**Toby Fjell**

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**Summary**

I am a right-brained problem solver that has leveraged my experience working in many environments from real estate to healthcare. Combined with over 15 years of professional software development experience, there are few problems I've not encountered. I'm comfortable working both independently and on a team of any size, and I have experience with both situations. I've been known to be a 'people pleaser' at times, but I have learned through experience that there is a middle way that affords me the opportunity to take advantage of this characteristic while avoiding its shortcomings.

***Some of the Business Models I've Worked With…***

Identity Protection and Credit Reporting, Accounting Systems, Financial Forecasting, Billing/AR, SEC Reporting, Escrow/Title Systems, Executive Dashboards, Company Web Sites, iPhone Apps that tie in to main systems via Web Service (WCF and SOAP), Retail/Custom Orders, Mail Orders, Pharmacy Systems, Airline Screening (Patriot Act), Airline Ticketing.

**Specialties**

.NET Framework 4.0, Visual Studio, C#, VB.NET, ASP.NET, Team Foundation Server (TFS), Agile/SCRUM methodology, continuous integration (TFS, JIRA/Atlassion, Trac, homegrown), source code/version control, SQL Server, T-SQL, Stored Procedures, several Content Management Systems including SharePoint Server, Umbraco, Joomla, Drupal, and more. JavaScript, jQuery, Classic ASP, VBScript, JSON, HTML, CSS, XML, Web Services, WCF, SOAP, MVC, J2EE/Java, PHP, Perl, Objective C, Oracle DB, DB2/UDB, User Interface design, SDLC, and technical documentation.

**Experience**

**Independent Contractor / Self Employed**

Independent Contractor - use mostly ASP.NET (C#) to create Web Solutions for clients.

*1 recommendation available upon request*

**Educational Technologist at Desert Heights Preparatory Academy**

*Contract*

August 2010 - September 2011 (1 year 1 month)

**Senior .NET Developer / Consultant at PING Golf**

*Contract*

2010 - 2010 (less than a year)

Developed custom solutions for PING's Financial Systems including modules for Accounting, inventory control, and Budgeting. Worked on several public-facing PING web applications built on .NET technology, including the Ping.com site itself along with other ASP.NET applications/sites that accompanies the main site for public usage. Built employee-facing ASP.NET web applications for use in tracing club serial numbers, game improvement analysis apps, and apps for the fitting department. Designed and built WCF Services used to pipe data between many different interfaces. These apps were all built using .NET and MS SQL Server 2008 on the back end.

**Senior .NET Developer / Consultant at US Airways**

*Contract*

2009 - 2010 (1 year)

Designed and built WCF and Windows Services (using MS Visual Studio 2008 and C#) which interacted with MS SQL databases, Oracle databases, and message queues to transport and process employee passenger information. Helped team with converting old America West system modules into updated system modules that were compatible with the new US Airways systems.

**Senior .NET Developer at LifeLock**

December 2008 - December 2009 (1 year 1 month)

Team Lead for customer-facing web applications (ASP.NET), including the ecommerce/enrollment site (lifelock.com) as well as the customer portal application. Re-designed and implemented completely new versions of the two applications to include new UI functionality as well as hooking into a new Java-based middle tier running on Oracle Service Bus using SOA technologies. Integrated with several third-party systems via web services to provide security-related and customer reporting functionality. Created design specifications and estimates for project timelines. Worked closely with Business stakeholders and Project Managers to deliver applications per

business requirements.

*1 recommendation available upon request*

**Senior .NET Developer / Consultant at American Express**

2007 - 2009 (2 years)

Consultant brought on for handling mostly on-call production issues that were escalated to a high-level. Also designed and wrote several web services that interacted with both internal and external sources.

*1 recommendation available upon request*

**Senior .NET Developer / Consultant at Charles Schwab**

*Contract*

2008 - 2008 (less than a year)

Built Schwab's Marketing and Warehouse Inventory web portal. Develop custom ASP.NET and Windows Forms solutions using C#. Work closely with third-party vendors to manage user requests and merge code patches with my own code changes for system upgrades. Designed and implemented a new system consisting of Windows Forms, Windows Services, and Web Services (C#) that controls all production and distribution of customer media that is shipped to individual Schwab retail units.

