



IFSC

MICR code



RUPALI BANSAL

Your Citibank Account Statement as on May 1, 2022

Statement Period: Apr 1, 2022 to Apr 30, 2022

: CITI0000002

: 110037002

Branch Phone No: 01166125400

Page 1 of 2

Branch Address:

\*\*\*\*\*\*\*\*\*

CITIBANK N.A

G & 1ST FLOOR, DLF CAPITOL POINT,

BABA KHARAK SINGH MARG,

CONNAUGHT PLACE, NEW DELHI - 110001

LOS: 07-DELHI

UTGSTIN: 07AAACC0462F1Z6



## A summary of your relationship/s with us:

## Net Relationship Value for APR-22 (INR) = 536998.68

| Relationship Type     | Currency | Assets    | Liabilities |
|-----------------------|----------|-----------|-------------|
| Current Account(s)    |          | -         | -           |
| Savings Account(s)    | INR      | 596534.83 | -           |
| USD Checking A/C(s)   |          | -         | -           |
| Deposits Account(s)   |          | -         | -           |
| Investments           |          | -         | -           |
| Overdrafts            |          | -         | -           |
| Loans : Principal O/S |          | -         | -           |
| Cards : Latest Bills  |          | -         | -           |
| Insurance             |          | -         | -           |
| Share Trading A/C(s)  |          | -         | -           |
| TOTAL (INR)           |          | 596534.83 | -           |
|                       |          |           |             |

## **Important Information**

- Please note that registering a nomination facilitates seamless release of balances of account/ contents of the locker, in the unfortunate event of demise of the account holder/s. Therefore, we advise you to register a nominee at the earliest by visiting our nearest branch. Please ignore if already registered. (Note: For non-individuals, nomination facility is only applicable for sole proprietorship accounts)
- Customers are advised to submit the 15G/15H form before the start of the new financial year to avoid deduction of tax at source subject to conditions.

Place of Supply: 06-HARYANA

Note: All bank deposits are insured up to maximum of Rs. 5,00,000 subject to change from time to time as specified by DICGC

#### **HOLDERS**

1. RUPALI BANSAL

Nominee Details for the following Accounts/Deposits

1. 59XX4XXX26 NOMINEE NOT REGISTERED







Your Citibank Account Statement as on May 1, 2022

Statement Period: Apr 1, 2022 to Apr 30, 2022



# Savings Account Details for Account Number: 5-9XX4XX-X26 In INR

Home **↑** 

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Opening Balance: 523671.83

| Date    | Transaction Details   | Withdrawals (INR) | Deposits (INR) | Balance(INR) |
|---------|---|-------------------|----------------|--------------|
| 02Apr22 | IMPS INWARD ORG   |                   | 5000.00        | 528671.83    |
|         | UPI From shreya.tndn-1@okhdfcbank,REF NO - 209206444446,<br>UPI |                   |                |              |
| 13Apr22 | IMPS OUTWARD ORG  | 259.00            |                | 528412.83    |
|         | UPI To jio@yesbank,REF NO - 210282056305, Payment               |                   |                |              |
| 25Apr22 | FUNDS TRANSFER  |                   | 68122.00       | 596534.83    |
|         | NACH DEPOSIT-685433614-HSBC00017000000708 -                     |                   |                |              |
|         | SAL-CPAGLOBALSUPPORT - 6057406 Salary Credit Apr 22             |                   |                |              |
|         | CLOSING BALANCE   | 259.00            | 73122.00       | 596534.83    |
|         | FUNDS ON EARMARKING / HOLD                                      |                   |                | 0.00         |
|         | CLOSING AVAILABLE BALANCE                                       |                   |                | 596534.83    |



# Banking Reward Points for the A/C: 5-9XX4XX-X26

Home **↑** 

| Card No         | Available Points |
|-----------------|------------------|
| 5497XXXXXXX2202 | 599              |

Please note: You can read the Most Important Terms & Conditions applicable to your account at <a href="www.citi.co.in/bank-tnc.htm">www.citi.co.in/bank-tnc.htm</a>. For Schedule of Charges applicable to your account, please visit our website <a href="www.citibank.com/india">www.citi.co.in/bank-tnc.htm</a>. For Schedule of Charges applicable to your account, please visit our website <a href="www.citibank.com/india">www.citi.co.in/bank-tnc.htm</a>. For Schedule of Charges applicable to your account, please visit our website <a href="www.citibank.com/india">www.citi.co.in/bank-tnc.htm</a>.

