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CM 523

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User Experience Report

Subject 1: Asian, 20, Female. Tested May 6th, 2022

Is the site or app easy to use? Is the labeling and layout clear?

“This site is easy to use, but the label needs to be improved. I can not really tell what ingredients it is.”

Other specific feedback:

- “If the scrollbar can show on the page that will be better.”
- “Ingredients icons color light are different, made me feel they probably not available to choose.”
- “If there has no recipe created, shown ‘no recipes’ info will be better.”

Subject 2: Asian, 20, Female. Tested May 6th, 2022

Is the site or app easy to use? Is the labeling and layout clear?

“This site is easy to use, but when I saw the sentence I didn’t know I have to choose. Not really can tell what ingredients it is.”

Other specific feedback:

- “Not really know what the website is about.”

- “If click logo can show some information that will be good.”
- “When click ingredients icons, can show some animation responds that will be better.”

Subject 3: American, 19, Male. Tested May 9th, 2022

Is the site or app easy to use? Is the labeling and layout clear?

“The site is easy to use, and labeling and layout is very clear.”

Other specific feedback

- “The container can mention that can scroll down to get more information.”

Subject 4: American, 18, Female. Tested May 9th, 2022

Is the site or app easy to use? Is the labeling and layout clear?

“The site is easy to use. The labeling is clear.”

Other specific feedback

- “White color words with the light color background kind of hard to read.”
- “Like the color, fonts, feel like friendly, accessible.”

Subject 5: Chinese, 23, Male. Tested May 9th, 2022

Is the site or app easy to use? Is the labeling and layout clear?

“The site is easy to use. The layout is clear.”

Other specific feedback

- “If each page all have footers that will be better, it will look like a website page.”

Summary

This report presents the findings of the usability evaluation test for the DORMABLE website at its site URL. Our team conducted 2 rounds of testing of our interactive platform to see how users reacted to our work between May 6th to May 9th. Five participants are involved and they are undergraduate students from Boston University who have experience living in a dorm.

The usability test brought to our attention some very important findings. Between our two rounds of testing, we followed first-round suggestions by adding ingredients' names below each icon and making the DORMABLE logo clickable. The second round of testing indicated the need to change the color of each recipe page, each recipe page's scroller container, and add a footer to each page.

The evaluation results, along with recommendations for improvement, are outlined in this report. And with this feedback, we will make edits to our project to improve the design and structure.