**Senior .NET Developer at PetSmart**

2007 - 2008 (1 year)

Developed custom solutions for Petsmart Corporate (SSG) using .NET Technologies. Rebuilt an old Classic ASP Financial Servicing/Accounting system (heavily used by Execs) in C#/.NET. The system consisted of a configurable rolling forecast, SEC Reporting, Budgeting, and Accounting, as well as sales and inventory tracking. Also built several custom Sharepoint Server modules (some of which involved the Financial Services app described above) which were mostly internal applications, however there were a few Public-Facing modules as well. Tools used: TFS, Visual Studio, FXCOP, continuous integration via TFS, C#, ASP.NET, .NET WinForms, Sharepoint Designer, WCF web services, and SOAP.

**Senior .NET Developer at CVS/Caremark**

October 2006 - December 2007 (1 year 3 months)

Design, build, and maintain both desktop and web-based applications based on Business Requirements Specifications using C# and other Microsoft technologies. Document architecture for corporate and government compliance. Provide post-implementation training and support. Research proposed technologies and generate project estimates for Project Managers. Assist Project Managers with developing project plans. Work with end-users to improve upon existing processes and system designs. Work closely with production support and quality assurance agents

to ensure systems maintain efficiency and dependability.

*2 recommendations available upon request*

**Senior .NET Developer / Consultant at eTelecare Global Solutions**

2005 - 2006 (1 year)

Developed custom ASP.NET and Windows applications for Microsoft Apps Team.

**Senior .NET Developer at USA Digital Solutions, Inc**

February 2001 - October 2006 (5 years 9 months)

Architected and built new modules, including a web portal, for the company's largest project using Microsoft technologies including C# and the .NET Framework and Visual Basic 6. Managed a team of developers to ensure project plan adherence and completion. Participated in code reviews with developers. Generated technical specifications for new projects in order to ensure SOX compliance. Designed a complete rewrite of several legacy systems to implement newer technologies. Trained developers on coding standards and new technologies. Worked closely with production support and quality assurance agents to ensure systems maintain efficiency and

dependability. Technologies used include: ASP.NET, C#, VB.NET, TFS, XML Web Services, SOAP, Classic ASP (vbscript), and Javascript. Modules I built or worked on include: an Escrow module, a Title Module, an Accounting module, and an Electronic Recording module that I built from the ground up (the first electronic recording package available in the US).

**Certifications**

**Microsoft Certified Professional (.NET/C#)**

Microsoft Corp. License MC ID: 3702732 / Certification Number: C751-3535

**Skills**

.NET

C#

ASP.NET

JIRA

Visual Basic

JavaScript

jQuery

HTML5

SQL Server

Oracle SQL

DB2

Version Control

Continuous Integration

Atlassian Suite

T-SQL

Stored Procedures

UDFs

Database Administration

Database Design

MySQL

Java

.NET Compact Framework

Web Services

Cloud Computing

Content Management Systems

SharePoint

SharePoint Designer

Visio

SDLC

Technical Documentation

Professional Communication

Team Foundation Server (TFS)

Visual Studio 2010/11

**Education**

**DeVry University**

Bachelor, Computer Information Systems, 1999 - 2001

Activities and Societies: Sigma Beta Delta

**Keller Graduate School of Management of DeVry University**

**Honors and Awards**

*Graduated Summa Cum Laude (4.0) with Bachelor Degree in CIS*

**Interests**

Spending time with my Daughters, Scuba Diving, and learning about emerging technologies.

**5** people have recommended Toby

"Toby was hired to help me with some IT Solutions in my business he is very knowledgeable with

all IT information and explains things in a manor I was able to understand. I will use and

recommend Toby for Additional IT needs in the future. Thank you for your knowledge and

expertise. Kim Grantham Realizationz Graphic Design"

**— Kim Grantham**, was Toby's client

"" Toby is a talented developer""

**— Grant Wills***, Technical Recruiter, Productive Data Solutions, Inc. (PDS)*, was a consultant or contractor to Toby at LifeLock

"Toby Fjell is a seasoned expert in his field. He was an invaluable asset to my team. He worked long and hard, provided all the needed expertise and knew how to analyze issues and resolve. I would hire him again if given the chance."

**— Mary B.**, was Toby's client

"Toby worked for me some time ago and I found him to be a hardworking, consensus, and a dedicated employee. He was creative in solving problems and was energetic and enthusiastic. He was consistently successful in his projects and was a good team member."

**— Robert Roebuck***, IT Supervisor, CVS Caremark Corporation*, managed Toby at CVS/Caremark

"Toby is an experienced Developer who is well-versed in the ways of .NET. He is very good at finding solutions when it counts. Toby has excellent "people skills" and is an all-around great guy to work with that's always willing to lend a hand. I'd hire him any time."

**— Jim Schnieder***, Project Manager, CVS Caremark Corporation*, managed Toby at

CVS/Caremark