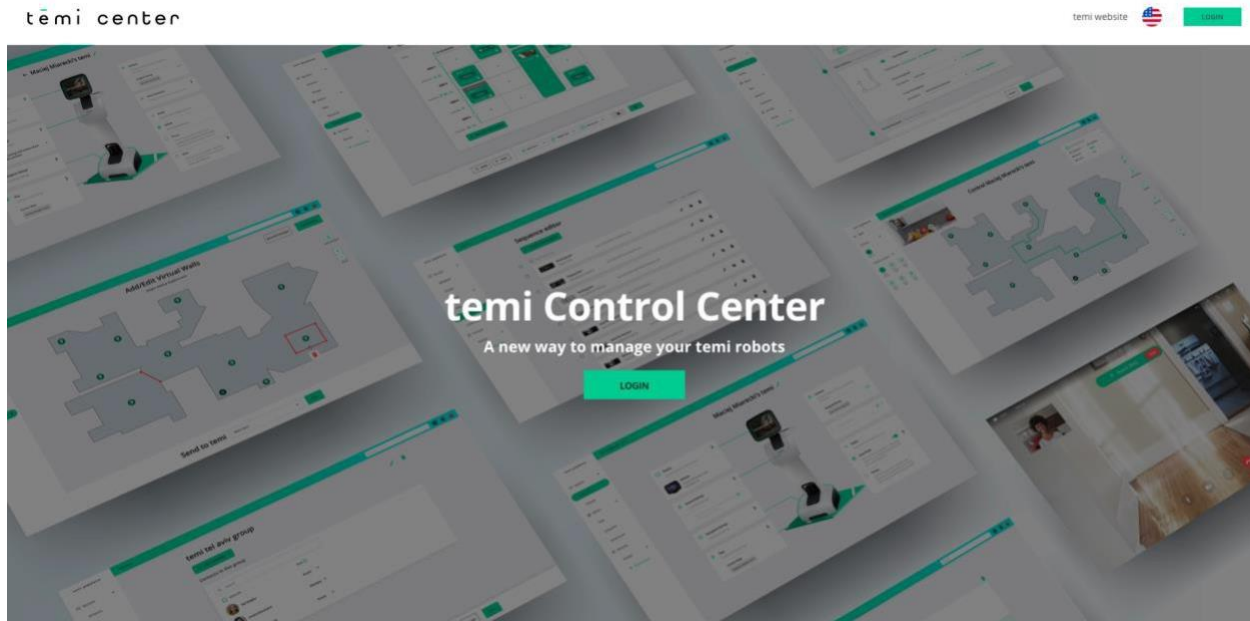


1. temi Center User Guide

(December 14th, 2020)



1. Log in:

To log in to the temi Center go to - <https://center.robotemi.com/>.

You will need the latest version of the temi mobile app and for you temi to be on version 121 and above.

[For IOS Devices Click here](#)

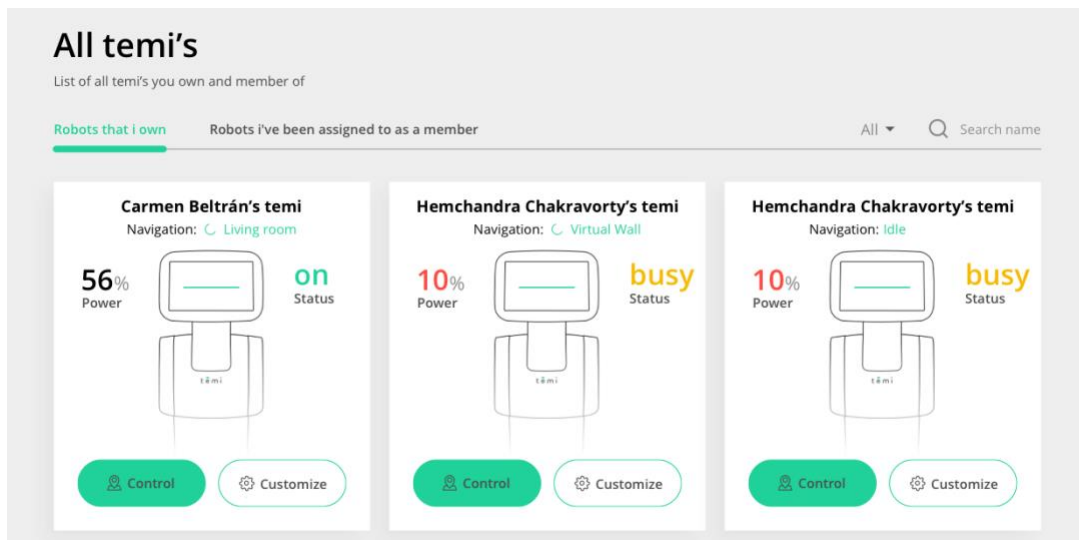
[For Android devices Click Here](#)

