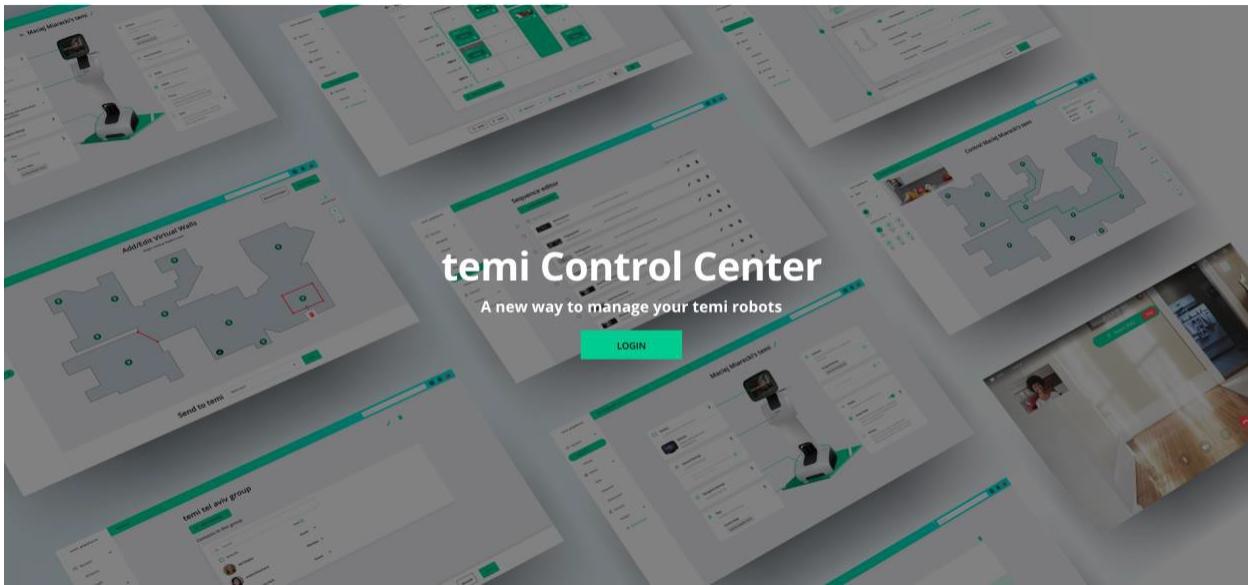


temi Center User Guide (May 6th, 2021)

temi center

temi website  login

1. Log in:

To log in to the temi Center go to - <https://center.robotemi.com/>.

You will need the latest version of the temi mobile app and for your temi to be on **version 121** and above.

[For IOS Devices Click here](#)

[For Android devices Click Here](#)

On temi Center, click “Login”. A QR code will appear on the screen. On your mobile app, if using an Android device, go to the main menu and select “temi center login”. On your mobile app, select “Scan QR” on the bottom menu; This will open a scanner on the mobile app to scan the QR code that appears on the screen. Point your phone to the QR code to initiate login.

2. Your temi

Under the “My temi” section, you can view all the robots you own and all the robots you are a member of, see their status and enter the control mode or the customization mode.

To switch between the views, select the tab “Robots that I own” or “Robot’s I’ve been assigned to as a member”. You can also search robots by name and filter them by their status.

All temi's

List of all temi's you own and member of

Robots that I own Robots I've been assigned to as a member

All ▾ Search name

Carmen Beltrán's temi
Navigation: Living room
Power: 56% Status: on
 Control Customize

Hemchandra Chakravorty's temi
Navigation: Virtual Wall
Power: 10% Status: busy
 Control Customize

Hemchandra Chakravorty's temi
Navigation: Idle
Power: 10% Status: busy
 Control Customize

2.1. Customize

← John's temi ✎

Home Screen
Customize temi's home screen

Default
Admin call button and locations list.

General Settings
Customise settings

Navigation Settings
Customise settings

Map
Configure map settings
Current Map: Andrey Stepiko's temi

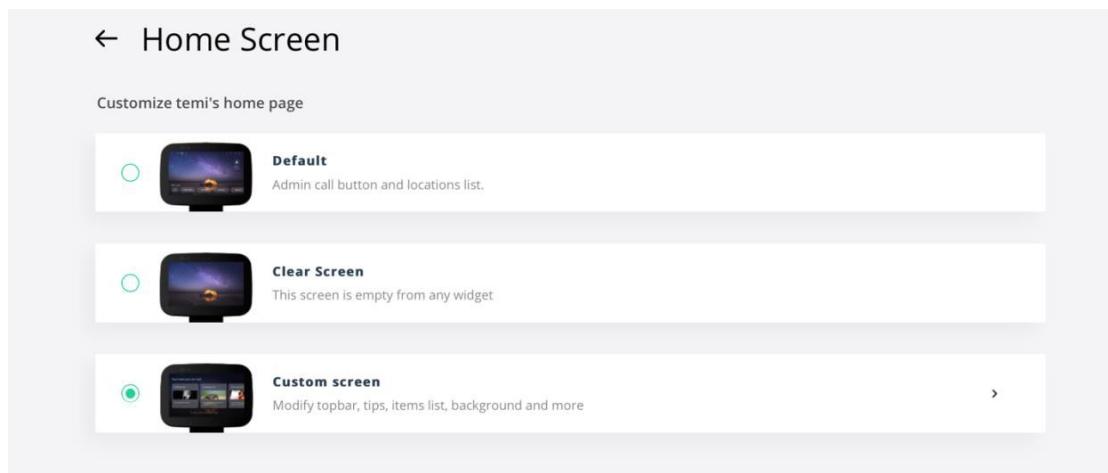
Contacts
Group of contacts that temi will show in the contact list and can use for recognition.
temi mobile app

Members
List of contacts that will have access to this temi.

