

Air Fryer Warranty & Refund Policy

1. Overview

This Warranty & Refund Policy applies to all air fryer products sold by Versuni or its authorized retailers. This warranty is in addition to, and does not limit, your statutory rights under applicable national consumer protection laws.

2. Warranty Coverage

2.1 Standard Warranty Period

Versuni warrants the air fryer to be free from defects in materials and workmanship for two (2) years from the original date of purchase. Proof of purchase is required.

3. What the Warranty Covers

During the warranty period, if the air fryer is found to have a defect due to materials or manufacturing, Versuni will:

- Attempt to repair the product at no cost, or
- If repair is not possible, provide a replacement unit of equal or comparable value.

4. What the Warranty Does NOT Cover

The warranty does not apply to:

- Goods sold as faulty, clearance, or as-is.
- Consumables, glass components, and parts subject to wear.
- Normal wear and tear including chips, scratches, discoloration, abrasions, and fading.
- Damage from incorrect use, unauthorized accessories, or poor maintenance.
- Alterations or repairs by unauthorized persons.
- Damage from external factors such as power surges, neglect, or accidents.

5. Additional Warranty Conditions

Additional warranty restrictions may be included in the user manual for the specific product model.

6. Warranty Claim Procedure

Customers must:

- Contact Versuni Support.
- Provide proof of purchase.
- Provide details, photos, or videos of the defect if requested.

Versuni may repair or replace the product if the defect is covered under warranty.

7. Refund Policy

Refunds follow national Consumer Law guidelines. A refund may be offered if the product:

- Has a major manufacturing defect.
- Fails to function as advertised.

Refunds are not provided for change of mind or damage caused after purchase.

8. Statutory Consumer Rights

This warranty does not limit rights guaranteed under national Consumer Law.

9. Contact Information

For warranty or refund inquiries, please contact Versuni Customer Support.