

Scenarios:**#1 - Emma Walker**

Ms. Walker's life is very busy right now. Due to being considered an essential worker, she finds herself working longer than normal hours. Because of this Ms. Walker doesn't have adequate time to do normal, everyday tasks like groceries shopping, doing laundry or house cleaning. With what little free time she does have, she tries to set up services to help her with these tasks. Using our site, she is able to find groceries stores in her area that will deliver food for her, on her schedule, and cleaning companies that will come in and maintain her house while she is at work. Using the website, Ms. Walker is able to find a local company that will clean her house while she is working, as well as making sure she is well stocked with food.

#2 - John Doe

Mr. Doe is trying to deal with current events by using his time to be as productive as possible. One of the ways he is doing that is by search and applying to virtual internships, or searching for job opportunities. Having a good resource with current and updated information was very important to Mr. Doe. Searching for employment opportunities in his area, Mr. Doe finds a job with a local restaurant delivering food.

User Stories:

- How is personal information stored and who has access to it?
- How personalized will the user experience be, custom pages etc.
- Will users be able to delete their profiles and history?
- How will the website communicate with its users, newsletter?

Features:

- Customizable user dashboard.
- Download of all stored user data
- Account deletion
- Newsletter with information about local reopenings
- Recommendations for services based off users search history