On temi Center, click “Login”. A QR code will appear on the screen. On your mobile app, if using an Android device, go to the main menu and select “temi center login”. If you’re using an iOS device, go to “settings” and select “temi center login”. This will open a scanner on the mobile app to scan the QR code that appears on the screen. Point your phone to the QR code to initiate login.

2. Your temi

Under the “My temi” section, you can view all the robots you own and all the robots you are a member of, see their status and enter the control mode or the customization mode.

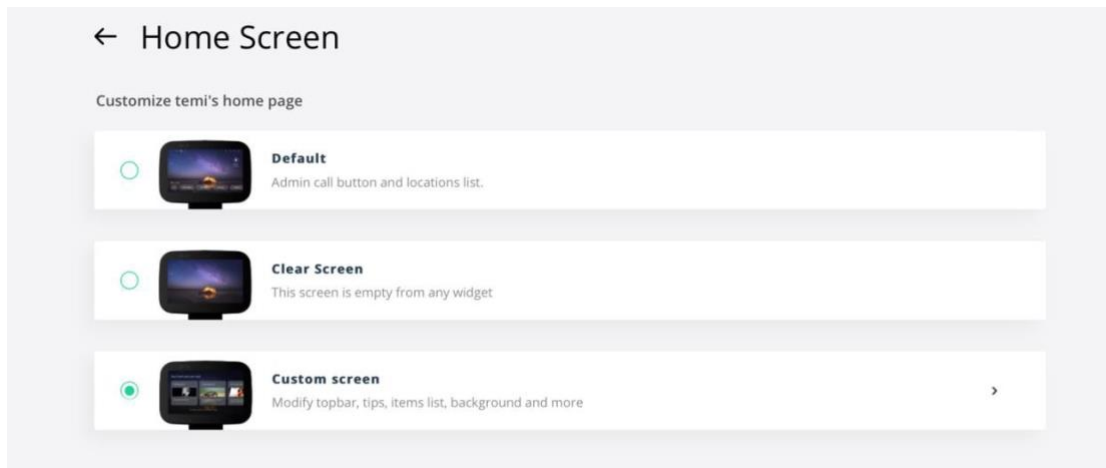
To switch between the views, select the tab “Robots that I own” or “Robot’s I’ve been assigned to as a member”. You can also search robots by name and filter them by their status.



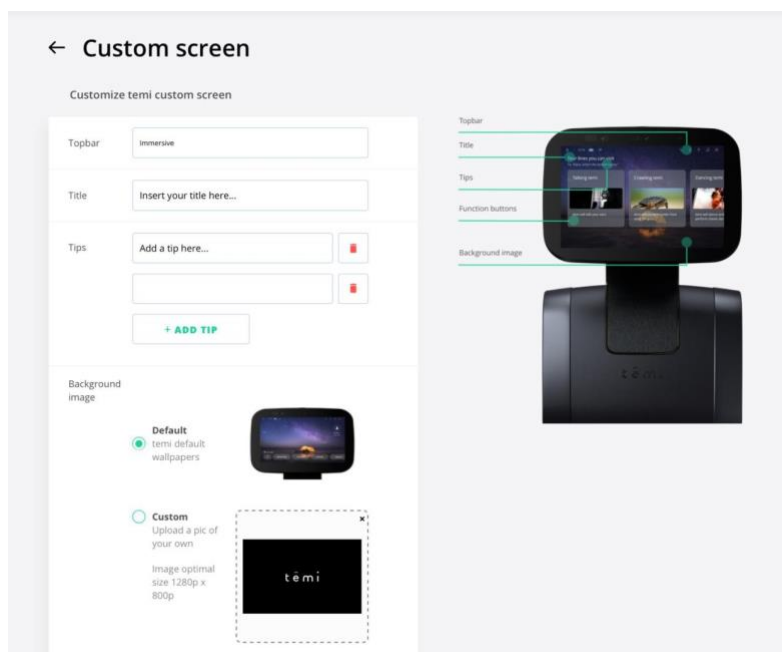
2.1 Customize



Home Screen



- Select what view of the Home Screen you would like to see. Default – Admin call buttons and locations list will be shown.
- Clear Screen – Screen will be completely empty from any widget.
- Custom Screen – A customized screen with customized Function Buttons.
 - If you wish to customize your Home Screen, you can do so by selecting “Custom screen”, tapping the arrow on the right.
 - Top Bar – Select whether you would like the Top Bar to be hidden, shown or immersive.
 - Title – Provide a title that will appear on your home screen.
 - Tip – Add a lines of text.
 - Background image – Add a custom image that will appear in the background.
 - Function Buttons – Add your sequences to the Home Screen.



