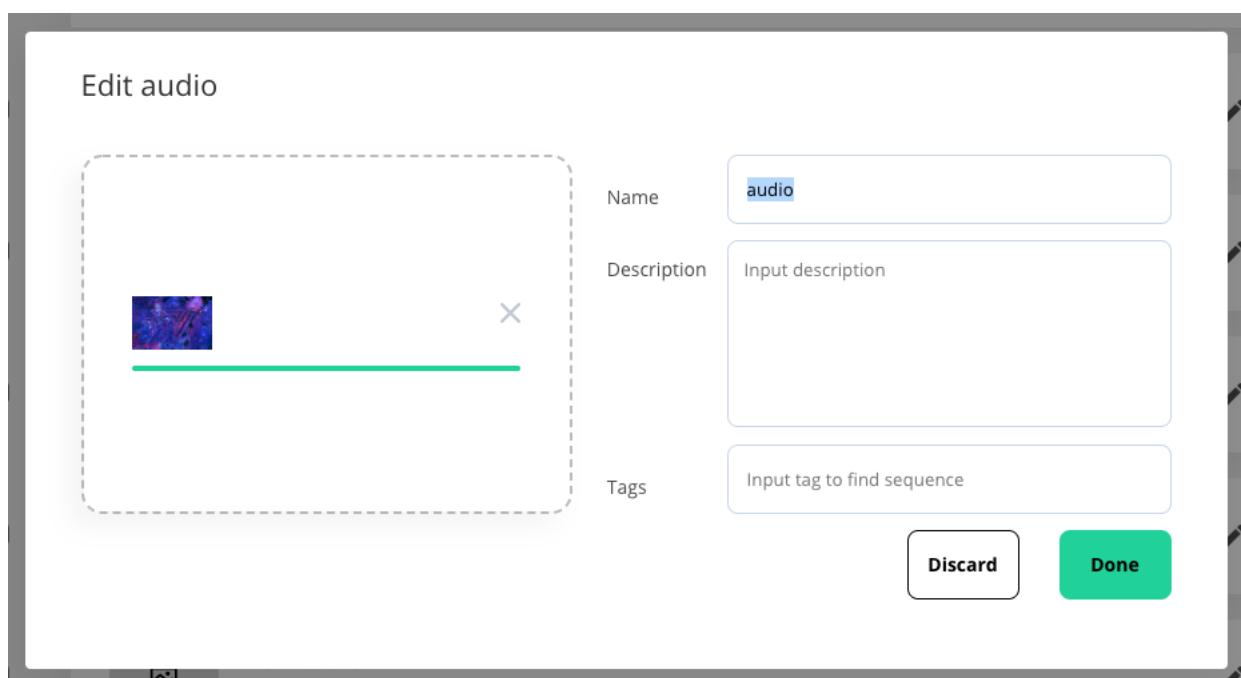
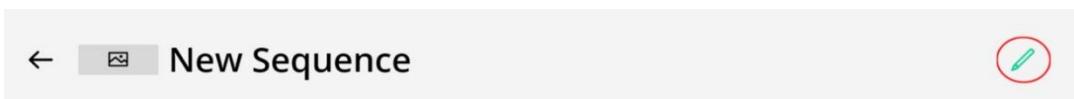
**After notes have been added, you could select the calls and export the call notes by clicking "Export notes", the Call notes will be exported into a PDF or CSV file.**

# Sequences

To access the Sequence, select > My Sequence on the side menu of temi Center.  
Select "CREATE NEW SEQUENCE"

+ CREATE NEW SEQUENCE

Enter your Sequence name, picture and description, by tapping the edit button on the right



To save your setting, click the "SAVE" button

Your Sequence editor is a matrix consisting of four actions that temi can perform, at a set order:

1. Movement - Go to location, position, and Incorporate calls into your Sequence.
2. Speak - Speak a written or vocal message, and Incorporate calls into your Sequence.
3. Show - Add a video or image to display and Incorporate calls into your Sequence.
4. Audio - Add a sound file you would like to play or Incorporate calls into your Sequence.

