# Logistic Regression and Random Forest to Determine Credit Card Default

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In this session, I examine the Credit Card Clients data set found on the UCI Machine Learning Repository website to determine if a person will default on their credit card using logistic regression and random forest.

## About the Data Set

The data set can be found on the UCI Machine Learning Repository site at the following link: https://archive.ics.uci.edu/ml/datasets/default+of+credit+card+clients.

The data contains 24 variables and a total of 30,000 individual instances. The variables are:

- Default Payment (0 = No, 1 = Yes)
- Amount of Given Credit
- Gender (1 = Male, 2 = Female)
- Education (1 = Graduate School, 2 = University, 3 = High School, 4 = Other, 5 = Unknown)
- Marital Status (1 = Married, 2 = Single, 3 = Others)
- Age
- History of Past Payment from April 2005 to September 2005 where -2=no consumption, -1=pay duly, 0=the use of revolving credit, 1=payment delay for one month, 2=payment delay for two months, ... 9=payment delay for nine months and above
- Amount of Bill Statement from April 2005 to September 2005
- Amount of Previous Payment April 2005 to September 2005

There is a separate variable for each past payment, bill statement, and previous payment from April to September.

# **Exploratory Analysis**

First, the data set is loaded into a data frame named "credit". The data frame is also viewed to see the columns and class types.

```
## Limit_Bal Sex Education Marriage Age Pay_Sep Pay_Aug Pay_July Pay_June
## 1 20000 2 2 1 24 2 2 -1 -1
## 2 120000 2 2 2 2 6 -1 2 0 0
```

```
2
## 3
          90000
                   2
                                           34
                                                     0
                                                                        0
                                                                                  0
## 4
          50000
                  2
                              2
                                        1
                                           37
                                                     0
                                                              0
                                                                        0
                                                                                  0
## 5
          50000
                   1
                              2
                                        1
                                           57
                                                    -1
                                                              0
                                                                       -1
                                                                                  0
                                        2
                                           37
                                                     0
                                                              0
                                                                        0
                                                                                  0
## 6
          50000
                   1
                              1
##
     Pay_May Pay_April Bill_Amt_Sep Bill_Amt_Aug Bill_Amt_July Bill_Amt_June
                      -2
                                  3913
                                                 3102
                                                                 689
## 1
           -2
## 2
            0
                       2
                                                                2682
                                                                                3272
                                  2682
                                                 1725
## 3
            0
                       0
                                 29239
                                                14027
                                                                13559
                                                                               14331
## 4
            0
                       0
                                 46990
                                                48233
                                                               49291
                                                                               28314
## 5
            0
                       0
                                  8617
                                                 5670
                                                               35835
                                                                               20940
## 6
            0
                       0
                                 64400
                                                57069
                                                               57608
                                                                               19394
##
     Bill_Amt_May Bill_Amt_April Pay_Amt_Sep Pay_Amt_Aug Pay_Amt_July Pay_Amt_June
## 1
                                  0
                                                0
                                                           689
## 2
                                               0
                                                          1000
                                                                        1000
              3455
                               3261
                                                                                       1000
## 3
                                                          1500
                                                                        1000
                                                                                       1000
             14948
                              15549
                                            1518
## 4
             28959
                              29547
                                            2000
                                                          2019
                                                                        1200
                                                                                       1100
## 5
             19146
                                            2000
                                                         36681
                                                                       10000
                                                                                       9000
                              19131
## 6
             19619
                              20024
                                            2500
                                                          1815
                                                                         657
                                                                                       1000
##
     Pay_Amt_May Pay_Amt_April Default
## 1
                0
## 2
                0
                             2000
                                         1
## 3
             1000
                             5000
                                         0
## 4
                                         0
                             1000
             1069
## 5
              689
                              679
                                         0
## 6
             1000
                              800
                                         0
#Inspect the classes of the data frame
sapply(credit, class)
##
        Limit_Bal
                                Sex
                                          Education
                                                            Marriage
                                                                                  Age
##
                                                           "integer"
         "integer"
                          "integer"
                                          "integer"
                                                                            "integer"
##
           Pay_Sep
                           Pay_Aug
                                           Pay_July
                                                            Pay_June
                                                                              Pay_May
##
         "integer"
                          "integer"
                                          "integer"
                                                           "integer"
                                                                            "integer"
##
                                                                       Bill_Amt_June
        Pay_April
                      Bill_Amt_Sep
                                       Bill_Amt_Aug
                                                      Bill_Amt_July
##
         "integer"
                          "integer"
                                          "integer"
                                                           "integer"
                                                                            "integer"
##
     Bill_Amt_May Bill_Amt_April
                                        Pay_Amt_Sep
                                                         Pay_Amt_Aug
                                                                        Pay_Amt_July
##
         "integer"
                          "integer"
                                          "integer"
                                                           "integer"
                                                                            "integer"
##
     Pay_Amt_June
                       Pay_Amt_May
                                      Pay_Amt_April
                                                             Default
                          "integer"
##
         "integer"
                                          "integer"
                                                           "integer"
attach(credit)
Next, I want to see the amount of missing values and duplicates in the data frame.
sum(is.na(credit))
```

```
## [1] 0
duplicates <- credit%>%duplicated()
duplicates_amount <- duplicates%>%(table)
duplicates_amount
```

```
## .
## FALSE TRUE
## 29965 35
```

