

Test and Roll Package Vignette

Based off of “Profit-Maximizing A/B tests” by Elea McDonnell Feit and Ron Berman.

Maxine Fang & Bolun Xiao

1. Introduction

1.1 About Test & Roll

The Test & Roll Package implements the methods in the paper “Profit-maximizing a/b tests” by Elea McDonnell Feit and Ron Berman.

Source: Feit, E. M. & Berman, R. (2018). Profit-maximizing a/b tests. Available at SSRN.

Test & Roll (tactical A/B testing) describes an experimentation process in marketing where a subset of customers are randomly assigned to a treatment and customer response data is first collected in a “test” stage. In the “roll” stage that follows, marketers deploy one treatment to all remaining customers based on the test results.

Marketers often use A/B testing as a tool to compare marketing treatments in a test stage and then deploy the better-performing treatment to the remainder of the consumer population. While these tests have traditionally been analyzed using hypothesis testing, we re-frame them as an explicit trade-off between the opportunity cost of the test (where some customers receive a sub-optimal treatment) and the potential losses associated with deploying a sub-optimal treatment to the remainder of the population.

Profit-maximizing Test & Roll has several advantages over traditional hypothesis testing (see paper for more).

(1) The typical significance levels (α) in hypothesis tests which aim to limit Type I errors have little consequence for profit, assuming no deployment costs. If the null is mistakenly rejected, but both treatments yield identical effects, the same profit will be earned regardless of which treatment is deployed. Because of the profit trade-off between test-stage learning and roll-stage earning, conservative sample sizes based on null hypothesis testing lower overall expected profit, by exposing too many people to the less effective treatment in the test.

(2) The population available for testing and deploying is often limited, but the recommended sample size does not take this constraint into account. In online advertising experiments where effects are often small (but profitable), the recommended sample size may be larger than the size of the population itself. Yet when the population is limited, smaller tests that will never reach statistical significance can still have substantial benefit in improving expected profit. With profit-maximizing test and roll, improved performance is achieved because profit-maximizing tests identify the best performing treatment with high probability when treatment effects are large; the lost profit (regret) from errors in treatment selection is small when treatment effects are small.

The Test & Roll package can be used to calculate test sizes as well as resulting profits under a variety of methods (hypothesis testing, profit-maximization, and Thomson Sampling). Note that the profit-maximizing test size is substantially smaller than typically recommended for a hypothesis test, particularly when the response is noisy or when the total population is small.

1.2 Installation

```
library(devtools)
install_github('testandroll/testandroll.pkg')
library(testandroll.pkg)
#Extra installations for Rmd to knit
install.packages('doParallel', repos='http://cran.us.r-project.org')

##
## The downloaded binary packages are in
## /var/folders/49/6150y03s1rj1g1yd2h6jz2lc0000gn/T//Rtmpc2ZoWk/downloaded_packages

library(doParallel)
registerDoParallel(cores=4) #Determine the the number of cores to use for parallel execution (e.g., 4)
```

1.3 Computing priors from data

Basic method:

Priors represent beliefs about your data before you conduct the experiment.

The testandroll package contains sample data of the proportions of customers who visited a website for longer than 15 minutes. `months.means` is a vector of length 12 containing the average proportions for each month. To find “ μ ,” simply take the means of the mean responses from the data sets and to find “ σ ,” simply take the standard deviation of the mean responses.

```
months.means

##   January February   March   April   May   June   July   August
## 0.6103005 0.4089727 0.5021437 0.6009944 0.6053015 0.5904040 0.6090105 0.5090350
## September  October November December
## 0.4078861 0.4967330 0.5061300 0.6154330

mu <- mean(months.means)
sigma <- sd(months.means)
mu

## [1] 0.5385287

sigma

## [1] 0.077417
```

1.4 Summary of functions

Function parameters:

