

## **Mensah Richard Terkpeh**

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### **PROFESSIONAL SUMMARY**

An enthusiastic professional, who possesses good communication skills, innovative, and the ability to work under pressure, enjoys being part of a successful and productive team.

### **EDUCATION**

**University for Development Studies, Navrongo, Ghana, 2010-2014**  
Bachelor of Science in Computer Science.

**RyamSys, Accra, Ghana, 2018-2019**  
Certificate in Oracle Certified Associate

**Udemy, 2020 -2021**  
Django Rest Framework  
Django Full Stack Web Development  
Django with Chart.js  
2021 Complete Python Bootcamp

### **SKILLS**

- Customer-Oriented
- Software Development
- Problem-Solving
- Knowledge in Kubernetes
- Proficient Python
- Knowledge in Docker
- Proficient in Django
- Proficient in Django Rest Framework
- Knowledge in JavaScript
- Knowledge in React, Vue
- Knowledge in FastApi
- Knowledge in C++
- Knowledge in Oracle 11g, SQL Server, PostgreSQL, MongoDB
- Hardware and Software Installation
- End-User Support
- Customer Service
- Application Support
- End-User Training

## **PROJECTS**

- Utility Microservice Api of Ghana National Insurance Database
- Ghana Audit Service Information Management System
- Ghana Audit Service Retirement Management System
- Harmonized Agri-Business Data System for Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) for Some MDA's in Ghana
- Mulan Smart Activity Center ERP System
- Multi-tenancy SaaS backend API's for Velma Cloud Factory Management System
- Rent Control System For Ghana Immigration Service
- Point of Sales and Billing System for Driver and Vehicle Licensing Authority branch in Oda

## **PROFESSIONAL EXPERIENCE**

### **Ghana Audit Service May 2019 to Date**

Assistant Auditor/ Full Stack Developer

- Participating in the design and creation of scalable software
- Writing clean, functional code on the front- and back-end
- Testing and fixing bugs or other coding issue
- Design client-side and server-side architecture
- Built APIs and data clients to consume APIs.
- Develop and manage well-functioning databases and applications
- Communicate effectively to gather appropriate information regarding computer related problems
- Make timely decisions about the most efficient solutions to issues
- Integrated third-party APIs from external applications into web platforms
- Tuned systems to boost performance
- Resolved IT related tickets.
- Escalate tickets to appropriate IT Personnel if i do not have the expertise needed to resolve ticket.
- Generating monthly reports of All Tickets raised

### **Freelancer Software Developer Sep 2014 to Date**

Freelancer

- Collaborated with clients to define project requirements and deliverables.
- Negotiated fees and contracts to reach mutually beneficial agreements with clients.

- Researched and identified innovative solutions to acquire resources and meet customer needs.
- Analyzed user feedback to gather input and identify areas required for improvement.
- Developed and maintained user documentation to establish product understanding.
- Designed and implemented new features and enhancements to improve existing applications.
- Developed prototypes to use for testing, measuring data and gathering valuable feedback.
- Debugged and resolved technical issues related to web applications to minimize disruptions.
- Monitored and maintained web applications to track security vulnerabilities.
- Collected, arranged, and input information into database system.
- Helped meet changing demands by recommending improvements to business systems or procedures.

### **Local Government Service, June 2018 – January 2019**

Nkwanta South Municipal IT Officer

- Communicate effectively to gather appropriate information regarding computer related problems
- Make timely decisions about the most efficient solutions to issues
- Coordinate with internal departments and external service providers to ensure solutions
- Install, format and maintain desktop and laptop computers

### **Emfactum, Accra, Ghana**

IT Support Internship, Feb 2018 to May 2018

- Configuring Odoo ERP system
- Writing of Standard Operation Procedure for Odoo ERP system
- Data Cleaning at JFK
- Teaching Programming Language
- Resolved IT related tickets.
- Escalate tickets to appropriate IT Personnel if i do not have the expertise needed to resolve ticket.

### **Ghana Audit Service, August 2016 to December 2017**

Contract IT Support

- Resolved IT related tickets.
- Escalate tickets to appropriate IT Personnel if i do not have the expertise needed to resolve ticket.
- Managing the Ghana Arrease Salary Management System

### **Empower Telecoms, January to April 2016**

IT Officer,

- Configuring POS devices
- Handling IT Service Desk duties
- Managing the Pramere Resources Software and always makes sure is up and running

### **Ghana Audit Service Sep 2014 to August 2015**

National Service Personnel

- Resolved IT related tickets.
- Escalate tickets to appropriate IT Personnel if i do not have the expertise needed to resolve ticket.
- Generating monthly reports of All Tickets raised

## **REFERENCE**

### **Mr. Johnson Owusu**

Assistance Auditor General

IT Audit

E-mail:johnson.owusu@audit.gov.gh Mobile:

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### **MR. Frank Amoako Kontoh**

Snr Auditor

IT Technical

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