Since there are 35 duplicates in the data, the data frame is filtered to remove the duplicates.

```
credit <- credit%>%distinct()
#Displays how many duplicates are present in the updated data frame.
duplicates_counts_unique <- credit%>%duplicated()%>%table()
duplicates_counts_unique
## .
## FALSE
## 29965
Next, the factor variables are converted from their numeric values to their actual names. This is done on a
copy of the credit data frame.
credit1 <- data.frame(credit)</pre>
head(credit1)
     Limit_Bal Sex Education Marriage Age Pay_Sep Pay_Aug Pay_July Pay_June
## 1
         20000
                  2
                             2
                                      1
                                          24
                                                   2
                                                            2
                                                                     -1
                                                                               -1
## 2
        120000
                  2
                             2
                                       2
                                          26
                                                   -1
                                                            2
                                                                      0
                                                                                0
## 3
         90000
                  2
                             2
                                      2
                                          34
                                                   0
                                                            0
                                                                      0
                                                                                0
## 4
         50000
                  2
                             2
                                      1
                                          37
                                                   0
                                                            0
                                                                      0
                                                                                0
                             2
                                          57
                                                                                0
## 5
         50000
                                                   -1
                                                            0
                                      1
                                                                     -1
                  1
## 6
         50000
                                      2
                                          37
                                                   0
                  1
                             1
##
     Pay_May Pay_April Bill_Amt_Sep Bill_Amt_Aug Bill_Amt_July Bill_Amt_June
## 1
          -2
                     -2
                                 3913
                                               3102
                                                               689
                                                                                 0
           0
                      2
## 2
                                 2682
                                               1725
                                                              2682
                                                                              3272
## 3
           0
                      0
                                29239
                                              14027
                                                             13559
                                                                            14331
## 4
           0
                      0
                                46990
                                              48233
                                                             49291
                                                                            28314
## 5
           0
                      0
                                 8617
                                               5670
                                                             35835
                                                                            20940
## 6
           0
                      0
                                64400
                                              57069
                                                             57608
                                                                             19394
##
     Bill_Amt_May Bill_Amt_April Pay_Amt_Sep Pay_Amt_Aug Pay_Amt_July Pay_Amt_June
## 1
                 0
                                 0
                                              0
                                                         689
                                                                         0
## 2
             3455
                              3261
                                              0
                                                        1000
                                                                      1000
                                                                                    1000
## 3
             14948
                             15549
                                           1518
                                                        1500
                                                                      1000
                                                                                    1000
## 4
             28959
                             29547
                                           2000
                                                        2019
                                                                      1200
                                                                                    1100
## 5
             19146
                             19131
                                           2000
                                                       36681
                                                                     10000
                                                                                    9000
## 6
                             20024
                                           2500
                                                                                    1000
             19619
                                                        1815
                                                                       657
##
     Pay_Amt_May Pay_Amt_April Default
## 1
               0
                               0
                                        1
## 2
                0
                            2000
                                        1
## 3
             1000
                            5000
                                        0
## 4
                            1000
                                        0
             1069
## 5
                             679
                                        0
             689
                                        0
             1000
                             800
#Rename factor variables to their appropriate settings
credit1$Sex[credit$Sex %in% "1"] = "Male"
credit1$Sex[credit$Sex %in% "2"] = "Female"
credit1$Education[credit$Education %in% "1"] = "Grad School"
credit1$Education[credit$Education %in% "2"] = "College"
credit1$Education[credit$Education %in% "3"] = "High School"
credit1$Education[credit$Education %in% "4"] = "Other"
credit1$Education[credit$Education %in% "5"] = "Unknown"
```

credit1\$Marriage[credit\$Marriage %in% "0"] = "Unknown"

```
credit1$Marriage[credit$Marriage %in% "1"] = "Married"
credit1$Marriage[credit$Marriage %in% "2"] = "Single"
credit1$Marriage[credit$Marriage %in% "3"] = "Other"
credit1$Default[credit$Default %in% "0"] = "No"
credit1$Default[credit$Default %in% "1"] = "Yes"
#See the change in the variable names
head(credit1)
##
     Limit Bal
                         Education Marriage Age Pay_Sep Pay_Aug Pay_July Pay_June
                   Sex
## 1
         20000 Female
                            College Married
                                               24
                                                         2
                                                                 2
## 2
        120000 Female
                           College
                                               26
                                                                 2
                                                                           0
                                                                                    0
                                      Single
                                                        -1
## 3
         90000 Female
                           College
                                      Single
                                                                 0
                                                                           0
                                                                                     0
## 4
         50000 Female
                            College
                                     Married
                                               37
                                                        0
                                                                 0
                                                                           0
                                                                                     0
## 5
         50000
                  Male
                            College
                                     Married
                                               57
                                                                          -1
                                                                                     0
                                                         0
                                                                 0
                                                                           0
                                                                                     0
## 6
         50000
                  Male Grad School
                                      Single
                                              37
     Pay_May Pay_April Bill_Amt_Sep Bill_Amt_Aug Bill_Amt_July Bill_Amt_June
                                               3102
## 1
          -2
                     -2
                                 3913
                                                               689
## 2
           0
                      2
                                 2682
                                               1725
                                                              2682
                                                                             3272
## 3
           0
                      0
                                29239
                                              14027
                                                             13559
                                                                            14331
           0
## 4
                      0
                                46990
                                              48233
                                                             49291
                                                                            28314
## 5
           0
                      0
                                               5670
                                                             35835
                                                                            20940
                                 8617
                                              57069
## 6
           0
                      0
                                64400
                                                             57608
                                                                            19394
##
     Bill_Amt_May Bill_Amt_April Pay_Amt_Sep Pay_Amt_Aug Pay_Amt_July Pay_Amt_June
## 1
                 0
                                 0
                                              0
                                                        689
                                                                         0
## 2
                                              0
                                                        1000
                                                                      1000
             3455
                              3261
                                                                                    1000
## 3
            14948
                             15549
                                           1518
                                                       1500
                                                                      1000
                                                                                    1000
## 4
            28959
                             29547
                                           2000
                                                       2019
                                                                      1200
                                                                                    1100
## 5
            19146
                             19131
                                           2000
                                                      36681
                                                                    10000
                                                                                    9000
## 6
            19619
                             20024
                                           2500
                                                        1815
                                                                       657
                                                                                    1000
     Pay_Amt_May Pay_Amt_April Default
##
## 1
                               0
                0
                            2000
## 2
                0
                                     Yes
## 3
            1000
                            5000
                                      No
```

Next, exploratory tables are made to view the distribution of the data set.