Net Relationship Value (NRV) is an aggregate of the average value of certain relationships you hold with us, calculated on a monthly basis. It not only considers the savings balance in your account but also includes your fixed deposits (FD's), investments & insurance policies taken through Citibank.

Below is a working example of how the NRV is calculated:

| Holdings                           | INR       | Description  |
|------------------------------------|-----------|--|
| a) Current/Savings Account         | 10,00,000 | Average for the month, calculated based on total of daily end of day balance/total number of days. |
| b) Fixed Deposit                   | 30,00,000 | Daily end of day balances of principal amount/total number of days.                                |
| c) Mutual Funds                    | 35,00,000 | Daily end of day balances/total number of days.  |
| d) Insurance Premium               | 50,000    | Sum of total Insurance paid.   |
| Average Monthly Relationship Value | 75,50,000 | a+b+c+d  |

<sup>\*\*</sup>Towards active indivdual life insurance policies with the account holder as proposer.

W.e.f. 1st April 2015, you will get an additional one month to build up your Net Relationship Value (NRV) in case it falls below the required threshold. Further, we have revised the NRV non-maintenance charges to only 1% of the NRV shortfall or Rs. 600, whichever is lower, applicable only if you are not able to maintain the NRV by the end of the next month. The shortfall will be calculated on the higher NRV maintained across the two consecutive months.

For Example: Account with monthly NRV threshold = Rs. 1 lakh;

Scenario 1: Your monthly NRV is Rs. 80,000 and hence, shortfall = Rs. 20,000 -> Charge levied on your account @ 1% of Rs. 20,000 or Rs. 600, whichever is lower; therefore, charge = Rs. 200

Scenario 2: Your monthly NRV is Rs. 30,000 and hence, shortfall = Rs. 70,000 -> Charge levied on your account @ 1% of Rs. 70,000 or Rs. 600, whichever is lower; therefore charge = Rs. 600

Please note that the above example is for illustration purpose only. Threshold for the account varies basis the type of account held with the bank.

To know more on how to build up your NRV and to help you understand the above changes better, please visit www.citi.co.in/nrvfaq.htm.

Please call Citiphone, round-the-clock, for any further assistance or clarification regarding this statement of account.

We will understand that you find this statement of your account to be correct, unless within 14 days from its date the branch receives from you notice of any exception in writing.



# Be safe with Citi.

Mishaps can happen anytime. Stay alert and do not give out your information to unverified individuals or organisations. Here are a few tips to secure yourself against fraud:



# Stay alert

RBI Governor, Citibank or any such organisation does not send emails or SMS asking you to deposit money in their accounts.



# Do not respond

Do not respond to any emails from an unknown person offering you a huge sum of money and asking for a fee to initiate the transfer



# Do not transfer

Do not send any money as an initial deposit / commission / transfer fee to anyone claiming to be from RBI / Income Tax / World Bank / IMF or any such reputed organisation.



# Do not share

RBI never approaches individuals for bank account or card, etc. Never share your ID, password or PIN with anyone even if they claim to be from RBI.



# Say no to spam

RBI does not keep funds or accounts of any individual / public / trust. Never get lured by offers mentioning "you have won a lottery" even if they come in the name of RBI Governor or any such reputed person / organisation.



# Raise your voice

Immediately lodge a complaint with local police / cyber crime authorities if you are being harassed by telephone calls / emails offering you huge sum of money.

