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Sys Admin/IT Manager - Web Design Agency + Hosting



The Tenth Door

Sydney • CBD, Inner West & Eastern Suburbs

Networks & Systems Administration (Information & Communication Technology)

\$110,000 - \$129,999 • Part time

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Sys Admin/IT Manager Web Design Agency and Hosting Company

- Work from home, permanent part-time.
- A creative and innovative design and dev team who LOVES WordPress.
- One day a week in the Sydney office. Global team.

Excell with your experience in Sys Admin and Hosting environment maintenance and design, serving over 2000 clients and growing.

ABOUT THE COMPANY

A friendly, forward-thinking and dynamic place to work. The team enjoy an enviable flexible work lifestyle. The future is bright with an iconic project launch on the horizon, making this a great time to join the team. A team of 10 people worldwide - 5 working from the Sydney based office.

THE OPPORTUNITY

Established Digital Agency specialising in WordPress website development and hosting is looking for an experienced Sys Admin/ IT Manager to join their dynamic team in a part-time capacity.

This is a flexible and autonomous role with an expectation of monitoring servers 24/7 with timely attention working 20 hours a week, with at least one day being present in the Sydney office.

RESPONSIBILITIES

Server Management + Network Hardware

- VMware server environment hosting over 2000 WordPress websites
- Maintain Internal Business Software integrations between WHMCS, Xero and WorkFlowMax
- Custom API integration between WHMCS and Westpac Payway
- Experience with Linux, Windows OS and server administration
- Custom websites in AWS Hosting environment
- Troubleshoot complex WordPress hosting issues
- Ensure security of data, network access and integrity of backup systems
- Monitor performance of information technology systems to determine cost and productivity levels, and to make recommendations for improving the IT infrastructure
- Troubleshoot hardware and software issues related to internal IT (Mac and PC)

Strategy + Systems

- Determine the rationale and methods for upgrading company network and server software each time an update is released
- Excellent written and verbal communications skills
- Zoom Phone System
- Google Workspaces

ABOUT YOU

Essential Skills

- Tertiary qualifications in Business Systems, IT, Data Management or a related discipline; or equivalent relevant experience
- 3+ years experience in a similar senior IT operations role focused around Server Management, Performance, Security and Systems Administration.
- Excellent working knowledge of computer systems, security, network and systems administration, databases and data storage systems
- Ability to design and maintain IT system solutions
- Strong critical thinking and decision-making skills
- Excellent project management skills and strong ability to prioritize
- Firm grasp on IT and hosting infrastructure and operations best practices
- Excellent working knowledge of WordPress
- Experience with WHMCS, cPanel, DNS and AWS
- Ability to provide day-to-day support to technical team and escalated client issues
- Working closely with founders to iteratively develop tools and systems to raise internal capability

Desirable Skills

- Advanced Experience with managing Google Workspace and Zoom Phone Systems

THE OFFER

The successful IT Professional will join a diverse and dynamic team working in an agile environment that thrives on collaboration and teamwork. And above all supporting businesses to maximize the power of the internet. The package includes a competitive salary plus superannuation and flexible working conditions. This is an exciting opportunity to join a dynamic and progressive company.

\$120K-\$140k Including Super - Prorated 20 hours per week (Permanent Part Time)

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