General Settings

These settings can also be configured on your temi.

- Date and Time – You can select a 24-hour clock (the default is a 12-hour clock)
- Battery – Select if you would like the battery percentage to appear on temi's screen and choose when temi will return to the Home Base to charge.
- Standby – Activate power saving features when temi is idle
- Low Power – Select the time for *temi* to enter low power mode when in idle state
- Touch Interaction – Configure the volume, power and interaction buttons Voice Interaction – Enable/Disable if temi can be triggered by voice
- Notifications – Configure navigation notification settings such as full screen or status label.

Navigation Settings

These settings can also be configured on your temi.

IMPORTANT: Please beware that adjusting temi's navigation settings can cause it to behave unexpectedly. It may fail to avoid obstacles, stairs and drops when not set up properly.

- Positioning – When temi is not aligned with the current map, use this function to realign it. You may be asked to do this by your robot, or you may choose to do so if you are experiencing navigation issues.
- Stop Follow mode on Virtual Walls – Your Virtual Walls can be either active or inactive in Follow mode. If you choose to inactivate Virtual Walls on Follow mode, your robot will continue to follow you and ignore the Virtual Wall.
- Obstacle Avoidance Profile – Let temi know if there are any stairs or drops in your home. IF YOU HAVE
- STAIRS OR DROPS IN YOUR ENVIRONMENT DO NOT SELECT "NO"
- Obstacle Avoidance Sensitivity – Adjust temi's sensitivity to obstacles. Please note that selecting "Medium" might result in temi hitting objects while roaming.
- "Go-to" Speed Control – Set the speed of temi's navigation to locations
- Bypass Obstacles – Configure temi's behavior when facing an obstacle in its path
- Navigation Timeout – Configure temi's timeout period when failing to navigate

Map

Selecting this option will open the Map Editor (see further instructions in Section 4.2 below)

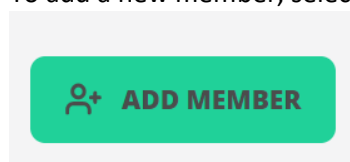
Contacts

Select this option to be taken to the Contacts page (see further instructions in Section 5 below)

Members

Select this option to view existing members of the robot or to add new members

To add a new member, select "Add Member"



In the pop-up window, you will see all your contacts. Select the contact you wish to add as a member and press “Add”

Add members to Maciej Miarecki's temi 1 Selected

Type temi name

All available contacts ⓘ

☐ Select All

Jennifer Reid

Sofia Alcocer

Sophie Asveld

Sung Jin-Shil

Sung Jin-Shil

Sang Young-Il

Selected contacts

☐ Select All

☒ Jaquon Hart

Discard Add

Modes

Select between “Default”, “Greet”, and “Privacy” modes for temi as it turns on.

Selecting “Greet” mode will open a setting page of the four steps you will need to customize:

1. Looking for a person

1 Looking for a person temi will look for a person in a range of distance that you define

Distance ⓘ 0.5m

Repeat sequence ⓘ None + ADD NEW SEQUENCE

Detection Duration ⓘ 0

Step 1 lets you define the distance in which temi will try to look for a person, and how long the detection will continue. You can also add a Sequence to this step by selecting “Add New Sequence”

