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| econet\_support: @nyika\_thomas Hi ***Buddie***, we ***apologize*** for the ***experience***. May you kindly DM your ***mobile*** number, ***date*** and amount so we ***cancheck*** and assist. ^EC |
| econet\_support: @Shami\_Mlilo Hi ***Buddie***, we ***apologize*** for the ***experience***. May you kindly DM your ***mobile*** number, ***date*** and amount so we ***cancheck*** and assist. ^EC |
| econet\_support: @killieden Hi ***Buddie***, we ***apologize*** for the ***experience***. May you kindly DM your ***mobile*** number, ***date*** and amount so we ***cancheck*** and assist. ^EC |
| econet\_support: @MuggxT Hi ***Buddie***, we ***apologize*** for the ***experience***. May you kindly DM your ***mobile*** number, ***date*** and amount so we ***cancheck*** and assist. ^EC |
| econet\_support: @MaodzaPhilip Hi ***Buddie***, we ***apologize*** for the ***experience***. May you kindly DM your ***mobile*** number, ***date*** and amount so we ***cancheck*** and assist. ^EC |
| econet\_support: @hlokohlomhle Hi ***Buddie***, we ***apologize*** for the ***experience***. May you kindly DM your ***mobile*** number, ***date*** and amount so we ***cancheck*** and assist. ^EC |
| econet\_support: @KallonKT Hi ***Buddie***, how may we ***help*** you? ^EC |
| econet\_support: @BilqeesGwenzie Hi ***Buddie***, we ***apologize*** for the ***experience***. May you kindly DM your ***mobile*** number, ***date*** and amount so we ***cancheck*** and assist. ^EC |
| econet\_support: @twitcagan Hi ***Buddie***, we ***apologize*** for the ***experience***. May you kindly DM your ***mobile*** number, amount, ***date*** and meter number so we ***can*** ***check*** and assist. ^EC |
| econet\_support: @credentials90 Hi ***Buddie***, we ***apologize*** for ***experience***. May you kindly ***check***your DM for the ***response***. ^EC |
| econet\_support: @melissakarig Hi ***Buddie***, kindly ***check*** your DM for the ***response***. ^EC |
| econet\_support: @evemadhlazi Hi ***Buddie***, how may we ***help*** you? ^EC |
| econet\_support: @MtorasRob Hi ***Buddie***, we ***apologize*** for the ***experience***. May you kindly ***check*** your DM for the ***response***. ^EC |
| econet\_support: @LeonTChikowore ***Please*** ***note***that you ***bought*** $3 airtime. ^TFM |
| econet\_support: @\_miss\_lindah ***Please*** ***directmessage*** your ***mobile*** number and the ***details*** of the transaction so that we ***can*** assist. ^TFM |
| econet\_support: @nyika\_thomas ***Thank*** you for getting in ***touch*** Octavian, may you ***please*** ***send*** ***us***a ***direct*** ***message*** with your ***mobile*** number and ***details*** of the transaction so that we ***can*** assist. ^TFM |
| econet\_support: @melissakarig Hi ***Buddie***, may you kindly DM your ***mobile*** number, amount, ***date*** and a brief outline of the ***issue*** so we ***can*** ***check*** and assist. ^EC |
| econet\_support: @sir\_clemy Hi ***Buddie***, may you kindly DM your ***mobile*** number so we ***can*** ***check***and assist. ^EC |
| econet\_support: @Donly\_t Hi ***Buddie***, how may we ***help*** you. ^EC |
| econet\_support: @Mhofue01 May you ***please*** ***giveus*** more ***details*** ***on*** the transaction above so that we ***can*** further assist. ^DTM |
| econet\_support: @AyaMVP Hi @AyaMVP, ***pleasenote*** that we are ***working*** tirelessly to ***resolve*** the ***issue*** of images ***on*** the Twitter bundle. Whilst we ***fix*** the ***issue*** in ***question***, kindly ***buy*** a ***separate***data bundle ***on*** \*143# to ***view*** and ***uploadcontent***. ^FPM |
| econet\_support: @melissakarig Hi @melissakarig, we ***apologize*** for the ***experience***. ***Please*** DM ***us***your ***phone*** number, the recipient ***phone*** number, ***date*** and the amount. ^NMK |
| econet\_support: @chubbychicks9 @EcoCashZW Hi there! May you ***please*** DM ***us*** your ***mobile*** number, the ***date*** ***on*** which you ***purchased*** the bundles, and the ***type*** of bundles you ***purchased*** so that we may ***look*** into the matter and assist you. ^TBR |
| econet\_support: @silasmparadza Hi ***Buddie***. Our ***sincere*** ***apologies*** for the ***experience***. ***Take*** ***note***your query is been ***worked*** ***on*** and the amount ***willbe*** ***reversed*** ***back*** into your Ecocash wallet and you ***will*** ***receive*** Ecocash SMS notification. Any ***inconveniences*** ***caused*** is ***sincerely*** regretted. ^EC |
| econet\_support: @Jewels\_Zw Hi Nyasha, our ***apologies*** for the ***experience***. ***Please*** DM ***us*** your ***phone*** number, the amount as ***well*** as the recipient ***phone*** number. ^NMK |
| econet\_support: @masquilarstics Hi @masquilarstics, may you ***please*** confirm if you ***made*** a wallet to ***bank*** transaction from Ecocash to Cabs. ^DTM |
| econet\_support: @lotan219 Hi ***Buddie***, may you kindly DM your ***mobile*** number, ***date***, amount and a brief outline of the ***issue*** at ***hand*** so we ***cancheck*** and assist. ^EC |
| econet\_support: @LeonTChikowore Hie Leon, ***thank*** you for getting in ***touch***. May you ***pleasedirect*** ***message*** your ***mobile*** number so that we ***can*** ***check*** and assist you. ^TFM |
| econet\_support: @twitcagan Hi ***Buddie***, we ***apologize*** for the ***experience***. May you kindly DM your ***mobile*** number so we ***can*** investigate and assist with the ***issue***. ^EC |
| econet\_support: @SoulDeepZim Hi ***Buddie***, may you kindly DM your ***mobile*** number, ***date***, amount and a brief outline of the ***issue*** at ***hand*** so we ***cancheck*** and assist. ^EC |
| econet\_support: @Blessingmandik1 Hi @Blessingmandik1, our ***sincere*** ***apologies*** for the ***unpleasant*** ***experience***. ***Please*** DM ***us*** your ***phone***number, ***date*** as ***well*** as the recipient ***phone***number so that we ***can*** assist. ^NMK |
| econet\_support: @Tendai48814969 @econet Hie Tendai, may you ***please*** ***check*** your ***messages*** for our ***response***. ^TFM |
| econet\_support: @mimmie\_s Hi ***Buddie***, ***thank*** you for getting in ***touch***. We ***do*** ***value*** the feedback you ***provided*** and we have ***taken*** ***note*** of the ***issue*** you have highlighted. ***Thank*** you for the continued ***support***. ^EC |
| econet\_support: @likol\_maps Hi ***Whisper***, we ***apologize*** for the ***experience***. May you kindly DM your ***mobile*** number, amount, ***date*** and meter number so we ***can*** ***check*** and assist. ^EC |
