



Travel Documents

ATTN: MDBBC
Incentive Connection Travel
13029 N Cave Creek Rd 2nd Fl
Phoenix, AZ 85022

Booking #: 17184448 **Agency:** INCENTIVE CONNECTION TRAVEL
Type: Revised (01) 602-867-9606
Issued: 03/23/2023 MDBBC

TRAVELER INFORMATION

Psg# #	Passenger Name	Confirmation #	E-ticket #	Frequent Flyer #
1	Mr Brian Keith Segre-Lewis	GMIUF2	0067937165739	DL 9111485570
2	Mrs Tenelle Segre-Lewis	GMIUF2	0067937165741	DL 9012586237

FLIGHT INFORMATION

Date	Carrier	Flight #	Class	Departure City	Departs	Arrival City	Arrives	Stops	Psg# #/Seat
15Apr23	Delta	DL #2409	Main Cabin	Charlotte, NC (CLT)	12:42 PM	Atlanta, GA (ATL)	1:49 PM	NS	1/14-A 2/14-B
Check in with Delta									
15Apr23	Delta	DL #0222	Main Cabin	Atlanta, GA (ATL)	5:00 PM	Athens, Greece (ATH)	10:35 AM+1	NS	1/24-E 2/24-F
16Apr23	Sky Express	GQ #0214	Main Cabin	Athens, Greece (ATH)	5:20 PM	Heraklion, Greece (HER)	6:10 PM	NS	ALL/none
Check in with Sky Express									
22Apr23	KLM	KL #2533	Main Cabin	Heraklion, Greece (HER)	9:15 PM	Amsterdam, Netherlands (AMS)	12:05 AM+1	NS	ALL/none
OPERATED BY TRANSAVIA AIRLINES - Check in with TRANSAVIA AIRLINES									
23Apr23	KLM	KL #6054	Main Cabin	Amsterdam, Netherlands (AMS)	7:55 AM	Detroit, MI (DTW)	10:20 AM	NS	1/35-F 2/35-E
OPERATED BY DELTA AIR LINES									
23Apr23	Delta	DL #1013	Main Cabin	Detroit, MI (DTW)	2:09 PM	Charlotte, NC (CLT)	3:58 PM	NS	1/15-A 2/15-B

You have purchased an electronic ticket (e-ticket). Government-issued photo I.D. is required and must match name on ticket. Your ticket number, flight confirmation number, and seat assignments (if selected) are on this itinerary. (If seat assignments were not selected, access your reservation or contact your booking agent to do so. If seats are not selected, they will be randomly assigned at the airport upon departure). Boarding passes and boarding requirements may be obtained at delta.com Additional luggage fees may apply; learn more at deltavacations.com/misc/luggagefees.do

BONUS MILES THROUGH THE SKYMILES® PROGRAM

Bonus Miles

Thank you for choosing Delta Vacations. To ensure you receive your bonus miles, your SkyMiles account number must be applied to your reservation with Delta Vacations before you depart. (Bonus miles will not be credited to your account if your SkyMiles number is provided directly to the airline.) If your reservation includes a car rental, please provide your SkyMiles account number at the rental counter to receive even more miles. Your bonus miles will be automatically credited to your account approximately 6-8 weeks after you return from your trip. If your account number has not yet been applied, contact your travel advisor or Delta Vacations. Not a SkyMiles Member? Join today. You can enroll at: www.joinskymiles.com

IMPORTANT INFORMATION

Change or cancellation

Please contact us or your booking agent to make any pre-departure changes or to cancel your reservation.

Please Note

We are not responsible for expenses incurred that were not booked as part of your package. All services are valid for use only on the date indicated. Individuals of groups attending conventions may not use these rates. If a trip is for one of these reasons, some hotels may directly assess an additional surcharge during the conventions or special event time periods.

Documentation Notification

Traveling outside the United States? International travel requires presentation of passports, no matter the age of the traveler, and may require presentation of visas or other credentials. There may also be specific documentation required for minors traveling unaccompanied or accompanied by a person other than their parent/legal guardian. All entry requirements can be found at: www.deltavacations.com/booking/entryrequirements.do Laws and regulations regarding entry requirements often change, so be sure to check the entry requirements each time before you travel to an international destination.

