

Public Agreement on the Use of the Tezz Platform for the Short-Term Rental of Mobile Device Power Banks.

Baku city, 01.01.2026

This Agreement is a public offer in accordance with Articles 408–409 of the Civil Code of the Republic of Azerbaijan.

Acceptance of this Agreement is effected by the User through payment of the service fee via the TEZZ Up chat-bot (WhatsApp/Telegram), by scanning a QR code, or by using other approved transaction methods.

1. General Provisions

- 1.1** This Agreement regulates the procedure for providing rental services of portable power banks.
- 1.2** Acceptance means the User's full and unconditional consent to the terms of the Agreement.
- 1.3** The Agreement is concluded in electronic form and does not require a signature or a seal.
- 1.4** By paying the service fee, the User confirms that they have reviewed all the terms and accepted them.

2. Terms and Definitions

- 2.1 User** — an individual who has accepted the offer.
- 2.2 Service Provider:**
NextTech Solutions LLC (TIN 1704071701).
- 2.3 Service** — rental of a power bank and charging of mobile devices.
- 2.4 Tariffs** — the prices of the service indicated in the TEZZ chat-bot and/or payment application.
- 2.5 Non-return** — failure to return the power bank to the station after the expiration of the established rental period.

3. Subject of the Agreement

- 3.1** The Service Provider provides the User with power bank rental services, and the User undertakes to pay the service fee.
- 3.2** Acceptance of the Agreement is carried out through payment of the service fee.
- 3.3** The User gives consent to the processing of personal data and the execution of payments.
- 3.4** Payment of the service fee confirms that the User has reviewed and accepted all the terms of the Agreement.

How to Use the TEZZ Service:

- 3.5** The User scans the QR code at the TEZZ station, which redirects them to the official TEZZ chatbot (WhatsApp or Telegram).
- 3.6** In the chatbot, the User is provided with a payment link, the rental tariff, and the applicable terms and conditions.
- 3.7** By making the payment, the User confirms acceptance of the offer.
- 3.8** After the payment is completed, the system unlocks the slot and dispenses the power bank.
- 3.9** After use, the User must return the device by inserting it into any operational TEZZ station.
- 3.10** The rental shall be deemed completed only after the power bank is inserted into the station and the User receives a notification in the chatbot confirming the successful completion of the rental.

4. Rights and Obligations of the Parties

- 4.1** The Executor shall provide equipment in proper working condition and ensure the confidentiality of the User's data.
- 4.2** The User undertakes to pay the service fee, handle the equipment with due care, and return the power bank within 24 hours from the moment it is received.
- 4.3** The device may be returned exclusively by inserting it into a TEZZ energy charging station. Handing it over to third parties, placing it on a table, or giving it to staff shall not be considered a proper return.
- The rental agreement and the User's obligations shall be deemed fulfilled only after the power bank is inserted into the station and a corresponding notification is received in the TEZZ chatbot.

In case of non-return:

- 4.4** If the User fails to return the TEZZ power bank to the station, as well as in the event of loss or damage, the User shall make a one-time payment in the amount of 89 AZN.
- 4.5** If the amount of 89 AZN, representing the value of the power bank, is not paid, a pre-trial claim (notice) shall be sent after 3 days;
- 4.6** Voluntary compensation is allowed within 5 days in the amount of 89 (eighty-nine) AZN;
- 4.7** Upon expiration of this period, the Executor shall have the right to apply to the court under claim proceedings, demanding recovery of the value of the power bank in the amount of 89 (eighty-nine) AZN, a penalty of 5 (five) AZN for each day of delay for a period not exceeding 30 days, as well as additional damages in the form of lost profit in a reasonable amount for the entire period, and reimbursement of legal assistance costs and the state court fee paid.

5. Payment Procedure

- 5.1** Payment of the service fee shall be made via the bank's mobile application.
- 5.2** The price is displayed in the TEZZ chatbot at the time of payment.
- 5.3** Payment of the service fee confirms the User's consent to the non-acceptance-based (automatic) debiting of the amounts stipulated under the agreement.
- 5.4** By accepting the terms of the offer and paying the service fee, the User consents to the automatic debiting of funds from the payment card, including amounts payable

for rental extension, as well as penalties and/or compensation calculated in the event of non-return or damage to the equipment.

5.5 In certain cases, payment of a refundable deposit may be required to access the service. Where applicable, the deposit amount shall be displayed in the chatbot prior to payment. After completion of the rental and deduction of all applicable charges, the unused portion of the deposit shall be refunded to the User.

Deposit Procedure

Deposit amount: **5 (five) AZN**.

The deposit is automatically charged from the User's payment card.