| econet\_support: @Jimfy3 Hi ***Buddie***, ***thank*** you for ***providing*** the ***information***. Kindly ***note*** that we have ***engaged*** our Network Team for further assistance. Once the ***issue*** has been ***resolved***, you ***will*** ***be*** ***able*** to ***connect*** to our network. Any ***inconveniences*** ***caused*** is ***sincerely*** regretted. ^EC |
| econet\_support: @Jewels\_Zw Hi ***Buddie***, our ***sincere*** ***apologies*** for the ***experience***. Efforts are underway to have the amount ***reversed*** ***back*** into your Ecocash wallet and you ***will*** ***receive*** an Ecocash SMS notification. Any ***inconveniencescaused*** is ***sincerely*** regretted. ^EC |
| econet\_support: @stuk\_in\_the\_mud Hi ***Buddie***, the query is being ***looked*** into. Your funds ***will***definitely ***be*** ***reversed*** to your Ecocash wallet. We are so ***sorry*** for the ***delay***. ^TM |
| econet\_support: @mukarati\_p May you ***check*** your DM and ***provide*** the ***missing*** ***details***, for further assistance. ^TM |
| econet\_support: @AyaMVP Hi @AyaMVP. ***Pleasenote*** that we are ***working*** to ***resolve*** the ***issue***. In the ***mean*** ***time*** you may ***use*** the non-***dedicated***data bundles to ***view*** images. Our ***apologies*** for the ***inconvenience*** ***caused***. ^TBR |
| econet\_support: @trillmatic22 Hi ***Buddie***, our ***sincere*** ***apologies*** for the ***experience***. Efforts are underway to have the amount ***reversed*** ***back*** into your Ecocash wallet and you ***will*** ***receive*** an Ecocash SMS notification. Any ***inconveniencescaused*** is ***sincerely*** regretted. ^EC |
| econet\_support: @tonicmadax90 HI ***Buddie***, kindly ***check*** your DM for the ***response***. ^EC |
| econet\_support: @tarie85 @econetzimbabwe Hello there Paddington, have you ***tried*** to ***send*** ***STOP*** to 30440? ^TFM |
| econet\_support: @evemadhlazi ***Thank*** you for ***taking*** our ***call*** @evemadhlazi. ^NMK |
| econet\_support: @Mhofue01 Hi @Mhofue01, our ***apologies*** for the ***experience***. Kindly DM ***us*** the ***error*** ***message*** you are getting, the amount you ***want*** to transfer and your ***phone*** number. ^NMK |
| econet\_support: @risojeradi ***Thank*** you for the ***details***. ***Please*** restart your device and ***try*** now, we have refreshed your ***line***. ^TM |
| econet\_support: @credentials90 Our ***apologies*** for the ***delay*** @credentials90, you ***will*** ***receive*** an sms notification once the query has been ***resolved***. ^TM |
| econet\_support: @TinaDonzwa We are very ***sorry***for the ***delay*** Tina. The query ***resolution*** is ***still*** in ***progress***. Your funds ***will*** ***be*** ***reversed*** in due ***course***. ^TM |
| econet\_support: @masquilarstics Hello @masquilarstics, our ***sincere*** ***apologies*** for the ***experience***. Kindly DM your ***mobile*** number, ***date***of transaction, amount, ***bank*** ***name*** and ***bankaccount*** number for further assistance. ^GS |
| econet\_support: @Native\_Simba Hi Simba, our ***sincere*** ***apologies*** for the ***experience***. Kindly DM your ***mobile*** number, ***date*** of transaction and amount so that we may ***check*** and assist. |
| econet\_support: @FungaiChiposi We are ***happy***you were ***able*** to ***get*** assistance. ***Thank*** you for your continued ***support***. ^SLP |
| econet\_support: @TeejayHeart Hie Lawree, our ***apologies*** for your ***experience***. The bundles ***went***through. We are going to ***covert*** the bundles to ***voice*** airtime. ^TFM |
| econet\_support: @2996mkwena We are failing to ***get*** through. ***Please*** ***send*** ***us*** your ***alternative***number so that we ***can*** assist. ^TFM |
| econet\_support: @faniemasu Hie Fanie, may you ***please*** ***check*** your ***messages*** for our ***response***. ^TFM |
| econet\_support: @kundimich Hi ***Buddie***, kindly ***check*** your DM for the ***response***. ^EC |
| econet\_support: @MusunaBrian ***Noted*** with ***thanks***. |
| econet\_support: @ICANMADZIVA Hi ***Buddie***, may you kindly ***check*** your DM for the ***response***. ^EC |
| econet\_support: @chimondip ***Good*** ***day*** ***Patience***. ***Please*** ***note*** that we have forwarded your number to our ***support*** team so that they may ***convert*** the bundles to Whatsapp bundles with reference number: CSD\_20190515\_000960818. Once the matter has been rectified you ***will*** ***receive*** a notification. ^VM |
| econet\_support: @Smolliciouslyc1 Hi @Smolliciouslyc1, kindly ***check*** your DM for our ***response***. ^NMK |
| econet\_support: @the\_dimpled\_one @rukudzo\_addy @econetzimbabwe We are ***sorry***that you ***feel*** that way ***Buddie***. We have re-***engaged*** our technical ***support*** team and the query ***will*** ***be*** ***resolved*** at the earliest ***possibletime***. ^TM |
| econet\_support: @Smolliciouslyc1 Hello @Smolliciouslyc1, kindly DM ***us*** your ***mobile***number and the challenge you faced so that we ***can*** further assist. ^DTM |
| econet\_support: @mellisachiyangw Hi @mellisachiyangw, kindly ***check*** your DM and ***respond***. ^GS |
| econet\_support: @Gift\_ndlovu86 Hey ***Gift***. Our ***sincere*** ***apologies*** for the ***time*** it has ***taken*** before this ***issue*** has been ***resolved***. Kindly ***bear*** with ***us***as it is ***work*** in ***progress***. ^TBR |
| econet\_support: @moshendlovu\_ @EcoCashZW Hey @moshendlovu, our ***sincere*** ***apologies*** for the ***unpleasant*** ***experience***. We have ***noted*** that you indeed ***purchased*** $4 airtime ***on*** 14/05/2019 but the airtime was not credited. A ***reversal*** ***will***therefore ***be*** ***done*** at the earliest ***possible*** ***time***after reconciliations. ^TBR |
| econet\_support: @LarryTrusida Hey Larry. Our ***sincere*** ***apologies*** for the ***time*** it has ***taken*** before this ***issue*** has been ***resolved***. Kindly ***bear*** with ***us***as it is ***work*** in ***progress***. ^TBR |
| econet\_support: @HebGova05 ***Noted***, we are ***working*** ***on*** ***reversing*** the transaction. You ***willreceive*** a notification once the ***reversal*** is ***done***. ***Please*** ***expect*** the ***reversal*** to ***be*** ***processed*** within 72 hours. ^TFM |
| econet\_support: @Shami\_Mlilo Hie Shamiso, may you ***please*** ***direct*** ***message*** your ***mobile*** number and the ***type*** of transaction so that we ***can*** assist. ^TFM |
| econet\_support: @fundychiggs Hi ***Buddie***, Yes the bundle does ***work***. If you are facing any challenges, kindly DM your ***mobile*** number, device ***name*** and bundle ***value*** so we ***can*** ***check*** and assist. ^EC |
