




Mobile Solutions

COINS Mobile mFM

Take complete control of your field operations with our facilities management app



A top-down view of a plumber wearing a grey cap and blue shirt, using a red pipe wrench to work on a black pipe. Various tools like a yellow pipe wrench, a red pipe wrench, a blue adjustable wrench, and a red pipe are scattered around. A blue clipboard with a white sheet of paper and a black pen is in the foreground. A red pipe is coiled on the floor. The background is a white wall with a black pipe and a white pipe.

Managing field engineers through paper-based work instructions can be a challenge. Whether you're looking to increase visibility and productivity of your mobile workforce, improve the integrity of your field-sourced data or just give your customers a better experience, mFM removes paper from the process making your business more efficient whilst reducing costs.

By using a mobile application on a device such as a smartphone or tablet, you can link field engineers to your back-end planning system. This allows them to pick-up new jobs and complete and store job data on the device in real-time - even in areas without a mobile signal.

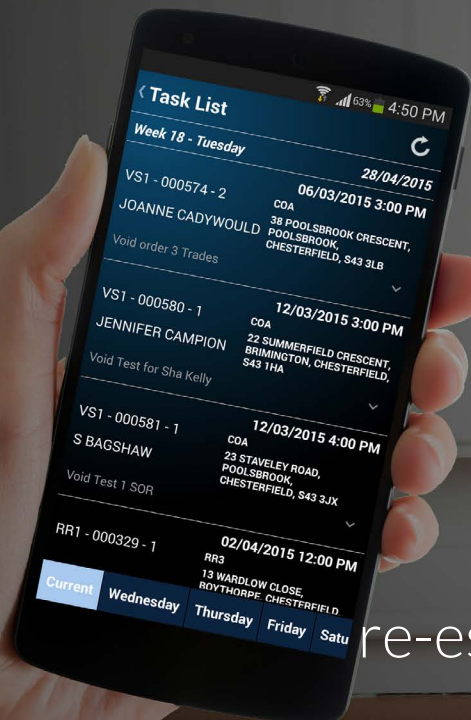


What does mFM allow me to do?

Send job information directly to your operatives' mobile device, including the history of the job and any relevant information.

Manage the workload of your operatives
present jobs one-at-a-time or show all jobs for
the day / week in order of appointment.

Easily assign work, display work as a schedule of Rates [SOR] or as a simple job description such as Quarterly Maintenance. It is also possible to add new SORs or tasks directly from the mobile device so that a true record of work undertaken can be kept.



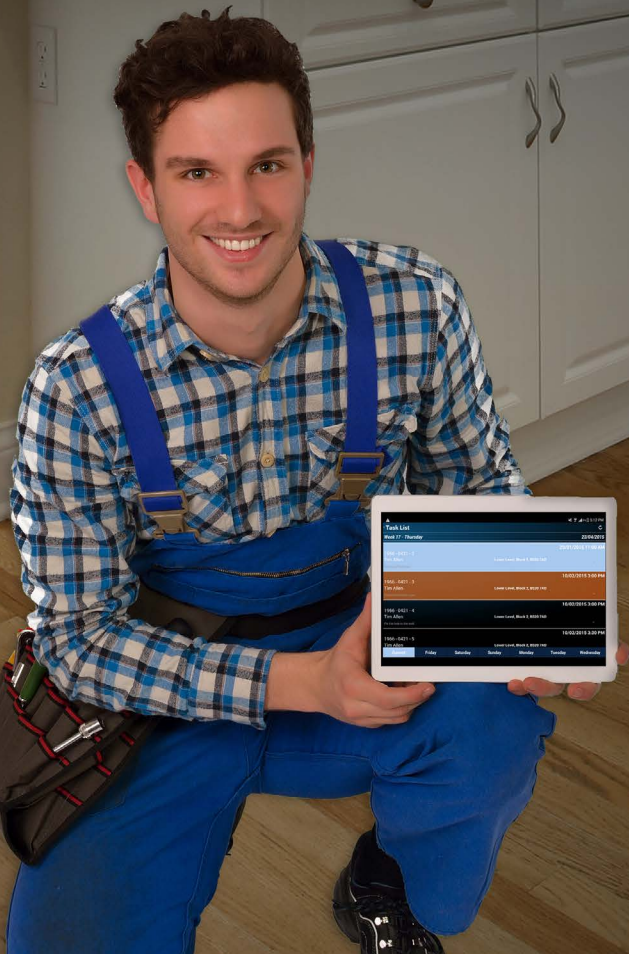
View status of a job in near real-time

The data stored on mobile devices can be sent back to COINS as soon as the mobile connection is re-established, so you can provide accurate updates to your customer

Prove completion of work, take photographs of work

and record signatures of customers to prove that the work has been completed satisfactorily.

Keep a record of all job risk assessments, to provide an audit trail if necessary.



Manage your materials

Charge materials to specific jobs accurately. Control your fleet, keep a record of van inventories and checks.

What will mFM mean for my business?

Improved efficiency and reduced costs through:

Increased visibility and productivity

By managing workflow via the mobile device, you have complete control of job allocation. You can also monitor the whereabouts of your workforce via a desktop GPS portal and monitor their activity by time category in order to allow you to focus on productivity.

Your planners / coordinators

and field-based engineers can focus on their day-to-day tasks rather than dealing with paperwork or correcting data errors.

Better quality data and insight into service delivery

Good quality data is the basis of good quality management reporting. mFM makes it quick and easy to accurately record time and costs against jobs. This means a more complete picture of job or contract profitability to aid management decisions.



Better client relationships

Job information captured on mobile devices is typically sent back to COINS immediately. This means you can update your customer about the status of their job in real-time. The quality of data captured by mobile device also means fast, accurate invoicing for your customers.