Click here to read in a language of your choice



We want you to bank safe at all times. You may contact us at 1800 267 2425 (India toll free) or +91 22 4955 2425 / +91 44 6698 2136 (local dialing) and log a complaint or block your card immediately, in case you experience any of the following situations:

- You have lost your Citibank Bank ATM / Debit or Credit Card.
- Your Citibank Bank ATM / Debit Card is stuck in the card slot of an ATM.
- You received an alert for a transaction you did not make.
- You used an ATM to withdraw cash and the money is not dispensed



Citibank has been live since 2019 on electronic trading platform 'FX-Retail' developed by CCIL for buying/selling foreign exchange (USD/INR) by retail customers of banks. Customers can continue to register and get on-boarded with Citibank as a settlement bank. Interested customers can obtain further details from Clearing Corporation of India FX-Retail Platform or from their Citibank Relationship Manager.







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RUPALI BANSAL

Your Citibank Account Statement as on Jun 1, 2022

Statement Period: May 1, 2022 to May 31, 2022

: CITI0000002

: 110037002

Branch Phone No: 01166125400

Page 1 of 3

Branch Address:

\*\*\*\*\*\*\*\*\*

CITIBANK N.A

G & 1ST FLOOR, DLF CAPITOL POINT,

BABA KHARAK SINGH MARG,

CONNAUGHT PLACE, NEW DELHI - 110001

LOS: 07-DELHI

UTGSTIN: 07AAACC0462F1Z6



## A summary of your relationship/s with us:

Net Relationship Value for MAY-22 (INR) = 601969.32

| Currency | Assets                                | Liabilities   |
|----------|---------------------------------------|---------------|
|          | -                                     | -             |
| INR      | 655088.69                             | -             |
|          | -                                     | -             |
|          | -                                     | -             |
|          | -                                     | -             |
|          | -                                     | -             |
|          | -                                     | -             |
|          | -                                     | -             |
|          | -                                     | -             |
|          | -                                     | -             |
|          | 655088.69                             | -             |
|          |                                       |               |
|          | · · · · · · · · · · · · · · · · · · · | INR 655088.69 |

## **Important Information**

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- Customers are advised to submit the 15G/15H form before the start of the new financial year to avoid deduction of tax at source subject to conditions.

Place of Supply: 06-HARYANA

Note: All bank deposits are insured up to maximum of Rs. 5,00,000 subject to change from time to time as specified by DICGC

#### **HOLDERS**

1. RUPALI BANSAL

Nominee Details for the following Accounts/Deposits

1. 59XX4XXX26 NOMINEE NOT REGISTERED







Your Citibank Account Statement as on Jun 1, 2022

Statement Period: May 1, 2022 to May 31, 2022



# Savings Account Details for Account Number: 5-9XX4XX-X26 In INR

Home **↑** 

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Opening Balance: 596534.83

| Date    | Transaction Details  | Withdrawals (INR) | Deposits (INR) | Balance(INR) |
|---------|--|-------------------|----------------|--------------|
| 09May22 | IMPS OUTWARD ORG   | 1089.14           |                | 595445.69    |
|         | UPI To billdesk.postpaid-mobile@icici,REF NO - 212851700188, |                   |                |              |
|         | UPI  |                   |                |              |
| 12May22 | IMPS OUTWARD ORG   | 8000.00           |                | 587445.69    |
|         | UPI To kashishgoyal2224@okhdfcbank,REF NO - 213248206776,    |                   |                |              |
|         | UPI  |                   |                |              |
| 19May22 | IMPS OUTWARD ORG   | 479.00            |                | 586966.69    |
|         | UPI To jio@yesbank,REF NO - 213954166988, Payment            |                   |                |              |
| 25May22 | FUNDS TRANSFER   |                   | 68122.00       | 655088.69    |
|         | NACH DEPOSIT-1491002709-HSBC00017000000708 -                 |                   |                |              |
|         | SAL-CPAGLOBALSUPPORT - 6057406 Salary Credit May 22          |                   |                |              |
|         | CLOSING BALANCE  | 9568.14           | 68122.00       | 655088.69    |
|         | FUNDS ON EARMARKING / HOLD                                   |                   |                | 0.00         |
|         | CLOSING AVAILABLE BALANCE                                    |                   |                | 655088.69    |



# Banking Reward Points for the A/C: 5-9XX4XX-X26

Home **↑** 

| Card No         | Available Points |
|-----------------|------------------|
| 5497XXXXXXX2202 | 599              |