2. Upon detection

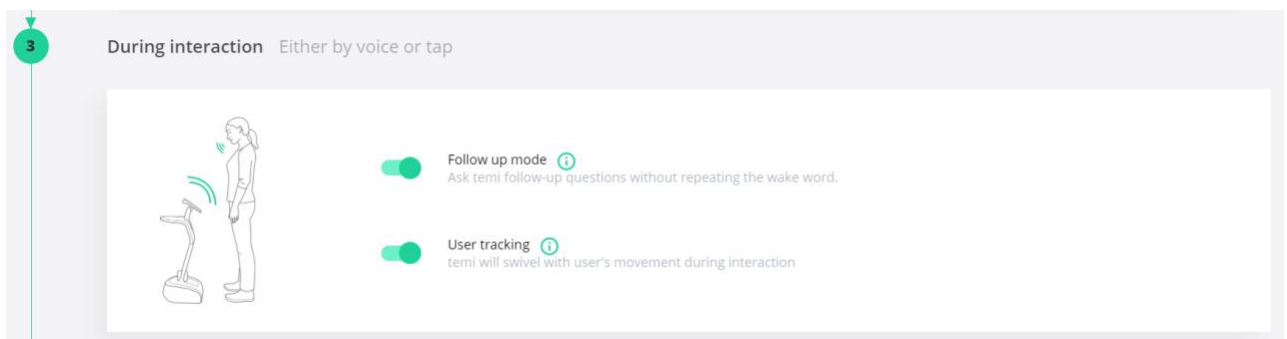
When a person is detected, you can customize temi's actions. If you select to turn off Face recognition, temi will interact with the person in front of it by playing a Sequence you choose, or by simply moving on to the next step.

If you select to turn on your Face Recognition, you will be able to define a different type of interaction for recognized contacts and unrecognized persons.

Please remember that in order to use the Face Recognition feature, you will first need to define a group of contacts under the Contacts page and make sure you upload a clear picture of the person's face for temi to be able to recognize it. See more details under the Contacts section below.

By enabling the facial recognition feature and uploading photos of individuals for facial recognition you acknowledge and agree that (i) you are sharing the uploaded photo, and any other personal information in connection therewith, with us for the purposes of enabling and using the facial recognition feature and (ii) you have obtained consent from all individuals that appear in the uploaded photos to use such photos and other personal information for the purposes of facial recognition in connection with the temi product.

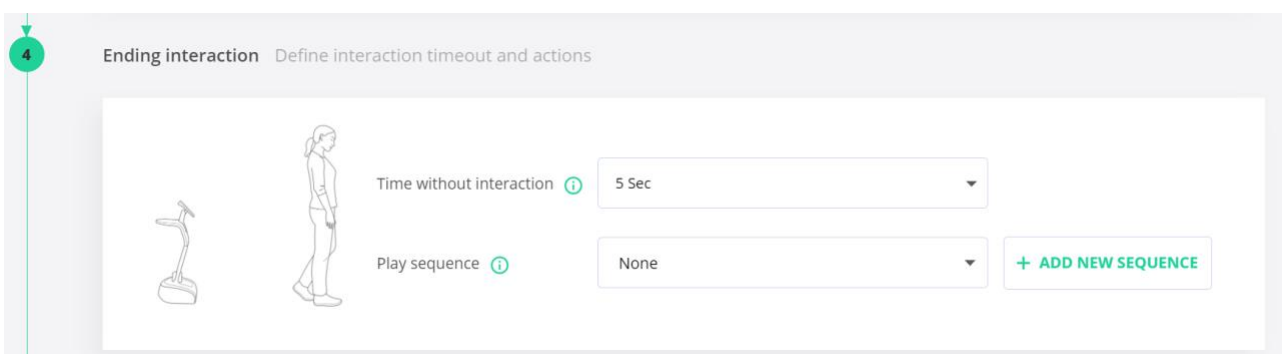
3. During interaction



Step 3 allows you to define temi's interaction with the person in front of it.

By selecting "Follow Up Mod" the person can ask temi a question without using the wake words "Hey temi". By selecting User Tracking, temi will swivel with the user's movement during interaction.

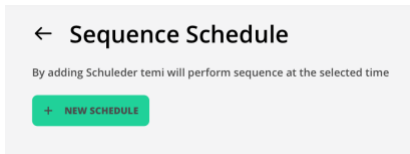
4. Ending interaction



Step 4 lets you customize temi's actions after an interaction. You can define the time-out period of no interaction and select a Sequence for temi to play.

Sequence Scheduler

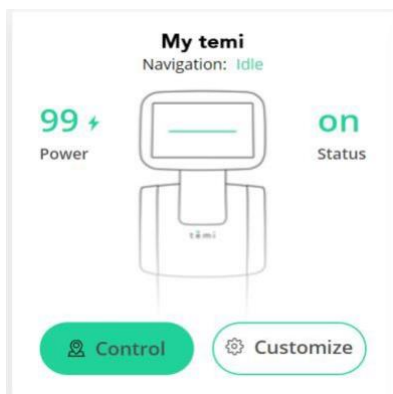
The Sequence Scheduler allows you to set a specific time for one of your Sequences to play. On the Sequence Schedule page, select New Schedule



A pop-up window will appear where you can select which of your existing Sequences you would like to schedule and set up the exact date and time for it to start playing. You can also set your schedule to repeat.