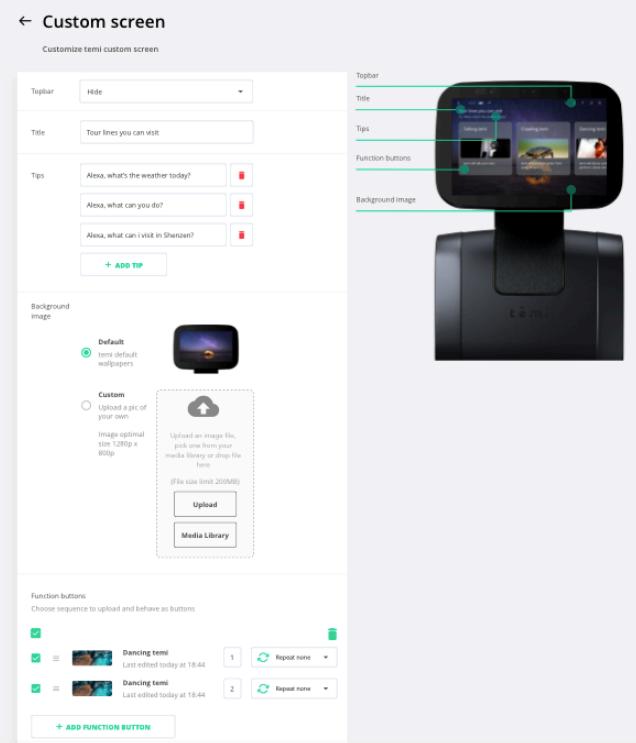
Modes
Choose which modes to turn on

Sequence Scheduler
List of sequence schedulers

Home Screen



- Select what view of the Home Screen you would like to see. Default – Admin call buttons and locations list will be shown.
- Clear Screen – Screen will be completely empty from any widget.
- Custom Screen – A customized screen with customized Function Buttons.
 - If you wish to customize your Home Screen, you can do so by selecting “Custom screen”, tapping the arrow on the right.
 - Top Bar – Select whether you would like the Top Bar to be hidden, shown or immersive.
 - Title – Provide a title that will appear on your home screen.
 - Tip – Add a lines of text.
 - Background image – Add a custom image that will appear in the background.
 - Function Buttons – Add your sequences to the Home Screen.



t e m i

THE PERSONAL ROBOT

t e m i center

General Settings

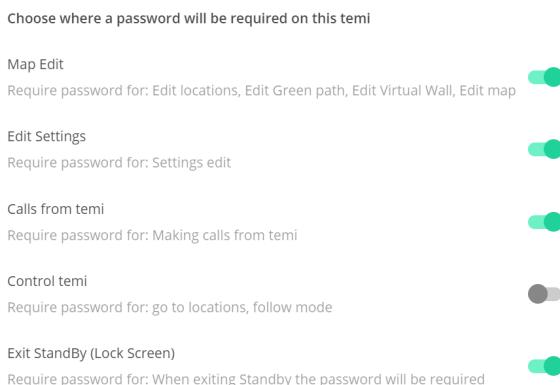
About (NEW)

1. Software Update – check if your software is up to date and set up your Auto Update settings
2. Product information – see your robot's serial number and software versions

Password and Security

Set up a password to access your temi's features: Map Edit, Settings, Calls, Control and Lock Screen.

1. To begin, click “Create Password” and select the master password for your temi.
2. Select which features you would like to use the password protection for by using the toggle button next to each feature



3. Select “Lock” to apply the password protection to the robot
4. Once you have unlocked one of the features on your temi using the password, all features will be unlocked. To lock the robot again, select “Lock” on temi Center or on your robot's General Settings > Set up password protection for this temi

Set up password protection for this temi

LOCK

[RESET PASSWORD](#)

Please note, the “master password” can only be created and set on temi Center. The password protection settings will not appear on your robot until the master password has been set.

Additional Settings:

These settings can also be configured on your temi.

- Date and Time – You can select a 24-hour clock (the default is a 12-hour clock)
- Battery – Select if you would like the battery percentage to appear on temi's screen and choose when temi will return to the Home Base to charge.
- Standby – Activate power saving features when temi is idle
- Low Power – Select the time for temi to enter low power mode when in idle state
- Touch Interaction – Configure the volume, power and interaction buttons
- Voice Interaction – Enable/Disable if temi can be triggered by voice
- Notifications – Configure navigation notification settings such as full screen or status label.

Navigation Settings

These settings can also be configured on your temi.

IMPORTANT: Please beware that adjusting temi's navigation settings can cause it to behave unexpectedly. It may fail to avoid obstacles, stairs and drops when not set up properly.

- Positioning – When temi is not aligned with the current map, use this function to realign it. You may be asked to do this by your robot, or you may choose to do so if you are experiencing navigation issues.
- Stop Follow mode on Virtual Walls – Your Virtual Walls can be either active or inactive in Follow mode. If you choose to inactivate Virtual Walls on Follow mode, your robot will continue to follow you and ignore the Virtual Wall.
- Obstacle Avoidance Profile – Let temi know if there are any stairs or drops in your home. IF YOU HAVE
- STAIRS OR DROPS IN YOUR ENVIRONMENT DO NOT SELECT “NO”
- Obstacle Avoidance Sensitivity – Adjust temi's sensitivity to obstacles. Please note that selecting “Medium” might result in temi hitting objects while roaming.
- “Go-to” Speed Control – Set the speed of temi's navigation to locations
- Bypass Obstacles – Configure temi's behavior when facing an obstacle in its path
- Navigation Timeout – Configure temi's timeout period when failing to navigate

Map

Selecting this option will open the Map Editor (see further instructions in Section 4.2 below)

Contacts

- Click “Edit” to add or remove contacts
- Click “Delete” to erase all contacts from your robot

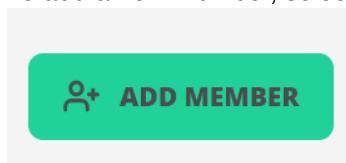
Additional Contacts settings can be found in the Contacts page (see further instructions in Section 5 below)

Members

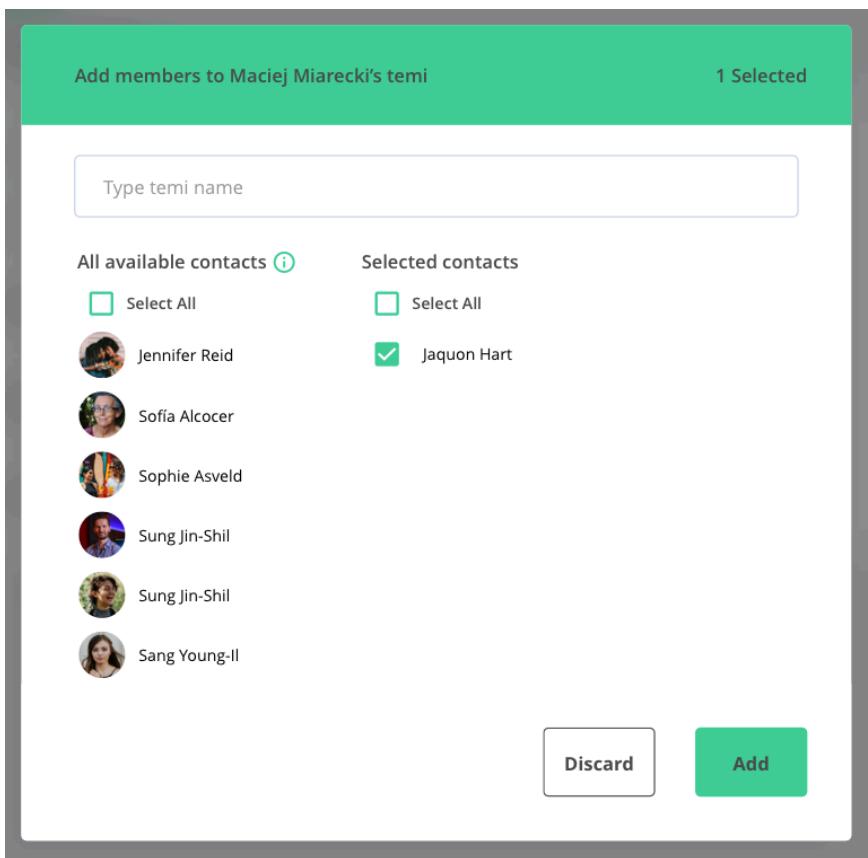
Select this option to view existing members of the robot, add new members and assign member permissions (NEW)

