

## First notification of loss (FNOL) MOTOR CLAIMS

| Broker details - internal use                        |                    |    |       |   |                          |      |      |
|--|--------------------|----|-------|---|--------------------------|------|------|
| Date of Claim Notification                           |                    |    |       |   |                          |      |      |
| Lycetts Claims Handler                               |                    |    |       |   |                          |      |      |
| Lycetts Ref  |                    |    |       |   |                          |      |      |
| Client Details                                       |                    |    |       |   |                          |      |      |
| Client Name  |                    |    |       |   |                          |      |      |
| Client Address                                       |                    |    |       |   |                          |      |      |
|  |                    |    |       |   | Postcode                 |      |      |
| VAT Registered                                       | Yes                | No |       |   |                          |      |      |
| Business Description / Occupation(s)                 |                    |    |       |   |                          |      |      |
| Policy Number  |                    |    |       |   |                          |      |      |
| Client Contact Name                                  |                    |    |       |   |                          |      |      |
| Contact Details                                      | Telephone<br>Email |    |       |   |                          |      |      |
| Incident Details                                     |                    |    |       |   |                          |      |      |
| Type of incident / claim                             | Acciden            | t  | Theft | E | Break-in / Malicious dan | nage | Fire |
| Date of Incident                                     |                    |    |       |   |                          |      |      |
| Time of Incident                                     |                    |    |       |   |                          |      |      |
| Location of Incident                                 |                    |    |       |   |                          |      |      |
| Use of vehicle at time of or prior to incident       |                    |    |       |   | Used for contracting     | Yes  | No   |
| If Theft, was the vehicle locked and keys removed    | Yes                | No |       |   |                          |      |      |
| If Theft, has the vehicle been recovered             | Yes                | No |       |   |                          |      |      |
| If yes, please provide location details and postcode |                    |    |       |   |                          |      |      |
|  |                    |    |       |   | Postcode                 |      |      |

| Incident Details   |                    |    |  |  |
|--|--------------------|----|--|--|
| Accident details Please provide a full description of the accident               |                    |    |  |  |
| Who is at fault for the incident   |                    |    |  |  |
| Vehicle Details  |                    |    |  |  |
| Vehicle Make & Model   |                    |    |  |  |
| Trailer / Agricultural attachment or GPS Navigation system Make & Model          |                    |    |  |  |
| Vehicle Registration/Serial no.  |                    |    | Registered owner / keeper              |  |
| Details of Damage  |                    |    |  |  |
| Is Vehicle / Trailer / Agricultural attachment subject to Finance / Lease / Hire | Yes                | No |  |  |
| If yes, provide contact details of Finance/Lease/Hire Company & agreement ref    |                    |    |  |  |
| Is the Vehicle / Trailer /<br>Agricultural attachment still in<br>use / drivable | Yes                | No | Vehicle Mileage /<br>Hours worked      |  |
| Location of Vehicle / Trailer/<br>Agricultural attachment                        |                    |    |  |  |
| Repairer Name  |                    |    |  |  |
| Repairer Address   |                    |    |  |  |
|  |                    |    | Postcode                               |  |
| Repairer Contact Details   | Telephone<br>Email |    |  |  |
| Photos of vehicle and damage to Follow   | Yes                | No |  |  |
| Would you like your vehicle repaired by your Insurer's approved repairer network | Yes                | No | If No, provide details of own repairer |  |
| Own repairer's quotation to follow   | Yes                | No |  |  |

| Driver/Last person in charge Details                              |     |    |  |  |  |
|---|-----|----|--|--|--|
| Name of Driver  |     |    |  |  |  |
| Is the driver an employee of the policyholder                     | Yes | No |  |  |  |
| Date of birth   |     |    |  |  |  |
| Full Licence  | Yes | No |  |  |  |
| Date passed Test  |     |    |  |  |  |
| Convictions in the last 5 yrs (Code/points/fine/date/ban details) | 1   |    |  |  |  |
| e.g. SP30, 3 points, £60 fine,<br>01.05.2021, 3 month ban.        | 2   |    |  |  |  |
|   | 3   |    |  |  |  |
| Prosecutions pending  |     |    |  |  |  |
| Accidents in last 3 yrs   |     |    |  |  |  |
| Medical or physical conditions reportable to DVLA                 |     |    |  |  |  |
| Details of any injuries sustained                                 |     |    |  |  |  |
| Passenger details/injuries  |     |    |  |  |  |

