Terrie Vail

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EDUCATION

Florida Agricultural & Mechanical University |GPA: 3.2   December 2025

Pursuing Bachelor's Degree in Information Technology with a Concentration in CyberSecurity and Data Mining

Dean's List Fall 2022 | Honor Roll Spring 2023

CERTIFICATIONS

SCRUM Foundation Certification By CertiProf|AWS Cloud Practitioner

TECHNICAL SKILLS

- **Coding & Cloud**: Python, C#, C++, User research, SQL, AWS Cloud,
- **Data Analysis**: MetaData Excel, Google Analytics

COURSEWORK /PROJECTS

Fundamentals of Programming (C++)| Computer and Human Interaction (UX)|Computer & Network System Admin

Course Projects: AWS Individual Case Study (Group Project), UX Design Interface Deliverable (Final Group Project)

INTERNSHIP/WORK EXPERIENCE

FAMU Meek Eaton Black Archives • HCAC Intern   September 2024 – Present

- Spearhead the digitization and color enhancement of historical photographs and documents using Adobe Photoshop, ensuring the preservation of culturally significant materials.
- Conduct comprehensive archival research, performing in-depth analysis of historical records to uncover pivotal narratives that enrich the university's heritage.
- Collaborate on the curation of the university's archival collections by identifying and integrating supporting historical context, further cultivating FAMU's legacy.

University Technicians • Service Technician Intern   June 2024 – September 2024

- Managed and responded to 50+ customer emails daily, addressing technical issues, processing service requests, and providing detailed solutions to enhance customer satisfaction.
- Efficiently handled the intake and processing of client devices per day, ensuring accurate tracking and handling throughout the service process.
- Processed 100 - 210 transactions daily (both cash and digital) with precision and accuracy, providing efficient and friendly service to customers.

Website Developer • Admin   May 2024 – Present

- Implement and optimize back-end processes with C++ and enhance front-end functionality with JavaScript, resulting in a comprehensive platform that serves over 55 active users, both brothers and non-brothers.
- Efficiently handled the intake and processing of client devices per day, ensuring accurate tracking and handling throughout the service process.

PROFESSIONAL ORGANIZATIONS

Vice President • Iota Phi Theta Fraternity Inc.

- Provided strategic leadership and assistance to the President, leveraging project management software to ensure the successful implementation of 10+ fraternity projects and programs annually.
- Managed the organization and execution of 20+ activities, meetings, and community service initiatives per semester, using event management software and digital calendars to efficiently promote fraternity ideals and aims.

NAHB | National Association of Home Builders