

	JTEKT	Quality Problem Rejection (QPR)						QPR ISSUE NO.				
	PARTS NAME		SUPPLIER NAME									
	PARTS NO.		MODEL									
	WHEN		WHO									
JATH/QC	WHERE FOUND:									IMPORTANCE LEVEL		
	<input type="checkbox"/> RECEIVING _____ <input type="checkbox"/> INPROCESS _____ <input type="checkbox"/> CUSTOMER CLAIM (LINE CLAIM) _____ <input type="checkbox"/> OTHER _____									<input type="checkbox"/> SP. <input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> URGENT		
	<input type="checkbox"/> F/G _____ <input type="checkbox"/> W/H _____ <input type="checkbox"/> WARRANTY CLAIM. _____									FREQUENCY		
	DEFECT: <input type="checkbox"/> DIMENSION <input type="checkbox"/> MATERIAL <input type="checkbox"/> APPEARANCE <input type="checkbox"/> CHARACTERISTICS <input type="checkbox"/> OTHER .....									1'st DEFECTIVE : _____		
	STATE: NEW MODEL MASS PRODUCTION SERVICE									Reoccurrence : _____		
										Chronic Disease : _____		
	DEFFECTIVE CONTENTS ( Entry of contents, Illustration, Selection results, .... Etc.)											
	Description of Problem :											
PROBLEM CASE (ปัญหาที่พบ) :										ISSUED		
SPECIFICATION (เกณฑ์ที่กำหนด) :												
ACTUAL (ผล/ค่าที่ได้รับ) :												
NG EFFECTIVE (ผลกระทบ) :												
LOT (ล็อตที่ผลิต/จัดส่ง) :												
Figure:												
SUPPLIER	QUICK ACTION : REPLY WITHIN 24 HR.											
	ACTION DETAIL:									Sketch of Method confirm and Identify Part		
										SUPERIOR		
										Acknowledge		
JATH	FIRST LOT DELIVERY TO JATH											
	DATE:											
	TIME:											
Q'TY:												
<input type="checkbox"/> Claim <input type="checkbox"/> Complain									Approved Approved Checked			
Route (Information) QC JATH TO: → QC SUPPLIER → Supplier make Investigate & Corrective action on quality complain format (FM-QAD-0343) → QC JATH CC: → PC JATH. (For local and Import part ) CC: → PC JTEKT (JP) and PC JATH. (For CKD part)												