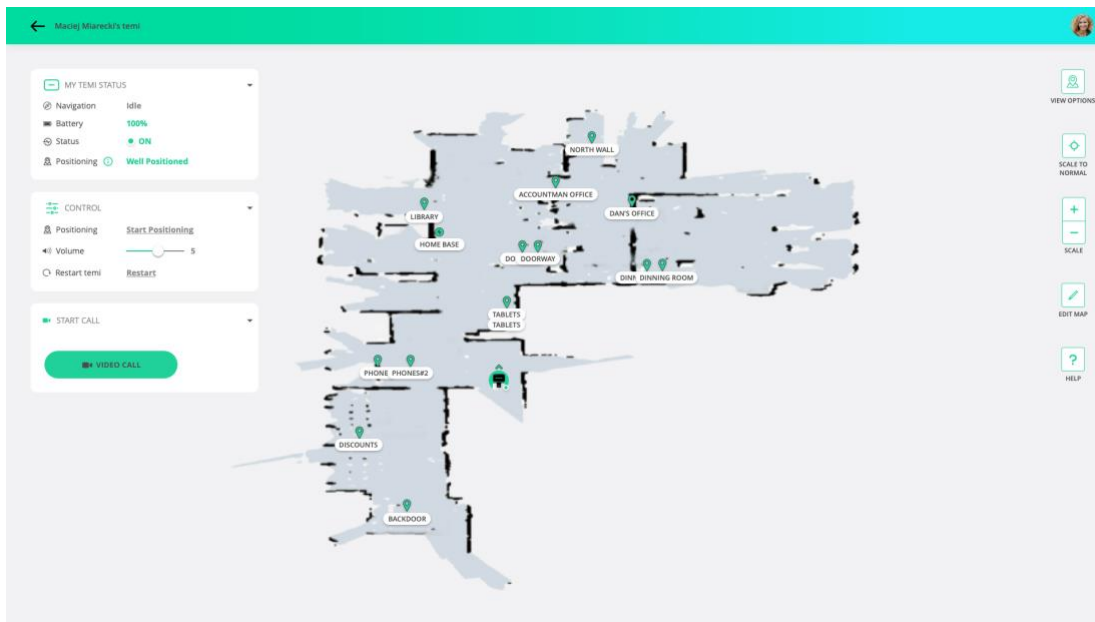
2.2 Control

To control your temi through the temi Center, tap “My temi” on the side menu. All the temis that you are the owner of and registered under your phone number will appear here.



Select the temi you wish to control and press the “Control” button. The most up to date map will

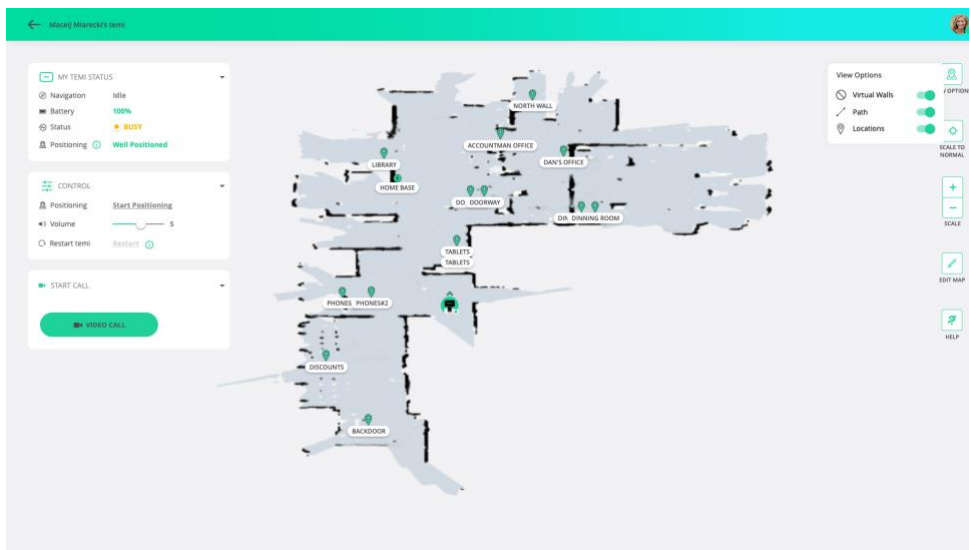
appear on your screen, as well as the status of your robot. The temi icon on the map, represents its current location.



