

30 August 2023

Tom Saunders  
[REDACTED]

Tēnā koe Tom

***Request for information***

Thank you for your Official Information Act 1982 (OIA) request of 13 August 2023. You requested:

*Regarding OIA data provided by NZ Police to the Public Services Commission here (<https://www.publicservice.govt.nz/guidance/official-information/oia-statistics/>) under 'Latest Release' and inside the file 'OIA Statistics All Data(XLSX, 147 KB)' - it appears that NZ Police recieved under 20,000 OIA requests for each year between 2015-2018 (inclusive), but from 2019-2022 that number is much higher, around 80,000 requests per year. The numbers for 2015-2018 in that data seem very low compred to 2019-2022 - I just wanted to check if they are accurate? And if so, is there a reason for the jump in request numbers from 2019 that NZ Police is aware of?*

In mid-2018, Police undertook a number of improvements that enabled better tracking of OIA requests within the organisation. This included:

- implementing a Police-wide workflow tool for logging and tracking OIA requests, called Information Request Tool (IRT)
- creating a new form on the Police website that made submitting OIA requests easier (and automatically logged them in IRT)
- upskilling staff across the country to better identify OIA requests and log them appropriately
- recording requests for [Traffic Crash Reports](#) and information requests answered by Police's Media team as OIA requests.

The introduction of IRT significantly improved Police's tracking of OIA requests, and enabled Police to have more accurate reporting on the number of requests received and completed.

I trust this answers your query.

Nāku noa, nā



Tobias Vandenberg  
Acting Manager, Ministerial Services  
New Zealand Police