

Thomas Setliff
(336) 552-6149

SETLIFFTG@gmail.com

<http://www.linkedin.com/in/tomsetliff/>

SUMMARY

Highly motivated Information Technology Professional with over 20 years experience. Design, development, implementation and support of software systems to support financial as well as manufacturing operations. Provide desktop user support for hardware and software related needs. Excellent communication, documentation and troubleshooting skills with a strong emphasis on customer satisfaction.

TECHNICAL SUMMARY

Hardware: IBM AS400, Dell, Gateway and HP

Languages & Software: RPGIII, RPGIV, CLP, Progress, PL/SQL and T-SQL

Oracle, Crystal Reports, Lotus Notes and Domino Designer

Exposure to Visual Foxpro and PowerBuilder

Operating Systems: OS/400, Windows XP, Windows 7

PROFESSIONAL EXPERIENCE

AVERYDENNISON, Greensboro, NC

Provide printing solutions for the Apparel Industry

Applications Development and Support 1994 – 2013

Developed software solutions to meet business requirements using various development languages and tools. Provided hardware and software support as required by business users. Assisted in data conversions of legacy systems for multiple international locations.

- Wrote Time Tracking and Finished Goods Inventory system for AS400 to improve capture of production time and inventory levels.
- Conducted employee training on new applications prior to implementation.
- Work with Oracle Implementation Team migrate legacy system to Oracle by writing PL/SQL scripts that import legacy system data into Oracle Interface tables.
- Write data mining scripts using T-SQL to pull data from legacy databases for import into Business Intelligence tools.

ANNEDEEN HOSIERY (GOLDTOE MORETZ), Burlington, NC

Manufacturing facility specializing in mens, womens and childrens hosiery.

Applications Development and Support 1990 - 1994

Developed software solutions to meet business requirements. Provided hardware and operating system support including software upgrades.

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- Assisted team to redesign Inventory Management system to improve capture of inventory production as well as movement of grey goods.
- Provided support of current RPGIII/RPGIV applications.
- Managed the recovery of hardware and data after a system crash.

EDUCATION SUMMARY

GUILFORD TECHNICAL COMMUNITY COLLEGE, Jamestown, NC

Associate In Applied Science – Computer Programming