

Fix: Can't access Virus and threat protection on Windows Security

If you can't access Virus and threat protection on Windows Security in Windows 11

23H2 due to IT admin error, fix it here.

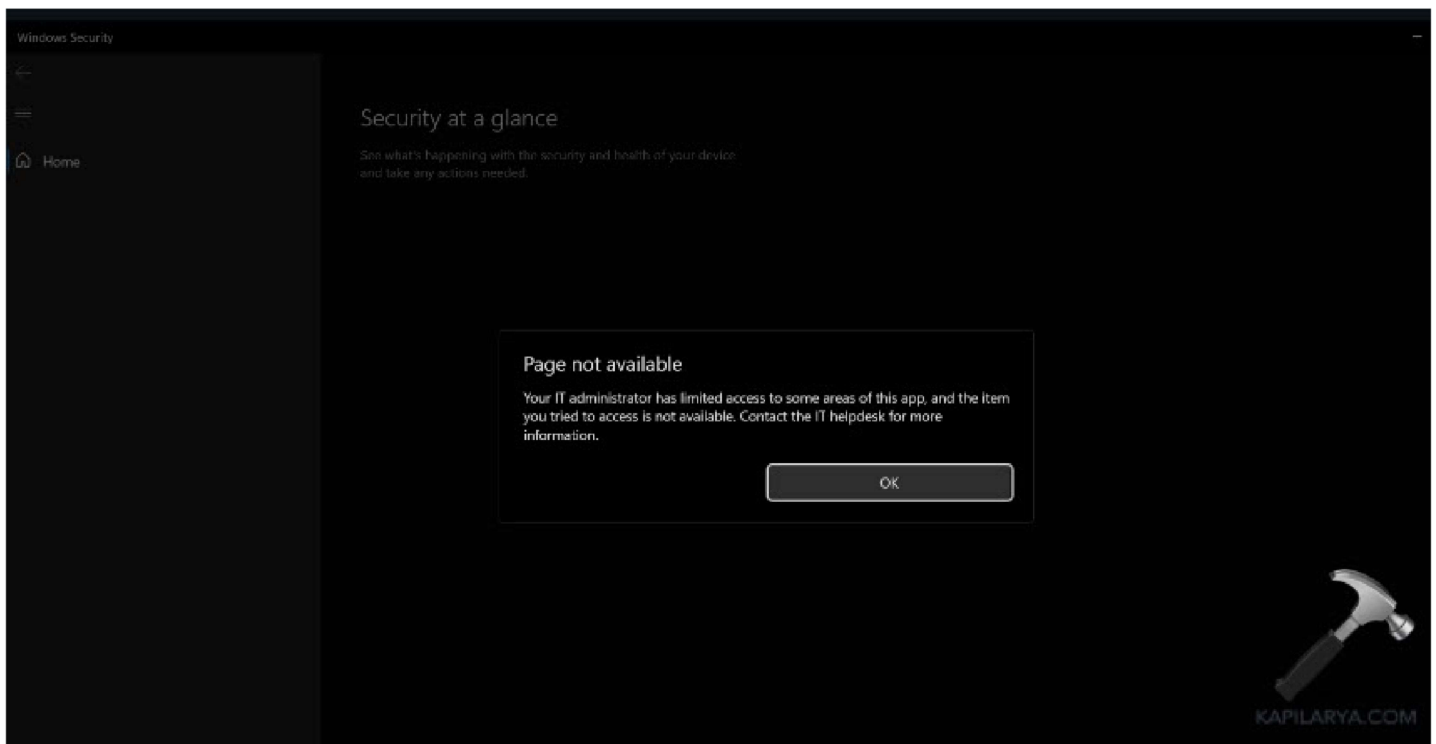


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If you're on Windows 11 (<https://www.kapilarya.com/category/windows-11>), and can't access Virus and threat protection on Windows Security, this article might help you. Due to a bug present, some users are getting **Your IT Administrator has limited access to some areas of this app** (<https://www.kapilarya.com/your-it-administrator-has-limited-access-to-some-areas-of-this-app>) error while accessing Windows Security specific areas. This error appears even on the system never connected to work or school account.



Can't access Virus and threat protection on Windows Security – Your IT Administrator has limited access to some areas of this app error

Many users reported this issue in past few weeks and they're still reporting. Although the cause remains unknown. But the issue keeps appearing and requires a solution. Since the Windows Security is a very important app, especially if you're using it as primary antivirus

solution and you don't rely on 3rd-party antivirus. The more complicated this problem is, the solution is very easy however. You need to basically run Windows Security application file as administrator, which is an executable file.