Traveling with Children

FAA regulations require that a separate seat be purchased for a child who is two years of age or older. With proof of age, a child one year of age and under may legally be held on the lap of a passenger who is 15 years of age or older. Only one lap child one year of age and under is allowed per adult. Taxes and fees apply. For domestic travel, a birth certificate is an acceptable proof of age. For international travel, all passengers are required to present a passport. There may also be specific documentation required for minors traveling unaccompanied or accompanied by a person other than their parent/legal guardian.

Special Needs

We would like your travels to be as comfortable as possible. If you have any special needs (wheelchair, medical, etc.) please have your booking agent contact us in advance.

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Passengers: (1) Mr Brian Keith Segre-Lewis , (2) Mrs Tenelle Segre-Lewis

CAR INFORMATION

Pick Up	Pick Up/ Drop Off Location	Return	Days/Plan	Confirmation #	Car Type	Psgr #
16Apr23 6:10 PM	Avis Greece Exclusive International Airport Crete Heraklion, 71601 Gr	22Apr23 9:15 PM	7/NA	03342246US5	Mini	1

If your Avis rental car was booked for pickup upon arrival at the airport, proceed to the designated car rental transportation area after claiming your luggage and advise the Avis agent of your name and confirmation number. If you are picking up your rental car at another location, the address is provided and you are responsible for transportation to that location.

For all rentals, a valid driver's license and major credit card in the name under which the reservation was made is required. Your pre-paid rental includes unlimited mileage for the car category and for the number of days shown and V.A.T. (Value Added Tax). Not included is gas, collision damage waiver, theft protection, insurance/coverage, all other local taxes and surcharges, additional driver fees, underage driver fees, upgrades, additional hours or days, or any other optional items. One-way rentals may be subject to drop charge. All additional fees must be paid directly to Avis at time of rental. Unused rental days are non-refundable.

Additional Information:

What is EXCLUSIVE?

EXCLUSIVE rates include unlimited mileage, Value Added Tax (VAT), and Vehicle License Fee/Road Tax (VLF).

HOTEL INFORMATION

Check In	Check Out	# of Nights	Hotel	Room Type	Psgr #
16Apr23	19Apr23	3	Domes of Elounda, Autograph Collection Tsifiki Elounda Crete, 72053 30-2841-043500 Confirmation #: 89384576	Sea View Family Suite w/Outdoor Jacuzzi , 1 King and 2 Single Sofa Beds	ALL

Hotel rooms are usually available for check-in after 3:00 pm. When you check-in, please show this document. Check-out time is between 11 am and noon. Hotel may require a credit card at check-in to cover incidental charges during your stay. Be sure to settle any incidental charges directly with the hotel at check-out. The hotel management is interested in your satisfaction. Please call the hotel's front desk if you experience any problems with your room.

Additional Information:

Tourist Tax Not Included

A mandatory Tourist Tax, currently 0.5-4 Euros per person, per night, dependent upon the star rating of the hotel, is additional and to be paid by the guest directly to the hotel upon check-in.

\$50 USD resort credit

Receive a \$50 resort credit per room, per stay - Book by October 31, 2023. Offer has no cash value and no cash refund for unused portion of the Resort Credit.

Important Travel Information

* Please check entry and destination requirements prior to travel as information may change.

* Please note that some hotel services and amenities may be limited or temporarily unavailable due to lean staff. In many destinations, transportation services may require longer than usual wait times or delays due to traffic congestion or limited vehicle and driver availability.

Breakfast Included

Rate shown includes breakfast for up to 2 persons per room. Breakfast for additional adults and/or children is additional and payable directly to the hotel. No refund if unused.

Check In	Check Out	# of Nights	Hotel	Room Type	Psgr #
19Apr23	22Apr23	3	Domes Zeen Chania, a Luxury Collection Resort, Crete Makrys Tichos Chania, 73100 30-2821-607000 Confirmation #: 89383098	Sapphire Pavilion, Guest Room, 1 King Bed, Private Pool, Sea View, Balcony	ALL

Check-in time is 2:00 PM - anytime, Check-out time is 11:30 AM.