No

No

No

#### **Data Distribution**

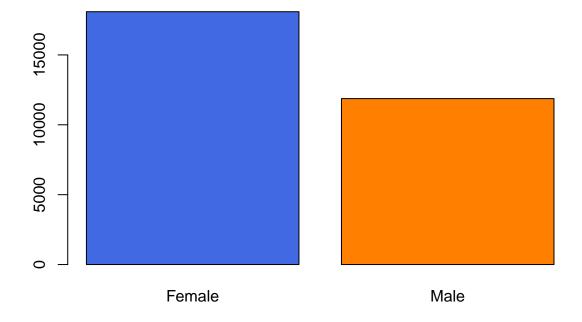
## 4

## 5

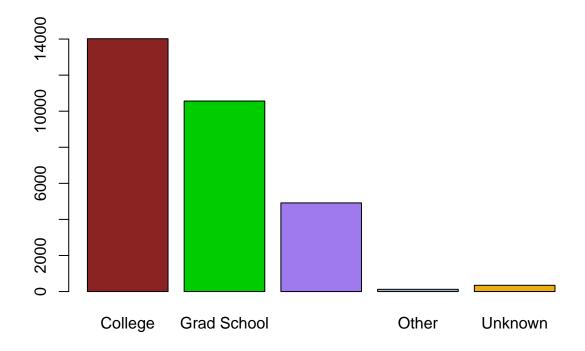
## 6

Next, bar plots and distribution tables are created to see the proportion of the variables. This is done to see if the data is normally distributed. If the data is not normally distributed, it's advantageous to see how the data is skewed.

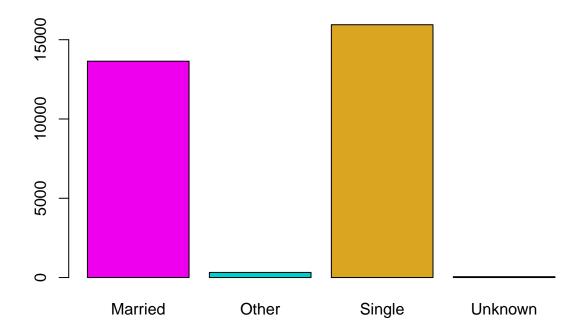
```
#View the bar plots for the amount for each categorical variable
counts_Sex <- table(credit1$Sex)
barplot(counts_Sex, col = c("royalblue", "darkorange1"))</pre>
```



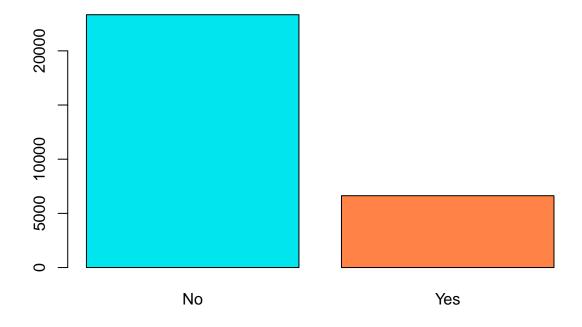
```
#Basic table view of the amount of males and females
table(credit1$Sex)
##
## Female
          Male
## 18091 11874
#Proportion of each gender in table
prop.table(counts_Sex)
##
##
      Female
                  Male
## 0.6037377 0.3962623
counts_Education <- table(credit1$Education)</pre>
barplot(counts_Education, col = c("brown4", "green3", "mediumpurple2", "slategray3",
                                  "darkgoldenrod2"))
```



```
table(credit1$Education)
##
       College Grad School High School
##
                                              Other
                                                        Unknown
         14019
                     10563
                                                123
                                                            345
#Proportion of each education level in table
prop.table(counts_Education)
##
       College Grad School High School
##
                                              Other
                                                        Unknown
## 0.467845820 0.352511263 0.164024695 0.004104789 0.011513432
counts_Marriage <- table(credit1$Marriage)</pre>
barplot(counts_Marriage, col = c("magenta2", "Cyan3", "goldenrod"))
```

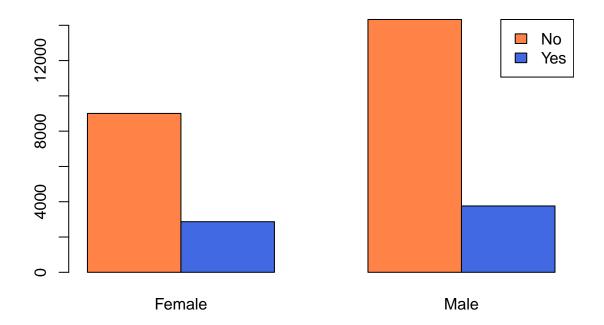


```
table(credit$Marriage)
##
##
       0
             1
                         3
      54 13643 15945
##
                       323
#Proportion of each marriage status in table
prop.table(counts_Marriage)
##
                     Other
##
       Married
                                 Single
                                            Unknown
## 0.455297847 0.010779242 0.532120808 0.001802102
counts_Default <- table(credit1$Default)</pre>
barplot(counts_Default, col = c("turquoise2", "sienna1"))
```

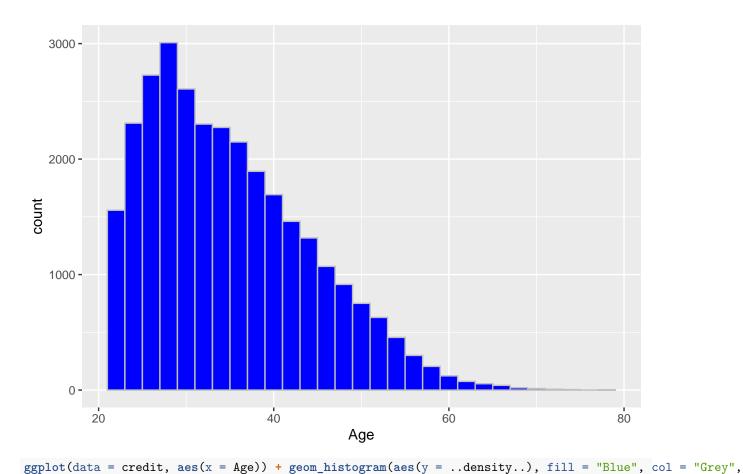


```
table(credit$Default)
##
##
       0
             1
## 23335 6630
prop.table(counts_Default)
##
##
          No
                   Yes
## 0.7787419 0.2212581
table.default_gender <- table(credit1$Default, credit$Sex)</pre>
prop.table(table.default_gender, 2)
##
##
##
     No 0.7583797 0.7921066
##
     Yes 0.2416203 0.2078934
prop.table(table.default_gender, 1)
##
##
                1
     No 0.385901 0.614099
##
##
     Yes 0.432730 0.567270
barplot(table.default_gender, col = c("sienna1", "royalblue"), beside = T,
        names.arg = c("Female", "Male"))
```