| Third party Details                           |     |    |  |  |
|---|-----|----|--|--|
| Name  |     |    |  |  |
| Address                                       |     |    |  |  |
| Phone Number                                  |     |    |  |  |
| Vehicle Make & Model                          |     |    |  |  |
| Registration Number                           |     |    |  |  |
| Details of Damage                             |     |    |  |  |
| How many passengers were in the other vehicle |     |    |  |  |
| Insurers                                      |     |    |  |  |
| Details of any Injuries                       |     |    |  |  |
| Witness Details                               |     |    |  |  |
| Name 1  |     |    |  |  |
| Address                                       |     |    |  |  |
| Phone Number                                  |     |    |  |  |
| Email   |     |    |  |  |
| Name 2  |     |    |  |  |
| Address                                       |     |    |  |  |
| Phone Number                                  |     |    |  |  |
| Email   |     |    |  |  |
|   |     |    |  |  |
| Police Details                                |     |    |  |  |
| Name of Constabulary                          |     |    |  |  |
| PC in attendance Number                       |     |    |  |  |
| Incident Ref                                  |     |    |  |  |
| Fire Brigade Details                          |     |    |  |  |
| Did the Fire Brigade attend the incident      | Yes | No |  |  |
| Name of Brigade                               |     |    |  |  |

### **Additional Information**

# Complex accident circumstances or potential recovery action from third party If the claim involves complex circumstances or is a non-fault accident with potential recovery action from a responsible third party, please provide a written & signed statement from the driver. Please include full details of the incident circumstances and provide a diagram showing the positions of the vehicles prior to the accident and at the point of impact.

### Please read these notes carefully and complete the declaration as appropriate

- a. To protect your interests, it may be necessary for Insurers to instruct solicitors or other professional people on your behalf. Where it is considered such services are necessary Insurers will pay the cost. The services provided attract VAT
- b. These services are treated as being supplied to a policyholder and not to their Insurer. If you are registered for VAT purposes you will be able to recover VAT or a proportion of it.
- c. If you tell us that you can recover VAT, Insurers will ask the solicitors or other professional person instructed, to send their VAT invoice to you when their costs are due. The VAT element should be paid by you and recovered from H.M. Customs and Excise in the usual way.
- d. Insurers shall pay the balance of the account including any proportion of VAT which you cannot recover.

Insurers pass information to the Claims and Underwriting Exchange Register, run by Insurance Database Services (IDS) Ltd and the Motor Insurance Anti-Fraud and Theft Register, run by the Association of British Insurers (ABI). The aim is to help Insurers check information provided and also to prevent fraudulent claims. Under the conditions of your policy, you must tell Insurers about any incident (such as an accident or theft) which may or may not give rise to a claim. Insurers will pass information relating to this incident to the registers.

## **DECLARATION**

I/We understand that my Insurer will handle this claim on my/our behalf and that I/We give our consent to the claim being handled on this basis. I/We understand that by providing untrue information resulting in a fraudulent claim is a criminal offence likely to lead to prosecution. I/We confirm that the information given on this form is to the best of my knowledge and belief, true in every respect. I/We confirm no amount claimed has been refunded from any other source.

Print name

If not the policyholder, please state your relationship to them

Signed

Date

### **Data Privacy Notice**

Your privacy is important to us. We will process your personal data in accordance with data protection laws.

To provide insurance related services we will need to share the personal data collected with your Insurance company, their service providers and professional advisors and loss adjusters.

For further information on how your personal data is used and your rights in relation to your personal data please refer to our privacy policy at <a href="https://www.lycetts.co.uk/privacy-policy/">www.lycetts.co.uk/privacy-policy/</a> and our Terms of Business Agreement.

When you have completed the form please save it and email it to <a href="mailto:ukclaims@lycetts.co.uk">ukclaims@lycetts.co.uk</a>