| econet\_support: @TinaDonzwa ***Sorry*** about the ***delay*** Tina, we are ***working*** ***on*** ***ensuring*** that the ***issue*** is ***resolved***. ***Please*** ***bear*** with ***us***. ^TFM |
| econet\_support: @mtapfuma73\_mary Hie Mary, may you ***please*** ***check*** your ***messages*** for our ***response***. ^TFM |
| econet\_support: @lebirdchief Hi ***Buddie***, we ***apologize*** for the ***experience***. Kindly ***note*** we have ***engaged*** our ***Support*** Team for investigation and further assistance. Any ***inconveniences*** ***caused*** is ***sincerely*** regretted. ^EC |
| econet\_support: @PastorOJeddy Hie Pastor O, ***apologies***! May we ***know*** your ***bank*** and the ***errormessage*** you are getting. ^TFM |
| econet\_support: @EastA\_M Kindly ***visit*** My Web ***Self***-***Care***: <https://t.co/RpBosZVAlN> so as to monitor your WhatsApp bundle ***usage***. ^TM |
| econet\_support: @KallonKT Hi @KallonKT, our ***apologies*** for the ***unpleasant*** ***experience***. Our ***support*** team is ***currently*** ***working*** ***on*** ***resolving***the ***issue***. In the meantime, you ***can*** ***alternativelypurchase*** data bundles to ***view*** images. ^NMK |
| econet\_support: @rukudzo\_addy @econetzimbabwe Hey Rukudzo, our ***apologies*** for the ***unpleasant*** ***experience***. May you DM the reference code so that we ***can*** ***make*** a ***follow*** up ***on*** the query. ^TM |
| econet\_support: @PTChimusoro Hi @PTChimusoro, kindly ***note*** that the Econet LTE ***mobile*** WiFi device fully ***functions*** when ***using*** an Econet ***line*** as it was designed to ***be*** ***compatible*** with Econet ***lines***. ^NMK |
| econet\_support: @Smolliciouslyc1 @EcoCashZW Kindly ***refer*** to your DM for the ***response***. We are ***working*** tirelessly to ***resolve*** the ***issue***. ^TM |
| econet\_support: @melissakarig Hi @melissakarig, may you ***please*** DM ***us*** your ***mobile*** number and the ***date*** you ***purchased*** your airtime so that we ***can*** further assist. ^DTM |
| econet\_support: @KeHwara Hi @KeHwara, ***pleasenote*** that bundles were credited into the number you ***provided*** above. ^DTM |
| econet\_support: @MukonoJoseph1 Hi @MukonoJoseph1, our ***apologies*** for the ***unpleasant*** ***experience***. ***Please*** DM ***us*** your ***phone***number, the recipient ***phone*** number, ***date*** and the amount. ^NMK |
| econet\_support: @TigerWings11 Hello Tafadzwa, kindly DM ***us*** the ***details*** of the transaction so that we ***can*** ***look*** into the matter and have it rectified. ^VM |
| econet\_support: @TigerWings11 @malatexy @econetzimbabwe Hey Tafadzwa, we are so ***sorry***about that. May you DM a ***detailed*** ***account*** of your query so that we ***can*** ***look*** into it. ^TM |
| econet\_support: @MarkMotmarks Hello ***Mark***, kindly clarify the ***promotion*** that you are referring to. ***Back*** in January, we had the 50/50 ***Promotion***and ***right*** now there is the Chaka-Chaya neEcoCash! Ziyawa kuEcoCash ***Promotion***. ^TM |
| econet\_support: @taqueJ\_ Hi @taqueJ\_, kindly DM your ***mobile*** number, transactions dates, amounts, ***method*** of payment and the ***receiving*** number for further assistance. ^GS |
| econet\_support: @RoyGono Hey @RoyGono, we are ***working*** ***on*** ***resolving*** the ***issue***. ***Please*** ***bear*** with ***us***, we ***will*** notify once the ***issue*** has been ***resolved***. ^GS |
| econet\_support: @mr\_josh\_wick Hi ***Josh***, we are ***glad*** that you were ***able*** to ***get*** assistance. ***Thank***you for your continued ***support***. ^SLP |
| econet\_support: @pefive Hi Petros, to opt-***out***, ***send*** a ***message*** with the ***word*** ***STOP*** to 30440. ^TAM |
| econet\_support: @GannieZigwa Hie @GannieZigwa, ***thank*** you for getting in ***touch***. May you ***pleasedirect*** ***message*** your ***mobile*** number so that we ***can*** assist. ^TFM |
| econet\_support: @tpmakoni Hi ***Buddie***, we ***apologize*** for the ***experience***. ***Thank*** you for ***providing*** the requested ***information***. We have ***engaged*** our ***Support*** Team for assistance and the reference ID is: CSD\_20190515\_000961672. Once the ***issue*** has been ***resolved*** you ***will*** ***receive*** an SMS notification. ^EC |
| econet\_support: @TadiwaChantelle Hi ***Buddie***, for all Econet Zimbabwe ***related*** queries, ***message*** ***on***WhatsApp: <https://t.co/lRvzKdtFvj.> However you ***can*** DM your ***mobile*** number, device ***name*** and the challenge you are facing so we ***can*** ***check*** and assist. ^EC |
| econet\_support: @know\_zipho Hie Kalangabae, may you ***please*** ***direct*** ***message*** your ***mobile***number and the ***details*** of the transaction so that we ***can*** assist. ^TFM |
| econet\_support: @MusunaBrian Hi Brian, may you kindly ***check*** your DM for the ***response***. ^EC |
| econet\_support: @Esiemanh ***Thanks*** for ***providing***the ***details*** Esie. Kindly ***check*** your DM for the ***response***. ^TM |
| econet\_support: @Smolliciouslyc1 Kindly DM ***us***your ***mobile*** number and the challenge you faced so that we ***can*** further assist. ^DTM |
| econet\_support: @nigelvambe Hello Nigel, may you ***please*** ***check*** your inbox for our ***response***. ^DTM |
| econet\_support: @KeHwara May you ***check*** ***out***your DM for the ***response***. ^TM |
| econet\_support: @VeeMasi Hi @VeeMasimay, we apologise for the ***experience***. May you ***please*** ***send***the ***message*** ***STOP*** to 30440 to opt ***out*** of the ***promotional*** ***messages***. ^DTM |
| econet\_support: @chewmela @EcoCashZW Hello Simbarashe, may you ***send*** your ***mobile*** number and the ***full*** reference code, for further assistance. Our ***apologies*** for the ***inconvenience***. ^TM |
| econet\_support: @Smolliciouslyc1 Our ***apologies***for the ***inconvenience*** ***Buddie***. May you DM your ***mobile*** number, recipient's ***mobile*** number and ***date*** of ***purchase*** ***do*** that we ***can*** assist you. ^TM |
| econet\_support: @craigytzim Hi @craigytzim, may you ***please*** DM ***us*** your ***mobile*** number and ***furnish*** ***us*** with more ***details*** ***on*** the challenge you faced, so that we ***can*** further assist. ^DTM |
| econet\_support: @sirlinn4d Hi @sirlinn4d, ***thank***you for letting ***us*** ***know*** of the challenge. ***Please***DM ***us*** your ***phone*** number, the amount as ***well*** as the recipient ***phone*** number. ^NMK |
