# IT UNIVERSITY OF COPENHAGEN BIG DATA MANAGEMENT

## Scalable Data Processing

Yelp Reviews and Authenticity

September 19, 2023

#### 1 Introduction

#### Unlocking Insights from big data

In this assignment, we embark on an exciting expedition into the realm of Big Data, focusing on the exploration of large datasets<sup>1</sup>, and extracting meaningful insights from these. You will learn how to use some tools built to deal with large datasets in a distributed manner. The task will require a blend of your technical expertise, analytical acumen, and creative thinking to navigate through JSON files efficiently and extract actionable insights. You will harness the power of distributed computing (by using a Spark cluster) for proving hypotheses, uncovering hidden insights, and even predicting trends in data. So, fasten your seatbelts and prepare to embark on a data-driven adventure that will challenge your skills, expand your horizons, and empower you to harness the true potential of Big Data.

#### **Authenticity Study**

In 2019, an interesting study looked into the use of the term "authenticity" in Yelp reviews and how it was used to signal different characteristics from popular cuisines. The author claims that, for example, in Chinese and Mexican restaurants, the term "authenticity" was used to describe typically negative things like "dirty", "kitsch" or "cheap", where in Italian and French restaurants was used to signal high quality and delicious details. Thus, the author concludes that the use of the term "builds an authenticity trap where reviews reinforce harmful stereotypes".

The study was done by manually reading and classifying 20,000 reviews for restaurants in New York City. The dataset you will be using is vastly larger (6,685,900 reviews) and much more geographically diverse. We want to test the author's conclusions with this richer dataset, but reviewing the data manually would be just unfeasible. Luckily, you have access to distributed computing and your great skills.

<sup>&</sup>lt;sup>1</sup>The datasets are not huge, but big enough that working with them on a normal laptop would quickly become inefficient

#### 2 The Data

The data you will use is from the YELP ACADEMIC DATASET (documentation), a dataset of reviews and tips given by yelp users to business. The version of the dataset we are using takes up around 8 GB uncompressed and includes more than 6 million reviews.

The data is saved as JSON-files, which have been uploaded to UCloud. UCloud is a digital research environment hosted at The University of Southern Denmark (SDU) but accessible for all Danish Universities via WAYF. It provides data handling and analysis powered by a supercomputer that can handle computations and programs too time-demanding to run on a personal computer as example access to a HPC environment and other computing environments for software development, data engineering, big data analytics, machine learning, and artificial intelligence. UCloud also provides cloud data storage, which allows users to analyze and share data.

The JSON-files are:

```
FULL_PATH_NAME

2 /datasets/yelp/yelp_academic_dataset_business.json

131.9 M

3 /datasets/yelp/yelp_academic_dataset_checkin.json

389.9 M

4 /datasets/yelp/yelp_academic_dataset_review.json

G

5 /datasets/yelp/yelp_academic_dataset_tip.json

233.2 M

6 /datasets/yelp/yelp_academic_dataset_user.json

2.3

G
```

Reading files in Spark is done with the spark.read-module, which has methods for different file formats. You will have a template file to start working with, and some basic instructions for reading the files and looking at the data. Spark can read the files from the drive and convert them to in-memory DataFrames.<sup>2</sup>

### 3 Requirements and Hand-in

The assignment consists of three sections: In the first, you will create specific queries, to get familiarized with the data. In the second part you will have more freedom, and the objective is to try to answer high-level questions by querying the data and extracting insights. In the final part of the assignment, you will do some feature engineering and machine learning to arrive to some predictions.

The maximum length of the report should be six pages, including figures.

#### 3.1 Specific DataFrame Queries

Formulate the following queries using Spark DataFrames.

Note: do not use SQL queries, i.e., the spark.sql method. For example do not write:

```
business.sql('SELECT * FROM ... WHERE ...')
Instead use the "object-oriented" way like:
business.select('*').filter('...')
```

You are allowed to import functions from pyspark.functions.sql however

1. Analyze business.json to find the total number of reviews for all businesses. The output should be in the form of a Spark Table/DataFrame with one value representing the count.