1. Add New Members:

To add a new member, select “Add Member”



In the pop-up window, you will see all your contacts. Select the contact you wish to add as a member and press “Add”



2. Set Up Member Permissions

To view, assign and edit permissions to existing members of your robot, go to the “List of assigned members” on the page where you will see the name of the members, and the permissions assigned them. Owners can assign four types of permissions:

	Permission to call into <i>temi</i>
	Permission to control <i>temi</i>
	Permission to edit <i>temi</i> 's map
	Permission to edit <i>temi</i> 's settings

Click either the Permission icons, or the Edit button to allow or deny access to the member.

Search

Owner ND (You)

Select All

Permissions

Andrei Masharin

Cardarion Hart

Veerle de Bree

To remove membership, click the Edit button, and select “Remove Membership”

John's temi - Members & Permissions

John McCallister

Permissions

<input type="checkbox"/> Hop-in Video	<input checked="" type="checkbox"/>
<input type="checkbox"/> Control	<input checked="" type="checkbox"/>
<input type="checkbox"/> Edit Map	<input checked="" type="checkbox"/>
<input type="checkbox"/> Edit Settings	<input checked="" type="checkbox"/>
<input type="checkbox"/> Add Members	<input checked="" type="checkbox"/>

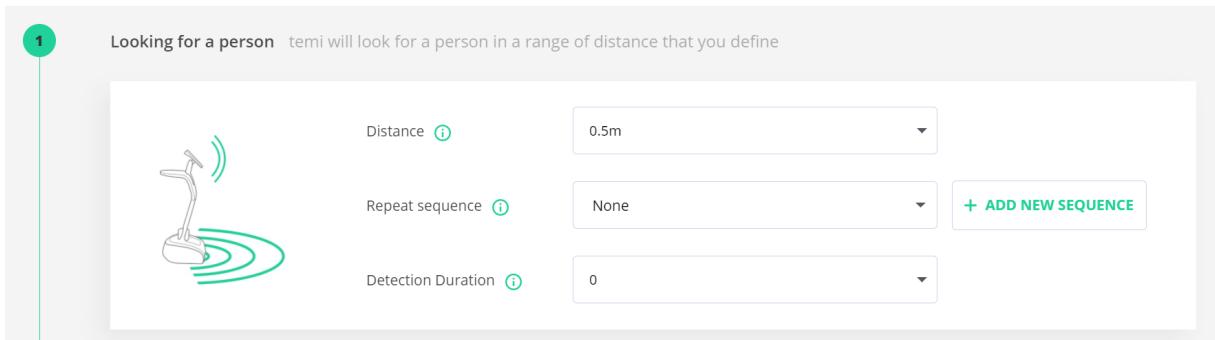
Remove Membership Discard

Modes

Select between “Default”, “Greet”, and “Privacy” modes for temi as it turns on.

Selecting “Greet” mode will open a setting page of the four steps you will need to customize:

1. Looking for a person



Step 1 lets you define the distance in which temi will try to look for a person, and how long the detection will continue. You can also add a Sequence to this step by selecting “Add New Sequence”

2. Upon detection

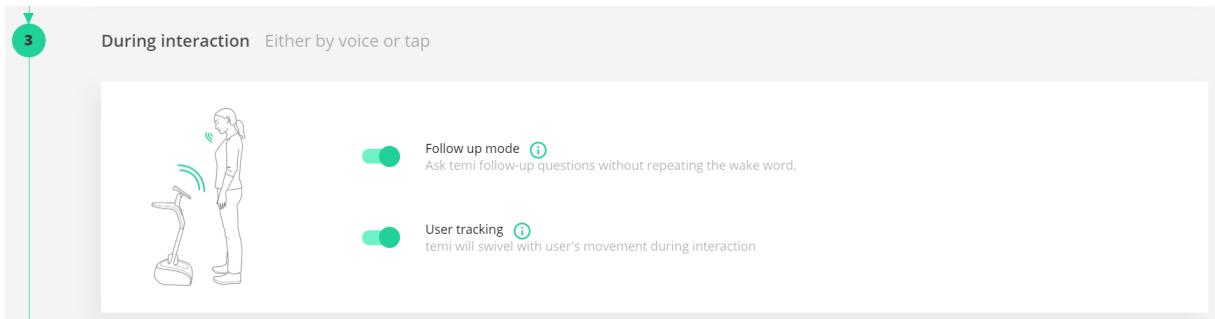
When a person is detected, you can customize temi’s actions. If you select to turn off Face recognition, temi will interact with the person in front of it by playing a Sequence you choose, or by simply moving on to the next step.

If you select to turn on your Face Recognition, you will be able to define a different type of interaction for recognized contacts and unrecognized persons.

Please remember that in order to use the Face Recognition feature, you will first need to define a group of contacts under the Contacts page and make sure you upload a clear picture of the person’s face for temi to be able to recognize it. See more details under the Contacts section below.

By enabling the facial recognition feature and uploading photos of individuals for facial recognition you acknowledge and agree that (i) you are sharing the uploaded photo, and any other personal information in connection therewith, with us for the purposes of enabling and using the facial recognition feature and (ii) you have obtained consent from all individuals that appear in the uploaded photos to use such photos and other personal information for the purposes of facial recognition in connection with the temi product.

