



To. \_\_\_\_\_

Investigation & Corrective Action Report On Quality Complaint

Issue Date :       /       /

Refer QPR No. \_\_\_\_\_

Company Name : \_\_\_\_\_

Contact person : \_\_\_\_\_

Supplier part name		JTEKT part name	
Supplier part no.		JTEKT part no.	

① Content of complaint

② Detail of complaint (Date/Process/Qty/etc)

③ Investigation results

④ Temporary countermeasures

⑤-1 The causes of occurrence					⑤-2 Corrective action to prevent recurrence		Imprement date	In charge
① Why ? →	② Why ? →	③ Why ? →	④ Why ? →	⑤ Why ?	Corrective action for root causes			
⑥-1 The causes of outflow					⑥-2 Corrective action for outflow			
① Why ? →	② Why ? →	③ Why ? →	④ Why ? →	⑤ Why ?	Corrective action for root causes			
⑦ Upon recurrence, further corrective action			⑧ Application of corrective action to similar processes/product		⑩ Revise Documents			
					<div><div></div>Control Plan</div> <div><div></div>FMEA</div> <div><div></div>AIS,SDS</div> <div><div></div>อื่นๆ _____</div> <div>_____</div>			

Supplier Authorized		
Approved	Checked	Prepared