To create your sequence, on the matrix, press the + button at the center of the action you wish to add:



Each row represents a step in the Sequence. In each step, temi can perform all or some of the actions simultaneously.

You can choose to delay the start of each action inside each action's setting.

After configuring each action, hit "SAVE" to add the action to your Sequence. Once you have finished the first step, you can add additional steps and actions.

### Add additional steps in a Sequence

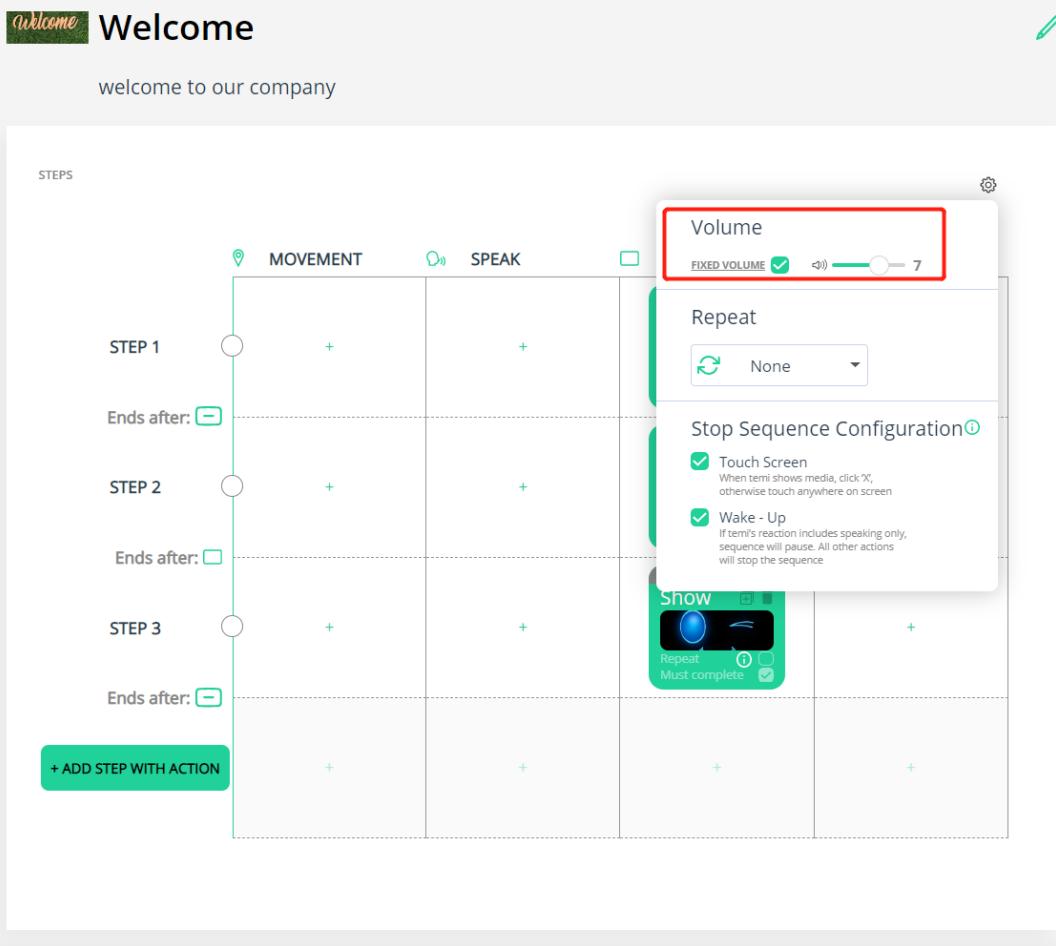
In a sequence you are now able to add a step between the steps that are created.

Click the "+" sign on the line between the step of your choice.

