



TO: THE MANAGER
CBZ BANK LIMITED

London Battersea BRANCH

HARARE

DATE: 11 / 09 / 2018

SUBJECT: REQUEST FOR INTERNET BANKING PASSWORD RESET

Kindly reset my internet banking password on my/our account profile with the following details:

User ID	US98172
Account Name	Taylor Red
Account number	55544443222
Registered cell number	+44 1111 111199
Registered email address	
PASSWORD TO BE RESET:	(Tick where appropriate) First Password <input checked="checked" type="checkbox"/> Second Password <input type="checkbox"/>

Declaration by the applicant

I authorise CBZ Bank to send my new password (one time use) to my registered mobile/cell number or email address and the following terms and conditions will apply in addition to the general terms and conditions in the earlier contract:

1. It is my/our responsibility to safeguard my/our mobile telephone handset and keep confidential information including but not restricted to security procedures, codes and personal identifiers secret in order to prevent unauthorized and fraudulent use.
2. I am responsible for ensuring that my mobile phone number and email address captioned above is already registered with CBZ Bank and is correct.
3. I hereby indemnify CBZ Bank against any losses, claims, damages which I/we may suffer as a result of the failure of my/our mobile phone, the SMS alert service being unavailable for any reason, unlawful or unauthorized access to my/our mobile phone by another person(s), delays in sending the alert or for any direct or indirect losses that could not reasonably have been foreseen.
4. I authorise CBZ Bank to send any marketing messages using any contact details given above.

Authorised signatory name(s) Taylor Red

Authorised signature T.Red Date _____

FOR BANK USE ONLY

Signature verified by _____ Approved by Manager _____

Processing date _____ Created by _____

Third party mandate/Power of Attorney verified by _____
(name & signature)