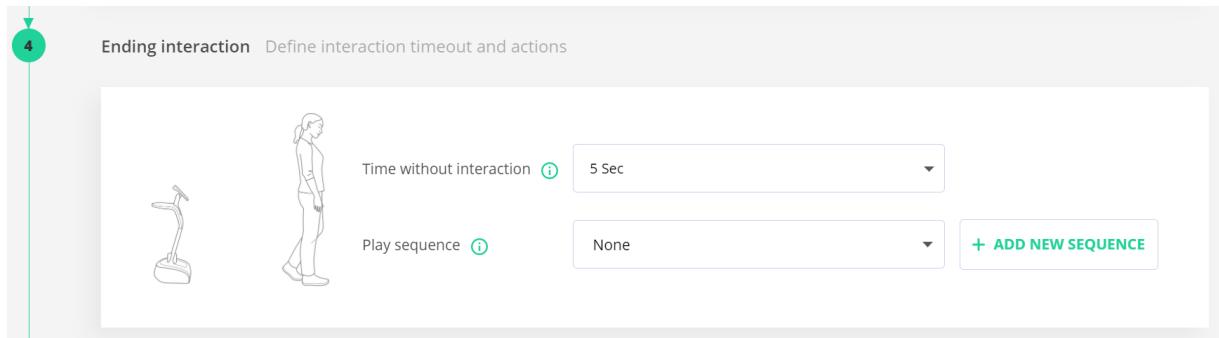
3. During interaction



Step 3 allows you to define temi's interaction with the person in front of it.

By selecting "Follow Up Mod" the person can ask temi a question without using the wake words "Hey temi". By selecting User Tracking, temi will swivel with the user's movement during interaction.

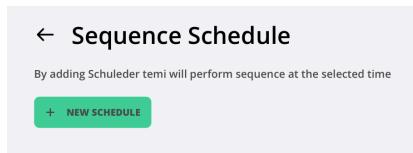
4. Ending interaction



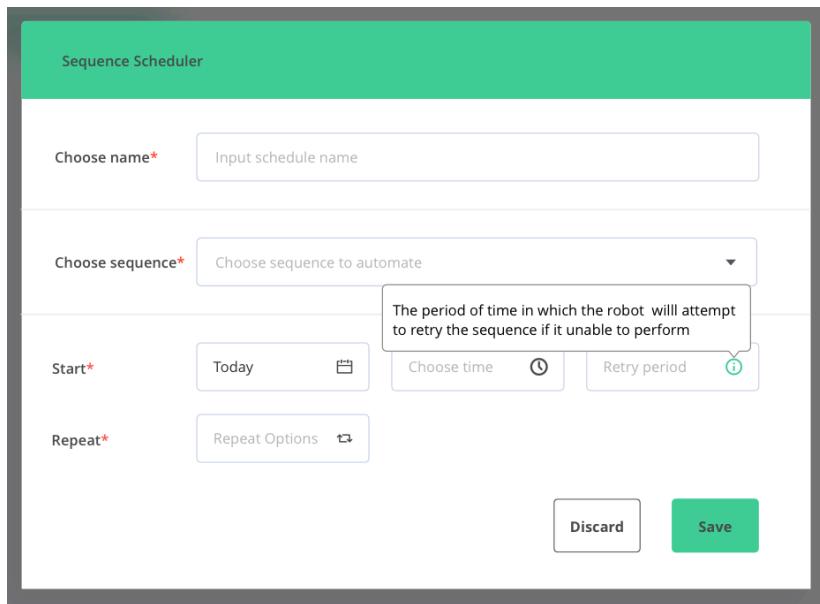
Step 4 lets you customize temi's actions after an interaction. You can define the time-out period of no interaction and select a Sequence for temi to play.

Sequence Scheduler

The Sequence Scheduler allows you to set a specific time for one of your Sequences to play. On the Sequence Schedule page, select New Schedule

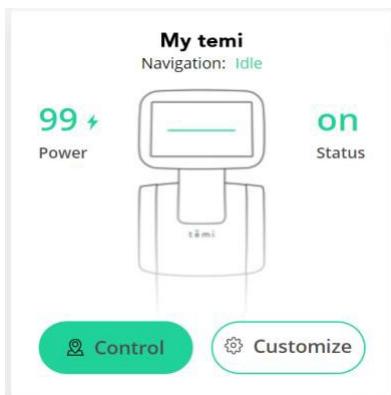


A pop-up window will appear where you can select which of your existing Sequences you would like to schedule and set up the exact date and time for it to start playing. You can also set your schedule to repeat.



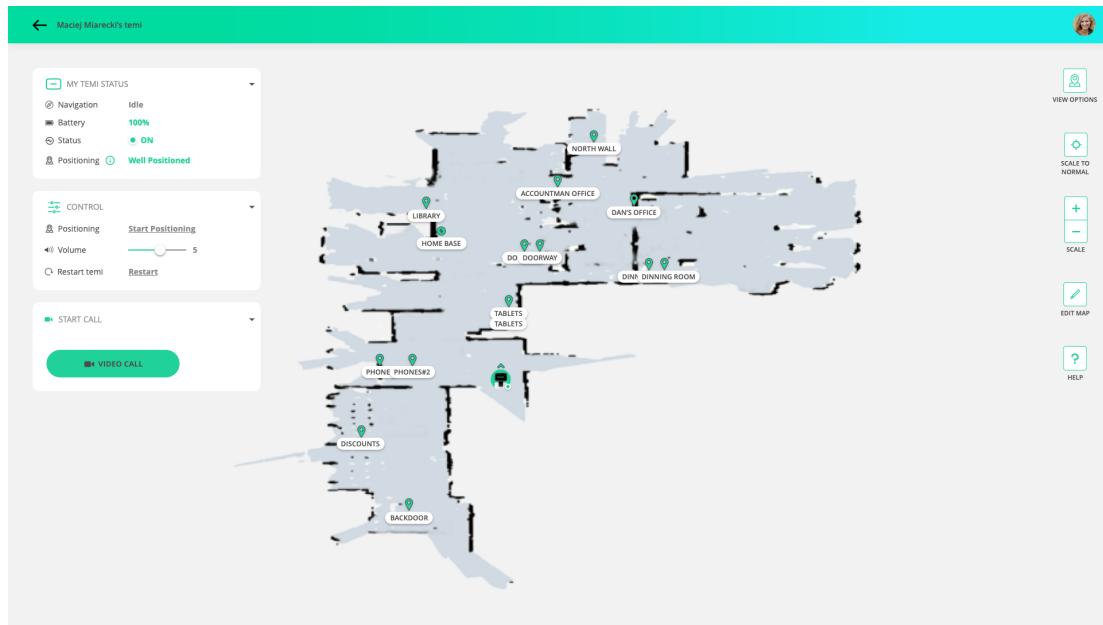
2.2. Control

To control your temi through the temi Center, tap “My temi” on the side menu. All the temis that you are the owner of and registered under your phone number will appear here.