Your Citibank Account Statement as on Jun 1, 2022

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Statement Period: May 1, 2022 to May 31, 2022

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Below is a working example of how the NRV is calculated:

| Holdings                           | INR       | Description  |
|------------------------------------|-----------|--|
| a) Current/Savings Account         | 10,00,000 | Average for the month, calculated based on total of daily end of day balance/total number of days. |
| b) Fixed Deposit                   | 30,00,000 | Daily end of day balances of principal amount/total number of days.                                |
| c) Mutual Funds                    | 35,00,000 | Daily end of day balances/total number of days.  |
| d) Insurance Premium               | 50,000    | Sum of total Insurance paid.   |
| Average Monthly Relationship Value | 75,50,000 | a+b+c+d  |

<sup>\*\*</sup>Towards active indivdual life insurance policies with the account holder as proposer.

W.e.f. 1st April 2015, you will get an additional one month to build up your Net Relationship Value (NRV) in case it falls below the required threshold. Further, we have revised the NRV non-maintenance charges to only 1% of the NRV shortfall or Rs. 600, whichever is lower, applicable only if you are not able to maintain the NRV by the end of the next month. The shortfall will be calculated on the higher NRV maintained across the two consecutive months.

For Example: Account with monthly NRV threshold = Rs. 1 lakh;

Scenario 1: Your monthly NRV is Rs. 80,000 and hence, shortfall = Rs. 20,000 -> Charge levied on your account @ 1% of Rs. 20,000 or Rs. 600, whichever is lower; therefore, charge = Rs. 200

Scenario 2: Your monthly NRV is Rs. 30,000 and hence, shortfall = Rs. 70,000 -> Charge levied on your account @ 1% of Rs. 70,000 or Rs. 600, whichever is lower; therefore charge = Rs. 600

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We want you to bank safe at all times. You may contact us at 1800 267 2425 (India toll free) or +91 22 4955 2425 / +91 44 6698 2136 (local dialing) and log a complaint or block your card immediately, in case you experience any of the following situations:

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# Be safe with Citi.

These days most debit and credit card transactions require use of PIN at merchant establishments. We strongly recommend you to follow the below mentioned practices for safe and secure transaction experience.

# STEPS FOR CARD USAGE —











Dip the card in the terminal

Punch in the PIN After authorised transaction take back your card





Enter the PIN yourself.

Place your free hand over the keypad while entering the PIN at an ATM or merchant outlet.

Key in the PIN only when the ATM/EDC screen prompts for it.



Never share your PIN with anyone.

Do not have a written copy of your PIN with the card.

Do not voice out the PIN to the merchant while performing the transaction.

Click here to know more







MICR code



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RUPALI BANSAL

Your Citibank Account Statement as on Jul 1, 2022

Statement Period: Jun 1, 2022 to Jun 30, 2022

: CITI0000002

: 110037002

Branch Address: Branch Phone No: 01166125400 IFSC

CITIBANK N.A G & 1ST FLOOR, DLF CAPITOL POINT, BABA KHARAK SINGH MARG,

CONNAUGHT PLACE, **NEW DELHI - 110001** LOS: 07-DELHI

UTGSTIN: 07AAACC0462F1Z6



## A summary of your relationship/s with us:

Net Relationship Value for JUN-22 (INR) = 665891.97

| Current Account(s)               |   |
|----------------------------------|---|
| Current Account(s)               | - |
| Savings Account(s) INR 726097.25 | - |
| USD Checking A/C(s)              | - |
| Deposits Account(s)              | - |
| Investments -                    | - |
| Overdrafts -                     | - |
| Loans : Principal O/S            | - |
| Cards : Latest Bills -           | - |
| Insurance -                      | - |
| Share Trading A/C(s)             | - |
| TOTAL (INR) 726097.25            | - |
|                                  |   |

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- Customers are advised to submit the 15G/15H form before the start of the new financial year to avoid deduction of tax at source subject to conditions.

