TERESA YANG

teresayy.com
tyy@andrew.cmu.edu

EDUCATION

Carnegie Mellon University
Expected Graduation: May 2024
BS Information Systems &
Human-Computer Interaction
Minor in Business
GPA: 3.86/4.00

Relevant Coursework:
- Interaction Design Studio
- User-Centered Research & Evaluation
- Principles of Imperative Computation
- Foundations of Software Engineering

SKILLS & ABILITIES

Design: Interaction Design, Visual Design, Wireframing, Prototyping, Customer Journey Mapping, Storyboarding, User Research, Illustration, 3D Animation

Languages: Python, C, HTML/CSS, JavaScript, SQL

Tools: Figma, Adobe CC, Autodesk Maya, Procreate, Voiceflow, Microsoft Office

EXPERIENCE

Commercial Enterprise Intern | Roche Diagnostics
May 2022 – August 2022
- Identified customer tension points and experiences by designing and developing a customer journey map of Roche's IT end-to-end process
- Designed and populated Google Site pages for Roche's team resources and IT end-to-end process to create a centralized location for information

Project Member | CMU Design for America
September 2021 – May 2022
- Investigated ways to improve the CMU dining experience using the human-centered design process
- Designed floor stickers to clearly designate areas for waiting, paying, and food pickup to mitigate confusion and wait time

UI/UX Designer | CMU Business Technology Group
September 2021 – January 2022
- Redesigned club website by creating wireframes and prototypes in Figma to better display club members, alumni, and projects, improve website usability, and create a point of contact
- Communicate design ideas and collaborate with developer team in deploying the website

Freelance Illustrator | Self-Employed
May 2021 – Present
- Design prints and merchandise to sell at art markets

LEADERSHIP

President, Treasurer | CMU Artist Alley Club
May 2021 – Present
- Lead club in weekly activities, plan programs and events, and oversee officer team
- Managed club budget, authorized transactions, and filed reimbursements

Mentor | Women in Information Systems
August 2022 – Present
- Provide support for freshmen and transfer students in the Information Systems (IS) program