| econet\_support: @TigerWings11 May you ***check***your DM for the ***response***. ^TM |
| econet\_support: @MusunaBrian Hi @MusunaBrian, our ***apologies*** for the ***experience***. Kindly DM ***us***your ***phone*** number and the ***date*** for further assistance. ^NMK |
| econet\_support: @MafaroDexter Our ***apologies*** for the ***experience*** @MafaroDexter. ***Thanks*** for ***taking***our ***call***. ^TM |
| econet\_support: @taqueJ\_ Hi @taqueJ\_, we ***apologize*** for the ***experience***. Kindly DM ***us*** your ***mobile*** number, the recipient number, transaction ***date*** and the amount of airtime you ***purchased*** for further assistance. ^GS |
| econet\_support: @FungaiChiposi Hi Fungai, you are ***welcome***. ***Thank*** you for your continued ***support***. ^SLP |
| econet\_support: @KagunaPhillip Hi @KagunaPhillip. Our ***apologies*** for the ***experience***. Kindly ***note*** that we have re-***engaged*** our technical team for assistance with the ***issue***. We ***will*** update as ***soon*** as we ***get*** a ***response***. ^TAM |
| econet\_support: @NyikaSilence Hey @NyikaSilence! We ***value*** and ***appreciate*** your feedback. ***Thank***you for your ***support***. ^WS |
| econet\_support: @Manjonjoh Hie ***Pasture***, may we ***know*** when this ***happened***. ^TFM |
| econet\_support: @Arshford\_ Hie Ashford, ***thank***you for getting in ***touch***. We are attending to the ***issue***. ^TFM |
| econet\_support: @KrisTop96104024 Hie Kris, ***thank*** you for getting in ***touch***. ***Please*** ***note*** that we are ***working*** ***on*** ***restoring*** ***full*** ***service*** ***on*** the bundle. ^TFM |
| econet\_support: @Mhofue01 We are ***glad*** all is ***well***now. |
| econet\_support: @oziousylvester ***Good*** ***day*** Mr O.S, we ***sincerely*** apologise for the ***unpleasantexperience***. Kindly DM ***us*** your ***experience*** so that we ***can*** ***look*** into the matter and assist you accordingly. ^VM |
| econet\_support: @SoulDeepZim Hello @SoulDeepZim, kindly ***share*** with ***us*** your ***experience*** so that we ***can*** ***look*** into the matter and have it rectified. ^VM |
| econet\_support: @Rogue\_DjZim Kunjani @Rogue\_DjZim. Yes, we are ***able*** to ***convert*** an inactive bundle to a bundle of your ***choice***. Kindly DM your ***mobile*** number, amount and the ***type*** of bundle so that we ***can*** assist. ^TM |
| econet\_support: @MichelleMuviri2 Hey @MichelleMuviri2, the ***Customer*** ***Care*** helpline is up and ***running***, ***sorry*** for any ***inconveniencecaused***. May you ***provide*** a ***detailed*** ***account*** of your query so that we ***can*** assist ***on*** this platform. ^TM |
| econet\_support: @MarkMotmarks It's the The Chaka-Chaya neEcoCash, Ziyawa kuEcoCash ***promotion***. You ***can*** ***check*** your ***points*** by dialing \*151\*300#. You simply transact and ***earn*** ***points***and ***stand*** a ***chance*** to ***WIN*** in a ***draw***. ^TM |
| econet\_support: @mukarati\_p Kindly ***check*** ***out***your DM for the ***response***. ^TM |
| econet\_support: @decepticon\_2000 Hello @decepticon\_2000, ***please*** ***note*** that you ***exhausted*** the data bundles that you ***bought***yesterday at 19:36. Kindly ***visit***<https://t.co/vNPJddkqfx> so as to monitor your data ***usage***. ^TM |
| econet\_support: @BopeThomas @EcoCashZW Hello ***Buddie***, ***please*** ***check*** your DM for the ***response***. ^TM |
| econet\_support: @tnyaromba Hi Tinashe, ***pleasecheck*** your inbox for our ***response***. ^DTM |
| econet\_support: @grey\_\_steve Hello Grey, our ***apologies*** for the ***inconvenience***. ***Please*** DM your ***mobile*** number and the intended data bundle and airtime amount so that we ***can*** assist accordingly. ^TM |
| econet\_support: @edwindiara Hi @edwindiara our ***apologies*** for the ***unpleasant*** ***experience***. Our ***support*** team is ***working*** ***on*** ***resolving*** the ***issue***. Should you ***face*** challenges, you ***can*** ***alternativelypurchase*** data bundles to ***view*** images in the meantime. ^NMK |
| econet\_support: @tinashechidz Hi @tinashechidz, yes our ***self***-***service*** team does for the ***completion***of the registration ***process***. ^NMK |
| econet\_support: @Marlozi Hey @Marlozi, you ***canuse*** the WiFi bundles when you are in an Econet WiFi ***covered*** ***area***. ***Go*** to your ***Play***/App ***Store*** and download the Econet WiFi Zone application so that you ***will*** ***be*** ***able*** to ***check*** the locations that are ***covered***. ^TM |
| econet\_support: @Narb541 Hi ***Buddie***, we ***apologize*** for that. Kindly ***bear*** with ***us*** as our technical team is ***working*** to ***resolve*** the ***issue***. ^SLP |
| econet\_support: @silasmparadza Hi @silasmparadza, kindly let ***us*** ***know*** the challenges that you are facing and we ***will*** happily assist. ^SLP |
| econet\_support: @GannieZigwa ***Sorry*** for the ***delay***. We are attending to it. ^TFM |
| econet\_support: @realromeus Hie Globetrotter ***thank*** you for getting in ***touch***. We are ***working*** ***on***the ***issue*** ***ensuring*** that you are ***able*** to ***view*** them. In the meantime, you ***can*** ***use*** ***normal*** data bundles to ***view*** media. ^TFM |
| econet\_support: @zimbozerp Hie Sanchez, may you ***please*** ***direct*** ***message*** your ***mobile*** number and handset ***type*** so that we ***can*** assist. ^TFM |
| econet\_support: @Mandisilacoste1 The sim ***card*** is data ***ready***. May you ***please*** ***send*** the ***work*** Manual Settings to 111 to ***receive*** settings for your ***phone***. ^TFM |
| econet\_support: @tarie85 ***Please*** ***try*** and advise. ^TFM |
| econet\_support: @Blessingmandik1 ***Noted***, we are ***looking*** into it. ^TFM |
| econet\_support: @twitcagan Hi ***Buddie***, our 111 platforms ***get*** ***congested*** at ***times*** and we ***apologize*** for the ***experience*** you had trying to ***contact*** ***us***. However you ***can*** ***get*** in ***touch*** with ***use***via our web-***chat*** platform <https://t.co/66u6VFCqCf> for ***faster*** ***responses***. ^EC |
| econet\_support: @amukarwi Hello Shawn, may we have your ***mobile*** number in our ***direct*** ***messages***so that we may assist. ^TFM |
| econet\_support: @Charmieku Hi ***Buddie***, our ***support*** team is ***working*** tirelessly to ***finish*** the ***upgrade*** and ***restore*** YoMix ***services***. We ***will***advise you once the ***service*** is ***restored***. Any ***inconvenience*** ***caused*** is ***sincerely*** regretted. ^EC |
