

#### **Contact**



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No.31, Jalan Merpati, Kawasan 5, 42700, Banting, Selangor Darul Ehsan

### Portfolio





### Languages

English Mandarin Bahasa

#### Hobbies











### Reading

# **Terrence Siow**

**OSS Engineer** 

### **Profile**

Agile Software Engineer talented at contributing to multi-team development projects. Collaborative designer of exceptionally useful solutions and perfectly customized products. Knowledgeable in programming environments ranging from .NET to JAVA.

#### **Work Experiance**

#### **OSS Engineer**

JUN 2021 - Current

TIME dotCom Berhad / Malaysia

- Carry out software deployment, upgrade and testing, and solve the problems in the implementation process.
- Implement automation process and success to reduce 80% of the human workload.
- Provide support for internal users on OSS systems.
- ${\mathfrak C}$  Maintained existing applications and designed and delivered new applications.

#### **Software Engineer**

FEB 2021 - JUN 2021

Vigorish Sdn Bhd / Malaysia

- ${\bf C}$  Compile, manage and document user requirements then transform into functional requirements.
- Participated in software field testing to verify in-situ performance of developed projects.
- Worked with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
- Gathered and defined customer requirements to develop clear specifications for project plans.
- Assisting team with development of web-based applications in agile environment.
- Maintained existing applications and designed and delivered new applications.

#### **Software Engineer**

**DEC 2018- NOV 2020** 

V-Series International Sdn Bhd / Malaysia

- Reviewed project specifications and designed technology solutions that met or exceeded performance expectations.
- Discussed project progress with customers, collected feedback on different stages and directly addressed concerns.
- Analyzed proposed technical solutions based on customer requirements, budget and product goal.
- Revised, modularized and updated old code bases to modern development standards, reducing operating costs and improving functionality.
- Kept abreast of emerging technologies, software and trends and applied them to projects.

### Junior Developer(Internship)

AUG 2018- DEC 2018

Fusionex / Malaysia

- Consistently met deadlines and requirements for all production work orders.
- Oversaw troubleshooting of technical issues to solve problems within a reasonable time frame.
- Designed, implemented and monitored the system for continuous improvement in a fastpaced environment.
- 🖒 Orchestrated efficient large-scale software deployments.
- Adjusted software parameters to boost performance and incorporate new features.

## **Education**

JAN 2015 - DEC 2018

Bachelor of Science, Computer Science INTI International University, Nilai

JAN 2012 - DEC 2014 PMR & SPM SMK Methodist, Banting

## **#** Certification

## **Microsoft Certified Azure AI Fundamentals**

- $\square$  Issued on 24 August 2021.
- ☐ Issued by Microsoft.
- ☐ Credential ID H947-6746.

### PCAP – Certified Associate in Python Programming

- ☐ Issued on 23 March 20221.
- $\square$  Issued by Python Institute.

### Skills