On the left side of the screen you will see three menu bars:

1. My temi status – see the overall status of your robot, including battery and positioning
2. Control – Using this menu let's you control certain functions of temi via the temi Center:
 - Positioning – you can initiate a Positioning to allow the robot to re-align itself with the map
 - Volume – Turn temi's volume up or down
 - Restart temi
3. Start a video call

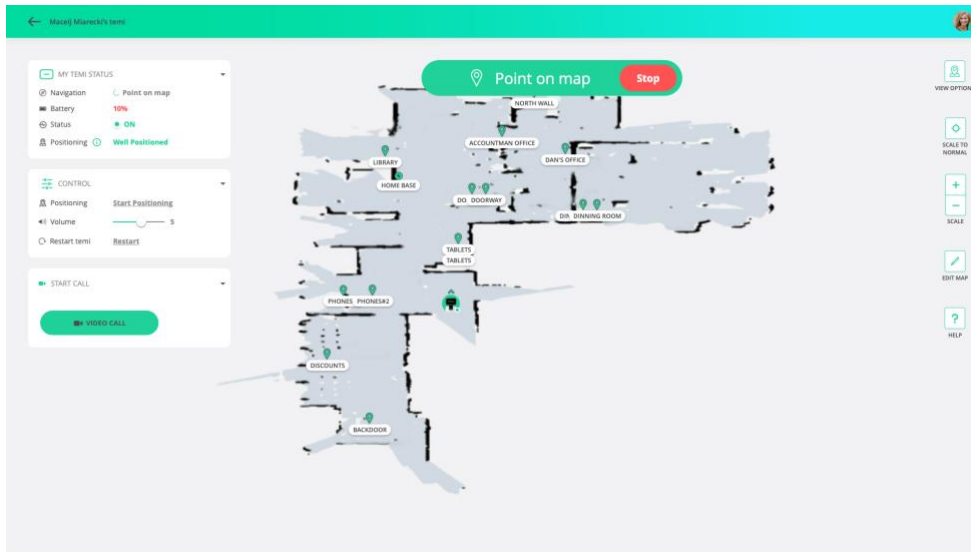
You can change the view of your map to see your locations, paths and virtual walls. Tap the "VIEW OPTIONS" on the right menu and select which items you would like to add to your view.



Use the “Scale” buttons to zoom in and out.


To send temi to an existing location, simply tap the desired location on your map. The temi icon will move accordingly to indicate the robot's location as it makes its way to the location.

In addition, you can tap anywhere on your map and temi will go there, even without a saved location.



You can also edit your map by selecting the “Edit Map” button.

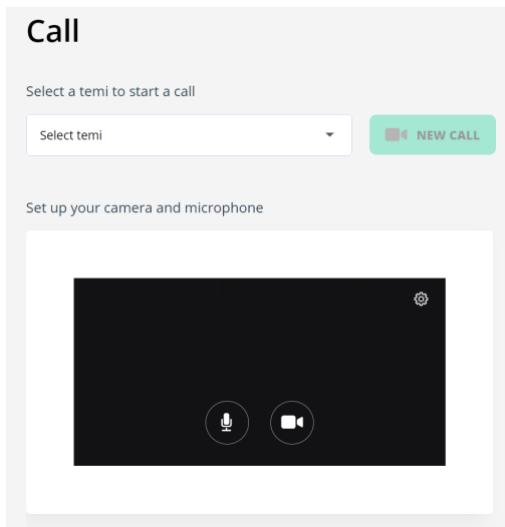


The Edit Map in Control mode will allow you to add locations, Paths and Virtual Walls outside the Map Editor. When you are done editing your map, don't forget to back it up to save all your changes by selecting "Back Up Map" in the bottom control bar. 

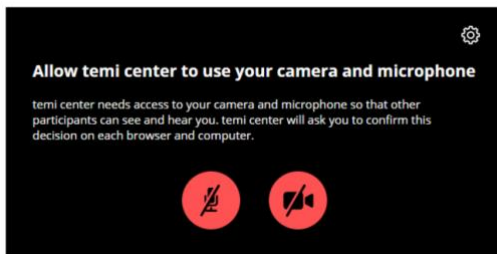


3. Call

The Call screen lets you connect to your robot directly from the temi Center. To make a video, simply select the robot you wish to call and press New Call.