Place of Supply: 06-HARYANA

Note: All bank deposits are insured up to maximum of Rs. 5,00,000 subject to change from time to time as specified by DICGC

#### **HOLDERS**

1. RUPALI BANSAL

Nominee Details for the following Accounts/Deposits

1. 59XX4XXX26 NOMINEE NOT REGISTERED







Your Citibank Account Statement as on Jul 1, 2022

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Statement Period: Jun 1, 2022 to Jun 30, 2022



# Savings Account Details for Account Number: 5-9XX4XX-X26 In INR

Home **↑** 

Opening Balance: 655088.69

| Date    | Transaction Details  | Withdrawals (INR) | Deposits (INR) | Balance(INR) |
|---------|--|-------------------|----------------|--------------|
| 08Jun22 | PURCHASE   | 534.00            |                | 654554.69    |
|         | Card no.: 5497XXXXXXXX2202 06JUN22 024741 AMAZONIN\9TH       |                   |                |              |
|         | FLOORBESTECH BUSI Ref: 215621626058                          |                   |                |              |
| 16Jun22 | IMPS OUTWARD ORG   | 439.44            |                | 654115.25    |
|         | UPI To billdesk.postpaid-mobile@icici,REF NO - 216749699171, |                   |                |              |
|         | UPI  |                   |                |              |
| 24Jun22 | FUNDS TRANSFER   |                   | 68205.00       | 722320.25    |
|         | NACH DEPOSIT-2458287641-HSBC00017000000708 -                 |                   |                |              |
|         | SAL-CPAGLOBALSUPPORT - 6057406 Salary Credit Jun 22          |                   |                |              |
| 30Jun22 | Interest earned during the Period: 01APR2022 - 30JUN2022 for |                   | 3777.00        | 726097.25    |
|         | Savings account  |                   |                |              |
|         | CLOSING BALANCE  | 973.44            | 71982.00       | 726097.25    |
|         | FUNDS ON EARMARKING / HOLD                                   |                   |                | 0.00         |
|         | CLOSING AVAILABLE BALANCE                                    |                   |                | 726097.25    |







Your Citibank Account Statement as on Jul 1, 2022

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Statement Period: Jun 1, 2022 to Jun 30, 2022



# Banking Reward Points for the A/C: 5-9XX4XX-X26

Home **↑** 

Card No Available Points 5497XXXXXXX2202 573

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| d) Insurance Premium               | 50,000    | Sum of total Insurance paid.   |
| Average Monthly Relationship Value | 75,50,000 | a+b+c+d  |

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# EVEN THE SMALLEST TASK REQUIRES CAUTION.

# Be safe with Citi.

Having the correct information can save you from many frauds like phishing. Phishing is an online fraudulent practice of getting one's confidential information by claiming to be from reputable companies (including RBI, Income Tax Department).

# SAY NO TO PHISHING













#### Click wisely Never click on

Never click on hyperlinks within emails, instead verify the URL independently.

#### Do not respond

Never reply to emails/SMS that seek personal information or offers of money from abroad, online lottery/promotion.

#### Check before you login

Do not use a shared computer or public wifi or a device that cannot be trusted for online banking.

## Share wisely

Don't click or forward links in an email, instant message, or chat from unknown senders or if you suspect the authenticity of the message.

# HOW TO PROTECT YOURSELF FROM SUCH FRAUDS?



#### Safety indicators

Look for secure session indicators like https:// and a padlock on websites that require personal information.



#### Visit our website

Always type
https://www.citibank.co.in
or www.citibank.com/india
to visit our site.
Don't enter your IPIN on
any other site.



# Raise your voice

Immediately lodge a complaint with local police/cyber-crime authorities if you are being harassed by emails offering you huge sum of money.



Stay updated
Use updated
anti-virus
software and

firewall software.

