



ALTHEA GUTIERREZ

Full-Stack Developer

Contact Details

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Luzon

Education

**Bachelor of Science in
Information Technology**

University of the Cordilleras
2019

Skills

Frontend Development:

HTML	JavaScript
CSS	React.js

Backend & Database:

Oracle CC&B	MongoDB
PL/SQL	Node.js

Experience

Associate Software Engineer
App Dev Support
Accenture Inc.

June 2021 - Nov 2022

- Performed system monitoring to detect and address potential application errors, ensuring stability and minimizing downtime.
- Troubleshoot and resolved customer billing discrepancies by analyzing data inconsistencies and applying SQL-based data corrections directly in production.
- Collaborated with senior developers on code-related issues, providing root cause analysis and recommendations while handling data repairs independently.
- Worked closely with business teams to understand reported issues, communicate resolutions, and ensure a seamless billing experience for customers.
- Supported CC&B application maintenance, assisting with system updates, performance checks, and minor enhancements.

Trainings

Full-stack Web Development Bootcamp Training:

Training in HTML, CSS, JavaScript, React.js, Node.js, and MongoDB

Uplift Code Camp

November - May

Elementor & Wordpress Workshop: Learn to build professional, custom-designed websites & create stunning websites without coding

MSTCONNECT

April 17, 2024

Software Quality Assurance Manual Testing: ISTQB

Certification Foundations Training

MSTCONNECT

April 6 - 7, 2024