Please note that you might be required to set up your microphone and camera.



If you receive this message on your call screen, please check settings and permissions of your browser.

When you are calling a *temi* from the temi Center, you can move and control it:

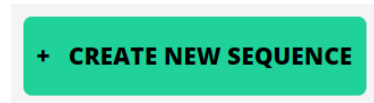
- Move - You can move temi around by using the arrows on the screen
- Volume – Control the volume of your temi
- Follow –Switch temi to Follow Mode to have it follow the person you are speaking with
- Locations – Send temi to locations in the map
- Share Screen – Share the screen of your computer

4. Editors:

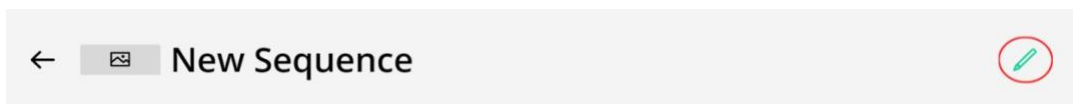
4.1 Sequences

To access the Sequence editor, select Editors > Sequence on the side menu of temi Center.

Select “CREATE NEW SEQUENCE”



Enter your Sequence name, picture and description, by tapping the edit button on the right



Edit New Sequence



Drag & Drop image here
or [Browse File](#)
(File size limit 200MB)

Name

Description

Discard

SAVE









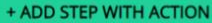




To save your setting, click the “SAVE” button

Your Sequence editor is a matrix consisting of four actions that temi can perform, at a set order:

1. Movement - Go to location
2. Speak - Speak a written and vocal message
3. Media – Add an image you would like to display
4. Audio – Add a sound file you would like to play.

To create your sequence, on the matrix, press the + button at the center of the action you wish to add:

STEPS

	 MOVEMENT	 SPEAK	 MEDIA	 AUDIO
STEP 1				
				

Each row represents a step in the Sequence. In each step, temi can perform all or some of the actions simultaneously.

You can choose to delay the start of each action inside each action's setting.

After configuring each action, hit "SAVE" to add the action to your Sequence.

Movement

Go to location

Filter by robot

Select Robot

Type in or choose the wanted location

Choose the delay for action to start

None

Discard

Save

Select which location you want temi to go to as part of your sequence.

Speak

Speak (Text to Speech)

Type what temi should say

input what temi should say



☐ Show text on temi screen

Available variables:

Person: First Name

Person: Last Name



Choose the delay for action to start

None

Discard

Save

Type in what you want temi to say. You can also have temi display the message on its screen.

Media

Upload Media

Choose which media temi should show



Drag & Drop image/video
here or [Browse File](#)

(File size limit 200MB)

Choose the delay for action to start

None

Discard

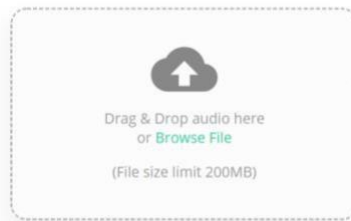
Save

Upload an image or a video you wish to display as part of your sequence. (recommended size for images is 1280X800 pixels for optimal resolution)

Audio

Upload audio

Choose which audio temi should play



Choose the delay for action to start

None ▼

Discard Save

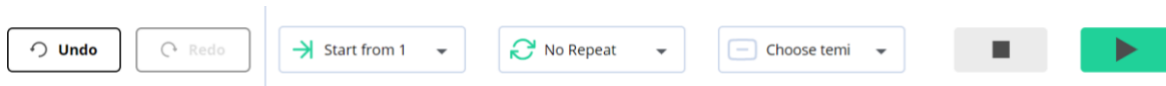
Upload an audio file for temi to play

Once you have finished the first step, you can add additional steps and actions.

Controlling and Activating your Sequence

Before playing your sequence, you can select which step you wish your sequence to start at and set the sequence to repeat.

To activate your sequence, go to the control bar at the bottom of the page. Select the robot you wish to activate the sequence on and press the Play button.



4.2 Map Editor

The Map Editor provides a convenient editing tool to make changes to your saved maps and increase *temi*'s navigation capabilities. The Map Editor will allow you to add locations, "Paths" and "Virtual Walls".

To access the Map Editor, select Editors > Map on the side menu of temi Center.

First, on the Map Editor page, select "Import map" to import a map from a specific temi to temi center, so you can start editing. Allow your map a few second to load, until it appears on the screen.