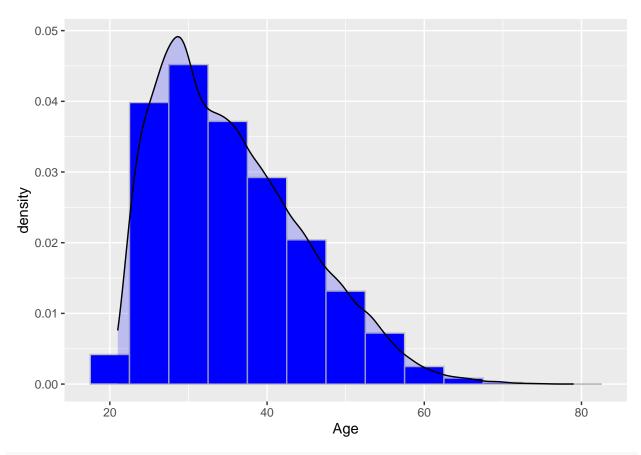
```
legend("topright", legend = c("No", "Yes"), fill = c("sienna1", "royalblue"))
```



```
ggplot(data = credit, aes(x = Age)) + geom_histogram(fill = "Blue", col = "Grey", bins = 30)
```



```
## Warning: The dot-dot notation (`..density..`) was deprecated in ggplot2 3.4.0.
## i Please use `after_stat(density)` instead.
## This warning is displayed once every 8 hours.
## Call `lifecycle::last_lifecycle_warnings()` to see where this warning was
## generated.
```



#### mean(credit1\$Age)

## ## [1] 35.48797

Looking at the created charts and tables, the data has more females than males. In addition, the age distribution is skewed to the right, meaning the data is represented by younger participants. As such, it may be easier to predict credit card default for females or for younger participants compared to males or older participants.

# Scaling the Data

Before setting up the prediction model, all variables except for Default (the variable we are trying to predict) are scaled so the data is standardized.

```
credit = credit %>%
  mutate(across(1:23, scale))
```

# Train and Test Sets

Before creating prediction models, training and testing data sets are created. A training data set is a subset of examples used to train the model, while the testing data set is a subset used to test the training model.

```
#Initializes number generator.
set.seed(123)
#New sample created for the training and testing data sets. The data is split with 75% in training and
sample <- sample(c(TRUE, FALSE), nrow(credit1), replace = TRUE, prob = c(0.75, 0.25))
train_set <- credit[sample, ]
test_set <- credit[!sample, ]</pre>
```

## Sampling the Data

From the bar plots, it is clear there is an imbalance between those who default and those who did not in the data. This could cause issues in creating a prediction model, which would most likely skew towards predicting much more "No" answers since there are more within the sampled data. To solve this issue, oversampling and undersampling the training set data can be done. Oversampling duplicates random samples from the minority class, while undersampling randomly reduces samples from the majority class. Doing both helps to "even out" the bias and possibly improve the model's overall performance.

The random oversampling and undersampling is performed below:

Now that the training and testing data sets are created and have been randomly sampled, prediction analysis methods such as logistic regression and random forest can be completed.

# Logistic Regression

First, logistic regression is done to find the probability of default for an individual. Logistic regression models the probability that a response variable (Y) belongs to a particular category. This method uses maximum likelihood to fit the model in the range between 0 and 1.

Logistic regression is a classification method great for a yes/no response. A number closer to 1 represents "Yes", while a number closer to 0 represents "No".

