

TEVIN AGGREY LITUNDA

Nairobi, Kenya | taggrey26@gmail.com | www.taggrey.com

First-rate IT Support Specialist with over 2 years of experience offering outstanding support to users of various levels. Exceptional skills and knowledge in Hardware and Software maintenance, customer service support, database management, project management, and a subject matter expert in Programming languages such as Javascript & SQL. Established reputation as a sharp technology expert working with customers and organisations to identify and deploy solutions. I am well-versed in assisting various users with diverse computer systems, and other peripheral equipment problems. I am highly familiar with security standards and usability optimization and I effectively operate autonomously to troubleshoot and fix concerns.

SKILLS

Languages

Javascript, HTML, CSS

Frameworks and Libraries

React js, Next js, Node js, Bootstrap, Sass and Web3 js

Databases

Mongo DB and MySQL

Technologies

Rest API, Git, DigitalOcean, Wordpress and GraphQL,

WORK EXPERIENCE

Freelance software developer.

October 2022 - Present

I am currently on exciting freelance projects with clients globally, which is helping me solidify my skills and gain valuable experience. My projects can be found in my portfolio for more information. www.taggrey.com

Unimax Company

Support Engineer | October 2021 - October 2022

Contracted by Equity Bank providing technical support for Loan Origination System Project (CLOS). Key responsibilities were:

- Ensure Business continuity by ensuring proper and regular backups of applications are done with support from the System Administration team.
- Training of the application to the relevant Support teams.
- Support Applications by maintaining System availability and system uptime.
- Ensure the security of data and information within the Application Systems (User access review and general application housekeeping).
- Support execution of the design, planning and implementation of company projects that promote business needs.

Kenya Airports Authority

IT Support | May 2019 - September 2019

As a fresh graduate, I got an opportunity to work in a professional environment where I did IT support and my responsibilities were:

- Reviewed and assessed architecture design, implementation, testing and deployment needs to identify project requirements and costs with the help of the management.
- Managed ICT user support Service Desk by resolving logged IT Support calls.
- Helped in leading and assisting technical upgrade projects for clients by working and coordinating with consultants and developers for integrations.
- Identified computer hardware and network system issues, performing troubleshooting techniques for remediation.

EDUCATION

BACHELOR OF SCIENCE IN COMPUTER SCIENCE

University Of Nairobi

Nairobi | Kenya 2019

KENYA CERTIFICATE OF SECONDARY EDUCATION

Corner Brook School

Thika | Kenya 2014

KENYA CERTIFICATE OF PRIMARY EDUCATION

Machakos Academy

Machakos | Kenya 2010

REFERENCES

- Mr Kevin Gatembo
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- Mr Stephen Manduku
Head of ICT Department
Kenya Airports Authority
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