

Criterion E

Meeting the success criteria:

Success criteria	Result	Client Feedback (Appendix 2)
Users can login as either a counsellor or a student	Fully met	"I didn't have any problems with it. I got a few students to try it out, and they were able to create accounts and log in without any problem."
Students can schedule meetings and input details in a note section	Fully met	"For scheduling purposes, they also told me that it is very straightforward to use. ... it has all the features we talked about in the beginning."
Students can select tags relating to which universities they want to go to	Fully met	"..I can see every student that chose any university."
Counsellors and students can view all meetings in an "upcoming" list	Fully met	<p>"It was a very clear design, and I liked how the "upcoming" list was quite long, so I could see what is planned for the next couple of days."</p> <p>"So I think that while the one upcoming meeting on the main page is suitable for them, as they will not have as many meetings..."</p>
Counsellor can cancel meetings, with the student receiving a warning about the update	Fully met	"...the cancellation warning that shows up on their main page..."
Counsellors can search scheduled meetings based on the student and university	Fully met	<p>"The searching by student also proved to be quite useful, as I could look at how much time I have between meetings with students to prepare for the next one with them."</p> <p>"I have tried it out a bit, and it works very well, I can see every student that chose any university . But I expect to get a lot of use out of it when specific university deadlines come up. So then I can send reminders to the students wanting to apply to them."</p>

Recommendations for future improvement:

Client recommendations: **(Appendix 2)**

- Additional function, especially for the student interface
 - Eg. being able to view and change the meeting notes for all the meetings they have scheduled
 - Would help the student better manage all of their meetings
- Add status to meetings
 - The counsellor is able to confirm or deny meeting requests before they are added to the meeting list
 - Would help avoid miscommunications and unnecessary meeting cancellations

Other possibilities:

- Adding the possibility of multiple counsellors using the platform
 - Multiple counsellors have accounts
 - Students can choose which counsellor they want to have a meeting with when scheduling
 - So that the students can handle off of their guidance meetings in this platform

Word count: 336