



# ALTHEA GUTIERREZ

Full-Stack Developer

## Contact Details

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📍 Luzon

## Education

### Bachelor of Science in Information Technology

University of the Cordilleras  
2019

## Skills

### Frontend Development:

- HTML
- CSS
- JavaScript

### Backend & Database:

- Oracle CC&B
- PL/SQL

## Experience

**Associate Software Engineer**  
App Dev Support  
Accenture Inc.

*June 2021 - Nov 2022*

- Performed system monitoring to detect and address potential application errors, ensuring stability and minimizing downtime.
- Troubleshoot and resolved customer billing discrepancies by analyzing data inconsistencies and applying SQL-based data corrections directly in production.
- Collaborated with senior developers on code-related issues, providing root cause analysis and recommendations while handling data repairs independently.
- Worked closely with business teams to understand reported issues, communicate resolutions, and ensure a seamless billing experience for customers.
- Supported CC&B application maintenance, assisting with system updates, performance checks, and minor enhancements.

## Trainings

### Full-stack Web Development Bootcamp Training:

Training in HTML, CSS, JavaScript, React.js, Node.js, and MongoDB

### Uplift Code Camp

*November - Present*

**Elementor & Wordpress Workshop:** Learn to build professional, custom-designed websites & create stunning websites without coding

### MSTCONNECT

*April 17, 2024*

### Software Quality Assurance Manual Testing: ISTQB

Certification Foundations Training

### MSTCONNECT

*April 6 - 7, 2024*