| econet\_support: @luludimples Hello ***Princess***, kindly ***check*** your DM for our ***response***. ^VM |
| econet\_support: @Smolliciouslyc1 Hey ***Buddie***, we ***sincerely*** apologise for the ***unpleasantexperience***. Kindly ***note*** that the ***reversal*** was ***processed*** ***on*** your Ecocash ***account*** today at 1243 hours. Any ***inconvenience*** ***caused*** is deeply ***regrettable***. ^VM |
| econet\_support: @HebGova05 Hello ***Father***. We ***sincerely*** apologise for the ***unpleasantexperience***. Kindly ***provide*** ***us*** with the following ***details***: •Full ***name***, surname and identification number •Your ***Mobile*** number •Your ***Bank*** and ***Bank*** ***account*** number •Date of transaction. ^VM |
| econet\_support: @Jewels\_Zw Hi Nyasha, we have followed you. You ***can*** now DM ***us*** the ***details***. ^NMK |
| econet\_support: @luludimples Hi ***Princess***, ***thank***you for bringing this to our ***attention*** and we ***will***aim to ***be*** ***better***. ^NMK |
| econet\_support: @Blessingmandik1 Hi @Blessingmandik1, we have followed. You ***can*** now DM the ***details***. ^NMK |
| econet\_support: @partson64612533 @MrBigz87 @EcoCashZW Hey Partson, we have spoken to the ***customer*** and his query is being rectified. Should you have any other enquiries, ***visit*** My Web SelfCare: <https://t.co/vNPJddkqfx> to log your query. ^TM |
| econet\_support: @stuk\_in\_the\_mud ***Please*** ***beassured*** that the query ***resolution*** is ***still*** in ***progress***. You ***will*** definitely ***receive*** your funds in due ***course***. ^TM |
| econet\_support: @evemadhlazi Hello @evemadhlazi, we are ***sorry*** for the ***inconvenience***. ***Please*** DM the ***date*** of transaction and the ***method*** of ***purchase***, for further assistance. ^TM |
| econet\_support: @malatexy @econetzimbabwe May you DM your ***mobile*** number, handset ***type***, exact location and ***date*** when ***problem*** started so that we ***can*** ***be*** ***able*** to assist. ^TM |
| econet\_support: @MarkMotmarks The Chaka-Chaya neEcoCash, Ziyawa kuEcoCash ***promotion*** is ***back***, with over $1million worth of prizes. You ***cancheck*** your ***points*** by dialing \*151\*300#. May you ***visit*** this ***link*** <https://t.co/1011d1GPab> so as to ***get*** more ***insight*** about this ***promotion***. ^TM |
| econet\_support: @jhm1902 Hey Jackson, kindly ***note*** that all pricing is ***approved*** by the regulatory ***board*** before they are ***implemented***. ***Please*** ***be***advised that Kwese iflix and all Econet ***products*** ***do***not ***charge*** you for the ***advertising*** ***done*** ***on***Econet sim ***cards***. ^VM |
| econet\_support: @TinaDonzwa Hi @TinaDonzwa, may you ***please*** DM ***us*** your ***mobile*** number and query reference number so that we ***can*** further assist. ^DTM |
| econet\_support: @AVBG5 Hey ***Buddie***, we ***sincerely*** apologise for the ***unpleasantexperience***. Kindly DM ***us*** your ***mobile*** number, the number of the ***sender*** and the amount that was ***sent*** to you. ^VM |
| econet\_support: @TinasheLuwisi DM is ***short*** for ***direct*** ***message***, and it is ***used*** to ***send*** a private ***tweet*** to a ***person*** you are following. ^TM |
| econet\_support: @malatexy @econetzimbabwe Hi Irene, tineurombo naizvozvo. May you ***please*** let ***us*** ***know*** the exact challenge you are facing ***on*** our network, i.e data, calls or SMS, so that we ***can***assist you. ^TM |
| econet\_support: @KeHwara Hey @KeHwara, ***apologies*** for the ***inconvenience***. ***Please*** DM your ***mobile*** number, the number that you were ***purchasing*** for, ***date*** and the ***method*** of payment (ecocash or airtime) for further assistance. ^GS |
| econet\_support: @masquilarstics Hi @masquilarstics, kindly ***refer*** to your DM for our ***response***. ^SLP |
| econet\_support: @zola\_wemafresh @LMahlanganise Hi ***Buddie***, our ***apologies*** for the ***experience***. Kindly ***provide*** the ***date*** of ***purchase***so that we may ***check*** and assist. ^SLP |
| econet\_support: @tynoehkay Hi @tynoehkay, we ***apologize*** for the ***experience***. ***Please*** DM your ***mobile*** number, the ***receiving*** number, ***date*** and transaction amount so that we may assist you. ^GS |
| econet\_support: @beaugoss\_zw ***Please*** ***refer*** to your DM for our ***response***. ^SLP |
| econet\_support: @takumsabayana Hi ***Buddie***, kindly let ***us*** ***know*** the bundles that you are referring to so that we may ***check*** and assist. ^SLP |
| EcoCashZW: @gmuchemwa81 @econet\_support @CBZHoldings ***Please*** ***check*** your DM for our ***response***. ^DJS |
| econet\_support: @EChiwenga Hi Edson. May you ***please*** ***send*** ***us*** a ***direct*** ***message*** with your ***mobile***number, the receiver's number, and the ***date*** ***on***which you ***made*** the ***purchases*** so we ***can*** assist you further. ^TBR |
| \_Dingz: @econet\_support Haaaa you ***guys***challenges everyday here? And my other request? How ***do*** you register for ***automatic*** bundle renewal? |
| econet\_support: @lamec\_sungayi Hi Troll, kindly ***check*** your DM for our ***response***. ^TAM |
| econet\_support: @nompilo\_simanje Hi Nompilo, kindly ***check*** your DM for our ***response***. ^TAM |
| econet\_support: @Alycejo85256397 Hie @Alycejo85256397, may you ***please*** ***directmessage*** your ***mobile*** number and handset ***type*** so that we ***can*** assist. ^TFM |
| econet\_support: @GeeGold21 Hie Gee ***Gold***, we are ***sorry*** for the ***delay***. We are attending to your request. ^TFM |
| econet\_support: @2996mkwena Hi Vengai, may you kindly DM your ***mobile*** number and ***full*** ***name***so we ***can*** ***check*** and assist. ^EC |
| gmuchemwa81: @EcoCashZW @econet\_support @CBZHoldings ***Please*** ***guys*** are you ***really*** ***serious***. I am ***got*** so ***frustrated*** by your snail-pace in ***resolving*** this ***issue*** and ***reversing*** my ***money***. Seriously since 9 May to ***date*** you are telling me you are ***still*** ***resolving***? |
| econet\_support: @MukonoJoseph1 You are ***welcome*** Mukono, ***Enjoy*** the ***rest*** of your ***day***. ^VM |
| econet\_support: @silasmparadza ***Good*** ***day***Hammurabi, kindly ***check*** your DM for our ***response***. ^VM |
| econet\_support: @Mhofue01 Hi Mhofue, we ***apologize*** for the ***experience***. May you kindly ***try***now. ^EC |