- Extra-person charges may apply and vary depending on property policy
- Government-issued photo identification and a credit card, debit card, or cash deposit may be required at check-in for incidental charges
- Special requests are subject to availability upon check-in and may incur additional charges; special requests cannot be guaranteed
- Noise-free guestrooms cannot be guaranteed
- Safety features at this property include a carbon monoxide detector, a fire extinguisher, a smoke detector, a security system, a first aid kit, and window guards
- Be prepared: check the latest COVID-19 travel requirements and measures in place for this destination before you travel.

Hotel Policy requires at least one guest per room must be 18 years of age or older to check in.

You'll be asked to pay the following charges at the property:

- A tax is imposed by the city: EUR 4.00 per accommodation, per night

We have included all charges provided to us by the property.

- Airport shuttle fee: EUR 45 per vehicle (one-way)
- Airport shuttle fee per child: EUR 45 (one-way)
- Pet deposit: EUR 100 per stay
- Pet fee: EUR 20 per pet, per day
- Service animals are exempt from fees
- Early check-in is available for a fee (subject to availability)
- Late check-out is available for a fee (subject to availability)

The above list may not be comprehensive. Fees and deposits may not include tax and are subject to change.

Recent room or property renovations: The property is closed between November 1 and March 31.

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TRAVEL PROTECTION

Protection Plan

Travel Protection Plan has been declined

Psg #

ALL

CONTACT INFORMATION

We want your trip to be thoroughly enjoyable. If you need assistance before your vacation begins, please contact your booking agent.

While enroute to your destination, please contact your booking agent, or if your booking agent is not available, please contact our 24-hour Destination Help Center at 1-701-420-6300, which can be accessed through a US telephone operator. Our Destination Help Center is available 24 hours, 7 days a week.

To confirm your flight times, contact the airline directly.

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The Following Must Be Read By All Parties Listed on This Itinerary Prior to Departure

Transportation of Hazardous Materials

1) Federal law forbids the carriage of hazardous materials aboard aircraft in your luggage or on your person. A violation can result in five years' imprisonment and penalties of \$250,000 or more (49 U.S.C. 5124). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. Examples: Paints, lighter fluid, fireworks, tear gases, oxygen bottles, and radio-pharmaceuticals. (2) There are special exceptions for small quantities (up to 70 ounces total) of medicinal and toilet articles carried in your luggage and certain smoking materials carried on your person. For further information contact your airline representative or visit delta.com [Restricted Items](#) section.

Notice of Incorporated Terms

Air transportation on Delta and Delta Connection carriers is subject to Delta's conditions of carriage. Air transportation is subject to the individual contract terms (including rules, regulations, tariffs and conditions) of transporting air carriers, which are incorporated by reference into every ticket for travel and made part of the Contract of Carriage. Incorporated terms may include, but are not restricted to: (1) Limits on liability for personal injury or death. (2) Limits on liability for baggage, including fragile or perishable goods and availability of excess valuation coverage. (3) Claims restrictions, including time periods in which passengers must file a claim or bring action against the carrier. (4) Rights of the air carrier to change terms of the contract. (5) Rules on reconfirmation of reservations, check-in times, refusal to carry, and smoking. (6) Rights of the air carrier and limits on liability for delay or failure to perform service, including schedule changes, substitution of alternate air carriers or aircraft, and rerouting. (7) Fare rules, including without limitation penalties for changing itinerary or cancellation of your journey on some restricted fares. (8) Overbooking. If we deny you boarding due to an oversale, with few exceptions, we compensate you. (9) Delta reserves the right to refuse carriage to any person who is not able to produce positive identification. (10) You can obtain additional information on items above at any U.S. location where the transporting air carrier's tickets are sold. You have the right to inspect the full text of each transporting air carrier's rules at its airport and city ticket offices. You also have the right, upon request, to receive free of charge the full text of the applicable terms incorporated by reference from each of the transporting air carriers. Information on ordering the full text of each carrier's terms is available at any U.S. location where the air carrier's tickets are sold.

