



Iliya Tenev

SYSTEM ENGINEER

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Profile

Hello! I am Iliya. System Engineer, currently living in Sofia, Bulgaria.

Always smiling, positive person (Do not be fooled by the sulky pic above:)). Father of two really beautiful and cute girls (4 years and 4 months old).

Employment History

System Engineer, GoDaddy EMEA, Sofia

February 2020 — Present

My team supports most of the systems in TSOHost and a few of the other GoDaddy EMEA brands. We deal with alerts, resolve ongoing server issues, support the server software, and implement new software and security. Here I work with CentOS, Ubuntu, Windows Server, and a couple of other OS, Virtual machines systems like Xen, KVM, Virtuozzo, and automation such as Vagrant. Bash scripting here is a must and we use it in most projects on a daily basis.

Technical Supervisor, Heart Internet, Sofia

May 2017 — January 2020

One of the biggest UK reseller hosting companies. Here, I was able to learn some pretty customized hosting systems, that I have never dealt with before that. I was one of the first agents that started the team, I grew with it and quickly become the team's Supervisor. My team knows that they can trust me anytime and that I am behind their backs in any situation. That is why they always wish to pay my beers when we go to a bar ;)

Technical Support, Paragon Internet Group, Sofia

August 2016 — April 2017

A company that hosts over 1,000,000 websites for over 120,000 customers. All of the guys in Paragon work as a team, people are friendly, approachable, and always willing to help. Here, I worked with a lot of different companies (TSOhost, VidaHost, Daily.co.uk, Freezone, etc.) with loads of different systems. My knowledge base grew a lot here.

Technical Customer Support, SUPERHOSTING.BG, Sofia

January 2016 — August 2016

The biggest Bulgarian hosting company. I received wonderful training in the hosting services field here that gave me a great start in the IT. I provided support for both Bulgarian and international clients, via tickets and phone. The team mostly consisted of young people - we quickly become not only colleagues but also close friends, with some of them we still drink beers a couple of times monthly.

Links

[My website](#) [linkedIn](#)