| econet\_support: @AntonyK51478107 Makadii @AntonyK51478107, tine hurombo zvikuru naizvozvo. May you DM your ***mobile*** number, ***date***of transaction and ***bank*** ***account*** number so that we ***can*** ***make*** a ***follow*** up ***on*** your query. ^TM |
| EcoCashZW: @gmuchemwa81 @econet\_support @CBZHoldings We apologise ***on*** the ***delay*** to ***resolve*** your query, Boss. We are ***working*** ***on*** it as we speak.^TMM |
| econet\_support: @Ruvimbo\_G Hi Rue, we have followed you. Kindly DM the amount, the ***date*** and the ***phone*** number so that we ***can*** assist. ^NMK |
| Jewels\_Zw: @econet\_support i ***tried*** ***buying*** airtime ***using*** ecocash ***last*** ***night*** but the transactions did not ***go*** through. You ***took*** my $2 without giving me airtime. Kindly credit my ecocash wallet with the $2 you ***took*** from me. My number is 0776785862 |
| econet\_support: @vashlex Hello @vashlex, kindly ***check*** your DM for our ***response***. ^DTM |
| econet\_support: @TreAbraham May you ***pleasecheck*** your DM for our ***response***. ^DTM |
| gmuchemwa81: @EcoCashZW @econet\_support @CBZHoldings How many hours ***do*** you ***guys*** to ***resolve*** such ***issues***. when i called ***on*** 9 May i was ***told*** they escalated the ***issue*** to your technical department and ***takes*** 72 hrs to ***resolve***. And now 5 ***days*** later you ***give*** me the same ***response***. ***Please*** ***stop*** ***taking*** clients for granted |
| econet\_support: @KeHwara Hi ***Buddie***, kindly DM your ***mobile*** number, recipients number and ***date***of transaction for further assistance. ^SLP |
| econet\_support: @taqueJ\_ Hi @taqueJ\_, kindly ***check*** your DM for our ***response***. ^GS |
| EcoCashZW: @DrumNgoma @econet\_support @stewardbank Our ***apologies*** for the ***delayedresolution*** of the ***issue*** @DrumNgoma. We have ***made*** a ***follow*** up with ***regards*** to the ***issue*** and we ***will*** ***get*** ***back*** to you as ***soon*** as we ***get***feedback. ^DJS |
| \_Dingz: @econet\_support how ***do*** you register for ***automatic*** bundle renewal? |
| MusunaBrian: Ko nhai @econet\_support I ***purchased*** a data bundle just re $2.50 but I have $7 ***missing*** from my @EcoCashZW. Ndipeiwo mari yangu amana @craigytzim |
| econet\_support: @bothiey Hi Bothwell, kindly ***send***the ***word*** 'stop' to 30440. ^SLP |
| EcoCashZW: @DrumNgoma @econet\_support @stewardbank Hi @DrumNgoma. ***Apologies*** for the ***delayed*** ***response*** ***buddie***. Kindly confirm the dates when the funds were deducted as EcoCash Kashagi loan repayments so that we may ***engage***our technical team for assistance. ^DJS |
| econet\_support: @RoyGono Hi @RoyGono, we ***apologize*** for the ***delay***. Kindly ***note*** that the ***issue***is ***still*** ***work*** in ***progress***. ^SLP |
| chimondip: @econet\_support hi i mistakenly ***bought*** an instagram weekly ***bouquet*** instead of whatsapp. ***Please*** may you ***convert*** for me to whatsapp <https://t.co/9vVrWRy4by> no is 0772830756 |
| econet\_support: @silasmparadza Hi ***Buddie***, kindly let ***us*** ***know*** the challenges that you are facing for further assistance. ^SLP |
| econet\_support: @BilliartM Hi Mike, ***thank*** you for the ***positive*** feedback. ^SLP |
| econet\_support: @VanchoTigs Hi @VanchoTigs, if you are facing any ***reversal*** challenge, ***please*** let ***us*** ***know*** and we ***will*** gladly assist you. ^GS |
| econet\_support: @pefive Anytime Petros. ***Stayinspired***. ^TBR |
| econet\_support: @realonlycarter Hi @realonlycarter. May you ***please*** ***send*** ***us*** a ***directmessage*** with your ***mobile*** number, and the ***dateon*** which you ***received*** the funds so we ***can*** assist you further. ^TBR |
| gmuchemwa81: @econet\_support ***Please*** ***guys*** are you ***really*** ***serious***. I am ***got*** so ***frustrated*** by your snail-pace in ***resolving*** this ***issue*** and ***reversing***my ***money***. Seriously since 9 May to ***date*** you are telling me you are ***still*** ***resolving***? |
| econet\_support: @silasmparadza Not ***really*** a ***good*** ***experience*** @silasmparadza! Kindly DM the transaction ***details*** so that we may further assist. ^WS |
| econet\_support: @georgezimani Hi there @georgezimani, may you kindly ***try*** transacting again. If you ***face*** any challenges, DM ***us*** your ***phone*** number and ***error*** ***message*** that you ***get***. ^TAM |
| nompilo\_simanje: @econet\_support @Manjonjoh As you ***do*** so ***please*** ***get*** ***back*** to me as ***well*** |
| econet\_support: @faniemasu Hi Fanie, we ***apologize*** for the ***late*** ***response***. May you kindly ***check*** your DM. ^EC |
| econet\_support: @lamec\_sungayi Hi ***Buddie***, we ***apologize*** for the ***experience***. Kindly ***note*** that your query is been attended too. ^EC |
| GannieZigwa: @econet\_support I ***sent*** you a DM but there is no ***respond*** |
| econet\_support: @Talentkandz Hie ***Talent***, may you ***please*** ***direct*** ***message*** your ***mobile*** number and the ***correct*** number so that we ***can*** assist you. ^TFM |
| econet\_support: @GudoGuru5 Hie Gudo Guru, may you ***please*** ***direct*** ***message*** your ***mobile*** number so that we ***can*** assist. ^TFM |
| realromeus: @econet\_support Hello. ***Will*** I ***be*** ***able***to ***view*** ***pictures*** ***using*** your ***new*** Twitter ***bouquet*** |
| econet\_support: @jaynse Hi George, may you kindly ***check*** your DM for the ***full*** ***response***. ^EC |
| econet\_support: @Watson\_Mahohoma Our team is ***working*** to ***fix*** this as ***soon*** as ***possible***. ***Sorry***again for any ***inconvenience*** this may ***be*** ***causing***. ^TFM |
| EChiwenga: @econet\_support @NakosRonnie ***Can***you ***please*** ***help*** me ***on*** my ecocash ***issue*** I ***tried*** to ***recharge*** but it said external what what but my ***balance*** has been deducted by 9 dollars |
| EChiwenga: @econet\_support Was trying to reacharge someone's ***phone*** ***using*** ecocash but it said there is a connection ***error*** I ***tried*** 3 ***times***and ok only to realise my ***balance*** has been deducted 9 dollars |
| lebirdchief: @econet\_support An ***entire*** week, while being ***charged*** daily? Any ***inconveniencecaused*** is ***sincerely*** regretted ***😂😂*** |
| ndlovu\_ncedile: @econet\_support So does this ***mean*** I ***lost*** ***out*** |
| econet\_support: @lotan219 Hie Lovemore, may you ***please*** ***direct*** ***message*** your banking ***details***as requested earlier so that we ***can*** assist. ^TFM |