 $<sup>^2\</sup>mathrm{Not}$  the same as Pandas DataFrames, but inspired by it.

- 2. Analyze business.json to find all businesses that have received 5 stars and that have been reviewed by 500 or more users. The output should be in the form of DataFrame of (name, stars, review count).
- 3. Analyze user.json to find the influencers who have written more than 1000 reviews. The output should be in the form of a Spark Table/DataFrame of user id.
- 4. Analyze review.json, business.json, and a view created from your answer to Q3 to find the businesses that have been reviewed by more than 5 influencer users.
- 5. Analyze review.json and user.json to find an ordered list of users based on the average star counts they have given in all their reviews. *Hint*: Do you actually need both DataFrames?

#### 3.2 Authenticity Study

The next questions should be answered using statistics found in the data. You are free to use the spark.sql method for this section.

#### 3.2.1 Data Exploration

Look in the data for the use of "authenticity language", as defined in the Eater New York article. These queries should include (but not be limited to) the following questions:

- What is the percentage of reviews containing a variant of the word "authentic"? How many reviews contain the string "legitimate" grouped by type of cuisine?
- Is there a difference in the amount of authenticity language used in the different areas? (e.g., by state, north/south, urban/rural)

**Note:** As part of answering this question, you could compute the full cube or rollup combining the location of the business and whether the review contains authenticity language, and use this to aggregate their counts per state and city.

Explain your exploratory approach. Explain the queries you formulate, the results you get and how they inform your further exploration.

#### 3.2.2 Hypothesis Testing

The hypothesis proposed in the article is that authenticity language is used to describe different characteristics for different cuisines (and by extension, makes it harder for non-white restaurant owners to enter the higher-end restaurant market).

• Can you identify a difference in the relationship between authenticity language<sup>3</sup> and typically negative words <sup>4</sup>, in restaurants serving south american or asian cuisine compared to restaurants serving european cuisine? And to what degree?

Explain your approach, assumptions and results. Explain how your queries actually answer the question. Think critically about your approach, its strengths and limitations. Note: You might have to be creative in using the categories feature/column for this task. Think about how they structured the data, perhaps adding new columns could help.

#### 3.3 Rating Prediction

We now want to build an ML model that predicts the rating of a certain restaurant given a user review. For this task you should use the MLlib library. Built on top of Spark, MLlib is a

<sup>&</sup>lt;sup>3</sup>words such as "authentic" or "legitimate" or their derived forms

 $<sup>^4</sup> like$  "dirty", "kitsch", "cheap", "rude", "simple" or similar

scalable machine learning library consisting of common learning algorithms and utilities, including classification, regression, clustering, collaborative filtering, dimensionality reduction, and underlying optimization primitives.

Your code should contain a set of (pre)processing steps, such as, but not limited to:

- splitting the dataset into training and test sets,
- extracting features from the reviews (think what features could potentially influence the ratings),
- training your model on the training set (e.g., SVM),
- and evaluating your model on the test set (with your metric of choice, e.g. MSE).

Explain your choices in each of the above steps. Explore the possibility of using authenticity language and location as features in your model. Does this improve the quality of your model? Remember to check out the MLLib documentation, and ask the TAs whenever in doubt.

#### 3.4 Suggested reading and useful links

- Spark 3.3.1 Quick Start (Remember to choose the python tab)
- Spark SQL Programming Guide (Much more detail)
- Architecture Overview of Cluster-based Spark
- The PySpark API Documentation for version 3.3.1 (Remember to always use the documentation for this version). Especially these modules will be useful to you (these are for the version 2.3.1, but they mostly work the same in v3.3.1):
  - DataFrame
  - Column
  - Spark SQL Functions
- MLlib: Apache Spark's scalable machine learning library
- A Tale of Three Apache Spark APIs: RDDs vs DataFrames and Datasets