The screenshot shows a sequence editor with four steps. Step 1: Movement (Go to Kitchen), Speak (Hello...), Show (Video), Audio (+). Step 2: Movement (Ends after Go to Kitchen), Speak (Hello...), Show (+), Audio (+). Step 3: Movement (Ends after Go to Kitchen), Speak (Delayed 3 sec.), Show (Video), Audio (+). Step 4: Movement (+), Speak (+), Show (+), Audio (+). A tooltip 'Add step between steps' points to the '+' sign between Step 2 and Step 3. A success message 'Successfully added to your sequences' is at the bottom.

### Volume

Set the volume level independently to each sequence created (max: 10).



## Repeat

Set the sequence to repeat in loops or play more than one time.

## Stop Sequence Configuration

Configure the way how a sequence will be stopped by touch screen or wake-up.

## Movement

- Select which location you want temi to go to as part of your sequence.

## Go To Location

Filter by robot

Select temi

 Choose the wanted location\*

Choose one of the options

 Personal User Lead



 Problem reaching the location

Abort sequence

 Choose the delay for action to start

None

**Discard**

**Save**

*Note: Enable [Personal User Lead] will result temi face the user while moving.*

b. Select the way you would like to position your robot.

### Position

Turn Direction\*

Left

Turn Angle\*

0

Tilt Angle\*

0°

Choose the delay for action to start

None

**Discard**

**Save**

- c. Select a route that you would like to go between multiple locations without stopping.

#### Go On A Route

Make temi go between locations without stopping as if it was one route

Filter by robot

Select temi



Select location



When action is aborted

Abort sequence

Go on route action delay

None

Discard

Save

- D. Start multiparty meeting from this option.

#### Speak

- a) Type what you want temi to say and choose a language. You can choose from 3 different options how temi will display the message on its screen. (None, Show with talking Animation, Display text on screen)

Note: On your temi unit you will first need to select Settings > General Settings >Interaction animation, for this feature to work as sequence.

- b) Start multiparty meeting from this option.

## Speak (Text to Speech)

🌐 Language \*

🔊 Type in what you would like temi to say \*

Available variables:

Person: First Name

Person: Last Name

"text" Text display \*

⌚ Choose the delay for action to start

Discard

Save

None Show only talking animation Display text on temi's screen

None

 Choose the delay for action to start

None

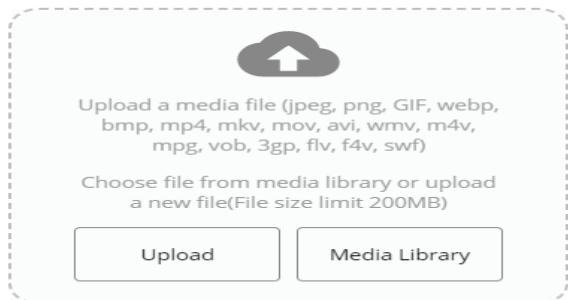
DiscardSave**Show:**

a) Upload a file or an image you wish to display from your temi media library, your computer OR from the web

To upload media from your temi library or your computer, select the "From my computer" tab.

Please note that the recommended size for images is 1280X800 pixels for optimal resolution.

## Upload Media

**From my computer****From the web**

Choose the delay for action to start

None

**Discard****Save**

To upload media from the web, select the "From the web" tab, choose the media type and paste the URL that leads directly to the media file.

## Upload Media

**From my computer****From the web**

Choose media type

Link to media

Please paste a link that points to the media file directly. (For example ending with .jpg or .mp4)

Choose the delay for action to start

None

**Discard****Save**

b) Start multiparty meeting from this option.

c) Show Template)

Choose the type - Idel or Success.

## Select template

Choose type \*

Success

Idle

Success



Choose the delay for action to start

None

**Discard**

**Save**

Choose a theme - Select from 10 different Animations.

## Select template

Choose type \*

Success

Choose theme \*

Choose animation theme

The modal window displays two theme options:

- Big Round Eyes**: Shows a small image of the robot's face with large, round, yellow eyes. A "Preview" button is to the right.
- Blue Eyes**: Shows a small image of the robot's face with large, blue eyes. A "Preview" button is to the right.

