

Template: CUSO Registry Examination Follow-Up for Multiple-Owned CUSOs (30-Day Deadline)

NOTE: Print on NCUA letterhead

Date

CEO Name
CUSO Name
Address
City, State Zip

Dear [CEO Name]:

During a contact at [CU name], our staff noted that [CUSO name] did not complete its registration with NCUA through the [CUSO Registry](#) as required by NCUA rules and regulations.¹ *[Originating office should provide any relevant details about the lack of registration.]*

It is important that [CUSO name] register by [DATE (30 days from date of initial contact)]. A continued delay in registering will jeopardize the permissibility of future investments in and/or loans to [CUSO name] by federally insured credit unions.

--OR--

During a contact at [CU name], our staff noted that [CUSO name]'s [CUSO Registry](#) record is materially inaccurate with regard to *[Originating office should provide any relevant details about inaccurate information]*.

It is important that [CUSO name] register (or correct its registration record) by [DATE (30 days from date of initial contact)]. Continued delay in filing will jeopardize the permissibility of future investments in and/or loans to [CUSO name] by federally insured credit unions.

If you have questions about this message or believe you are not required to register, please contact this office before DATE at xxx-xxx-xxxx or [NAME@ncua.gov].

Regards,

[Name]
NCUA Regional Director

¹ See 12 CFR Part 712, [Credit Union Service Organizations](#), and 12 CFR Part 741, [Requirements for Insurance](#); for a complete discussion, see 78 Fed. Reg. 72537 (Dec. 3, 2013). For more information about the CUSO rule, see NCUA Letter to Credit Unions 13-CU-13, [Changes to NCUA Regulations related to Credit Union Service Organizations](#), issued in November 2013, and 14-CU-07, [Contractual Agreements with Credit Union Servicing Organizations](#), issued in June 2014.

Region/[WRITER'S INITIALS]
SSIC XXXX

cc: E&I
SSA (when applicable)
CEO of All Credit Union Investors/Lenders of Record
SE
EX