Select the temi you wish to control and press the “Control” button. The most up to date map will appear on your screen, as well as the status of your robot. The temi icon on the map, represents its

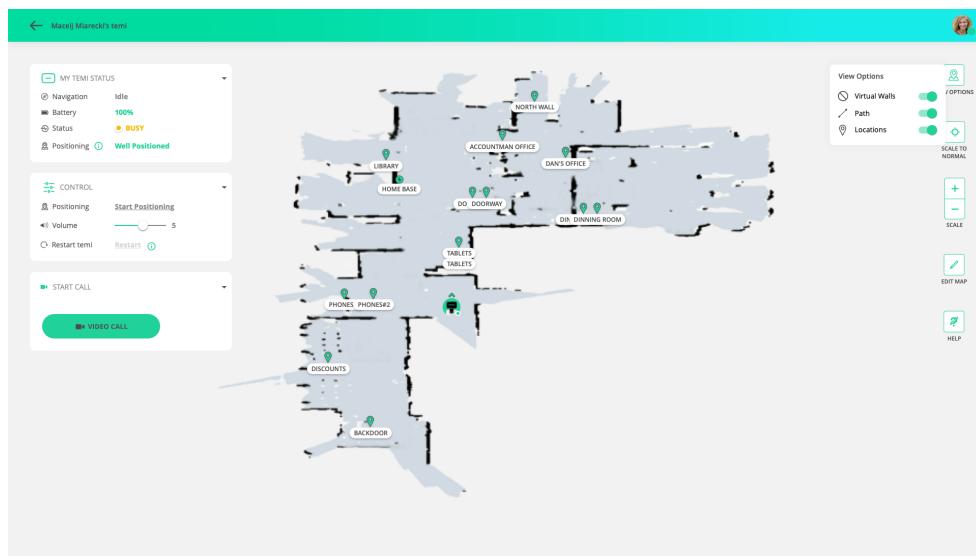
current location.



On the left side of the screen you will see three menu bars:

1. My temi status – see the overall status of your robot, including battery and positioning
2. Control – Using this menu let's you control certain functions of temi via the temi Center:
 - Positioning – you can initiate a Positioning to allow the robot to re-align itself with the map
 - Volume – Turn temi's volume up or down
 - Restart temi
3. Start a video call

You can change the view of your map to see your locations, paths and virtual walls. Tap the “VIEW OPTIONS” on the right menu and select which items you would like to add to your view.

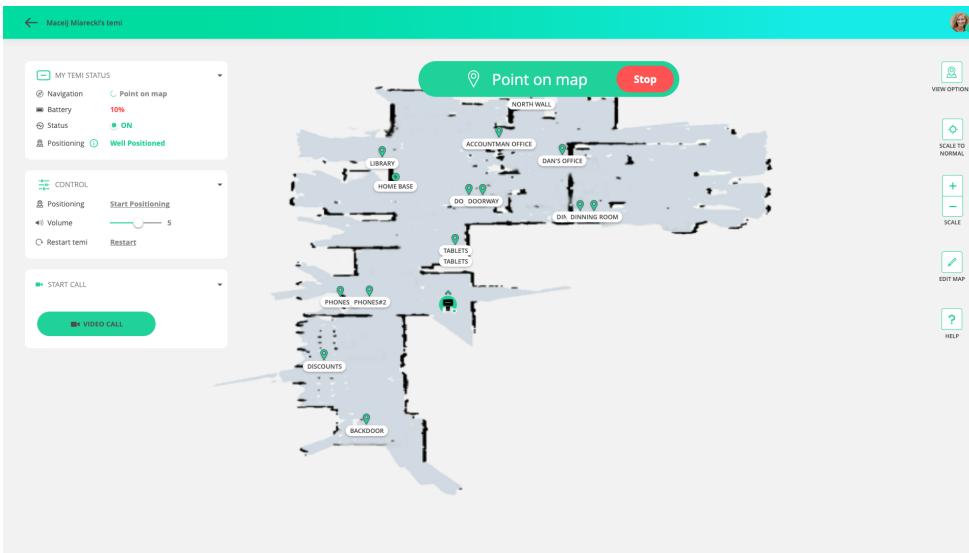


Use the “Scale” buttons to zoom in and out.

To send temi to an existing location, simply tap the desired location on your map. The temi icon will

move accordingly to indicate the robot's location as it makes its way to the location.

In addition, you can tap anywhere on your map and temi will go there, even without a saved location.



You can also edit your map by selecting the “Edit Map” button.

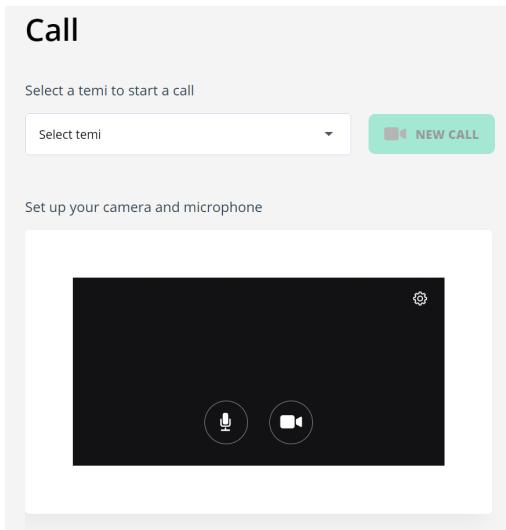


The Edit Map in Control mode will allow you to add locations, Paths and Virtual Walls outside the Map Editor. When you are done editing your map, don't forget to back it up to save all your changes by selecting “Back Up Map” in the bottom control bar.

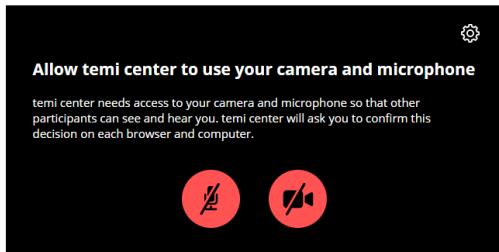


3. Call

The Call screen lets you connect to your robot directly from the temi Center. To make a video, simply select the robot you wish to call and press New Call.



Please note that you might be required to set up your microphone and camera.

