

WORK EXPERIENCE

Restaurant Manager - Customer Service

Graf Zeppelin // Nov 2020 - Present

- I oversee the day-to-day operations of the bar, including staff management, customer service, and compliance with service standards.
- I am in charge of a team of 10 employees, to whom I provide training, guidance and support to improve service efficiency and customer satisfaction
- I maintain accurate inventory records, make purchases effectively to ensure product availability.
- I provide a personalized service to those customers who request detailed information about the products and services offered, thus improving their experience.

Intern

Opyr // Feb 2023 - Jul 2023

- I gained experience in the management of specialized software used for data management within the company.
- I collaborated in the verification and cleaning of data to ensure its accuracy and consistency, following protocols and standards established by the company.
- Performed data entry tasks in the company's database to ensure the integrity and availability of the information.

EDUCATION

Bachelor of Science in Programming

University of Hurlingham

2023

Second year of the degree.

Language

White Castle Institute

2022

Intermediate level of **English**



Alejo S. Palladino

PROGRAMMING STUDENT

ABOUT ME

I study programming and I am looking for a part-time experience to combine theory with practice and thus grow in the field of computer science and cybersecurity.

SKILLS

- Strategic and social selling.
- Efficient customer relationship management.
- Optimization of customer service.
- Record management and sales follow-ups.
- Proficiency in Microsoft Office tools.
- Knowledge of Python.
- Experience in Data Entry and database management.
- Attention to detail and ability to work in an organized and efficient way in a team.

CONTACT

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