

peer & professional feedback

Good peer and professional feedback is fundamentally about being **informed of context, explicit about your logic and specific and actionable in suggestions.**

Feedback is always **formative and not summative**: the intention is to improve on something going forward, rather than to provide a judgement on something already concluded.

Things to remember:

1. Good feedback requires you to put on **multiple thinking hats**. You need to think about what you are reviewing not only from the standpoint of strengths vs weaknesses, but also from the point of view of alternatives.

2. When you provide feedback is important. The best and most appreciated feedback is **ongoing**. Feedback tied to deadlines creates an unreceptive environment; instead, feedback should allow sufficient time for actioning suggestions.

3. How you provide feedback makes a great difference to its usefulness. Peers and colleagues will be much more receptive to your feedback if they understand the **logic** of it - that is, what informs your feedback.

4. What type of feedback you provide is central. Good feedback has to be **specific and actionable**, rather than a general expression of 'opinion'.