“n” - sample sizes
“N” - total deployment population
“s” - the known standard deviations of the outcome
“ μ ” - means of the priors on the response
“ σ ” - standard deviations of the priors on the response
“K” - number of arms (treatments)
“R” - number of simulation repetitions
“ n_{vals} ” - possible sample size values

Function purposes:

Usage for 2-arm tests

`test_size_nht()` - computes test sizes under hypothesis testing
`test_size_nn()` - computes profit-maximizing test sizes under test & roll
`profit_nn()` - computes profit under profit-maximizing tests

profit_perfect_nn() - computes profit with perfect information
error_rate_nn() - computes rate of incorrect deployments

Usage for K-arm tests (with simulation)

test_size_nn_sim() - computes profit-maximizing test sizes for a multi-armed test and roll
one_rep_test_size() - utility function used in test_size_nn_sim() to simulate one set of potential outcomes
profit_nn_sim() - computes the per-customer profit for test & roll with K arms
one_rep_profit() - utility function used in function 'profit_nn_sim()' to simulate one set of potential outcomes
test_eval_nn() - provides summary statistics of a test and roll plan

Section 4) Visualizing prior effects on profits and mean response

plot_prior_mean_resp_nn() - plot prior densities against mean response (profit per customer)
plot_prior_resp_nn() - plot prior densities against response (profit per customer)
plot_prior_effect_nn() - plot prior densities against treatment effect (difference in profit per customer)

2. Usage for 2-arm tests

2.1 Computing profit-maximizing test sizes (2-arm tests)

test_size_nht() computes test sizes under hypothesis testing.

```
test_size_nht(s=c(0.5,0.10), d=0.2, conf=0.95, power=0.8, N=NULL)
```

```
## [1] 58.86660 11.77332
```

```
test_size_nht(s=0.5, d=0.2, conf=0.95, power=0.8, N=NULL)
```

```
## [1] 98.111
```

Takes in parameters:

“s” - vector of length 1 (symmetric) or 2 (asymmetric) indicating response standard deviation(s)

“d” - minimum detectable difference between treatments

“conf” - 1 - type I error rate

“power” - 1 - type II error rate

“N” - finite deployment population, if NULL no finite population correction is used

and returns a vector containing the recommended sample sizes

For the symmetric case $s_1 = s_2 = s$, the recommended sample size is calculated using $n_1 = n_2 \approx (z_{1-\alpha/2} + z_\beta)^2 (\frac{2s^2}{d^2})$ where α is 1-conf and β is the power. For the asymmetric case $s_1 \neq s_2$, the recommended sample sizes are calculated using $n_1 = (z_{1-\alpha/2} + z_\beta)^2 (\frac{s_1^2 + s_1 s_2}{d^2})$ and $n_2 = (z_{1-\alpha/2} + z_\beta)^2 (\frac{s_1 s_2 + s_2^2}{d^2})$. With finite population correction, $n_1 = \frac{(z_{1-\alpha/2} + z_\beta)^2 (N)(s_1^2 + s_1 s_2)}{d^2(N-1) + (z_{1-\alpha/2} + z_\beta)^2 (s_1 + s_2)^2}$ and $n_2 = \frac{(z_{1-\alpha/2} + z_\beta)^2 (N)(s_1 s_2 + s_2^2)}{d^2(N-1) + (z_{1-\alpha/2} + z_\beta)^2 (s_1 + s_2)^2}$

test_size_nn() computes the profit-maximizing test size for test and roll with 2 arms

```
test_size_nn(N=10000, s=.1, mu=c(.7,.7), sigma=c(.05,.05))
```

```
## [1] 97.04499 97.04499
```

```
test_size_nn(N=10000, s=c(.1,.2), mu=c(.7,.7), sigma=c(.05,.05))
```

```
## [1] 97.38121 187.41676
```

Takes in parameters:

“N” - size of deployment population

“s” - vector of length 2 containing the standard deviations of the outcome

“μ” - vector of length 2 containing the means of the prior on the mean response

“σ” vector of length 2 containing the standard deviations of the prior on the mean response

and returns a vector containing the sample sizes

For the symmetric case $s_1 = s_2 = s$, the recommended sample size is calculated using $n_1 = n_2 = \frac{\sqrt{9\sigma^4 + 4n\sigma^2\sigma_0^2 - \frac{3}{4}\sigma^2}}{4\sigma_0^2}$. For the asymmetric case, the recommended sample size is calculated using the `optim()` function to find the sample sizes which maximize `profit_nn()`.

