

Resume: Scott L. Purcell

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Accomplishments by Employment Periods

Cesten Consulting, Proprietor and Contract IT Trainer, Hutto, TX, Mar 2017 to Present

- Became AlienVault's most experienced trainer for their AV USM appliance courses while maintaining NPS scores of 91 (average for all deliveries in 2019 to date as of Oct 20, 2019).
- Developed video versions of all major course offerings from AlienVault related to their USM Appliance platform.

Alienvault, Sr. Technical Instructor, Austin, TX, Feb 2015 to Mar 2017

- Collaborated on the development of Alienvault's 2nd Gen revamp of their flagship course "AlienVault USM for Security Engineers".
- Collaborated on the development of an introductory level course, "AlienVault Launchpad".
- Led Webinar sessions demonstrating various capabilities of the USM Appliance.
- Delivered training globally in-person and online for AlienVault.

Rackspace, Cloud Technologies Instructor, Austin, TX, Apr 2013 to Feb 2015

- Developed a collaborative, cross platform, content-authoring work flow for curriculum development using ReStructured Text, Git, and Jenkins.
- Collaborated in curriculum development for courses on OpenStack deployment for releases from Folsom to Juno.
- Delivered courses throughout the US teaching OpenStack deployment.

Dell, Technical Trainer and Curriculum Developer, Round Rock, TX 1997 to 2013

- Developed and delivered training on using Crowbar for deployment of cloud solutions including OpenStack and Hadoop on Dell Servers.
- Maintained the lab equipment used in delivering a variety of Linux-related classes.
- Developed a lab deployment solution using Cobbler, kickstart configuration, and LibVirt virtualization to quickly prepare labs for a variety of classes.
- Authored a white paper (available on request) on the process we used to build our training environment for the Cloud Solutions deployment courses.
- Collaborated on the development of the courses and certification exams for the DCEE/DCP Certification program.
- Developed a Live-CD based Linux training course for distribution to Dell Support Teams.
- Applied for a patent on some of the techniques used in the Live-CD Linux Training.

Key Career Skills

Extensive experience in:

- Training
- Curriculum development
- Technical support
- System provisioning and management
- Virtualization
- Linux system administration
- Network Security management using AlienVault solutions

Some experience with:

- Network administration and solution design
- Penetration testing

Software/OS-related Skills and Experience

Extensive experience in

- AlienVault USM Appliance
- AlienVault USM Anywhere
- OpenStack
- Ubuntu LTS
- Red Hat Enterprise Linux (including Xen/KVM virtualization, clustering, deployment and provisioning)
- SuSE Linux Enterprise Server
- Remote administration (using VNC, SSH, FreeNX, and RDP)
- Shell scripting
- Configuration of Fibre Channel and iSCSI storage
- PXE deployment solutions including Cobbler and Koan

Some experience with:

- Hadoop
- Windows Desktop and Server releases from Windows 3.11 through Windows 7
- VMware ESX
- Citrix XenServer
- Various Linux distros of lesser significance in enterprise usage.
- Deployment solutions including Chef, Puppet, and Ansible
- Systems Management solutions such as Nagios and Ganglia