Conditions of Contract

1. As used in this contract, "ticket" means this passenger ticket and baggage check, of which these conditions and the notices form part, "carriage" is equivalent to "transportation", "carrier" means all air carriers that carry or undertake to carry the passenger or his or her baggage hereunder or perform any other service incidental to such air carriage. "Warsaw Convention" means the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, 12th October 1929, or that Convention as amended at The Hague, 28th September 1955, whichever may be applicable.
2. Carriage hereunder is subject to the rules and limitations relating to liability established by the Warsaw Convention unless such carriage is not "International Carriage" as defined by that Convention.
3. To the extent not to conflict with the foregoing, carriage and other services performed by each carrier are subject to: (I) provisions contained in this ticket, (II) applicable tariffs, (III) carrier's conditions of carriage and related regulations which are made part hereof (and are available on application at the offices of the carrier), except in transportation between a place in the United States or Canada and any place outside thereof to which tariffs in force in those countries apply.
4. Carrier's name may be abbreviated in the ticket, the full name and its abbreviation being set forth in carrier's tariffs, conditions of carriage, regulations or timetables; carrier's address shall be the airport of departure shown opposite the first abbreviation of the carrier's name in the ticket; the agreed stopping places set forth on the passenger's route; carriage to be performed hereunder by several successive carriers is regarded as a single operation.
5. An air carrier issuing a ticket for carriage over the lines of another air carrier does so only as its agent.
6. Any exclusion of limitation of liability of a carrier shall apply to and be for the benefit of agents, servants, and representatives of carrier and any person whose aircraft is used by carrier for carriage and its agents, servants and representatives.
7. Checked baggage will be delivered to bearer of the baggage check. In case of damage to baggage moving in international transportation, complaint must be made in writing to carrier immediately after discovery of damage and, at the latest, 7 days from receipt; in case of delay, complaint must be made within 21 days from date baggage was delivered. See tariffs or conditions of carriage regarding non-international transportation.
8. This ticket is good for carriage for one year from date of issue, except as otherwise provided in this ticket, in carrier's tariffs, conditions of carriage, or related regulations. The fare for carriage hereunder is subject to change prior to commencement of carriage. Carrier may refuse transportation if the applicable fare has not been paid.
9. Carrier undertakes to use its best efforts to carry the passenger and baggage with reasonable dispatch. Times shown in timetable or elsewhere are not guaranteed and form no part of this contract. Carrier may without notice substitute alternate carriers or aircraft, and may alter or omit stopping places shown on the ticket in case of necessity. Schedules are subject to change without notice. Carrier assumes no responsibility for making connections.
10. Passenger shall comply with Government travel requirements, present exit, entry and other required documents and arrive at airport by time fixed by carrier or, if no time is fixed, early enough to complete departure procedures.
11. No agent, servant or representative of carrier has authority to alter, modify or waive any provision of this contract.

Advice to International Passengers on Limitation of Liability

Passengers on a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that international treaties known as the Montreal Convention, or its predecessor, the Warsaw Convention, including its amendments, may apply to the entire journey, including any portion thereof within a country. For such passengers, the treaty, including special contracts of carriage embodied in applicable tariffs, governs and may limit the liability of the Carrier in respect of death or injury to passengers, and for destruction or loss of, or damage to, baggage, and for delay of passengers and baggage. The names of carriers party to such special contracts are available at all ticket offices of such carriers and may be examined upon request.

Notice of Baggage Liability Limitation

(1) For most international travel (including domestic portions of international journeys): Liability for loss, delay, or damage to baggage is limited to approximately \$9.07 per pound (\$20.00 per kilo) for checked baggage and \$400 per passenger for unchecked baggage unless a higher value is declared in advance and additional charges are paid. Excess valuation may not be declared on certain types of valuable articles. Carriers assume no liability for fragile or perishable articles. Further information may be obtained from the carrier. Liability is for a maximum of 70 lbs. (\$640.00) per checked bag. The limit may be lowered for additional pieces to certain destinations or when using connecting carriers. Damaged baggage must be reported within seven days. Note: Rules governing limitations on Delta's liability for lost, damaged, or delayed baggage, and your responsibilities for timely notification in the event of lost, damaged, or delayed baggage vary depending upon the nature of your travel. Contact a Delta agent for details. (2) For domestic travel (Travel wholly within the 50 United States, Puerto Rico, and the U.S. Virgin Islands): Liability is limited to \$3,300 per ticketed passenger unless a higher value (for checked baggage) is declared in advance and additional charges are paid. Excess valuation may not be declared on certain types of articles. No liability for electronic equipment, photographic equipment, jewelry, cash, computer equipment, or other similar valuable items. Damaged baggage must be reported within 24 hours.