2.2 Computing profits and errors under different testing methods (2-arm tests)

profit_nn() computes the per-customer profit for test & roll with 2 arms

```
profit_nn(n=100, N=10000, s=.1, mu=c(.7,.5), sigma=c(.2,.2))
```

```
## [1] 0.8104432
```

```
profit_nn(n=c(100,200), N=10000, s=.1, mu=c(.7,.5), sigma=c(.2,.2))
```

```
## [1] 0.8093503
```

Takes in parameters:

“n” - vector of length 2 containing the sample sizes

“N” - size of deployment population

“s” - vector of length 2 containing the known standard deviations of the outcome

“μ” - vector of length 2 containing the means of the prior on the mean response

“σ” - vector of length 2 containing the standard deviations of the prior on the mean response

“log_n” - whether or not `log(n)` is an input rather than `n` (to avoid negative solutions), ‘TRUE’ or ‘FALSE’

and returns a numeric that is the per-customer profit for N customers

For the symmetric case, the deploy stage profit is calculated using $(N - n_1 - n_2) \left[\mu + \frac{\sqrt{2}\sigma^2}{\sqrt{\pi}\sqrt{2\sigma^2 + \frac{n_1+n_2}{n_1n_2}s^2}} \right]$ and the test stage profit is calculated with $\mu_1(n_1 + n_2)$. For the asymmetric case, the deploy stage profit is calculated using $(N - n_1 - n_2) \left[\mu_1 + e\Phi\left(\frac{e}{v}\right) + v\phi\left(\frac{e}{v}\right) \right]$ where $e = (\mu_2 - \mu_1)$ and $v = \sqrt{\frac{\sigma_1^4}{\sigma_1^2 + s_1^2/n_1} + \frac{\sigma_2^4}{\sigma_2^2 + s_2^2/n_2}}$. The test stage profit is $\mu_1n_1 + \mu_2n_2$

profit_perfect_nn() computes the profit with perfect information

```
profit_perfect_nn(mu=.7, sigma=.02)
```

```
## [1] 0.7112838
```

Takes in parameters:

“ μ ” - means of the prior on the mean response

“ σ ” - standard deviations of the prior on the mean response

and returns a numeric that is the per-customer profit with perfect information

For the symmetric case, the perfect information profit is calculated using $\left(\mu + \frac{\sigma}{\sqrt{\pi}}\right) N$. The asymmetric case has not yet been implemented.

error_rate_nn() computes the rate of incorrect deployments

```
error_rate_nn(n=100, s=.5, sigma=.2)
```

```
## [1] 0.07797913
```

```
error_rate_nn(n=c(100,200), s=.5, sigma=.2)
```

```
## [1] 0.0678686
```

Takes in parameters:

“n” - vector of length 2 containing the sample sizes

“s” - vector of length 1 (symmetrical) containing the standard deviations of the outcome

“ σ ” - vector of length 1 (symmetrical) containing the standard deviations of the prior on the mean response

and returns a numeric that is the error rate

With symmetric normal priors, the error rate is calculated using $\frac{1}{4} - \frac{1}{2\pi} \arctan\left(\frac{\sqrt{2}\sigma}{s} \sqrt{\frac{n_1 n_2}{n_1 + n_2}}\right)$. The asymmetric case has not yet been implemented.