## Audio

a)

Upload an audio file you wish to play from your temi media library, your computer OR from the web  
To upload media from your temi library or your computer, select the "From my computer" tab.

### Upload Audio

From my computer      From the web



Upload an audio file (wav, mp3, aac, m4a, ogg, ac3, opus, wma)

Choose file from media library or upload a new file(File size limit 200MB)

Choose the delay for action to start

None

To upload media from the web, select the "From the web" tab, choose the media type and paste the URL that leads directly to the media file.

### Upload Audio

From my computer      **From the web**

Link to media  
Please paste a link that points to the media file directly. (For example ending with .mp3)

Choose the delay for action to start

None

b) Start multiparty meeting from this option.

## Multiparty Meeting

Add a multiparty meeting from your temi robot to your Sequence. You can call any of your contacts to their mobile app or the temi Center.

### Start Meeting

Meeting contact

Choose meeting contact

Choose where to call

Mobile App

Choose the delay for action to start

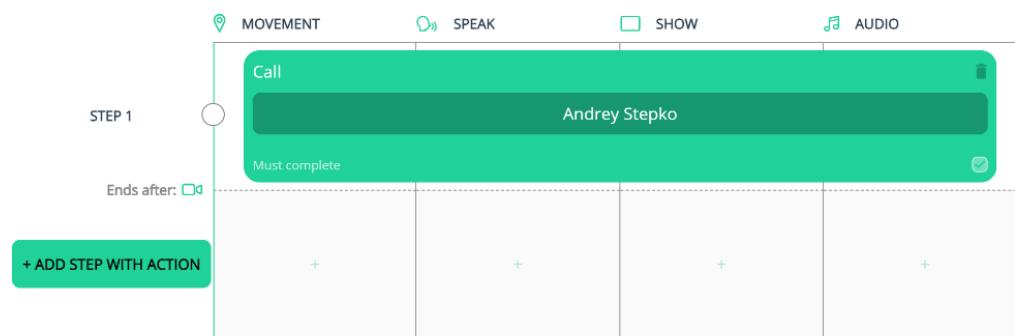
None

**Discard**

**Save**

Please note that during a call, no other actions can be performed in your Sequence. Once the call is finished, the sequence will resume.

STEPS



## Controlling and Activating your Sequence

Before playing your sequence, you can select which step you wish your sequence to start at and set the sequence to repeat. You are now able to set a sequence to play in a loop.

To activate your sequence, go to the control bar at the bottom of the page. Select the robot you wish to activate the sequence on and press the Play button.