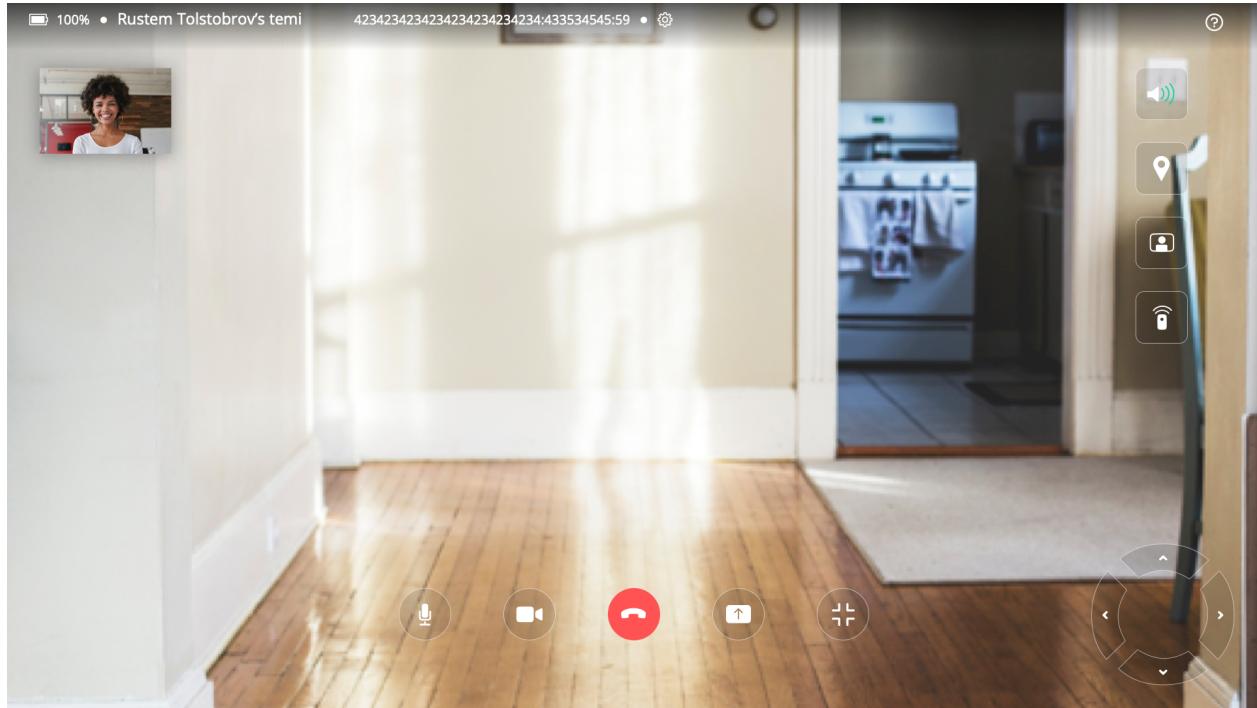


If you receive this message on your call screen, please check settings and permissions of your browser.

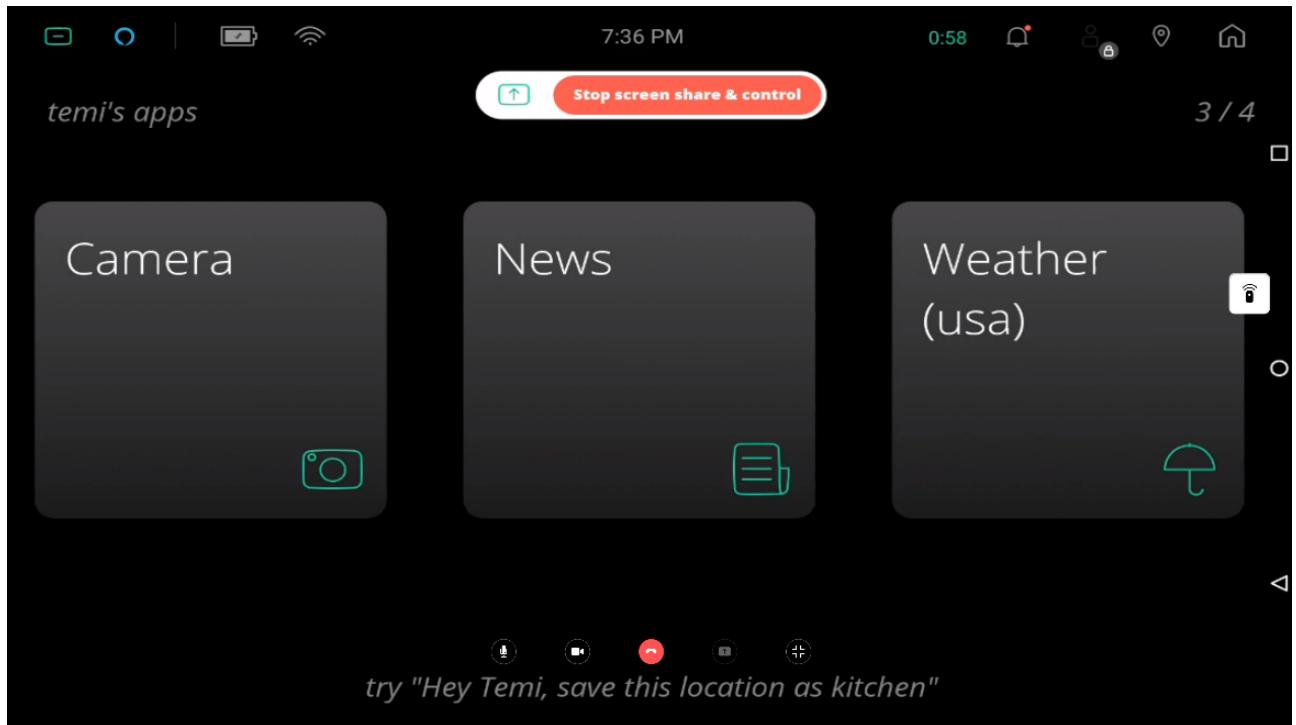
When you are calling a *temi* from the temi Center, you can move and control it:

- Move - Move temi around by using the arrows on the screen or by using your mouse scroll or touch pad (NEW)
- Volume – Control the volume of your temi
- Follow – Switch temi to Follow Mode to have it follow the person you are speaking with
- Locations – Send temi to set locations on the map
- Share Screen – Share the screen of your computer with the person you are speaking with
- Control the robot's screen (NEW) – access and control your robot's interface through the temi Center

[REPLACE WITH GENERIC IMAGE]



temi Center video of video call on Screen Control mode:



4. Editors:

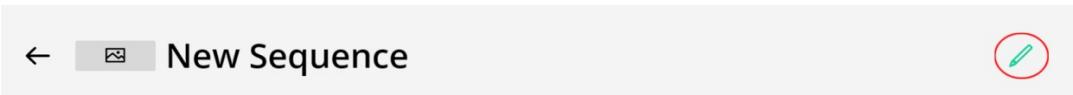
4.1. Sequences

To access the Sequence editor, select Editors > Sequence on the side menu of temi Center.

