TERESA YANG

UX / Product Designer

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EDUCATION

Carnegie Mellon University

May 2024

BS Information Systems & Human-Computer Interaction Minor in Business GPA: 3.87/4.00

Relevant Coursework:

- Interaction Design Studio
- Persuasive Design
- User-Centered Research & Evaluation
- Application Design & Development

SKILLS & ABILITIES

Design: Interaction Design, Visual Design, Wireframing, Prototyping, Illustration, Animation

Research: Usability Testing, Storyboarding, Journey Mapping, Affinity Diagramming, User Interviews, Think-Aloud Study

Tools: Figma, Miro, Procreate, Autodesk Maya, Photoshop, InDesign

Programming: HTML, CSS, JavaScript, React, Swift, Python, SQL, MongoDB, C, Ruby on Rails

EXPERIENCE

Commercial Enterprise Intern | Roche Diagnostics

May 2022 – August 2022

- Designed a customer journey map to pinpoint and address customer pain points throughout Roche's IT end-to-end product using Visio.
- Designed a centralized Google Site for Roche's team resources and IT processes to streamline information access.

UI/UX Designer | CMU Business Technology Group

September 2021 – January 2022

- Redesigned website in Figma to enhance usability, showcase members, alumni, and projects, and establish a point of contact.
- Communicated design concepts and collaborated with developer team in deploying the website.

Freelance Illustrator | Self-Employed

May 2021 - Present

- Design prints and merchandise to sell at art markets with 1,300+ attendees.
- Illustrate commissioned artwork tailored to client specifications.

LEADERSHIP

President, Treasurer | CMU Artist Alley Club

May 2021 - Present

- Directed CMU's art club of 400+ members, overseeing weekly activities and leading a team of 5 officers.
- Organized art market featuring 54 artists at CMU's annual pop culture convention, drawing over 1,300 attendees.
- Managed club budget of \$1,000+ and authorized transactions.

Mentor | Women in Information Systems

August 2022 - Present

 Provide support to 3 freshmen and transfer students by sharing personal experiences regarding course selection and campus organizations.