3. Usage for K-arm tests (with simulation)

3.1 Computing profit-maximizing test sizes (K-arm tests) with simulation

test_size_nn_sim() Computes the profit-maximizing test size and profits for a multi-armed test & roll

```
test_size_nn_sim(N=1000, s=.1, mu=.1, sigma=.05, K=2, R=1000)
```

```
## $n
```

```
## [1] 37 37
```

```
##
```

```
## [[2]]
```

```
## [1] 0.1222651
```

Takes in parameters:

“N” - deployment population

“s” - standard deviations of the response (length 1 (symmetric) or K)

“ μ ” - vector of length K containing means of the priors on the mean response

“ σ ” - vector of length K containing the standard deviations of the priors on the mean response

“K” - number of arms (treatments)

“R” - number of simulation replications

and returns a list with the sample sizes and expected profit per customer

For the symmetric case, the function creates a vector containing all possible values of n (floor(N/K)-1). Then, `one_rep_test_size()` is used to calculate the profits for each of the values of n. The values of n that maximize the profit are then chosen as the sample sizes for that particular repetition. The asymmetric case has not yet been implemented.

`one_rep_test_size()` (utility function for `test_size_nn_sim()`) simulates one set of potential outcomes

```
one_rep_test_size(1:(floor(10/2)-1), N=10, s=10, mu= 20, sigma=10, K=2)
```

```
##      n   profit
## [1,] 1 243.1647
## [2,] 2 233.2837
## [3,] 3 229.9721
## [4,] 4 215.6701
```

Takes in parameters:

“ n_{vals} ” - potential values for n

“ N ” - deployment population

“ s ” - standard deviations of the outcome (vector length 1 or K) “ μ ” - means of the priors on the mean response (vector length 1 or K) “ σ ” - standard deviations of the priors on the mean response (vector length 1 or K)

“ K ” - number of arms (treatments)

and returns a 2-column matrix with values of n in the first column and profits in the second column

The function picks a true mean for each arm and then simulates N observations for each of the K arms based off of that mean. Then, the arm with highest posterior mean is chosen and the profit is calculated for each potential value of n (n_{vals}).

3.2 Computing profits and errors under different testing methods (K-arm tests) with simulation

`profit_nn_sim()` computes the per-customer profit for test & roll with K arms

```
profit_nn_sim(n=c(100,200,300), N=1000, s=c(.1,.2,.3), mu=c(.1,.2,.3), sigma=c(.01,.03,.05), K=3, TS=FALSE)
```

```
## $profit
##      perfect_info test_roll thom_samp
## exp_profit      0.2917975 0.2544196      NA
## 5%              0.2433078 0.2174022      NA
## 95%             0.3474439 0.2913053      NA
##
## $regret
##      perfect_info test_roll thom_samp
## exp_regret      0 0.12404058      NA
## 5%              0 0.05537614      NA
## 95%             0 0.17972930      NA
##
## $error_rate
## [1] 0
##
## $profit_draws
##      perfect_info test_roll thom_samp error
## 1      241.5042  216.1545      NA      0
## 2      251.9901  218.9273      NA      0
## 3      328.9415  280.3741      NA      0
## 4      254.6284  234.1526      NA      0
## 5      245.5124  236.9464      NA      0
## 6      303.2749  265.5491      NA      0
## 7      362.5823  300.2491      NA      0
## 8      305.7005  248.8026      NA      0
## 9      322.6611  280.0027      NA      0
## 10     301.1794  263.0379      NA      0
##
```

```
## $regret_draws
##   perfect_info  test_roll thom_samp
## 1             0 0.10496573      NA
## 2             0 0.13120699      NA
## 3             0 0.14764749      NA
## 4             0 0.08041446      NA
## 5             0 0.03489024      NA
## 6             0 0.12439470      NA
## 7             0 0.17191471      NA
## 8             0 0.18612306      NA
## 9             0 0.13220791      NA
## 10            0 0.12664054      NA
```

Takes in parameters:

“n” - sample sizes for test & roll (vector of length 1 or K)

