

Stephen King
Analysis of UI/UX

Proof of ownership of domain:

- Mr. Kearl will talk to John Ramuta to gain ownership of domain.

Executive summary of meeting with client:

- Mr. Ramuta and I talked about the different types of users/customers that would be visiting his future site. We narrowed it down to two categories:
 - Customers who have never had their climbing shoes resoled and wanted to be educated in the climbing shoe repair process.
 - And customers who have experience in getting their climbing shoes resoled and want nothing more than to ship their shoes as fast as possible.
- Through these findings we both concluded that user experience and site usability is first and foremost.

Strategy:

- Make a site that offers extremely easy and intuitive navigation to accommodate for both types of users listed above.
- Also create an easy and intuitive shopping experience using Shopify with the help of Mr. Kearl.

Scope:

- Explanation of the repair process
- Shopping flow for gaining information for repairs
- Confirmation of order
- Print order information to send with shoes
- Biography of John Ramuta
- Pictures of before and after shoes

Structure:

- Landing page
 - About
 - Repair process
 - Gallery of work
 - Order
 - About Ramuta
- Keeping the site map simple and to the point will keep the user engaged and also give them what they are looking for right away.

Surface:

- Mr. Kearl said to hold off on this.

Summary:

- After talking with Mr. Kearl and Mr. Ramuta it is very apparent the site revolves around two main ideas:
 - Creating a very simple, straightforward yet colorful user experience for both types of users mentioned above. Also providing information on the resale process to educate potential customers and new customers.
 - Make the ordering process as streamlined as possible for both the customer and Mr. Ramuta. This will be accomplished through the third party Shopify.
- This site should be at its core simple. Very straightforward and elegant. Both the user and Mr. Ramuta should enjoy using it.