

Shane McCarthy

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Education

James Madison University, Harrisonburg VA

Expected Graduation: May 2022

Bachelor of Business Administration – **Computer Information Systems**

GPA: 3.0 / 4.0

Information Technology Skills

Operating Systems: Windows, Linux, Apple iOS

Coding: Python, Java, HTML

Cloud Server Management: AWS (Amazon Web Services), Linux

System Software: Microsoft Office

Database Design: SQL

Telecommunications: Cisco Packet Tracer, Firewalls, TCP/IP

Cyber Security: Systems Analysis, Risk assessment

No Certifications

Work Experience

Student Assistant, James Madison University, Harrisonburg, VA

August 28, 2021 – Present

- Assist College of Business students with installing software on various hardware
- Assist with management of IT inventory
- Assist CIS 301 students with lab assignments and homework
- **Average Hours Per Week: 20**

Cybersecurity Intern, Comcast Business, Philadelphia, PA

June 2021 – August 6, 2021

- Collect, analyze and interpret data to aid in the development growth of the Cybersecurity programs and projects.
- Support end-to-end Product Lifecycle activities such as technical requirements, strategies for customer growth/retention, and plans to enhance/mature portfolio offerings.
- Meet routinely with Cybersecurity Team to assist with strategies for all products and services offered to customers.
- **Average Hours Per Week: 40**

Sales Associate, Company Voice (1&1 Ionos), Blue Bell, PA

June 3, 2019- August 5, 2019

- Sought out new customers through cold calling and interest leads on company website
- Collaborated within a large team of other sales associates weekly during sales meetings
- Improved customer relations promoting new deals to increase customer satisfaction
- Obtained superior knowledge of an assortment of information technology products
- **Average Hours Per Week: 40**

Academic Experience

Member, Cyber Defense Club, James Madison University

- Participated in group discussions on matters of cyber security tactics and threats to software
- CCDC, NCL, and NSA codebreaker competitions

Member, Pi Kappa Phi Fraternity, James Madison University

Dean's List (James Madison University), Spring 2020, James Madison University

- Received a term GPA of 3.8 and was recognized on the dean's honor list for students

Member, Boarderline Club (Ski & Snowboard Club), James Madison University

Military Experience

- **No Military experience or training of any kind**

Currently not working for Federal Government. I have never worked for the Federal Government before