AGGREY TEVIN LITUNDA

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PROFESSIONAL SUMMARY

Tech-savvy Web Developer with over 2 years of experience and specialty in web development, search engine optimization, marketing, social media management and audio/video integration to launch custom-tailored code for website presence. Detailed understanding of complex and up-to-date programming languages. Innovative approach to actualizing organizational marketing plans, resourceful navigation of intricate factors governing web planning by establishing a reputation as a sharp technology expert when working with customers and organizations to identify and deploy solutions.

SKILLS

HTML | CSS | JavaScript | React JS | Next JS | NodeJS | Bootstrap | Sass | MongoDB | MySQL | Git | WordPress | Figma | Systems Analysis | Systems Testing | Technical Support | Marketing | Data Analysis | Business development & Innovation | Customer relations | Problem resolution | Teamwork | Good communication skills |

WORK HISTORY

UNIMAX COMPANY

Support Engineer | October 2021 - To date

Responsibilities

- Plan website development, converting mock-ups into usable web presence
- Multi-task across multiple functions and roles to meet deadlines and organizational expectations.
- Validate third-party code to comply with internal standards and technical requirements.
- Oversee major web applications including providing technical support to the bank by managing CLOS project (Cooperate Loan Origination business process as a primary part of the Loan Origination System.
- Ensure Business continuity by ensuring proper and regular back up of applications are done with support from System Administration team.
- Ensure all applications have up-to-date documentation (deployment architecture, connection matrix and system manuals and troubleshooting guides).
- Multi-tasking across multiple functions to provide technical support to the bank for Electronic Document and Record Management Systems).
- Validating the whiten and implemented codes efficiently, and trouble shooting and debugging.

- Overseeing website development quality assurance and testing of various applications.
- Identifying key areas of modification in existing programs and developing the modifications.
- Oversee technical issues and troubleshooting requests to resolve user problems.

JOMO KENYATTA INTERNATIONAL AIRPORT.

Intern | May 2019 – September 2019

Responsibilities

- Reviewed and assessed architecture design, implementation, testing and deployment needs to identify project requirements and costs with the help of the management.
- Managed ICT user support Service Desk by resolving logged IT Support calls.
- Offered support for Microsoft Outlook mail installation and troubleshooting.
- Installed software and applications to end user machines.
- Helped in leading and assisting technical upgrade projects for clients by working and coordinating with consultants and developers for integrations.
- Communicated regularly with senior management concerning data exchange and technology integration.
- Identified computer hardware and network system issues, performing troubleshooting techniques for remediation.
- Played key role in on-going network design, re-evaluation and optimization to keep pace with company growth.
- Oversaw development and implementation of improvements to support and network operations.
- Analysed network security and current infrastructure to assess areas in need of improvement and develop solutions.
- Cushioned the management in leading teams for software engineering services and supported key clients in development efforts, establishing standards, determining specifications and creating Service and Operational Level Agreements (SLA) and (OLA).
- Worked closely with management teams to plan, develop and execute technical strategies aligned to client's vision.
- Assisted in computer preventive maintenance, installation of computer software and hardware for windows application.
- Helped to oversee ICT equipment inspection and taking inventory for the ICT assets.
- Assisted in setting up and configuring printers on windows application.

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY

University Of Nairobi *Nairobi | Kenya, 2020*

KENYA CERTIFICATE OF SECONDARY EDUCATION

Corner Brook School *Thika | Kenya, 2014*

KENYA CERTIFICATE OF PRIMARY EDUCATION

Machakos Academy Machakos | Kenya, 2010

REFERENCES

• PROF. Agnes Wausi

Associate Professor of Information Systems

University of Nairobi

Tel: 0722-761881

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• DR. Samuel Ruhiu

Project Supervisor

University of Nairobi

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• Mr. Stephen Manduku

Head of ICT Department

Kenya Airports Authority

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