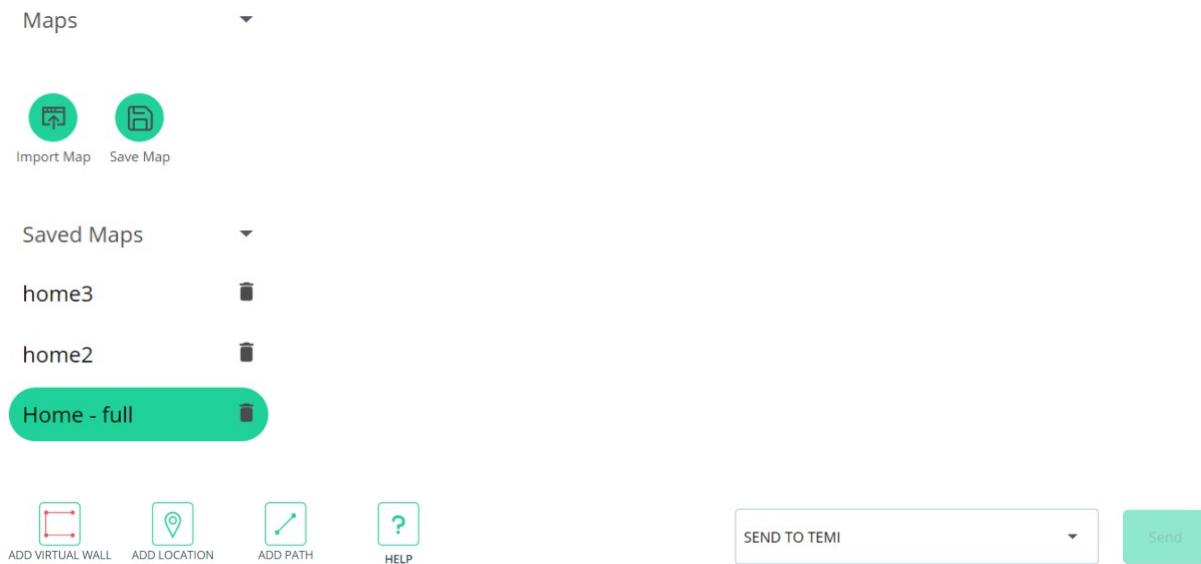
# Map Editor

The Map Editor provides a convenient editing tool to make changes to your saved maps and increase temi's navigation capabilities. The Map Editor will allow you to add locations, "Paths" and "Virtual Walls".

To access the Map Editor, select Editors > Map on the side menu of temi Center.

First, on the Map Editor page, select "Import map" to import a map from a specific temi to temi center, so you can start editing. Allow your map a few second to load, until it appears on the screen.

At any time, you can select the map you want to edit out of your saved map. If you see saved maps you no longer need, you are welcome to delete them.



To begin editing your map, turn to Editor buttons at the bottom of the page.

## Add a "Virtual Wall"

A "Virtual Wall" is an invisible barrier to block temi from getting into specific areas. We recommend you add Virtual Walls near staircases, steep drops, or glass walls.

To start, click the "Add Virtual Wall" button at the bottom of the page. Begin by marking a point on the map of where you would like the "Virtual wall" to begin. Continue marking points on the map until

your Virtual Wall is created. Click the button to set the virtual wall as "One-way virtual wall path" that only allows the robot to cross it from one side but not the other. You may set which side the robot can cross by clicking the button or set it back to original virtual wall.

Note: Temi can pass the one way virtual wall from the dotted line side.

## Add Locations

To add a location, simply press on the point on the map where you want your location to be saved.

Please note that new locations can only be set inside an existing map. If you would like to set a location outside your map, please return to the robot's map editor and use the "Continue Mapping" option.

### Add Path

A Path will enable you to guide temi through the best and most efficient route from one destination to the other. Although temi is capable of navigating without it, a Path will ensure a smoother navigation experience.

To start, click the "Add Path" button at the bottom of the page. Begin by marking a point on the map of where you would like the path to begin. Continue marking points until you reach the desired destination. When you are finished, hit "Save" to save the changes.

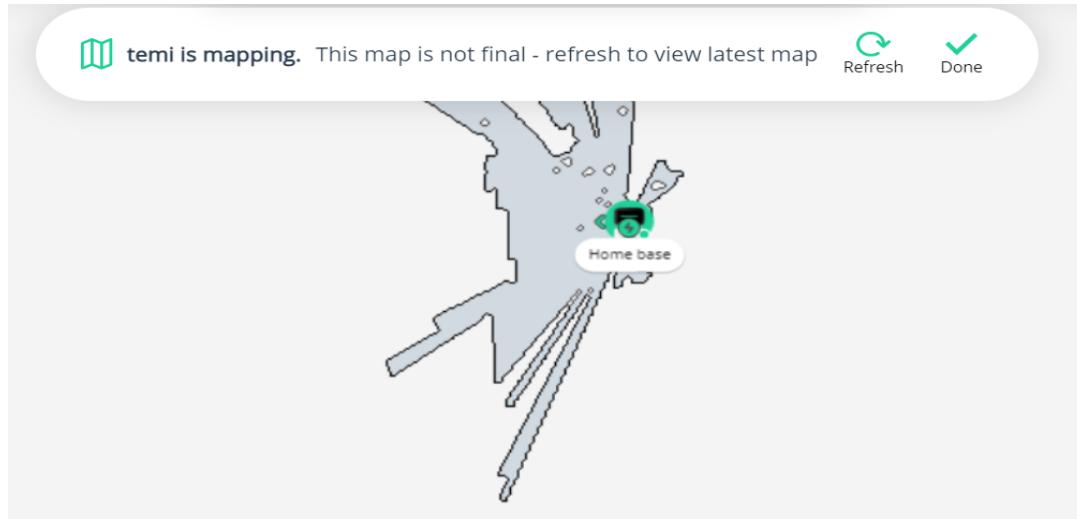
### Updating your Temi:

When you are finished editing your map, click "Send to Robot" at the bottom of the page. Select the robot you wish to update, and press "Send". Your updated map will be sent to that temi.

### Remote mapping:

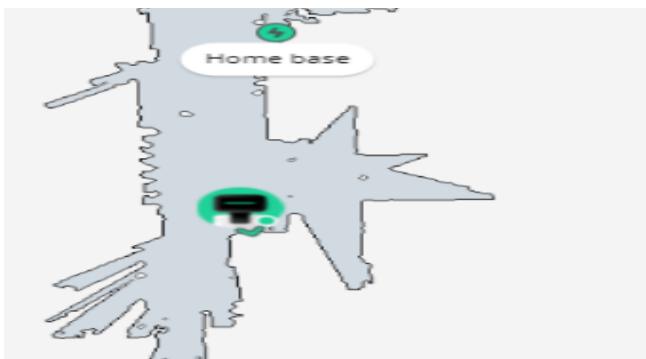
Now temi can perform remote mapping without make temi follow you.

After click "control" tab on the main page of a temi, you will enter the map editor and if this temi has no map saved, it will show the following information:



Under this status, you could click on any area on current mapping area and temi will start moving.

After arrive at a location, click refresh, temi will automatically create the map for the area it just patrolled.



Continue this operation until temi has finish mapping this area, then click the button "Done", temi will save this map to the robot.

## Contacts

Create or import contacts to your temi and create contact groups.

### ADD CONTACTS

To create a new contact, tap the "Add Contacts" button and select "New contact".

## Create new contact

\*Please fill in at least: First Name + Phone number, Email or Upload a face recognition photo(s)

Phone number



+1

No temi account 



First name\*

Enter a first name

Last name

Enter a last name

Gender

Not Selected

Email

Enter Email

Description

Input description

Face Recognition Photos



Upload an image file, pick one from your media library or drop file here  
(maximum 5 pictures)  
(File size limit 200MB)

Upload

Media Library

The uploaded media will appear here in the box

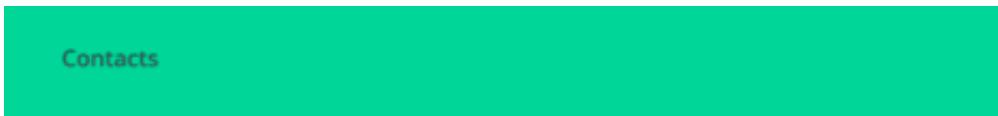
\*Please make sure the contacts face is showing clearly

