

TEZ BORGOHAIN

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SUMMARY

Experienced Senior QA professional and Certified ScrumMaster (CSM) with 4 years at Accenture, specializing in SDLC, Agile practices, CI/CD pipelines, test planning, and API testing within fintech and banking domains. Successfully led a 4-member Scrum team through SIT and UAT phases, ensuring timely delivery of high-quality solutions. Acknowledged for fostering innovation, driving continuous QA improvements, and conducting performance testing in enterprise-level environments.

AREAS OF EXPERTISE

- Automation Testing
- Test Planning & Strategy
- Agile Methodologies
- API & Functional Testing
- Customer Relationship Management
- Collaboration & Leadership

EXPERIENCE

ACCENTURE

Gurgaon, India

Senior Quality Engineering Analyst | Interactive (Daimler)

Apr 2022 – Aug 2023

- Spearheaded cross-functional QA team to execute SIT and UAT cycles for enterprise mobility solutions, ensuring on-time delivery and reduced post-production defects by 30%.
- Fast-tracked to Senior Quality Engineering Analyst within 16 months, ahead of the standard promotion cycle of 24 months, reflecting accelerated performance recognition and strong leadership.
- Built and maintained data-driven and hybrid automation frameworks using Selenium, Java, and TestNG, integrated with Jenkins CI and JIRA, boosting test coverage by 40%, improving defect traceability, and enhancing release quality by 20% through effective test planning.

Quality Engineering Analyst | Fintech (UBS)

Feb 2021 – Mar 2022

- Executed comprehensive API testing using SOAP UI, Rest Assured, and Postman, ensuring robust validation of REST and SOAP services, which resulted in improved API reliability and reduced defects by 40% in integration testing, aligning system and system requirement.
- Engaged proactively in Agile ceremonies (Scrum, Kanban, PI Planning) to embed QE best practices, enhancing test coverage by 25%, accelerating release readiness by 20%, and improving stakeholder engagement through clear test documentation and regular feedback sessions.

Associate Engineering Analyst | Fintech (Citibank)

Aug 2019 – Jan 2021

- Automated an extensive 350+ test case regression suite using Selenium, Cucumber, and Java, reducing manual testing efforts by 95% and significantly improving test cycle efficiency.
- Orchestrated specialized training sessions on defect management for team members, fostering effective teamwork, and resulting in improved defect identification accuracy by 45% during testing phases.

EDUCATION

Humber College, Toronto (2023-2025)

Diploma in Project Management | Graphic Design | 3.7/5 GPA

Amity University, India (2015-2019)

Bachelor of Technology in Computer Science Engineering | 8.33 CGPA

(Summa cum laude)

TECHNICAL SKILLS

- Methodologies:** Agile (Scrum, Kanban), Waterfall, Hybrid
- Testing Types:** System Integration Testing (SIT), Integration Testing, System Testing, Regression Testing, User Acceptance Testing (UAT), Unit Testing, API Testing, Automation Testing and Manual Testing
- Project Management:** Jira, Confluence, Microsoft Project, HP-ALM, TestRail, Zephyr, Power BI
- API Testing:** Postman, SoapUI, Swagger, RestAssured
- Testing Frameworks & Automation:** JUnit, TestNG, Cucumber, Selenium WebDriver, Cypress, Playwright
- Programming & Scripting:** Java, JavaScript, MySQL, XML, JSON
- Development Environments & Cross-Browser Testing:** Eclipse IDE, Visual Studio, IntelliJ IDEA, BrowserStack
- Others:** Git, GitHub, Microsoft Visio, Outlook, PowerPoint, Word

SOFT SKILLS

- Honed teamwork, organizational and communication skills in customer-facing roles at Starbucks, Best Buy, and Wayfair.
- Volunteered in winter aid for the homeless and participated in Starbucks' tree planting initiatives.