A logistic regression model is created below, which is then used to predict the probabilities of credit card default for three individuals:

```
# With Training Set
#fit_qlm <- qlm(Default ~ ., data = credit_balance_train, family = binomial())</pre>
#Displays summary of the logistic regression model. Use step AIC to narrow logistic model based on stat
#summary(fit qlm)
#stepAIC(fit_glm)
#Next logistic regression model, removing variables based on AIC and statistical significance.
fit_glm2 <- glm(Default ~Limit_Bal+Sex+Education+Marriage+Age+Pay_Sep+Pay_Aug+
                 Pay_July+Bill_Amt_Sep+Bill_Amt_July+Pay_Amt_Sep+Pay_Amt_Aug+
                 Pay_Amt_June+Pay_Amt_May+Pay_Amt_April,
                 data = credit_balance_train, family = binomial())
summary(fit_glm2)
##
## Call:
## glm(formula = Default ~ Limit_Bal + Sex + Education + Marriage +
      Age + Pay_Sep + Pay_Aug + Pay_July + Bill_Amt_Sep + Bill_Amt_July +
##
      Pay_Amt_Sep + Pay_Amt_Aug + Pay_Amt_June + Pay_Amt_May +
##
##
      Pay_Amt_April, family = binomial(), data = credit_balance_train)
##
## Coefficients:
                Estimate Std. Error z value Pr(>|z|)
##
## (Intercept)
                -0.20469 0.01213 -16.876 < 2e-16 ***
## Limit Bal
                -0.09177
                            0.01523 -6.027 1.67e-09 ***
                ## Sex
```

```
## Education
                -0.07410
                            0.01264 -5.862 4.57e-09 ***
## Marriage
                            0.01287 -8.612 < 2e-16 ***
                -0.11086
## Age
                 0.06778
                            0.01292 5.245 1.56e-07 ***
                            0.01505 38.898 < 2e-16 ***
## Pay_Sep
                 0.58536
## Pay_Aug
                 0.11379
                            0.01863
                                      6.108 1.01e-09 ***
                            0.01709 5.403 6.56e-08 ***
## Pay_July
                 0.09232
## Bill Amt Sep -0.28548
                            0.03578 -7.979 1.47e-15 ***
                                     5.577 2.44e-08 ***
## Bill Amt July 0.20913
                            0.03750
## Pay_Amt_Sep
                -0.24585
                            0.02471 -9.950 < 2e-16 ***
## Pay_Amt_Aug
                -0.24590
                            0.02903 -8.471 < 2e-16 ***
## Pay_Amt_June -0.05234
                            0.01630 -3.212 0.00132 **
                            0.01486 -1.701 0.08890 .
## Pay_Amt_May
                -0.02527
## Pay_Amt_April -0.02306
                            0.01571 -1.468 0.14213
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
## (Dispersion parameter for binomial family taken to be 1)
##
      Null deviance: 48270 on 34819 degrees of freedom
## Residual deviance: 42681
                            on 34804 degrees of freedom
## AIC: 42713
##
## Number of Fisher Scoring iterations: 5
#Third attempt at logistic regression model
fit_glm3 <- glm(Default ~Limit_Bal+Sex+Education+Marriage+Age+Pay_Sep+Pay_Aug+
                 Pay_July+Bill_Amt_Sep+Bill_Amt_July+Pay_Amt_Sep+Pay_Amt_Aug+
                 Pay_Amt_June, data = credit_balance_train, family = binomial())
summary(fit_glm3)
##
## Call:
## glm(formula = Default ~ Limit_Bal + Sex + Education + Marriage +
      Age + Pay_Sep + Pay_Aug + Pay_July + Bill_Amt_Sep + Bill_Amt_July +
##
      Pay_Amt_Sep + Pay_Amt_Aug + Pay_Amt_June, family = binomial(),
##
      data = credit_balance_train)
##
## Coefficients:
##
                Estimate Std. Error z value Pr(>|z|)
                            0.01212 -16.840 < 2e-16 ***
## (Intercept)
                -0.20414
## Limit Bal
                -0.09720
                            0.01504 -6.461 1.04e-10 ***
## Sex
                -0.02473
                            0.01170 -2.113 0.034594 *
## Education
                -0.07423
                            0.01264 -5.873 4.27e-09 ***
                            0.01287 -8.660 < 2e-16 ***
## Marriage
                -0.11145
                 0.06801
                            0.01292
                                      5.264 1.41e-07 ***
## Age
                            0.01504 38.997 < 2e-16 ***
## Pay_Sep
                 0.58663
## Pay_Aug
                 0.11297
                            0.01863
                                      6.065 1.32e-09 ***
                                      5.404 6.52e-08 ***
## Pay_July
                 0.09234
                            0.01709
## Bill_Amt_Sep -0.29532
                            0.03551 -8.317 < 2e-16 ***
                                      5.738 9.57e-09 ***
## Bill_Amt_July 0.21464
                            0.03741
## Pay_Amt_Sep
                -0.25152
                            0.02469 -10.187 < 2e-16 ***
## Pay_Amt_Aug
                            0.02894 -8.745 < 2e-16 ***
                -0.25311
## Pay_Amt_June -0.05493
                            0.01634 -3.361 0.000778 ***
## ---
```

```
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
##
## (Dispersion parameter for binomial family taken to be 1)
##
       Null deviance: 48270 on 34819 degrees of freedom
## Residual deviance: 42687 on 34806 degrees of freedom
## AIC: 42715
##
## Number of Fisher Scoring iterations: 5
stepAIC(fit_glm3)
## Start: AIC=42714.68
## Default ~ Limit_Bal + Sex + Education + Marriage + Age + Pay_Sep +
       Pay_Aug + Pay_July + Bill_Amt_Sep + Bill_Amt_July + Pay_Amt_Sep +
##
       Pay_Amt_Aug + Pay_Amt_June
##
##
                   Df Deviance
                                 AIC
## <none>
                         42687 42715
## - Sex
                         42691 42717
                    1
## - Pay_Amt_June
                         42699 42725
                    1
## - Age
                    1
                         42714 42740
## - Pay_July
                    1
                         42716 42742
## - Bill_Amt_July 1
                         42721 42747
## - Education
                    1
                         42721 42747
## - Pay_Aug
                    1
                         42723 42749
## - Limit Bal
                         42729 42755
                    1
## - Bill Amt Sep
                    1
                         42760 42786
## - Marriage
                    1
                         42762 42788
## - Pay_Amt_Aug
                    1
                         42788 42814
## - Pay_Amt_Sep
                    1
                         42829 42855
## - Pay_Sep
                    1
                         44288 44314
##
## Call: glm(formula = Default ~ Limit_Bal + Sex + Education + Marriage +
##
       Age + Pay_Sep + Pay_Aug + Pay_July + Bill_Amt_Sep + Bill_Amt_July +
       Pay_Amt_Sep + Pay_Amt_Aug + Pay_Amt_June, family = binomial(),
##
##
       data = credit_balance_train)
##
## Coefficients:
##
     (Intercept)
                      Limit_Bal
                                           Sex
                                                    Education
                                                                     Marriage
##
        -0.20414
                       -0.09720
                                      -0.02473
                                                     -0.07423
                                                                     -0.11145
##
                                                                 Bill_Amt_Sep
                        Pay_Sep
                                       Pay_Aug
                                                      Pay_July
             Age
         0.06801
                        0.58663
                                       0.11297
                                                      0.09234
                                                                     -0.29532
##
                                                 Pay_Amt_June
## Bill_Amt_July
                    Pay_Amt_Sep
                                   Pay_Amt_Aug
                       -0.25152