At any time you can select the map you want to edit out of your saved map. If you see saved maps you no longer need, you are welcome to delete them.

Maps ▾



Import Map



Save Map

Saved Maps ▾

home3



home2



Home - full



ADD VIRTUAL WALL



ADD LOCATION



ADD PATH



HELP

SEND TO TEMI ▾

Send

Add a “Virtual Wall”

A “Virtual Wall” is an invisible barrier to block temi from getting into specific areas. We recommend you add Virtual Walls near staircases, steep drops, or glass walls.

To start, click the “Add Virtual Wall” button at the bottom of the page. Begin by marking a point on the map of where you would like the “Virtual wall” to begin. Continue marking points on the map until your Virtual Wall is created. When you’re finished, hit “Save” to save the changes.

Add Locations

To add a location, simply press on the point on the map where you want your location to be saved.

Please note that new locations can only be set inside an existing map. If you would like to set a

location

outside your map, please return to the robot’s map editor and use the “Continue Mapping” option.

Add Path

A Path will enable you to guide temi through the best and most efficient route from one destination to the other. Although temi is capable of navigating without it, a Path will ensure a smoother navigation experience.

To start, click the “Add Path” button at the bottom of the page. Begin by marking a point on the map of where you would like the path to begin. Continue marking points until you reach the desired destination. When you are finished, hit “Save” to save the changes.

Updating your Temi:

When you are finished editing your map, click “Send to Robot” at the bottom of the page. Select the robot you wish to update, and press “Send”. Your updated map will be sent to that *temi*.

5. Contacts:

Create or import contacts to your temi and create contact

groups. Create a new contact

To create a new contact, tap the “Add Contact” button and select “New contact”.

Create new contact

*Please fill in at least: First Name + Phone number or Email or Upload face recognition photo

Phone number

Gender

Description

Face Recognition Photos

Drag & Drop Image here
or [Browse File](#)
(maximum 5 pictures)
(file size limit 200MB)

Here will appear the
uploaded media

*Please make
sure the
contacts face is
showing clearly

Enter the information of your contact and press “Save” to add the contact

Import a mobile contact

To import an existing contact, tap the “ADD CONTACT” button and select “From Mobile App”. A list of your mobile phone contacts will appear on the screen. Select the ones you wish to add.

Copy contact from mobile group 0 Selected

All contacts list Selected contacts

☐ Select All

☐ Amanda Muhammad
☐ Amir (Noa)
☐ Amy Gravesande
☐ Andrey Stepko
☐ Ani Baranov

After you have added the contacts, you will be able to edit it and add a picture, just like a new contact.

Groups

To create a group of contacts, select “Groups” from the side menu, and click the “Create Group” button. Name your group and hit “SAVE”

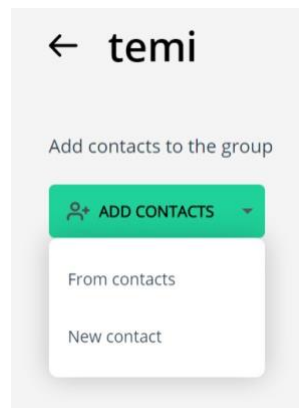
Create group

Group name

Discard

SAVE

After you opened your group, you can add contacts from either of your contact list or by creating a new contact.



Once a contact has been added, you can edit the contact details by clicking the Edit button on the right. This will open the Edit Contact window.

When you enter your contact’s phone number, you will receive an indication of whether or not that contact is also a temi user. Please note that a contact does not have to be a temi user to be added on temi Center, however, you will not be able to call this person through your temi robot.


After verifying the phone number, you can continue to add or edit the person’s details, as well as add photos for the Face Recognition feature of the Greet Mode (see Customize > Modes above).

By enabling the facial recognition feature and uploading photos of individuals for facial recognition you acknowledge and agree that (i) you are sharing the uploaded photo, and any other personal information in connection therewith, with us for the purposes of enabling and using the facial recognition feature and (ii) you have obtained consent from all individuals that appear in the uploaded photos to use such photos and other personal information for the purposes of facial recognition in connection with the temi product.

Edit Contact

*Please fill in at least: First Name + Phone number or Email or Upload photo

Phone number

 +1 999 999 999temi account 

First name*

Jane

Last name

Doe

Gender

Male

Email

Description

Face Recognition
PhotosDrag & Drop image
here or [Browse File](#)(maximum 5 pictures)
(File size limit 200MB)

*Please make sure
the contacts face
is showing clearly

Back

Save