Select “CREATE NEW SEQUENCE”



Enter your Sequence name, picture and description, by tapping the edit button on the right



Edit New Sequence

Drag & Drop image here or Browse File <small>(File size limit 200MB)</small>	Name New Sequence
	Description Input description
	Discard SAVE

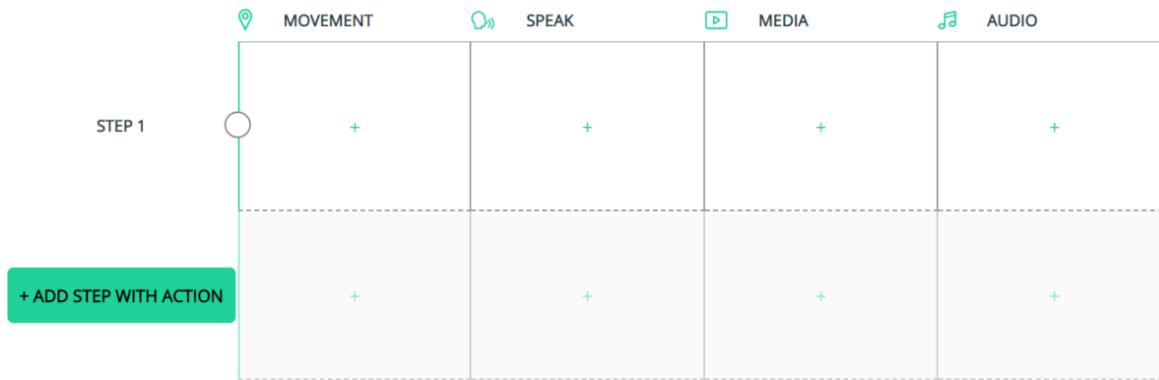
To save your setting, click the “SAVE” button

Your Sequence editor is a matrix consisting of four actions that temi can perform, at a set order:

1. Movement - Go to location, position (NEW)
2. Speak - Speak a written and vocal message
3. Media – Add an image you would like to display
4. Audio – Add a sound file you would like to play.
5. Call – Incorporate calls into your Sequence (NEW)

To create your sequence, on the matrix, press the + button at the center of the action you wish to add:

STEPS



Each row represents a step in the Sequence. In each step, temi can perform all or some of the actions simultaneously.

You can choose to delay the start of each action inside each action's setting.

After configuring each action, hit "SAVE" to add the action to your Sequence. Once you have finished the first step, you can add additional steps and actions.

Movement

- Select which location you want temi to go to as part of your sequence

Go to location

Filter by robot

Type in or choose the wanted location

Choose the delay for action to start

- b. Select the way you would like to position your robot

Position

Turn Direction* Turn Angle*

Tilt Angle*

Choose the delay for action to start

Speak

Type in what you want temi to say. You can also have temi display the message on its screen.

Speak (Text to Speech)

Type what temi should say



Show text on temi screen

Available variables:

Person: First Name



Person: Last Name



Choose the delay for action to start

Type in what you want temi to say. You can also have temi display the message on its screen.

Media

Upload an image or a video you wish to display from your *temi* media library, your computer OR from the web (NEW)

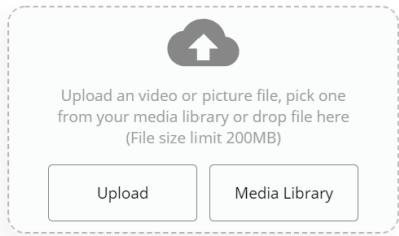
To upload media from your *temi* library or your computer, select the “From my computer” tab.

Please note that the recommended size for images is 1280X800 pixels for optimal resolution.

Upload Media

 From my computer From the web

Upload the media or paste the link for temi to display



Choose the delay for action to start

 None Save

To upload media from the web, select the “From the web” tab, choose the media type and paste the URL that leads directly to the media file.

Upload Media

 From my computer From the web

Upload the media or paste the link for temi to display

Choose media type

Link to media

Please paste a link that points to the media file directly. (For example ending with .jpg or .mp4)

Choose the delay for action to start

 None Discard Save

Audio

Upload an audio file you wish to play from your *temi* media library, your computer OR from the web (NEW)

To upload media from your *temi* library or your computer, select the “From my computer” tab.

Upload Audio

[From my computer](#) [From the web](#)

Upload the media or paste the link for temi to display



Upload an audio file, pick one from your media library or drop file here
(File size limit 200MB)

[Upload](#) [Media Library](#)

Choose the delay for action to start

[None](#)

[Discard](#)

[Save](#)

To upload media from the web, select the “From the web” tab, choose the media type and paste the URL that leads directly to the media file.

Upload Audio

[From my computer](#) [From the web](#)

Upload the media or paste the link for temi to display

Link to media

Please paste a link that points to the media file directly. (For example ending with .mp3)

Choose the delay for action to start

[None](#)

[Discard](#)

[Save](#)

Call

Add a call from your temi robot to your Sequence. You can call any of your contacts to their mobile app or the temi Center.

Start Call

Choose which contact should be called

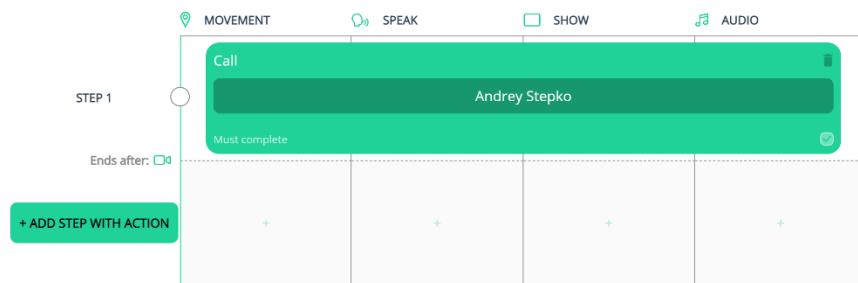
Choose where to call

Choose the delay for action to start

Discard
Save

Please note that during a call, no other actions can be performed in your Sequence. Once the call is finished, the sequence will resume.

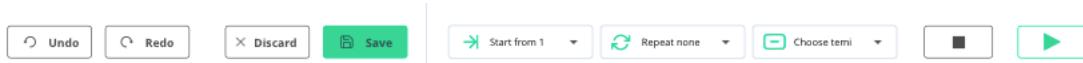
STEPS



Controlling and Activating your Sequence

Before playing your sequence, you can select which step you wish your sequence to start at and set the sequence to repeat.

To activate your sequence, go to the control bar at the bottom of the page. Select the robot you wish to activate the sequence on and press the Play button.