                                      -0.25311
                                                      -0.05493
##
         0.21464
##
## Degrees of Freedom: 34819 Total (i.e. Null); 34806 Residual
## Null Deviance:
                        48270
## Residual Deviance: 42690
                                AIC: 42710
#VIF of the 3rd logistic regression model. VIF scores for Bill_Amt_Sep and Bill_Amt_July are a little h
vif(fit_glm3)
##
       Limit_Bal
                           Sex
                                   Education
                                                  Marriage
                                                                      Age
##
        1.493893
                      1.023597
                                    1.133318
                                                  1.233396
                                                                 1.284692
```

```
##
        Pay Sep
                                   Pay_July Bill_Amt_Sep Bill_Amt_July
                      Pay Aug
##
       1.557327
                     2.609168
                                   2.240797
                                                 8.829168
                                                               9.558931
    Pay Amt Sep
                  Pay Amt Aug Pay Amt June
##
                     1.259967
                                   1.073581
##
       1.182104
fit_glm4 <- glm(Default ~Limit_Bal+Education+Marriage+Age+Pay_Sep+Pay_Aug+
               Pay_July+Pay_Amt_Sep+Pay_Amt_Aug+Pay_Amt_June,
               data = credit_balance_train, family = binomial())
summary(fit_glm4)
##
## Call:
## glm(formula = Default ~ Limit_Bal + Education + Marriage + Age +
      Pay_Sep + Pay_Aug + Pay_July + Pay_Amt_Sep + Pay_Amt_Aug +
      Pay_Amt_June, family = binomial(), data = credit_balance_train)
##
##
## Coefficients:
               Estimate Std. Error z value Pr(>|z|)
                           0.01214 -17.042 < 2e-16 ***
## (Intercept) -0.20685
## Limit_Bal
                           0.01410 -9.838 < 2e-16 ***
               -0.13874
                           0.01257 -6.707 1.99e-11 ***
## Education
               -0.08429
## Marriage
               -0.11104
                           0.01282 -8.664 < 2e-16 ***
## Age
                0.07100
                           0.01278 5.557 2.74e-08 ***
## Pay_Sep
                0.57781
                           0.01494 38.686 < 2e-16 ***
                0.08664
                                   4.725 2.30e-06 ***
## Pay_Aug
                           0.01834
## Pay_July
                0.10033
                           0.01689
                                   5.941 2.83e-09 ***
## Pay Amt Sep -0.26384
                          0.02547 -10.357 < 2e-16 ***
## Pay_Amt_Aug -0.22072
                           0.02801 -7.881 3.26e-15 ***
## Pay_Amt_June -0.07356
                           0.01663 -4.422 9.77e-06 ***
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
##
## (Dispersion parameter for binomial family taken to be 1)
##
      Null deviance: 48270 on 34819 degrees of freedom
## Residual deviance: 42786 on 34809 degrees of freedom
## AIC: 42808
## Number of Fisher Scoring iterations: 5
stepAIC(fit_glm4)
## Start: AIC=42808.2
## Default ~ Limit_Bal + Education + Marriage + Age + Pay_Sep +
##
      Pay_Aug + Pay_July + Pay_Amt_Sep + Pay_Amt_Aug + Pay_Amt_June
##
                 Df Deviance
                               AIC
##
                       42786 42808
## <none>
                       42809 42829
## - Pay_Aug
                  1
## - Pay_Amt_June 1
                       42809 42829
## - Age
                  1
                       42817 42837
## - Pay_July
                       42822 42842
                  1
## - Education
                  1
                       42831 42851
## - Marriage
                       42861 42881
                  1
```

```
## - Pay Amt Aug
                   1
                        42869 42889
## - Limit Bal
                        42884 42904
                   1
                        42935 42955
## - Pay Amt Sep
                   1
## - Pay_Sep
                   1
                         44362 44382
##
## Call: glm(formula = Default ~ Limit Bal + Education + Marriage + Age +
##
       Pay_Sep + Pay_Aug + Pay_July + Pay_Amt_Sep + Pay_Amt_Aug +
##
       Pay_Amt_June, family = binomial(), data = credit_balance_train)
##
## Coefficients:
    (Intercept)
##
                    Limit_Bal
                                   Education
                                                  Marriage
                                                                      Age
##
       -0.20685
                     -0.13874
                                    -0.08429
                                                  -0.11104
                                                                  0.07100
##
        Pay_Sep
                      Pay_Aug
                                    Pay_July
                                               Pay_Amt_Sep
                                                              Pay_Amt_Aug
##
        0.57781
                      0.08664
                                     0.10033
                                                  -0.26384
                                                                 -0.22072
## Pay_Amt_June
       -0.07356
##
##
## Degrees of Freedom: 34819 Total (i.e. Null); 34809 Residual
## Null Deviance:
                         48270
## Residual Deviance: 42790
                                 AIC: 42810
#VIF Values are much better.
vif(fit_glm4)
##
      Limit Bal
                   Education
                                  Marriage
                                                     Age
                                                              Pay_Sep
                                                                           Pay_Aug
##
       1.312723
                    1.124306
                                  1.227232
                                               1.261724
                                                             1.538249
                                                                          2.546716
##
       Pay_July Pay_Amt_Sep Pay_Amt_Aug Pay_Amt_June
##
       2.206446
                    1.118786
                                  1.089299
                                               1.061608
#Fit_qlm4 seems to be the best model.
pred_probs <- predict.glm(fit_glm4, newdata = test_set, type = "response")</pre>
#Displays the predictions for a few values.
head(pred_probs)
                     4
                                5
                                                    11
                                                              16
## 0.3723262 0.5442417 0.3462276 0.4228482 0.4649700 0.5577874
#Sorts predictions into their respective class (0 or 1) depending on their value.
pred <- ifelse(pred_probs<0.5, 0,1)</pre>
#Creates and displays the confusion matrix table based on the actual and predicted values.
confusion_table <- table(test_set$Default, pred)</pre>
confusion_table
##
      pred
##
##
     0 4235 1613
##
     1 610 1030
#Creates the confusion matrix statistics for the logistic regression model.
cm_log <- confusionMatrix(confusion_table, positive = '1', mode = "everything")</pre>
#Saves the accuracy, precision, and recall values.
log_accuracy = accuracy(test_set$Default, pred)
log precision = cm log$byClass['Precision']
log_recall = cm_log$byClass['Recall']
log pos precision = cm log$byClass['Neg Pred Value']
#Prints the accuracy, precision, and recall values.
```

```
print(paste("Accuracy: ", round(log_accuracy,3)))

## [1] "Accuracy: 0.703"

print(paste("Precision: ", round(log_precision,3)))

## [1] "Precision: 0.628"

print(paste("Recall: ", round(log_recall,3)))

## [1] "Recall: 0.39"

print(paste("Default Precision: ", round(log_pos_precision,3)))

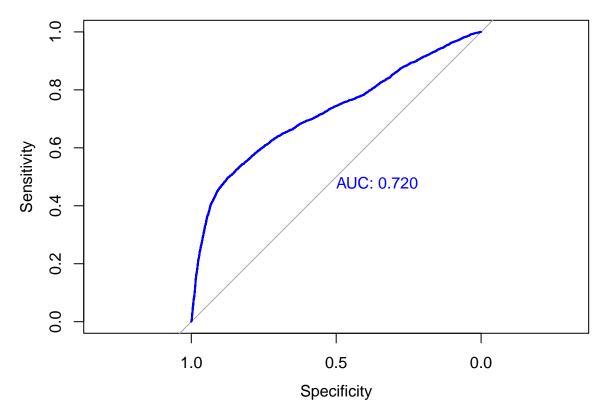
## [1] "Default Precision: 0.724"
```