After the rental period ends, the service fee corresponding to the actual hours of use is deducted from the deposit amount.

The remaining deposit balance is automatically refunded to the User's card.

Examples:

If the usage duration is 1 hour: 2 AZN is charged, 3 AZN is refunded.

If the usage duration is 2 hours: 3.5 AZN is charged, 1.5 AZN is refunded.

If the usage duration is 3 hours or more: the full deposit of 5 AZN is deemed to have been used.

If the deposit has not been charged or has not been applied due to technical reasons, any excess amounts charged shall be fully refunded to the User.

The User must return the power bank within a maximum of 24 hours from the moment it is received. If the power bank is not returned after the expiration of 24 hours, an extension fee of 5 (five) AZN per day shall be charged, provided that the total extension period does not exceed 30 days.

Rental Tariff and Pricing System:

A deposit of 5 (five) AZN is automatically charged for the rental.

The usage fee is calculated as follows:

- 1st hour: 2 AZN
- 2nd hour: 1.5 AZN
- 3rd hour: 1.5 AZN

No additional rental fee is charged after the 3rd hour within a 24-hour period.

The User must return the power bank within a maximum of 24 hours from the moment it is received. If the power bank is not returned after the expiration of 24 hours, a daily fee of 5 (five) AZN shall be charged for extending the return period.

By using the Service, the User undertakes not to perform any actions, manipulations, abuses or other intentional acts aimed at deceiving the system, interfering with the operation of the service, bypassing, violating or attempting to bypass the technical restrictions, algorithms, security mechanisms and rules established by the Contractor.

6. Liability of the Parties

6.1 In the event of a breach of the terms of the Agreement, the User shall bear liability in accordance with the legislation of the Republic of Azerbaijan.

6.2 If the power bank is not returned on time, a penalty of 5 (five) AZN per day shall be charged, provided that the total period does not exceed 30 (thirty) calendar days.

6.2.1 Return of the power bank does not release the User from the obligation to pay the accrued rental fee, penalty, and/or compensation incurred up to the moment of return of the device.

6.3 Charging a penalty does not deprive the Executor of the right to claim compensation for actual damages.

6.4 Any mechanical, thermal, or electrical impact resulting in partial or complete loss of the device's functionality shall be considered damage, including but not limited to cracks in the casing, dents, impact marks, opening of the device, exposure to moisture, burning of power elements, interference with the device structure, and other similar defects.

6.5.1 If, after use by the User, the power bank does not function or shows cracks, dents, impact marks, signs of opening or interference, exposure to moisture, burned elements, or other technical defects, the device shall be deemed damaged due to the User's fault.

6.5.2 If a manufacturing defect is detected within 10 minutes from the moment the device is received and is reported via the chatbot, the Executor shall perform diagnostics; if a factory defect is confirmed, no penalties shall be applied (replacement and/or recalculation). A complaint submitted after the expiration of the 10-minute period shall not in itself release the User from liability.

6.5.3 Normal wear and tear shall not be considered damage.

6.6 Compensation Amount and Payment Procedure (in Case of Damage)

6.6.1 The Executor shall send the User a request for voluntary payment in the amount of 89 (eighty-nine) AZN within 5 (five) days.

6.6.2 Payment of compensation does not release the User from the obligation to pay for services previously rendered.

7. Pre-trial dispute resolution procedure

7.1 The pre-trial claim is sent to the User via the TEZZ chatbot.

7.2 If no payment or response is received within 5 days from the moment the claim is sent, the Executor has the right to apply to the court.

8. Dispute Resolution

All disputes arising from this Agreement shall first be resolved through negotiations, and if the negotiations fail to produce a result, the disputes shall be resolved by the Sabail District Court of the city of Baku in accordance with the legislation of the Republic of Azerbaijan.

By confirming the Agreement, the User also agrees to the jurisdiction of the court.

9. Amendment and Termination of the Agreement

9.1 The Executor has the right to amend the terms of the Agreement by notifying the User 1 day prior to the date the changes enter into force.

9.2 If the User does not agree, they have the right to stop using the service and notify the Contractor via a chatbot or in writing.

10. Final Provisions

10.1 This offer agreement and the relations arising from it are governed by the legislation of the Republic of Azerbaijan.

10.2 The Agreement enters into force from the moment of acceptance (payment of the service fee) and remains valid until the obligations are fully fulfilled.

10.3 The Agreement is executed in electronic form and does not require a signature or seal. It is deemed concluded from the moment the service fee is paid.

Contractors:

NextTech Solutions LLC– TEZZ Power trademark

Bakı şəh. Xətai ray, Firuz Qəmbərov küç,giriş 39A

VOEN 1704071701

Website: www.tezz.az

Email: info@tezz.az