| tarie85: @econet\_support @econetzimbabwe No I haven't becoz i ddnt ***know*** that. If only you ***advertised*** that as much as you ***do*** your other ***products***. And again why ***do*** i have to request you to ***stop*** supplying a ***service*** i never requested in the ***first*** ***place***? |
| tpmakoni: @econet\_support ***Someone*** ***send*** me 15USD airtime from abroad but my ***account*** was credited with 15 RTGS. What ***rate*** are you ***using***? Is 1 USD = 1 RTGS? The ***money*** was ***send*** ***on***0773425518 |
| kundimich: @econet\_support ***please*** ***respond*** to DM |
| econet\_support: @tpmakoni Hie Tendai, you ***can***DM ***us*** now for assistance. ^TFM |
| econet\_support: @vasanhanga We are ***glad*** all is ***well*** now. ^TFM |
| tpmakoni: @econet\_support ***please*** DM me I am not ***happy***. My USD airtime was ***converted*** ***on*** a 1:1 ***basis*** as if 1 USD = 1 RTGS |
| econet\_support: @Chie\_Zumbika Hi Flo, we ***apologize*** for the ***experience***. May you kindly DM your ***mobile*** number, device ***name*** and location so we ***can*** ***check*** and assist. ^EC |
| econet\_support: @Ruvimbo\_G You are ***welcome***Rue ***😉***. ^VM |
| TinaDonzwa: @Chynadollzw @econet\_support So now they’ve ***bought*** more ***time*** with this ***nonsensemessage*** but ***still*** no ***reversal*** Hanzi in 24-48hrs ***🤔🤔*** @EcoCashZW and @econet\_support are the ultimate matsotsi I ***might*** never ***get*** this ***moneyback*** you’re ***right*** Vanessa <https://t.co/LQ64YTuymx> |
| econet\_support: @chimondip You are ***welcomePatience***. ^VM |
| lebirdchief: @econet\_support @econetzimbabwe @econet\_support @econetzimbabwe so, you're just going to ***ignore*** me and ***keep*** ***taking*** my ***money***. Been almost a week now and I'm being ***charged***almost daily. |
| econet\_support: @tonicmadax90 Hi @tonicmadax90, kindly ***check*** your DM for our ***response***. ^DTM |
| econet\_support: @\_miss\_lindah Hey ***Beautiful***, kindly ***note*** that ***branches*** usually have a ***site***manager, however, he/she ***might*** not ***be*** ***available***due to ***company*** ***business***. ***Please*** ***note*** that you may ***share*** the ***issue*** you ***might*** ***be*** facing through our DM and we ***will*** gladly assist you. ^VM |
| stewardbank: @chewmela @econet\_support @EcoCashZW Hepii ***day*** Simbarashe. Our ***sincereapologies*** for the ***delay*** and ***experience*** you had with ***us***. Kindly ***allow*** ***us*** to ***follow*** up ***on*** your query and advise ***on*** the feedback. ^GM |
| econet\_support: @Mandisilacoste1 Hie @Mandisilacoste1, may you ***please*** DM ***us*** your ***mobile*** number and the device that you are ***using***so that we ***can*** further assist. |
| econet\_support: @Rogue\_DjZim Sharp Khiwa. Kindly ***check*** your DM for the ***response***. ^TM |
| lebirdchief: @econet\_support You ***know*** I'm getting ***charged*** daily for this ***nonsense***? <https://t.co/YUysY4sXVG> |
| credentials90: @econet\_support You ***do*** ***know*** you also said that ***two*** ***days*** ago! |
| econet\_support: @kevkau ***Sorry*** for the ***delayBuddie***. May you also DM the sender's ***mobile***number, for further assistance. ^TM |
| MusunaBrian: @tcnyadutu @econet\_support @EcoCashZW @craigytzim Cde I ***paid*** for $2.50 and I had a further $7 ***missing***. #iwantmymoneyback |
| evemadhlazi: @econet\_support Hie i ***bought*** data daily bundle for $2.50 and it ***charged*** me twice how ***do*** i ***get*** the other 2.50 ***back*** |
| the\_dimpled\_one: @econet\_support @rukudzo\_addy @econetzimbabwe ***Please*** ***do*** not ***be*** ***condescending***. These are not my mere "feelings". These are facts. ***Return*** my ***money*** and then we ***can*** ***be*** "***Buddies***". ***Thanks***. |
| Mandisilacoste1: @econet\_support How Econet need ***internet*** ***activation*** for my econet sim |
| partson64612533: @econet\_support @MrBigz87 @EcoCashZW May you pliz assist 0779131882 may you pliz assist has ***issues*** with his ecocash ***account*** |
| stuk\_in\_the\_mud: @econet\_support You're ***working*** tirelessly, you're investigating the matter, you're ***looking*** into the query... You're ***sorry*** for the ***bad*** ***experience***, you're ***sorry*** for the ***delay***. Too many ***excuses***, too many ***apologies*** and nothing to ***show*** for it. ***Can*** i have my ***moneyback***. |
| evemadhlazi: @econet\_support hie i ***bought*** data daily bundle for 2.50 and it ***charged*** me twice how ***do*** i ***get*** the other 2.50 ***back***? My number is 0772 997 097 |
| Mhofue01: @ArchieTyndall @econet\_support What is with ecocash ***services***. I have been trying to transfer funds with no ***joy*** |
| econet\_support: @Esiemanh Hi @Esiemanh, we apologise for the ***experience***. May you ***please*** DM ***us*** your ***mobile*** number and the ***details*** we requested so that we ***can*** further assist. ^DTM |
| econet\_support: @ChadamoyoN Hi @ChadamoyoN, we apologise for the ***experience***. May you ***please***DM ***us*** your ***mobile*** number so that we ***can*** ***check***and assist. ^DTM |
| econet\_support: @ChadamoyoN Hi @ChadamoyoN, may you ***please*** DM ***us*** your ***mobile*** number so that we ***can*** ***check*** and assist. ^DTM |
| MichelleMuviri2: @econet\_support ***halo*** there. why is that your ***customer*** ***care*** ***line*** is never answered |
| Jewels\_Zw: @EcoCashZW @econet\_support $2 is ***missing*** from my wallet after failed airtime ***purchase*** ***last*** ***night***. Kindly credit the ***money*** into my wallet. Musandibira. My number is in your dm @EcoCashZW |
| KeHwara: @econet\_support whatsapp for week $3 × 2 credited to that ***account*** is what you ***mean***.... i did a ***mistake*** is it ***possible*** that you ***reverse*** the other package of whatsapp for the week bundles |
| MarkMotmarks: @econet\_support I ***mean*** ecocash ***points*** |
| TrustinfinIT: @econet\_support I did not register for your thing and i am not ***going*** to just ***refund*** me my ***money*** ***please***. |
| rukudzo\_addy: @econet\_support @econetzimbabwe ***Dear*** Econet.. I am losing airtime daily.. the ***messages*** have ***gone*** up to 21 now.. ndokumbirawo rubatsiro.. you ***gave*** me a ref number for something i have no ***idea*** what it is but hapana zvamagadzirisa.. musadaro amana.. |
| the\_dimpled\_one: @rukudzo\_addy @econet\_support @econetzimbabwe They are ***thieves***. They have ***done*** the same to me and are not refunding my over $6 airtime and are continuing to ***steal*** my ***money*** ***on*** a daily ***basis***. You are ***right***. Having @econetzimbabwe airtime in your ***phone*** is now a ***crime***!! |
