## ZION POLYCLINIC AND DIAGNOSTIC CENTER

Brgy. San Pedro, Gen. Tinio (Papaya), Nueva Ecija

## **CUSTOMER FEEDBACK FORM**

Date: \_\_\_\_\_

Please take a few minutes and tell us how we are doing. We appreciate your valuable comments. All your responses will be held confidential! Thank you in advance for your	
A.         How would you rate our facility on:         Excellent Good Good Good Fair Good Good Good Fair Good Good Good Good Good Good Good Goo	
Excellent   Very Good   Good   Fair   Poor	feedbac
1   Cleanliness   0   0   0   0   0   0   0   0   0	
2   Appearance   0   0   0   0   0   0   0   0   0	
3   Convenience of location   0   0   0   0   0   0   0   0   0	
A   Security   O   O   O   O   O   O   O   O   O	
S   Comfort   O   O   O   O   O   O   O   O   O	
6         Orderliness         0         0         0         0         0         0           7         Noise level         0         0         0         0         0         0           B.         How do you rate our staff on:         Excellent         Very Good         Good         Fair         Poor           9         Responsiveness         0         0         0         0         0           10         Friendliness         0         0         0         0         0         0           11         Clear Communication         0         0         0         0         0         0         0           12         Helpfulness         0         0         0         0         0         0         0         0           12         Helpfulness         0         0         0         0         0         0         0         0         0           15         Waiting time         0 <td></td>	
Noise level   O	
B. How do you rate our staff on:    Excellent	
Excellent   Very Good   Good   Fair   Poor	
9 Responsiveness 0 0 0 0 0 0  10 Friendliness 0 0 0 0 0 0  11 Clear Communication 0 0 0 0 0  12 Helpfulness 0 0 0 0 0 0  C. How do you rate our service on:    Excellent   Good   Good   Fair   Poor	
10         Friendliness         0         0         0         0         0           11         Clear Communication         0         0         0         0         0           12         Helpfulness         0         0         0         0         0           C. How do you rate our service on:           Excellent Good         Good Good Good Fair Poor Good           15         Waiting time         0         0         0         0           16         Blood extraction         0         0         0         0         0           17         Releasing of results         0         0         0         0         0           18         Valued Price         0         0         0         0         0           19         Fast and accuracy         0         0         0         0         0	
11         Clear Communication         O	
C.         How do you rate our service on:           15         Waiting time         0         0         0         Fair Poor O O O O O O O O O O O O O O O O O O	
C. How do you rate our service on:    Excellent   Very Good   Good   Fair   Poor Good	
Excellent   Very Good   Fair   Poor Good   Po	
15   Waiting time   0   0   0   0   0   0	
15     Waiting time     0     0     0     0     0       16     Blood extraction     0     0     0     0     0       17     Releasing of results     0     0     0     0     0       18     Valued Price     0     0     0     0     0       19     Fast and accuracy     0     0     0     0     0	
17         Releasing of results         0         0         0         0         0           18         Valued Price         0         0         0         0         0           19         Fast and accuracy         0         0         0         0         0	
18         Valued Price         0         0         0         0         0           19         Fast and accuracy         0         0         0         0         0	
19 Fast and accuracy O O O O O	
20 Overall rating 0 0 0 0 0	
COMMENTS/SUGGESTIONS:	