Bug Report 2

Created by Teodor Coste

Title: Data Upload Fails with Specific File Name Characters

Reported By: Teodor Coste

Timestamp: [09:05 AM, May 10, 2023]

Environment:

Operating System: macOS Monterey
Browser/Application: Safari 14
Version: Data Upload Module v2.1

Description:

The data upload feature fails when uploading files with names containing special characters, specifically the ampersand (&). The system does not display any error message, but the file upload does not complete. Files with standard alphanumeric names upload without issues. This issue is critical for users who have files with such characters in their names.

Steps to Reproduce:

- 1. Go to the Data Upload interface.
- 2. Select a file with an ampersand in its name (e.g., "Project&Budget.pdf").
- 3. Attempt to upload the file.

Actual Result:

The upload progress bar starts but never completes. No error message is displayed, and the file does not appear in the uploaded files list.

Expected Result:

The file should either upload successfully, or the system should provide a clear error message if such file names are not supported.

Severity: Major

Priority: Medium

Attachments:

- Screenshot of the upload attempt with the problematic file.
- Browser console logs captured during the upload.

Additional Notes:

- The issue was replicated with different file types (e.g., .docx, .pdf, .jpg) with an ampersand in the file name.
- No issues observed with other special characters like underscores (_) or dashes (-).
- The server logs do not indicate any error, suggesting the problem might be in the client-side handling of file names.