“N” - deployment population

“s” - standard deviations of the outcome (vector of length 1 or K)

“ μ ” - means of the priors on the mean response (vector of length 1 or K)

“ σ ” - standard deviations of the priors on the mean response (vector of length 1 or K)

“K” - number of arms (2 by default)

“TS” - whether or not to run Thomson sampling, ‘TRUE’ or ‘FALSE’ (FALSE by default)

“R” - number of simulation replications (1000 by default)

and returns a list containing the profit, regret, and error rates

The function uses `one_rep_profit()` to simulate each repetition. Then, the summary values are combined into a list. `test_size_nn()` or `test_size_nn_sim()` can be used to find the profit-maximizing sample sizes (n) to input into the function.

`one_rep_profit()` (utility function for `profit_nn_sim()`) simulates one set of potential outcomes, draws a true mean for each arm and generates N observations from each arm

```
one_rep_profit(n=c(100,100), N=1000, s=c(.1,.1), mu=c(.1,.1), sigma=c(.05,.05), K=2, TS=FALSE)
```

```
## perfect_info  test_roll  thom_samp  error
##    82.82198    72.43470         NA    0.00000
```

```
one_rep_profit(n=c(100,200,300), N=1000, s=c(.1,.2,.3), mu=c(.1,.2,.3), sigma=c(.01,.03,.05), K=3, TS=FALSE)
```

```
## perfect_info  test_roll  thom_samp  error
##    342.9328    295.9296         NA    0.00000
```

Takes in parameters:

“n” - sample sizes for test & roll (vector of length 1 or K)

“N” - deployment population

“s” - standard deviations of the outcome (vector of length 1 or K)

“ μ ” - means of the priors on the mean response (vector of length 1 or K)

“ σ ” - standard deviations of the priors on the mean response (vector of length 1 or K)

“K” - number of arms (2 by default)

“TS” - whether or not to run Thomson sampling, ‘TRUE’ or ‘FALSE’ (FALSE by default)

and returns the profits and error rates under perfect information, test & roll, and Thomson sampling under one simulation The function draws a true mean for each arm based off sigma and simulates N observations for each of the K arms. The profit from perfect information is calculated by picking the arms with the highest true mean. Test and roll profit is calculated by summing the profit from the first n observations in each arm (test stage) with the profit from the selected arm (roll stage with remainder of population). For Thomson Sampling, mu and sigma are updated with every K observations (1 from each arm).

`test_eval_nn()` provides summary of a test & roll plan

```
test_eval_nn(n=c(100,100), N=1000, s=.1, mu=.1, sigma=.05)
```

```
##      n1  n2 profit_per_cust   profit profit_test profit_deploy profit_rand
## 1 100 100      0.1221293 122.1293      20      102.1293      100
##   profit_perfect profit_gain    regret error_rate tie_rate
## 1      128.2095   0.7844645 0.04742351 0.06283296      0
```

```
test_eval_nn(n=c(100,200), N=1000, s=c(.1,.2), mu=c(.1,.2), sigma=c(.05,.1))
```

```
##      n1  n2 profit_per_cust   profit profit_test profit_deploy profit_rand
## 1 100 200      0.1976957 197.6957      50      147.6957      150
##   profit_perfect profit_gain    regret error_rate tie_rate
## 1      211.5959   0.7743314 0.06569249   0.0335      0
```

Takes in parameters: “n” - sample sizes for test & roll (vector of length 2) “N” - deployment population

“s” - standard deviations of the outcome (vector of length 2)

“μ” - means of the priors on the mean response (vector of length 2)

“σ” - standard deviations of the priors on the mean response (vector of length 2)

and returns a data frame containing summary statistics such as profit per customer, profits from test phase, error rates, etc.

