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Activity Stream

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Release Notes

2018.1

EOM 2018.1 Release

Aptos Enterprise Order Management (EOM) 2018.1 enhancements focus on the five key themes of the 2018 roadmap:

1. Global-ready platform
2. Customer care experience
3. Store fulfillment efficiency
4. Inventory & Routing flexibility
5. Omni-channel payments

The **2018.1 Release** dates are:

- **April 11, 2018** - 2018.1, release to all pods, staging sites
- **May 7, 2018** - 2018.1.1 fix pack, all pods, staging sites
- **May 16, 2018** - 2018.1.1, pods 3 & 4, production sites
- **May 23, 2018** - 2018.1.1, pods 1 & 2, production sites

All releases take place from 4:00-6:00 a.m. EST. API, Toronado and Services are pushed to each pod on its release date.

We operate in a SaaS environment so all clients receive new releases within the prescribed time frame. This ensures that your environment will contain the latest functionality enhancements and code fixes *while keeping the operational costs down*.

In an era of virtually limitless choices, a sustained competitive advantage only comes to retailers who engage customers differently – by truly understanding who they are, what they want and why they buy. At Aptos, we too, believe that engaging customers differently is critical to our success. We are committed to a deep understanding of each of our clients, to fulfilling their needs with the retail industry's most comprehensive omni-channel solutions, and to fostering long-term relationships built on tangible value and trust. More than 500 retail brands rely upon our Singular Commerce platform to deliver every shopper a personalized, empowered and seamless experience...no matter when, where or how they shop. Learn more: www.aptos.com.

Innovative features and solutions

With each release, the Aptos EOM product delivers capabilities that are designed to help improve customer experience and increase profitability for your business.

2018.1 release enhancements

- **Flexible available to sell for 'ship to customer' orders.** EOM can now be configured to produce different views of inventory available to sell for different channels, for different brands, for serving multiple regions, all on a single EOM instance. The system can be configured to select locations that contribute to the respective sales channel. Additionally, a different safety stock may be configured per channel. Some examples include the ability to calculate different 'available to sell inventory' for retail vs. outlet stores or for US vs. Canadian customers, etc. Learn more at [Commerce > Affiliates > Groups](#), knowledge base article #2629.
- **Flexible routing rules.** Significant improvements have been made to help retailers improve efficiency and flexibility for fulfilling customer orders. Retailers can now set up different routing rules to satisfy unique requirements of different channels and/or regions. For example, the 'full price' format stores can be configured to maximize inventory turns vs. outlet stores may be configured to minimize shipping costs. Additionally, location priority is no longer required to be the top criteria in the routing configuration. [Learn more.](#)
- **Managing store capacity.** EOM can now be configured to define the maximum number of orders that a store can fulfill in a single day.
- **Multi-currency.** EOM now supports multiple currencies on a single instance. Currency is now an order-level attribute and all payments are processed using the currency on the order.
- **Multi-site support.** A single instance of EOM can now be configured to support different settings for different sites. For example, different merchant IDs or payment processors can be configured corresponding to the unique site (affiliate). Learn more at [Commerce > Affiliates > Groups](#), knowledge base article #2629.
- **Adyen integration.** EOM is now capable of processing payments using Adyen. This includes, but not limited to, capabilities to support authorization, void, capture, credits, etc.
- **VAT support.** EOM is now able to consume orders with taxes that are included in the price – price inclusive taxes.
- **Scan & pack.** The store fulfillment UIs are now available with the new scan & pack capability. A keyboard scanner can be used to scan items before they are packed and shipped out of the store. This capability comes with a completely new UI and also includes other UI improvements for a simpler associate experience. To learn more, refer to the [EOM: Fulfillment for Store Associates](#) guide, knowledge base article #2630. This is configured at [Commerce > Shipping > Order Worklist](#). Read knowledge base article #2600 to learn more.
- **Auto-cancellation of orders.** CSR representatives no longer have to manually cancel orders that are unable to fulfill. The system can be configured to auto cancel orders that 'unable to fulfill' or other reasons through a configurable rules UI.
- **Apple Pay support:** Apple Pay is now supported as a payment method with Cybersource.
- **Picklist item personalization:** Picklist layout has been updated to be able to display more item personalization information.

Resolved Issues

Learn more about the [Resolved Issues](#) for this release.

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Resolved Issues > 2018.1