| stuk\_in\_the\_mud: @econet\_support So after a week i ***get*** a ***response***. After 12 ***days*** i ***get*** this: CSD\_20190514\_000958871. And all i ***want*** is my ***money*** ***really***. A ***friend*** ***sent*** ***money*** to the ***wrong***number 3 ***days*** ago and ***got*** his ***money*** ***back***yesterday. I'm ***still*** adding the ***days*** up. |
| TrustinfinIT: @econet\_support I ***want*** my ***moneyback*** ***please***. |
| Smolliciouslyc1: @econet\_support ***Help*** me as ***quick*** as you ***can*** ***please***.....I ***want*** to ***use*** my ***money***...@strivemasiyiwa2 @EcoCashZW |
| econet\_support: @TrustinfinIT Hey Me, to ***deactivate*** Ecosure ***please*** dial \*900#, ***Selectoption*** 1 Ecosure (***Funeral*** ***policy***), ***Select*** the manage ***policy*** ***option*** and then ***deactivate*** ***auto***deductions from your ***account***. ^VM |
| econet\_support: @\_idaimuss Hi @\_idaimuss, may you ***please*** ***check*** your inbox for our ***response***, DTM |
| Chynadollzw: @TinaDonzwa @econet\_support They ***will*** never ***reverse*** it |
| TinaDonzwa: @econet\_support I’m ***tired*** of dm’ing you and getting your ***nonsense*** “we ***will*** let you ***know*** once it’s ***reversed*** ***message*** “Two reference numbers already for ***one*** transaction .***send*** my ***money*** ***back*** !!!!! <https://t.co/Ebn1mll2lU> |
| econet\_support: @duttyash Hi @duttyash, ***thank***you for getting in ***touch***. Kindly DM ***us*** your ***phone***number so that we ***can*** assist. ^NMK |
| econet\_support: @kwaDube365 @Marlozi May you DM your exact location so that we may ***see*** how ***best*** we ***can*** assist you. ^TM |
| decepticon\_2000: @econet\_support hi econet. ***Please*** ***resolve*** this for me. Yesterday I ***purchased***a daily data bundle for $2.50 at 1936hrs and ***money*** was deducted from my eco ***cash***. I ***wake*** up this ***morning*** and ***find*** all my data ***gone***. 0773156881 is my # |
| econet\_support: @risojeradi We are very ***sorry*** for the ***unpleasant*** ***experience*** @risojeradi. May you DM your ***mobile*** number and handset ***type***, for further assistance. ^TM |
| econet\_support: @spatsika63 Hi @spatsika63, the YoMix App is temporarily offline for an ***upgrade***. We ***will*** advise you once the ***service*** is ***restored***. ^NMK |
| TigerWings11: @econet\_support @malatexy @econetzimbabwe All ***talk***. These ***guys*** don't ***care***. ***Lost*** my 5 bux data to these ***guys*** |
| tcnyadutu: @MusunaBrian @econet\_support @EcoCashZW @craigytzim Handiti you ***used*** that ***money*** to ***purchase*** a data bundle here? ***Ate*** you saying that you mustn't ***be*** ***charged*** ***😂***? |
| PTChimusoro: @econet\_support is it ***possible*** to have the Econet LTE ***mobile*** WiFi device, so that ***one*** ***can*** ***use*** a ZOL ***line*** ***on*** it? ***🤔🤔🤔*** |
| tinashechidz: @econet\_support ***do*** you ***guys*** ***call***and request for our 1 ***time*** passwords for the ***self***-***service*** platform? |
| VeeMasi: @econet\_support How ***do*** I ***stop*** you from spamming my ***phone*** with daily endless ***textmessages***? This is a ***violation*** of my rights surely. I should have the ***option*** to opt ***out*** of your marketing ***spam***. |
| Native\_Simba: @EcoCashZW @econet\_support ***please*** ***embarrass*** my ***friend*** and ***resolve*** this ***issue*** for me. Font just LOL it away. <https://t.co/95gIERt0Nk> |
| masquilarstics: @econet\_support What's evofarmer. I s Transacted $30 to cabs (9030896641) yesterday,with 0773292719 and l ***want*** a ***reversal***of the transaction |
| GeeGold21: @econet\_support .... Hie there,i mistakenly ***bought*** $3 weekly Instagram bundle,i wanted to ***buy*** $3 whatsapp bundle |
| econet\_support: @zola\_wemafresh Hey @zola\_wemafresh, kindly ***check*** your DM for our ***response***. ^GS |
| tnyaromba: @econet\_support @Native\_Simba Me too same thing ***happened***, l have ***sent*** my ***details***to your inbox |
| econet\_support: @Mels\_KinkySavvy Hi @Mels\_KinkySavvy, ***please*** ***refer*** to your DM for our ***response***. ^SLP |
| Smolliciouslyc1: @econet\_support @strivemasiyiwa2 @VanchoTigs You ***guys***munobhowa...you are telling me that you need 24hrs to ***retrieve*** a transaction ***like*** seriously... |
| zola\_wemafresh: @econet\_support @LMahlanganise Hey econet my ecocash no 0778387809 had $4 then i ***bought*** $1 airtime and u deducted $2 and my ***remaining*** ecocash ***balance*** is now $2 instead of $3 and if i dial \*125# it shows $1 airtime. So may u ***please*** ***return*** bak my $1 |
| Native\_Simba: Been trying to ***purchase*** airtime and getting failed ***messages***. Meanwhile my eco ***cashbalance*** was ***heavily*** depleted. @EcoCashZW @econet\_support ***please*** lol into this |
| econet\_support: @pbhunu1 Hey @pbhunu1, kindly DM ***us*** your EcoSure registered ***mobile*** number for further assistance. ^GS |
| mellisachiyangw: @econet\_support I’m failing to dm you would you kindly just ***send*** a hi to me then l ***can*** ***respond*** |
| econet\_support: @mellisachiyangw Hey @mellisachiyangw, we ***apologize*** for the ***experience***. Kindly DM ***us*** your ***mobile*** number for further assistance. ^GS |
| spatsika63: @econet\_support is yomix ***comingback***???? |
| masquilarstics: @econet\_support I ***sent*** ***money*** to my CABS ***account*** where it is not reflecting yet the ***money*** was deducted from my Eco ***cash*** ***account*** |
| bothiey: ***Halo*** @econet\_support @econetzimbabwe @econet kindly ***stop*** sendng me prom ***material***from BudieBitz, KwesIflix, Smartdata, Ruzivo,Technites,Bidbudie,Ownai, Kwese,Vaya,Ecosure etc. i didnt registr 4 any of thiz ***services*** & i ***see*** no ***reason*** why my inbox shld b clogged with this ***material***. |
| econet\_support: @PraiseMcpee Hi ***Praise***, kindly DM your ***mobile*** number so that we may ***check*** and assist. ^SLP |
| vashlex: @econet\_support Hey @vashlex, we are ***sorry*** for the ***time*** it has ***taken*** for the ***issue*** to ***beresolved***. ***Please*** ***note*** that we have once again ***engaged*** our ***back*** ***office*** to assist with the ***reversal***. ^DKM |
| VanchoTigs: @econet\_support ***First*** assist my ***friend*** with a ***problem*** @Smolliciouslyc1 then ***getback*** to me |

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