Discard

SAVE

Enter the information of your contact and press "Save" to add the contact

**Import a mobile contact**



Type contacts name

Select All



Brijamohan Mallick



Jaquon Hart



Jennifer Reid



Sofia Alcocer



Sophie Asveld



Sung Jin-Shil



+ ADD CONTACTS ▾

Discard

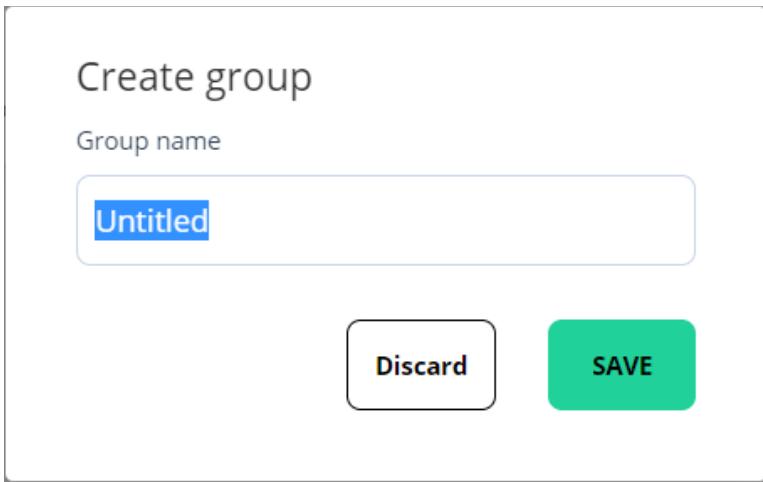
Save

To import an existing contact, tap the “ADD CONTACT” button and select “From Mobile App”. A list of your mobile phone contacts will appear on the screen. Select the ones you wish to add.

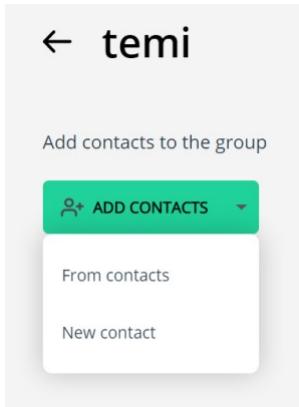
After you have added the contacts, you will be able to edit it and add a picture, just like a new contact.

## Groups

To create a group of contacts, select “Groups” from the side menu, and click the “Create Group” button. Name your group and hit “SAVE”



After you opened your group, you can add contacts from either of your contact list or by creating a new contact.



Once a contact has been added, you can edit the contact details by clicking the Edit button on the right. This will open the Edit Contact window.

When you enter your contact's phone number, you will receive an indication of whether or not that contact is also a temi user. Please note that a contact does not have to be a temi user to be added on temi Center, however, you will not be able to call this person through your temi robot.

After verifying the phone number, you can continue to add or edit the person's details, as well as add photos for the Face Recognition feature of the Dynamic Mode (see Customize > Modes above).

*By enabling the facial recognition feature and uploading photos of individuals for facial recognition you acknowledge and agree that (i) you are sharing the uploaded photo, and any other personal information in connection therewith, with us for the purposes of enabling and using the facial recognition feature and (ii) you have obtained consent from all individuals that appear in the uploaded photos to use such photos and other personal information for the purposes of facial recognition in connection with the temi product.*

## Analytics

The Analytics tab in the Temi Center provides an overview of your robot's usage and performance data. Use this feature to monitor interactions, sequences, video calls, and distance metrics over time.

### General Overview

Displays the total count of interactions; sequences; video call duration and distance traveled.

### Trend Analysis

Track trends for different metrics with customizable time frames (Daily, Weekly, Monthly):

Interactions: View interaction trends.

Sequences: Monitor sequence run trends.

Video Calls: Analyze video call duration trends.

Distance: Track distance traveled trends.

## Usage

1. Click "Edit" to select the robot(s) to analyze using the "Select robots" dropdown.
2. Set the date range using the "From" and "To" fields (e.g., 16/07/2025 to 16/08/2025).
3. Choose the desired time frame (Daily, Weekly, Monthly) for trend analysis.

## Disclaimer on Data Collection

Please be informed that the data gathered through the Analytics feature is limited to specific metrics for operational and performance monitoring purposes only. Data is collected hourly starting from the date of upgrading to OS136 (including beta versions). The collected data comprises solely interaction and sequence trigger counts, video call duration (with no conversation content or data being recorded or stored), and the total distance traveled by the robot. No personal or sensitive information, including audio, video, or textual content from interactions or video calls, is captured or processed. This data is securely tied to the organization to which the Temi robot is assigned and is reset upon a factory reset and reassignment to a new organization, with persistence reinstated if reassigned to the original organization. As of now, the absence of an opt-out option reflects our commitment to ensuring comprehensive performance tracking to enhance robot functionality, though we continue to prioritize user privacy and data security in line with applicable regulations.