For the symmetric case, the total profit is calculated using $\text{profit_nn}() \cdot N$ so profit_per_cust becomes total profit/N. profit_test is calculated using

$$\mu * (n_1 + n_2)$$

. profit_deploy is total profit - profit_test . profit_rand (from random selection) is calculated using

$$\mu * N$$

. profit_perfect is calculated using the $\text{profit_perfect_nn}()$ function. profit_gain is simply total profit - profit_rand . The regret is $1 - \text{total profit} / \text{profit_perfect}$ and represents the % lost potential profit. The error_rate is calculated as part of $\text{profit_nn_sim}()$. For the asymmetric case, the only results that differ are profit_test becoming

$$\mu_1 * n_1 + \mu_2 * n_2$$

and profit_rand becoming

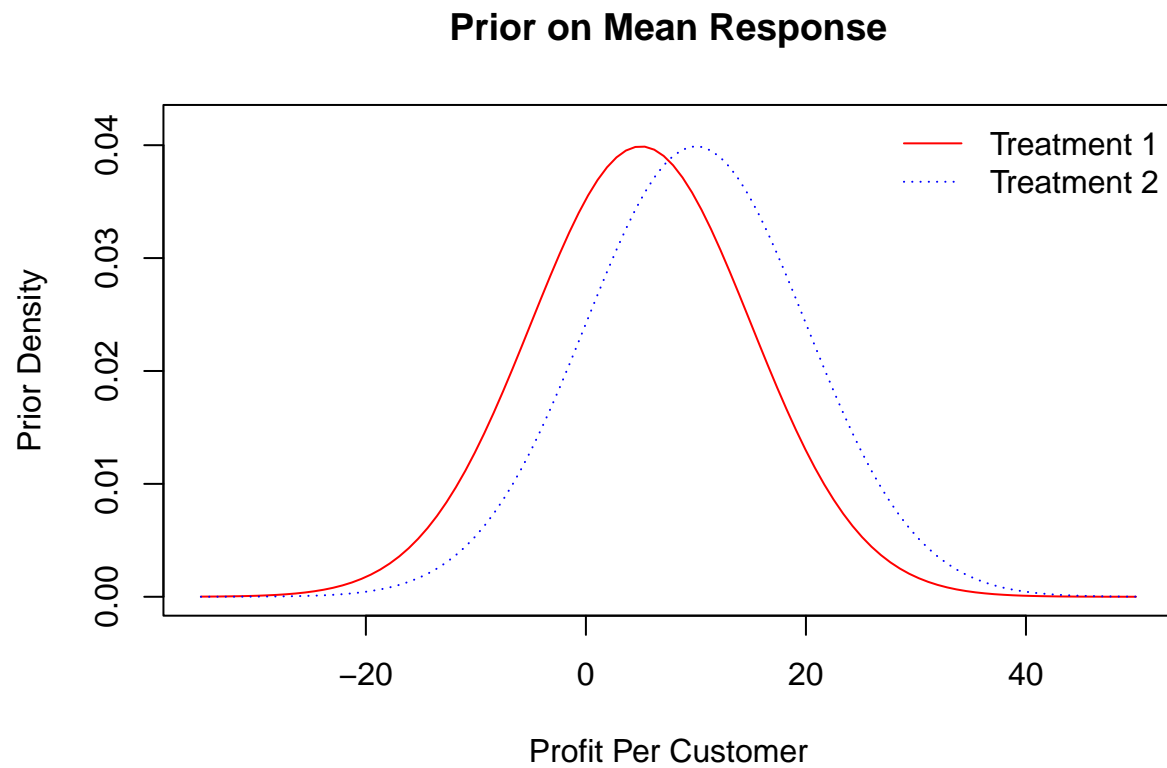
$$(\mu_1 + \mu_2) * .5 * N$$

.