Click here to know more







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RUPALI BANSAL

Your Citibank Account Statement as on Aug 1, 2022

Statement Period: Jul 1, 2022 to Jul 31, 2022

: CITI0000002

: 110037002

Branch Phone No: 01166125400

Page 1 of 2

Branch Address:

\*\*\*\*\*\*\*\*\*

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BABA KHARAK SINGH MARG,

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LOS: 07-DELHI

UTGSTIN: 07AAACC0462F1Z6



## A summary of your relationship/s with us:

Net Relationship Value for JUL-22 (INR) = 363466.35

| Relationship Type     | Currency | Assets | Liabilities |
|-----------------------|----------|--------|-------------|
| Current Account(s)    |          | -      | -           |
| Savings Account(s)    | INR      | 647.25 | -           |
| USD Checking A/C(s)   |          | -      | -           |
| Deposits Account(s)   |          | -      | -           |
| Investments           |          | -      | -           |
| Overdrafts            |          | -      | -           |
| Loans : Principal O/S |          | -      | -           |
| Cards : Latest Bills  |          | -      | -           |
| Insurance             |          | -      | -           |
| Share Trading A/C(s)  |          | -      | -           |
| TOTAL (INR)           |          | 647.25 | -           |
|                       |          |        |             |

## **Important Information**

- Please note that registering a nomination facilitates seamless release of balances of account/ contents of the locker, in the unfortunate event of demise of the account holder/s. Therefore, we advise you to register a nominee at the earliest by visiting our nearest branch. Please ignore if already registered. (Note: For non-individuals, nomination facility is only applicable for sole proprietorship accounts)
- Customers are advised to submit the 15G/15H form before the start of the new financial year to avoid deduction of tax at source subject to conditions.

Place of Supply: 06-HARYANA

Note: All bank deposits are insured up to maximum of Rs. 5,00,000 subject to change from time to time as specified by DICGC

#### **HOLDERS**

1. RUPALI BANSAL

Nominee Details for the following Accounts/Deposits

1. 59XX4XXX26 NOMINEE NOT REGISTERED







Your Citibank Account Statement as on Aug 1, 2022

Statement Period: Jul 1, 2022 to Jul 31, 2022



# Savings Account Details for Account Number: 5-9XX4XX-X26 In INR

Home **↑** 

Page 2 of 2

Opening Balance: 726097.25

| Date    | Transaction Details                             | Withdrawals (INR) | Deposits (INR) | Balance(INR) |
|---------|---|-------------------|----------------|--------------|
| 02Jul22 | CASH CR ON REDEMPTION OF REWARD PTS             |                   | 550.00         | 726647.25    |
|         | CASH CREDIT ON REDEMPTION OF REWARD POINTS      |                   |                |              |
| 14Jul22 | CHQ PAID  | 726000.00         |                | 647.25       |
|         | Check No.718182 paid TO RUPALI BANSAL,HDFC BANK |                   |                |              |
|         | CLOSING BALANCE                                 | 726000.00         | 550.00         | 647.25       |
|         | FUNDS ON EARMARKING / HOLD                      |                   |                | 0.00         |
|         | CLOSING AVAILABLE BALANCE                       |                   |                | 647.25       |



# Banking Reward Points for the A/C: 5-9XX4XX-X26

Home **↑** 

| Card No         | Available Points |
|-----------------|------------------|
| 5497XXXXXXX2202 | 23               |

Please note: You can read the Most Important Terms & Conditions applicable to your account at <a href="www.citi.co.in/bank-tnc.htm">www.citi.co.in/bank-tnc.htm</a>. For Schedule of Charges applicable to your account, please visit our website <a href="www.citibank.com/india">www.citi.co.in/bank-tnc.htm</a>. For Schedule of Charges applicable to your account, please visit our website <a href="www.citibank.com/india">www.citi.co.in/bank-tnc.htm</a>. For Schedule of Charges applicable to your account, please visit our website <a href="www.citibank.com/india">www.citi.co.in/bank-tnc.htm</a>.

Net Relationship Value (NRV) is an aggregate of the average value of certain relationships you hold with us, calculated on a monthly basis. It not only considers the savings balance in your account but also includes your fixed deposits (FD's), investments & insurance policies taken through Citibank.

Below is a working example of how the NRV is calculated:

| Holdings                           | INR       | Description  |
|------------------------------------|-----------|--|
| a) Current/Savings Account         | 10,00,000 | Average for the month, calculated based on total of daily end of day balance/total number of days. |
| b) Fixed Deposit                   | 30,00,000 | Daily end of day balances of principal amount/total number of days.                                |
| c) Mutual Funds                    | 35,00,000 | Daily end of day balances/total number of days.  |
| d) Insurance Premium               | 50,000    | Sum of total Insurance paid.   |
| Average Monthly Relationship Value | 75,50,000 | a+b+c+d  |

<sup>\*\*</sup>Towards active indivdual life insurance policies with the account holder as proposer.