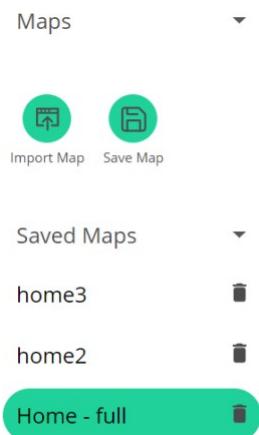
4.2. Map Editor

The Map Editor provides a convenient editing tool to make changes to your saved maps and increase temi's navigation capabilities. The Map Editor will allow you to add locations, "Paths" and "Virtual Walls".

To access the Map Editor, select Editors > Map on the side menu of temi Center.

First, on the Map Editor page, select "Import map" to import a map from a specific temi to temi center, so you can start editing. Allow your map a few second to load, until it appears on the screen.

At any time you can select the map you want to edit out of your saved map. If you see saved maps you no longer need, you are welcome to delete them.



To begin editing your map, turn to Editor buttons at the bottom of the page.



Add a "Virtual Wall"

A "Virtual Wall" is an invisible barrier to block temi from getting into specific areas. We recommend you add Virtual Walls near staircases, steep drops, or glass walls.

To start, click the "Add Virtual Wall" button at the bottom of the page. Begin by marking a point on the map of where you would like the "Virtual wall" to begin. Continue marking points on the map until your Virtual Wall is created. When you're finished, hit "Save" to save the changes.

Add Locations

To add a location, simply press on the point on the map where you want your location to be saved.

Please note that new locations can only be set inside an existing map. If you would like to set a location

outside your map, please return to the robot's map editor and use the "Continue Mapping" option.

Add Path

A Path will enable you to guide temi through the best and most efficient route from one destination to

the other. Although temi is capable of navigating without it, a Path will ensure a smoother navigation experience.

To start, click the “Add Path” button at the bottom of the page. Begin by marking a point on the map of where you would like the path to begin. Continue marking points until you reach the desired destination. When you are finished, hit “Save” to save the changes.

Updating your Temi:

When you are finished editing your map, click “Send to Robot” at the bottom of the page. Select the robot you wish to update, and press “Send”. Your updated map will be sent to that *temi*.

5. Contacts:

Create or import contacts to your temi and create contact

groups. Create a new contact

To create a new contact, tap the “Add Contact” button and select “New contact”.

The screenshot shows a user interface for creating a new contact. At the top, there is a header "Create new contact" and a note: "*Please fill in at least: First Name + Phone number or Email or Upload face recognition photo". Below this, there is a "Phone number" input field with a dropdown menu showing "US" and a placeholder "Enter a phone number".

The main contact information section includes:

- A profile icon placeholder.
- "First name*" input field with placeholder "Enter a first name".
- "Last name" input field with placeholder "Enter a last name".
- "Gender" dropdown menu showing "Not Selected".
- "Email" input field with placeholder "Enter Email".
- "Description" input field with placeholder "Input description".

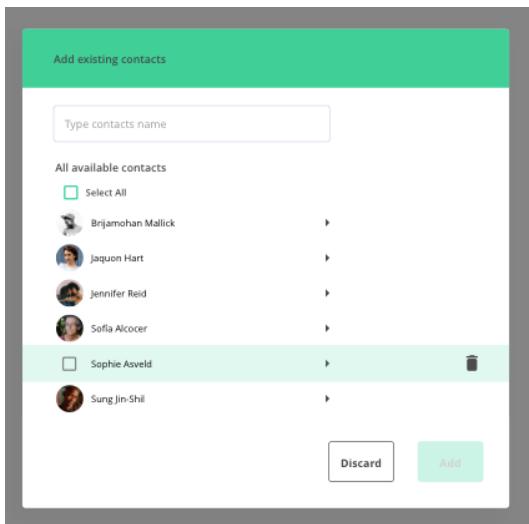
A "Face Recognition Photos" section contains:

- A placeholder box with an upload icon and text: "Drag & Drop image here or Browse File (maximum 5 pictures) (file size limit 200MB)".
- A preview box with text: "Here will appear the uploaded media".

At the bottom, there are two buttons: "Discard" and a green "SAVE" button.

Enter the information of your contact and press “Save” to add the contact

Import a mobile contact



To import an existing contact, tap the “ADD CONTACT” button and select “From Mobile App”. A list of your mobile phone contacts will appear on the screen. Select the ones you wish to add.

After you have added the contacts, you will be able to edit it and add a picture, just like a new contact.

Groups

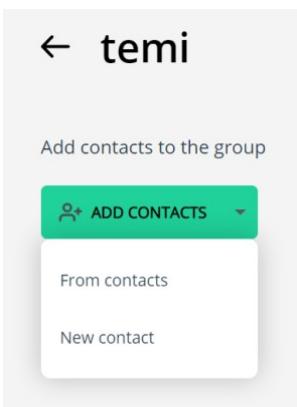
To create a group of contacts, select “Groups” from the side menu, and click the “Create Group” button. Name your group and hit “SAVE”

Create group

Group name

Discard
SAVE

After you opened your group, you can add contacts from either of your contact list or by creating a new contact.



Once a contact has been added, you can edit the contact details by clicking the Edit button on the right.

This will open the Edit Contact window.

When you enter your contact's phone number, you will receive an indication of whether or not that contact is also a temi user. Please note that a contact does not have to be a temi user to be added on temi Center, however, you will not be able to call this person through your temi robot.

After verifying the phone number, you can continue to add or edit the person's details, as well as add photos for the Face Recognition feature of the Greet Mode (see Customize > Modes above).

By enabling the facial recognition feature and uploading photos of individuals for facial recognition you acknowledge and agree that (i) you are sharing the uploaded photo, and any other personal information in connection therewith, with us for the purposes of enabling and using the facial recognition feature and (ii) you have obtained consent from all individuals that appear in the uploaded photos to use such photos and other personal information for the purposes of facial recognition in connection with the temi product.

The screenshot shows the 'Edit Contact' interface. At the top, there is a note: '*Please fill in at least: First Name + Phone number or Email or Upload photo'. Below this, there are two sections: 'Phone number' and 'temi account'. The 'Phone number' section contains a dropdown for country code (set to USA) and a text input field with '+1 999 999 999'. The 'temi account' section has a green checkmark icon. The main contact details section includes: 'First name*' (Jane), 'Last name' (Doe), 'Gender' (Male), and 'Email' (empty). There is also a 'Description' field. On the left, there is a circular profile picture of a woman. On the right, there is a section for 'Face Recognition Photos' with a dashed box for dragging and dropping images, a note about file size limits, and a preview area showing a small thumbnail of the profile picture with an 'X' icon. At the bottom, there are 'Back' and 'Save' buttons.