Once the model was run, the accuracy, precision, and recall were found for the prediction model. Accuracy describes how often the model is correct in its overall prediction. Precision identifies how often the model identifies those who default on their credit card out of all who do so, while recall identifies how often the model correctly identifies those who default on their credit card. Another way of describing precision and recall is precision is a measure of quality, while recall is a measure of quantity.

In the case of the logistic regression model, the accuracy was 70.3%, precision was 62.8%, and recall was 39%. The precision for predicting actual default cases correctly was 72.4%. Overall, the logistic regression model was fairly decent at its predicting whether a client would default.

The regression model's accuracy, specificity, and sensitivity can be improved by optimizing the cutoff point for the model. One way of doing so is using the Receiver Operating Characteristic (ROC) curve, which plots the true positive (sensitivity) against the false positive rate against various thresholds. The AUC curve can be used to measure the performance of the model, with a higher AUC number demonstrating better model performance. An AUC 0.8 and above indicates good model performance. The model has an AUC score of 0.721, which indicates acceptable model performance. This will be a factor to keep in mind for potential model improvements.

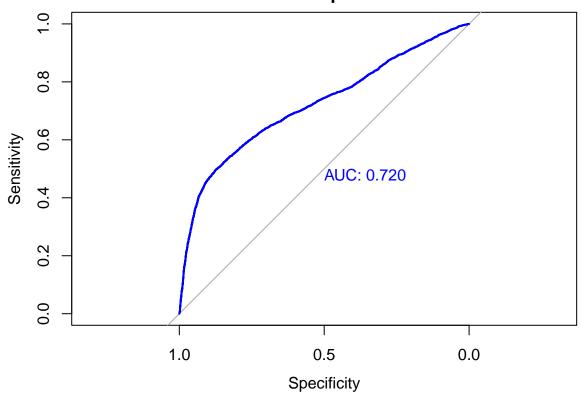
```
prob <- predict(fit_glm4, type = "response")
# Create ROC curve
roc_obj <- roc(credit_balance_train$Default, prob, plot = TRUE, col = "blue", print.auc = TRUE)
## Setting levels: control = 0, case = 1
## Setting direction: controls < cases</pre>
```



```
# Find optimal cutoff (maximizes sensitivity + specificity)
#AUC performance = 0.72

#Plot ROC curve with AUC value
plot(roc_obj, col = "blue", print.auc = TRUE, main = "ROC Curve for Capsule Prediction")
```

# **ROC Curve for Capsule Prediction**



```
opt <- coords(roc_obj, "best", ret = c("threshold", "sensitivity", "specificity"))
print(opt)

## threshold sensitivity specificity
## 1 0.566382 0.4963942 0.8749929

#threshold = 0.566
#sensitivity = 0.496
#specificity = 0.875</pre>
```

The ROC curve supplies various cutoff values for the logistic regression model. From the ROC curve, the optimal cutoff point to maximize all three measurements (accuracy, specificity, and sensitivity) is 0.566, while the cutoffs to maximize sensitivity and specificity are 0.496 and 0.875, respectively. The optimal cutoff from the AUC curve, which maximizes both sensitivity and specificity, is 0.72. There is a tradeoff for each cutoff point, so it is up to the user to determine which is best for the purpose of the model. I chose to use 0.566 since I want to maximize both the overall accuracy of the model while accurately identifying those who will default on their credit card.

```
pred_new <- ifelse(pred_probs<0.566, 0,1)
#Creates and displays the confusion matrix table based on the actual and predicted values.
confusion_table_new <- table(test_set$Default, pred_new)
confusion_table_new
## pred_new
## pred_new
## 0 1</pre>
```