4. Visualizing prior effects on profits and mean response

$\text{plot_prior_mean_resp_nn}()$ plots prior densities against mean response (profit per customer)


```
plot_prior_mean_resp_nn(mu=c(5,10), sigma=c(10,10))
```



It takes in as parameters:

“ μ ” - means of the prior on the mean response

“ σ ” - standard deviations of the priors on the response

and returns a plot of the prior density against the mean response

`plot_prior_resp_nn()` plot prior densities against response (profit per customer)

```
plot_prior_resp_nn(s=c(10,20), mu=c(5,10), sigma=c(10,10))
```



It takes in as parameters:

“s” - the known standard deviations of the outcome

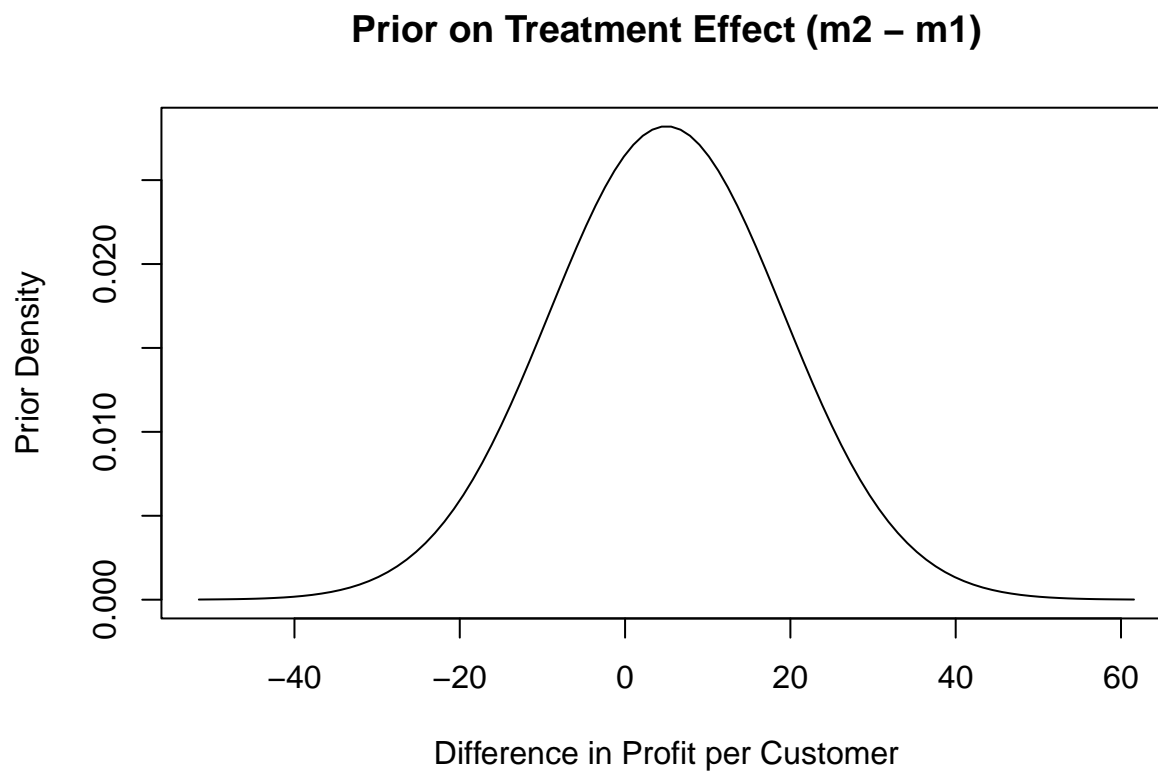
“ μ ” - means of the prior on the mean response

“ σ ” - standard deviations of the priors on the response

and returns a plot of the prior density against the response

`plot_prior_effect_nn()` plots prior densities against treatment effect (difference in profit per customer)

```
plot_prior_effect_nn(mu=c(5,10), sigma=c(10,10), abs=FALSE)
```



It takes in as parameters:

“ μ ” - means of the prior on the mean response

“ σ ” - standard deviations of the priors on the response

“abs” - whether or not to take the absolute difference, ‘TRUE’ or ‘FALSE’

and returns a plot of the prior density against the treatment effect