**Interim Report: Task 1 - EDA and Preprocessing**

**Exploratory Data Analysis**

The CFPB Consumer Complaint Database was analyzed to understand its structure and suitability for the RAG system. The dataset contains columns such as Product, Consumer complaint narrative, Issue, Company, and Date received. Key findings include:

* **Complaint Distribution**: The dataset includes various financial products, with Credit Card and Checking or Savings Account having the highest complaint volumes, reflecting their widespread use. Money Transfers and BNPL-relatedwerpen