W.e.f. 1st April 2015, you will get an additional one month to build up your Net Relationship Value (NRV) in case it falls below the required threshold. Further, we have revised the NRV non-maintenance charges to only 1% of the NRV shortfall or Rs. 600, whichever is lower, applicable only if you are not able to maintain the NRV by the end of the next month. The shortfall will be calculated on the higher NRV maintained across the two consecutive months.

For Example: Account with monthly NRV threshold = Rs. 1 lakh;

Scenario 1: Your monthly NRV is Rs. 80,000 and hence, shortfall = Rs. 20,000 -> Charge levied on your account @ 1% of Rs. 20,000 or Rs. 600, whichever is lower; therefore, charge = Rs. 200

Scenario 2: Your monthly NRV is Rs. 30,000 and hence, shortfall = Rs. 70,000 -> Charge levied on your account @ 1% of Rs. 70,000 or Rs. 600, whichever is lower; therefore charge = Rs. 600

Please note that the above example is for illustration purpose only. Threshold for the account varies basis the type of account held with the bank.

To know more on how to build up your NRV and to help you understand the above changes better, please visit www.citi.co.in/nrvfaq.htm.

I/We hereby declare that though our aggregate turnover in any preceding financial year from 2017-18 onwards is more than the aggregate turnover notified under sub-rule (4) of rule 48, we are not required to prepare an invoice in terms of the provisions of the said sub-rule.

Please call Citiphone, round-the-clock, for any further assistance or clarification regarding this statement of account.

We will understand that you find this statement of your account to be correct, unless within 14 days from its date the branch receives from you notice of any exception in writing.

We want you to bank safe at all times. You may contact us at 1800 267 2425 (India toll free) or +91 22 4955 2425 / +91 44 6698 2136 (local dialing) and log a complaint or block your card immediately, in case you experience any of the following situations:

- . You have lost your Citibank Bank ATM / Debit or Credit Card.
- Your Citibank Bank ATM / Debit Card is stuck in the card slot of an ATM.
- You received an alert for a transaction you did not make.
- You used an ATM to withdraw cash and the money is not dispensed

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Citibank has been live since 2019 on electronic trading platform 'FX-Retail' developed by CCIL for buying/selling foreign exchange (USD/INR) by retail customers of banks. Customers can continue to register and get on-boarded with Citibank as a settlement bank. Interested customers can obtain further details from Clearing Corporation of India FX-Retail Platform or from their Citibank Relationship Manager.



# MAKE SAFETY YOUR PRIORITY.



# Be safe with Citi.

During times of crisis, we also observed that there are heightened fraudulent activities trying to manipulate customers. So, it's all the more important to be vigilant against such malpractices.

## - Some of the current fraud trends are: -

#### - IMPERSONATION -

A fraudulent practice of getting your confidential information by claiming to be from a reputed institution

#### DEVICE TAKE-OVER

Taking unauthorised access of your mobile device to carry out fraudulent transactions using remote access apps

#### SIM SWAP -

Stealing your identity documents to arrange for a duplicate SIM and then carrying out fraud transactions without your knowledge

#### FAKE HELPLINE NUMBERS -

Circulating fake customer service numbers on the internet and misguiding callers into revealing personal information

#### HOW TO PROTECT YOURSELF FROM SUCH FRAUDS?



#### Do not share

Be aware of fraudulent calls which ask you to download third party or remote access apps or change mobile settings.



#### Safety indicators

Look for secure session indicators like https:// and padlock a on websites that require personal information



#### Stay updated

Use updated anti-virus and firewall software



#### Do not respond

Do not act on any unsolicited SMS or calls from a representative of tech company/bank without verifying.



#### Visit official websites

Always take helpline numbers from registered website of service providers only. And keep your contact details updated with your bank.

Click here to know more