##

0 5162 686 1 812 828

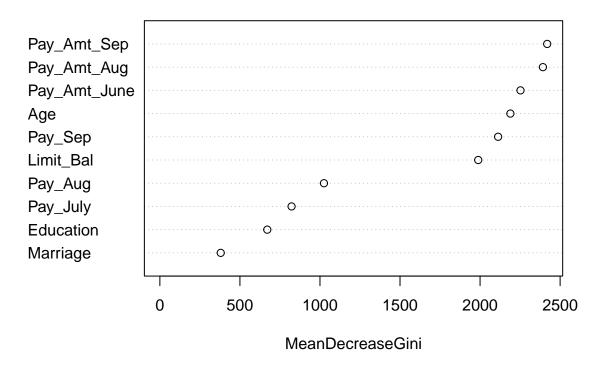
```
#Creates the confusion matrix statistics for the logistic regression model.
cm_log_opt <- confusionMatrix(confusion_table_new, positive = '1', mode = "everything")</pre>
#Saves the accuracy, precision, and recall values.
log accuracy opt = accuracy(test set$Default, pred new)
log precision opt = cm log opt$byClass['Precision']
log_recall_opt = cm_log_opt$byClass['Recall']
log_pos_precision_opt = cm_log_opt$byClass['Neg Pred Value']
#Prints the accuracy, precision, and recall values.
print(paste("Accuracy: ", round(log_accuracy_opt,3)))
## [1] "Accuracy: 0.8"
print(paste("Precision: ", round(log_precision_opt,3)))
## [1] "Precision: 0.505"
print(paste("Recall: ", round(log recall opt,3)))
## [1] "Recall: 0.547"
print(paste("Default Precision: ", round(log_pos_precision_opt,3)))
## [1] "Default Precision: 0.883"
```

#### Random Forest

Another prediction model used is random forest. Random forest is a classifying method consisting of many decision trees. By creating a "forest" of decision trees, the classifying model hopes to select it's best model by running many different decision trees and "takes the majority" to determine classification. To do so, random forest uses out-of-bag sampling.

A random forest model is created to determine the probability of credit card default:

fit\_rf



```
#Predicts values in the test set.
predict_rf <- predict(fit_rf, test_set)</pre>
#Creates the confusion matrix table for the random forest model.
confusion_table_rf <- table(test_set$Default, predict_rf)</pre>
#Creates and displays the confusion matrix statistics for the random forest model.
cm_rf <- confusionMatrix(confusion_table_rf, positive = '1', mode = "everything")</pre>
cm_rf
## Confusion Matrix and Statistics
##
##
      predict_rf
##
          0
##
     0 5236
             612
##
     1 864
            776
##
                   Accuracy : 0.8029
##
##
                     95% CI : (0.7937, 0.8118)
##
       No Information Rate: 0.8146
##
       P-Value [Acc > NIR] : 0.9955
##
##
                      Kappa: 0.3901
##
##
    Mcnemar's Test P-Value : 6.435e-11
##
##
               Sensitivity: 0.5591
##
               Specificity: 0.8584
```

```
##
            Pos Pred Value: 0.4732
            Neg Pred Value: 0.8953
##
##
                 Precision: 0.4732
##
                    Recall: 0.5591
##
                        F1: 0.5125
##
                Prevalence: 0.1854
            Detection Rate: 0.1036
##
##
      Detection Prevalence: 0.2190
##
         Balanced Accuracy: 0.7087
##
##
          'Positive' Class : 1
##
#Saves the accuracy, precision, and recall values.
rf_accuracy = accuracy(test_set$Default, predict_rf)
rf_precision = cm_rf$byClass['Precision']
rf_recall = cm_rf$byClass['Recall']
rf_pos_precision = cm_rf$byClass['Pos Pred Value']
#Prints the accuracy, total precision, recall, and default precision values.
print(paste("Accuracy: ", round(rf_accuracy,3)))
## [1] "Accuracy: 0.803"
print(paste("Precision: ", round(rf_precision,3)))
## [1] "Precision: 0.473"
print(paste("Recall: ", round(rf_recall,3)))
## [1] "Recall: 0.559"
print(paste("Default Precision: ", round(rf pos precision,3)))
```

## [1] "Default Precision: 0.473"

From the input printed and the plot provided, it is seen that the pay amount and bill amount in September, as well as limit balance are important variables in determining credit card default. It can also be argued age, bill amount in August and bill amount in July are important variables in determining credit card default.

Looking at the confusion matrix, the random forest model's accuracy was 81.1%, precision was 44.6%, and recall was 59.0%. The precision for predicting actual default cases correctly was 44.6%. Overall, the random forest model was slightly better in its accuracy and recall. However, the logistic regression model performed better than the random forest model when predicting actual default cases.

## Conclusion

In this project, logistic regression and random forest models were created to predict if an individual would default on their credit card.

First, the data was cleaned for accuracy and manipulated to view distributions and trends in the data. From the tables and plots created, the data had more females than males and was skewed in age, with participants below the age of 40 much more prevalent than participants over the age of 40.

Next, prediction models were created to predict an individual's chances of defaulting on their credit card. The first model used was a logistic regression model. This model was used to predict if an individual would default on their credit card based on their information. This model is great for predicting a Yes/No classification for individuals. From the model created, three individuals were created with their unique information. In the example above, all three individuals created had a good chance of not defaulting on their credit card.

A random forest model was also created to determine the most important variables in a prediction model, as well as to see the accuracy of the created model. From the results, the random forest model could accurately predict someone not defaulting on their credit card, but had a more difficult time accurately predicting when someone would default on their credit card.

When comparing the two models, the following table was created:

```
set.caption("Performance for Logistic Regression and Random Forest Models")
data.table = rbind(c(log_accuracy_opt, log_precision_opt, log_recall_opt, log_pos_precision_opt), c(rf_colnames(data.table) = c("Accuracy", "Precision", "Recall", "Default Precision")
rownames(data.table) = c("Logistic Regression", "Random Forest")
pander(data.table)
```

Table 1: Performance for Logistic Regression and Random Forest Models

	Accuracy	Precision	Recall	Default Precision
Logistic Regression Random Forest	0.7999 0.8029	$0.5049 \\ 0.4732$	0.5469 $0.5591$	0.8827 $0.4732$

Overall, it seems the logistic regression model has a higher precision and default precision rate than the random forest model, but does worse than the random forest model in accuracy and recall. This means the logistic regression model has less false positives than the random forest model, but also has more false negatives. Though the accuracy seems fairly high for the random forest prediction model, I am concerned with the false positive and false negative rates and the low default precision percentage.

Though these prediction models are acceptable, there is room for improvement, particularly in accurately predicting client that will default. I believe adding certain variables such as credit score, credit age, and credit card utilization can help improve the prediction models.

Thank you for viewing my project.

# **END**