JACOB GIBSON

IT systems master student

PERSONAL STATEMENT

I am an IT professional motivated to improve the whole organisation's performance through better IT systems that work for day-to-day operations. I have expertise in a range of operating systems, hardware and software. I especially enjoy applying novel artificial intelligence (AI) approaches to enhance existing systems. The world of computing and IT systems especially thrill me. I would to share this passion as part of your team in the future.

E-mail

gibson.jacob.d@gmail.com

Mobile

07990 277384

Address

65 Ednaston Rd
Nottingham
NG7 2JF

SKILLS

IT Troubleshooting

Windows and
Linux systems

Azure AI

SQL Databases

Python and Java

LANGUAGES

English

French

HOBBIES

Volleyball, design, outdoors and hiking, music and concerts, reading

EDUCATION

2:1 MSc Cloud and Enterprise Computing

Nottingham Trent University — *2020 - 2021*

Key skills gained:
- Learning to design and manage Enterprise-level IT systems
- Using AI / Machine Learning algorithms to improve or automate business processes and practices
- Overseeing the adoption of Cloud Systems for businesses
- Managing the security of computer networks and Cloud Systesm
- Integrating best IT practices into the firm's operations
- Software engineering

2:1 BA (Hons) Computing

Nottingham Trent University — *2016 - 2020*

Notable modules: Information Systems Management, Artificial Intelligence, Business Analysis, Information and Database Engineering, Information Security

Tapton Secondary School — *2014 - 2016*

A-level passes in three subjects: Business Studies (A), Maths (B) and English Literature (B)

Tapton Secondary School — *2009 - 2014*

11 GCSEs, grade A*-C including Maths and English

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WORK EXPERIENCE

Placement year in IT division

ASOS - Online fashion retailer, London — *2018 - 2019*

- Implementing AI knowledge mining solutions with Azure AI
- Using tools for AI conversational solutions with firm clients
- Supporting the development and launch of new iPad/iPhone customer app
- Processing tickets related to software and hardware challenges
- Identifying and resolving network issues
- Optimising website performance using SEO
- Managing website content and e-mail marketing

3-month summer IT internship

Drivy - Carsharing app provider, London — *2017*

- Addressing employees' tech issues related to hardware and software
- Updating and maintaining virus protection software
- Configuring wide area networks (WAN) or local area networks (LAN)
- Installing new hardware and software systems or components
- Performing routine maintenance or standard repairs to networking components or equipment

ADDITIONAL EXPERIENCE

Online courses

- Neural Networks and Deep Learning (on coursera.org)
- Google IT Automation with Python Professional Certificate (on coursera.org)
- System Administratio and IT Infrastructure Systems (on coursera.org)
- Python for Data Science (on edX.org)

Youth club volunteer

M8S Youth Club, Nottingham — *2017 - today*

Helping children with learning disabilities and supporting them in activities such as indoor and outdoor games, cooking, reading, and on outings like hiking trips, bowling or canoeing

REFERENCES

References will be provided upon request