Tessa Husemann

organizational development, conflict resolution, everything else.

15298 Kennedy Rd, Los Gatos, Ca 95032 tessahus@gmail.com, (650) 272 9145 http://tessa.io

Skills

Fluent (with Work Experience) in English, Spanish, German and French. Language Mediation Facilitative model, non-violent communication, excellent organizer.

Interpersonal People person. Natural listener and communicator. Skilled at creating meaningful

and lasting professional relationships.

Project Management In a supervisory and teamwork role.

Adaptability Lived in many countries - fast learner, comfortable with new environments and

challenges.

Technical Proficiency Indesign, Photoshop, MS Office package.

Work Experience

Mediation administrative and outreach coordinator at SEEDS Community Resolution Center (Non-Profit in Alameda County) (2015)

> conflict resolution trainer and coach for individuals and organizations: University of Lyon, Peet's Coffee and Tea, Oakland Office of Citizen Complaint, Oakland Unified School District (2013 -

conflict consultant for various teams within Mozilla. Global facilitator for Mozilla's Inclusion&Diversity Program (2015)

facilitative mediator, mediated ~150 cases in Small Claims and Civil Harassment Court in Alameda and Santa Clara County Superior Court (2013 - present)

spokesperson and assistant to the President, PlanetMediation (mediation non-profit in Paris)

Research

participant, CMAP (Center of Mediation and Arbitration in Paris) mediation competition (2013) Master's thesis on civil court mediation programs in Europe, Australia, Brazil and California. Project and research trip funded by the German governmental foundation Studienstiftung. Talks in France. Study was supervised by the Program Director (2014)

Bachelor's Thesis on the interplay between gentrification processes and the settling of Roma communities in a neighborhood in Lyon, Talks in Lyon and Berlin (2012)

urban sustainability analyst for Certu-Cerema, the largest public research center on Urban and Social Studies in France. Responsible for awarding the "eco-neighborhood" certification to French municipalities (2011)

independent researcher (Schwarzkopf Foundation), analyzing the impact of immigration on the southern European border (2011)

comparative researcher (Charlie Chaplin Foundation), studying community building in Shrinking Cities (Rustbelt and Eastern German Cities) (2009-2010)

Education

M.S. Mediation and Private Law - University of Lyon, France (2012-2014)

In cooperation with AMÉLY, a community mediation non-profit in Lyon. A practically oriented Master's program with theoretical grounding in psychology, sociology and law. Skill training with AMÉLY, as well as mediators from the organizational, medical, therapeutical and family field

Mediation Certification Program - Santa Clara, California (2013)

Non-Violent Communication Certificate - French Association for NVC (ACNV) (2012-2013) Basic and advanced training in 3 modules

B.S. Urban and Social Studies - Technical University of Berlin, Germany (2008-2012)

Specialization on participatory processes for urban projects, community building through participatory budgets on a neighborhood level for Berlin, gentrification, group facilitation