This problem is mainly reported by users on Windows 11 Version 23H2. However, if you're on Version 22H2, this may still be reported.

Here's how you can fix this issue.

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Manual fix

1. Open File Explorer.
2. Inside File Explorer, navigate to the following folder:

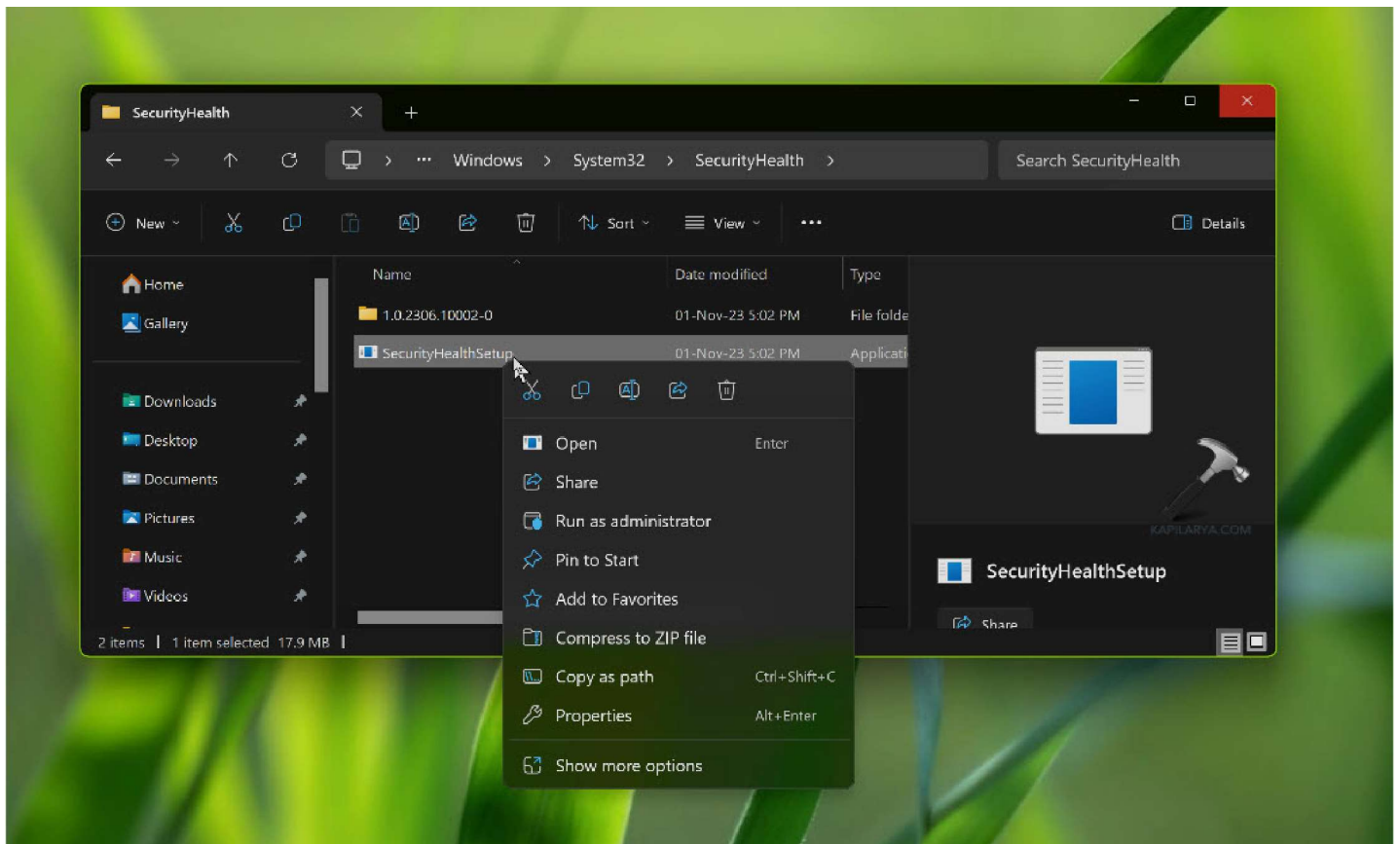
C:\WINDOWS\System32\SecurityHealth

COPY

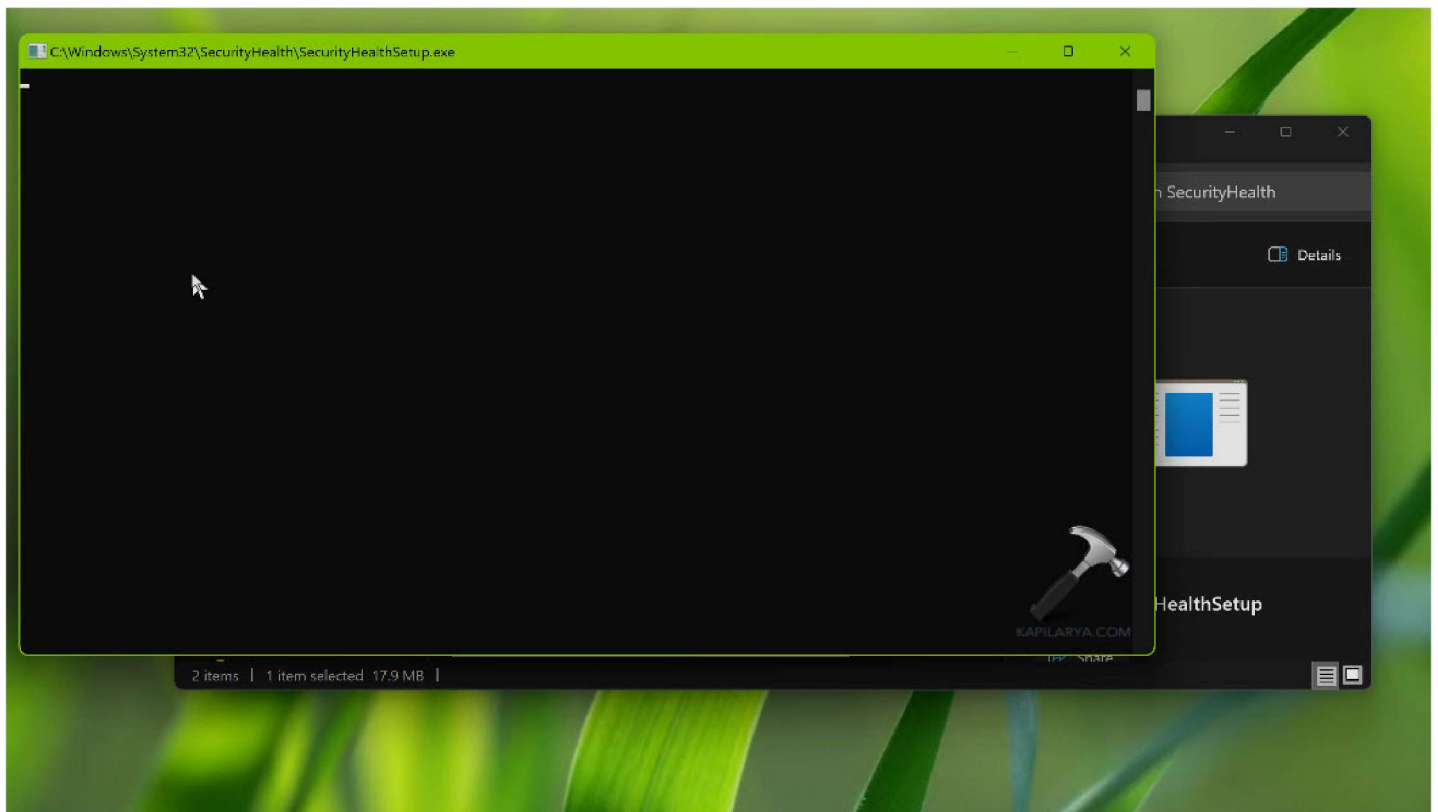
3. Inside SecurityHealth folder, you'll find SecurityHealthSetup.exe named file. Right click on this file, select Run as administrator.

If you've SecurityHealth folder empty and no SecurityHealthSetup.exe named file:

You can download the SecurityHealthSetup.exe from [here](https://cdn.kapilarya.com/SecurityHealthSetup.zip) (<https://cdn.kapilarya.com/SecurityHealthSetup.zip>). I've created ZIP file including SecurityHealthSetup.exe. You can decompress ZIP file and place SecurityHealthSetup.exe file at Desktop and click Run as administrator.



When you right click `SecurityHealthSetup.exe` file and run it administrator, a blank window should flash for few seconds. Once you observe it, you can then retry to open Windows Security should work as expected, like the issue never occurred.



Video fix

You can checkout this video guide to get live demonstration of this fix.

Your IT administrator has limited access in Windows 11 23H2



That's it!

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