### **Bug Report 3**

## Created by Teodor Coste

Title: API Fails to Process Bulk File Uploads

Reported By: Teodor Coste

Timestamp: [10:47 AM, July 15, 2023]

#### **Environment:**

Operating System: Windows 10

• API Testing Tool: Postman

Version: Data Upload API v2.4

# **Description:**

Encountered an issue where the Data Upload API fails to process requests when attempting to upload more than five files simultaneously. The server responds with a 504 Gateway Timeout error. This is problematic for users needing bulk uploads.

### Steps to Reproduce:

- 1. Configure a POST request to the Data Upload API endpoint in Postman.
- 2. Attach six files to the request in a multipart/form-data format.
- 3. Send the request.

## Test Data:

- Files used for testing were named TestFile1.jpg, TestFile2.png, TestFile3.pdf, TestFile4.docx, TestFile5.csv, TestFile6.mp3.
- Each file size ranged between 1-2 MB.
- The files were selected to represent various common file types and formats used in typical upload scenarios.

#### Actual Result:

The request times out and the API returns a 504 Gateway Timeout error after 30 seconds.

# **Expected Result:**

The API should process and upload all files successfully in a single request, or provide a clear error message if there's a limit to the number of files allowed per request.

Severity: Critical

Priority: High

#### Attachments:

- Screenshots of the Postman setup and the error response.
- Exported Postman request file.

#### Additional Notes:

- No issues when uploading five or fewer files in a single request.
- The problem is consistently reproducible with any combination of six or more files.
- This issue may be related to API request handling or server configuration for handling multipart data.